

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 28 February, 2019 11:42 AM
To: Tan Wei Yin
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: EQ ref: DM18HO01628, 4th Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

YOUR REF – DM18HO01628
LKK REF – CC4/EQI18011971/Kha3
=====

Dear Wei Yin,

ACCIDENT INVOL VING VEHICLES GBG 1678C (OI) AND SLF 6224H (TP) ON 25/06/2018

We refer to the above matter.

It was reported that our Insured Vehicle had rear-ended TP vehicle.

We had notified the Insured Company by letter and was informed of the TP claim and NCD issue. No feedback received till date.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 9,765.93	\$ 7,602.99
Loss of Rental (\$79.50 x 15 days)	\$ 1,192.50	\$ 1,192.50 - LCR RENTAL RATE
TOTAL	\$ 10,958.43	\$ 8,795.49

Breakdown of days is as follows:

Our surveyor's recommended days to repair	11 days
Weekends / Downtime	4 days
TOTAL	15 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Yin [mailto:weiyin.tan@eqinsurance.com.sg]

Sent: Friday, 15 February, 2019 2:51 PM

To: Cecilia Lee Peng Geok; Vic (LKKAuto)

Subject: RE: EQ ref: DM18HO01628, 4th Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18

*** LKK REF: CC4/EQ18011971/Kha3

Vic,

Please let us have it by today, if possible – to my attention.

Thks.

Regards,

Tan Wei Yin

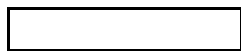
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Tan Wei Yin

Sent: Friday, February 15, 2019 1:53 PM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>; 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Subject: EQ ref: DM18HO01628, 4th Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18

*** LKK REF: CC4/EQ18011971/Kha3

Importance: High

Dear Cecilia,

Noted.

Aside to Vic,

- We spoke a while ago.
- Kindly let us have your report on urgent basis.

Thank you.

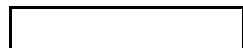
Regards,

Tan Wei Yin

Executive | Claims

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www.eqinsurance.com.sg



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, February 15, 2019 1:41 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Subject: Fw: 4th Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQ18011971/Kha3

Importance: High

Without Prejudice

Dear Wei Yin

This matter has been long protracted. Appreciate if you could assist to resolve this matter.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 25 January 2019 11:39 AM

To: Vic (LKKAUTO)

Cc: Admin A; Hsiao Tong (LKKAUTO); Mei Kwan (LKKAUTO); KK Lau LKK

Subject: 4th Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQ18011971/Kha3

Without Prejudice

Dear Sir/Madam

Please revert with your offer by **31 January 2019** before we proceed with next recourse.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Monday, 3 December 2018 5:01 PM

To: Vic (LKKAUTO)

Cc: Admin A; Hsiao Tong (LKKAUTO); Mei Kwan (LKKAUTO); KK Lau LKK

Subject: 3rd Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQ18011971/Kha3

3rd Reminder

Without Prejudice

Dear Sir/Madam

Please let us have your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Friday, 26 October 2018 1:42 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; Hsiao Tong (LKKAUTO); Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Subject: RE: 2nd Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQ18011971/Kha3

Without Prejudice

Dear Cecilia,

We refer to your below.

Please be informed that we are currently preparing report for mandate approval.

We will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 26 October, 2018 12:07 PM

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)

Subject: 2nd Reminder for Offer : LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQ18011971/Kha3

2nd Reminder

Without Prejudice

Dear Sir/Madam

Please revert with your offer within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Thursday, 20 September 2018 10:17 AM

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)

Subject: Re: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQ18011971/Kha3

Without Prejudice

Dear Vic

Please revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 August 2018 5:44 PM

To: Cecilia Lee Peng Geok; Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQI18011971/Kha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 13 August, 2018 1:55 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18

Without Prejudice

Dear Sir/Madam

Attached our LOD of even date for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843