

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 3 July, 2018 6:45 PM
To: 'Joel Goh'
Cc: Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY
Attachments: TP ESTIMATE - INCOMPLETE (NO PARTS PRICE).pdf; LKK SURVEY PHOTO.pdf
Categories: HMK

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SLF 6224H at M/s ComfortDelGro Engineering Pte Ltd (Braddell).

Enclosed for your perusal is:

- Estimated cost of repair (incomplete – no parts price)
- Photographs of TP vehicle in its damaged condition

We will revert to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Friday, 29 June, 2018 3:52 PM

To: CDGE Braddell Private Cars Crash Repair Operation <braddell_operation@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; braddell_cr@sparkcarcare.com

Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Without Prejudice

Dear William

We are unable to discuss on liability as our insured has not reported the accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]

Sent: Friday, June 29, 2018 3:51 PM

To: Joel Goh

Cc: Admin A; braddell_cr@sparkcarcare.com

Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Dear Joel,

The said vehicle had been surveyed today, kindly advice the liability for this case.

Thanks.

Best Regards
William Wang
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 8115 | Fax: 6281 5767

From: "Joel Goh" <joel.goh@eqinsurance.com.sg>
To: "CDGE Braddell Private Cars Crash Repair Operation" <braddell_operation@sparkcarcare.com>
Cc: "braddell_cr@sparkcarcare.com" <braddell_cr@sparkcarcare.com>, "Admin A" <admin-a@lkkauto.com>
Date: 06/29/2018 09:10 AM
Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Without Prejudice

Dear William

We will arrange for LKK to survey your client's vehicle.
Please note that our insured's vehicle should be GBG1678C and not GBC1678C.
Our insured will rectify this error with their workshop.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



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From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]

Sent: Thursday, June 28, 2018 2:35 PM

To: Joel Goh

Cc: braddell_cr@sparkcarcare.com; braddell_operation@sparkcarcare.com

Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Dear Joel,

As spoken, kindly refer to the photos attached.

Thanks.

Best Regards

William Wang

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 8115 | Fax: 6281 5767

From: "Joel Goh" <joel.goh@eqinsurance.com.sg>

To: "CDGE Braddell Private Cars Crash Repair Operation" <braddell_operation@sparkcarcare.com>

Cc: "braddell_cr@sparkcarcare.com" <braddell_cr@sparkcarcare.com>, "Denis Teo Chin Chye" <denisteo@sparkcarcare.com>

Date: 06/28/2018 11:26 AM

Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Without Prejudice

Dear William

We do not have this vehicle number in our records.
Please forward us the LTA search.

Best Regards,

Joel Goh

Executive | Claims



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069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]

Sent: Thursday, June 28, 2018 11:24 AM

To: Joel Goh

Cc: braddell_cr@sparkcarcare.com; braddell_operation@sparkcarcare.com; Denis Teo Chin Chye

Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Dear Joel,

Yes the vehicle number is correct and the owner of GBC1678C confirmed that the policy insurer is EQ insurance.
Please reply with confirmation to arrange for vehicle survey.

Thanks.

Best Regards

William Wang

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 8115 | Fax: 6281 5767

From: "Joel Goh" <joel.goh@eqinsurance.com.sg>
To: "CDGE Braddell Private Cars Crash Repair Operation" <braddell_operation@sparkcarcare.com>
Cc: "braddell_cr@sparkcarcare.com" <braddell_cr@sparkcarcare.com>, "Admin A" <admin-a@lkkauto.com>
Date: 06/27/2018 09:58 AM
Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Without Prejudice

Dear William

Please confirm if our vehicle number, GBC1678C is correct.
We do not have this vehicle number in our records.

Dear LKK

Please hold on to this PRS first.

Best Regards,

Joel Goh
Executive | Claims



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From: Joel Goh

Sent: Wednesday, June 27, 2018 9:54 AM

To: 'CDGE Braddell Private Cars Crash Repair Operation'

Cc: braddell_cr@sparkcarcare.com; 'Admin A'

Subject: RE: SLF6224H CLAIMING AGAINST GBC1678C(EQ) DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Without Prejudice

Dear William

We will appoint LKK to survey your client's vehicle.

Dear LKK

Kindly assist on this PRS.

Our insured has not reported the accident.

Best Regards,

Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore
069110

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From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]

Sent: Tuesday, June 26, 2018 5:06 PM

To: EQI PRS

Cc: braddell_cr@sparkcarcare.com; braddell_operation@sparkcarcare.com

Subject: SLF6224H CLAIMING AGAINST GBC1678C DOA25062018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Madam,

Kindly assist to check liability for this case and arrange survey at CDGE braddell.

Your insured vehicle number is GBC1678C

Please see attached and reply as soon as possible.

Thanks.

Best Regards

William Wang

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 8115 | Fax: 6281 5767

[attachment "SLF6224H DOA25062018 ESTIMATE WO PARTS PRICE.PDF" deleted by CDGE Braddell Private Cars
Crash Repair Operation/sparkcarcare/cdge/delgronotes] [attachment "SLF6224H DOA25062018 SAS.PDF" deleted
by CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes]