Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 28 February, 2019 1:10 PM

To: Cecilia Lee Peng Geok
Cc: Admin A; Vic (LKKAuto)

Subject: RE: EQ ref: DM18HO01628, 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H /

GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3

WITHOUT PREJUDICE

Dear Cecilia,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement without admission of liability to our Insured's part, we have our principal's mandate and we propose below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 7,602.99
Loss of Rental (\$79.50 x 14 days)	\$ 1,113.00
TOTAL	\$ 8,715.99

For your acceptance, please.

Kindly note that no DV is required.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Yin [mailto:weiyin.tan@eqinsurance.com.sg]
Sent: Thursday, 28 February, 2019 11:44 AM To: Cecilia Lee Peng Geok; Vic (LKKAuto)
Subject: RE: EQ ref: DM18HO01628, 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18
*** LKK REF: CC4/EQI18011971/Kha3
Dear Cecilia,
Will get back to you by today.
Confirm.
Thks.
Regards,
Tan Wei Yin
Executive Claims
EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 tel 65 6223 9433 ext 882 fax 65 6223 4190 www.eqinsurance.com.sg
Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.
From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Thursday, February 28, 2019 11:07 AM To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; vicalpeh@lkkauto.com</weiyin.tan@eqinsurance.com.sg>
Subject: Re: EQ ref: DM18HO01628, 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18
*** LKK REF: CC4/EQI18011971/Kha3
Without Prejudice
Dear Wei Yin
Any update?
Thank you.
Rost Pagards
Best Regards Cecilia Lee
Claims Department ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 Fax: 6214 1843
·

From: Tan Wei Yin < weiyin.tan@eqinsurance.com.sg> Sent: Friday, 15 February 2019 2:50 PM To: Cecilia Lee Peng Geok; vicalpeh@lkkauto.com Subject: RE: EQ ref: DM18HO01628, 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3		
Vic,		
Please let us have it by today, if possible – to my attention.		
Thks.		
Regards,		
Tan Wei Yin Executive Claims		
EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 64969882 tel 65 6223 9433 ext 882 fax 65 6223 4190 www.eqinsurance.com.sg Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.		
From: Tan Wei Yin Sent: Friday, February 15, 2019 1:53 PM To: 'Cecilia Lee Peng Geok' < cecilialee@sparkcarcare.com'>; 'vicalpeh@lkkauto.com' < vicalpeh@lkkauto.com'> Subject: EQ ref: DM18H001628, 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3 Importance: High		
Dear Cecilia,		
Noted.		
Aside to Vic, We spoke a while ago. Kindly let us have your report on urgent basis.		
Thank you.		
Regards,		
Tan Wei Yin Executive Claims		

EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it. From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com] Sent: Friday, February 15, 2019 1:41 PM To: Tan Wei Yin < weiyin.tan@eqinsurance.com.sg> Subject: Fw: 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3 Importance: High Without Prejudice Dear Wei Yin This matter has been long protracted. Appreciate if you could assist to resolve this matter. Thank you. **Best Regards** Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd Off: 6214 8354 | Fax: 6214 1843 From: Cecilia Lee Peng Geok **Sent:** Friday, 25 January 2019 11:39 AM To: Vic (LKKAuto) Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto); KK Lau LKK Subject: 4th Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3 Without Prejudice Dear Sir/Madam Please revert with your offer by **31 January 2019** before we proceed with next recourse. Thank you. **Best Regards**

From: Cecilia Lee Peng Geok

Off: 6214 8354 | Fax: 6214 1843

Cecilia Lee

Sent: Monday, 3 December 2018 5:01 PM

Claims Department | ComfortDelGro Engineering Pte Ltd

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto); KK Lau LKK

Subject: 3rd Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF:

CC4/EQI18011971/Kha3

3rd Reminder

Without Prejudice

Dear Sir/Madam

Please let us have your offer without further delay.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>> Sent: Friday, 26 October 2018 1:42 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: 2nd Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF:

CC4/EQI18011971/Kha3

Without Prejudice

Dear Cecilia,

We refer to your below.

Please be informed that we are currently preparing report for mandate approval.

We will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 26 October, 2018 12:07 PM

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)

Subject: 2nd Reminder for Offer: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF:

CC4/EQI18011971/Kha3

2nd Reminder

Without Prejudice

Dear Sir/Madam

Please revert with your offer within the next seven (7) days.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Thursday, 20 September 2018 10:17 AM

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)

Subject: Re: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3

Without Prejudice

Dear Vic

Please revert with your offer soon.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 13 August 2018 5:44 PM **To:** Cecilia Lee Peng Geok; Vic (LKKAuto) **Cc:** Admin A; Hsiao Tong (LKKAuto)

Subject: RE: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18 *** LKK REF: CC4/EQI18011971/Kha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQI18011971/Kha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com >

Sent: Monday, 13 August, 2018 1:55 PM **To:** Admin A <admin-a@lkkauto.com>

Subject: LCR AGAINST EQ - SLF6224H / GBG1678C DOA 25/6/18

Without Prejudice

Dear Sir/Madam

Attached our LOD of even date for your attention and early settlement.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843