

1/15/2011

INS. CASE OWNER:

CC 4/1111801 1970, Upb39

LKK:

IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lin's
Bro

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

4/7/18
KIT8/7/18
6/7/18

6/7/18

3/7/18

RECEIVED 31 JUL 2018

YMBGTF - X

SHOBGTF - X

Unclear
Request of video from file✓ of video
The information: Pledging liability, TP LUT
MHO of lane.

Email to TP: Reject.

File reports to Shu Kiu Lue

Hào Tông
27-07-18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
21/3/18

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 1/M6957K

at Workshop n/s 110's RD

of

Insured: SHD 6753E

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

B/A / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1196N

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: 1/M6957K

Yr Regn: 7 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CM /

Make: ISUZU NHRRS cc 2999

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 3.4666 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JAANHR85E77100209

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: M / S/Rim / STD A/Rim or

Tyre Size: F: 205/70 R16 160

R: 185 R14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / ORTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A. 13/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

see until 12-7-2022

Drop side gate repair LTA 13719 501 4 yrs 1 mth.

16/7/18 contact final by a POC with Susan

(Rec'd \$ 5459.10 / 877.1)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18011970/Upb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 02-07-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 6753E	Veh. Inspected	YM 6957K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/06/2018	Inspection Date	02/07/2018	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jul 2018 15:02	Clim Veh Model Changed	(202224) ISUZU NHR85EU3ES 3.0 D (M).	[A] Lau Shu Pei
2	02 Jul 2018 15:02	Clim Created	Reg No: YM6957K, Acct Date: 2018/06/13, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ)	[A] Lau Shu Pei
3	02 Jul 2018 15:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	02 Jul 2018 15:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/11	[A] Lau Shu Pei
5	02 Jul 2018 15:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	02 Jul 2018 15:02	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	02 Jul 2018 15:02	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
8	03 Jul 2018 19:20	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	03 Jul 2018 19:20	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	06 Jul 2018 07:48	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA Remarks: Conflicting version. We would like to request for a copy of our insured video footage for our necessary action. Tq.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Net 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jul 2018 15:02	Cln Veh Model Changed	(202224) ISUZU NHR85EU3ES 3.0 D (M).	[A] Lau Shu Pei
2	02 Jul 2018 15:02	Cln Created	Reg No: YM6957K. Acct Date: 2018/06/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ)	[A] Lau Shu Pei
3	02 Jul 2018 15:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	02 Jul 2018 15:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/11	[A] Lau Shu Pei
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10	06 Jul 2018 07:48	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA Remarks: Conflicting version. We would like to request for a copy of our insured video footage for our necessary action. Tq.	[A] CHEW HSIAO TONG
11	06 Jul 2018 10:43	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
12	06 Jul 2018 10:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/11. Mandate Remarks: AVF uploaded, TP cut in to ID's lane. We deny TP claim	[I] Sundari Nagarajan
13	06 Jul 2018 10:45	Adj Mandate Set	Approved:0.00:AVF uploaded, TP cut into ID's lane. We deny TP claim	[I] Sundari Nagarajan
14	06 Jul 2018 12:07	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1852448	06/07/2018 10:43	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	YM6957K	Sundari Nagarajan	xx.xx

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6744-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: YM6957K180613

Estimate**Customer****Name:** India International Insurance Pte Ltd**Date:** 29-06-18**Address:** Motor Claims Department**Vehicle No:** YM6957K

64 Cecil Street #04-00 & #05-00

Model/Make: Isuzu

IOB Building

Singapore 049711

NHR85EU3ES

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Dropside Gate	\$ 2,909.10	X
2	Mudguard	\$ 470.00	X
3	Dropside Gate Lower Member	\$ 1,800.00	X
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 500.00	- 400
	To putty & spray painting & including touch up paint on accident affected	\$ 500.00	- 400
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 50.00	- X

Total Parts & Labour of estimate for damaged vehicle**\$ 6,229.10****Total amount in Lump Sum Basis for repaired vehicle****SDLS:****M/s Liu's Brother Auto Engrg Wks**

Not Authorised
 2/7/18
 P/P & 800
 3 day.
 Take photo After repair

LKK Auto - Insurants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer**Signature:****Date:**

Receipt

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jun 2018 / 11:54:06

Receipt Date/Time : 29 Jun 2018 / 11:54:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180629-000752

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHD6753E As at 13 Jun 2018/19:35:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHD6753E Enquiry Fee 20180629115245150870	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx4559 Credit Card Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 2 July 2018 1:31 PM
To: Susan Low; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: RE: Request for 3rd party claims survey YM6957K Claims against SHD6753E
Attachments: YM6957K180613.pdf; YM6957K180613 Acc Scene.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle YM6957K and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

2.23pm @ 2/7/2018
person @ susan
vehicle in
sur @ Marug

From: Susan Low [mailto:liusbro@gmail.com]

Sent: 02 July, 2018 10:23 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: RE: Request for 3rd party claims survey YM6957K Claims against SHD6753E

We did like to chose as follow

"LKK Auto Consultants Pte Ltd"

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Monday, 2 July 2018 10:12:28 AM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Susan Low [mailto:liusbro@ymail.com]

Sent: 29 June, 2018 6:45 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Request for 3rd party claims survey YM6957K Claims against SHD6753E

Accident on: 13/06/2018 Along AYE / Tuas Before Clementi Avenue 6
Involving YM6957K and SHD6753E

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 July 2018 2:17 PM
To: 'Susan Low'
Subject: <REJECTION> Your ref: YM 6957K *Our Ref: CC4/III18011970/Upb3 [ACCIDENT INVOLVING SHD 6753E(III) & YM 6957K ON 13/06/2018]
Attachments: SHD 6753E - OI VIDEO.mp4

Your ref: **YM 6957K**
Our Ref: CC4/III18011970/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 6753E(III) & YM 6957K ON 13/06/2018

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client who cut into our insured's lane and resulted the accident. Attached here with a copy of our insured accident video footage for your easy reference.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref: YM6957K180613

Date: 21/07/2018

Your Ref:

The Manager
India International Insurance Pte Ltd
64 Cecil Street #04 / #05
IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG AYE / TUAS BEFORE CLEMENTI AVENUE 6
INVOLVING YM6957K AND SHD6753E ON 13/06/2018**

We/I, **Messers Goldbell Leasing Pte Ltd** (Nric / ROC No: **199001196N**), the registered owners of m/vehicle – **YM6957K** at all material times of the above accident. Our/my vehicle was surveyed by "India" authorized appraiser and we/I based our/my claims on his recommendation for **S\$800-00** being the repair for **03** Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **SHD6753E** when the same was involved in the aforesaid accident with our/my m/vehicle – **YM6957K**.

We/I whereby you are the insurers of m/vehicle **SHD6753E** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **YM6957K** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	800-00
(b) LOU for pre-repair notice 02 days @\$80-00		160-00
(c) LOU Fee for 03 days @\$80-00		240-00
(d) GIA / LTA search fee		7-45

Total Amount

S\$ 1,207-45

We/I enclose herewith copies of the supporting documents for vehicle no. **YM6957K** as follows:-


- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,


The owner of m/vehicle **YM6957K**
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engrg Ws.

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: YM6957K180613

Final Bill

Customer

Name: India International Insurance Pte Ltd

Date: 21-07-18

Address: Motor Claims Department

Vehicle No: YM6957K

64 Cecil Street #04-00 & #05-00

Model/Make: Isuzu

IOB Building

Singapore 049711

NHR85EU3ES

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Dropside Gate	\$ 2,909.10	\$ -
2	Mudguard	\$ 470.00	\$ -
3	Dropside Gate Lower Member	\$ 1,800.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 500.00	\$ 400.00
	To putty & spray painting & including touch up paint on accident affected	\$ 500.00	\$ 400.00
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	\$ 50.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 6,229.10

Total amount in Parts By Parts Basis for repaired vehicle

\$ 800.00

SDLS: Eight Hundred Only



M/s Liu's Brother Auto Engrg Wks

> Back to OneMotoring

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jun 2018 / 11:54:06

Receipt Date/Time : 29 Jun 2018 / 11:54:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180629-000762

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6753E				
As at 13 Jun 2018/19:35:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD6753E			
	Enquiry Fee	7.00	0.49	7.49
	20180629115245150870			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4559	Credit Card:		7.45
		Visa/MasterCard		
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/06/2018 01:29
Date Of Accident	13/06/2018 19:35
Exact Location Of Accident	AYE/TUAS BEFORE CLEMENTI AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YM6957K
Insured/Policyholder	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	199001196N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64942888
Vehicle Particulars	
Manufacturer	ISUZU
Model	NHR85EU3ES
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-17087422MFCV
Cover Note Number	N.A.
Driver	
Name of Driver	MIAH MOHSIN
Passport No/FIN	G6500412M
Date Of Birth	01/03/1987
Occupation	OUTDOOR
Date Of Driving Pass	01/03/2018
Driving Experience	0 YEAR AND 3 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-92799712
Fax Number	
Contact Number	OFFICE-92799712
EMail Address	LEELEESENG@CSCHL.COM.SG

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorized Driver.
- Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - My insurer, my advisers, and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and (disclose and transfer such Personal Information to all insurers) who have insured my vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"; the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - investigating the accident and/or my claims;
 - carrying out and/or dealing with my objections or responding to any enquiries by me;
 - administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - complying with applicable law in administering, processing, handling and/or dealing with my claims.
 - collectively the "Purposes"
 - all insurers(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - my Personal Information may be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS
REPORTING OFFICER
MOHD FADZLY BIN ISMAIL

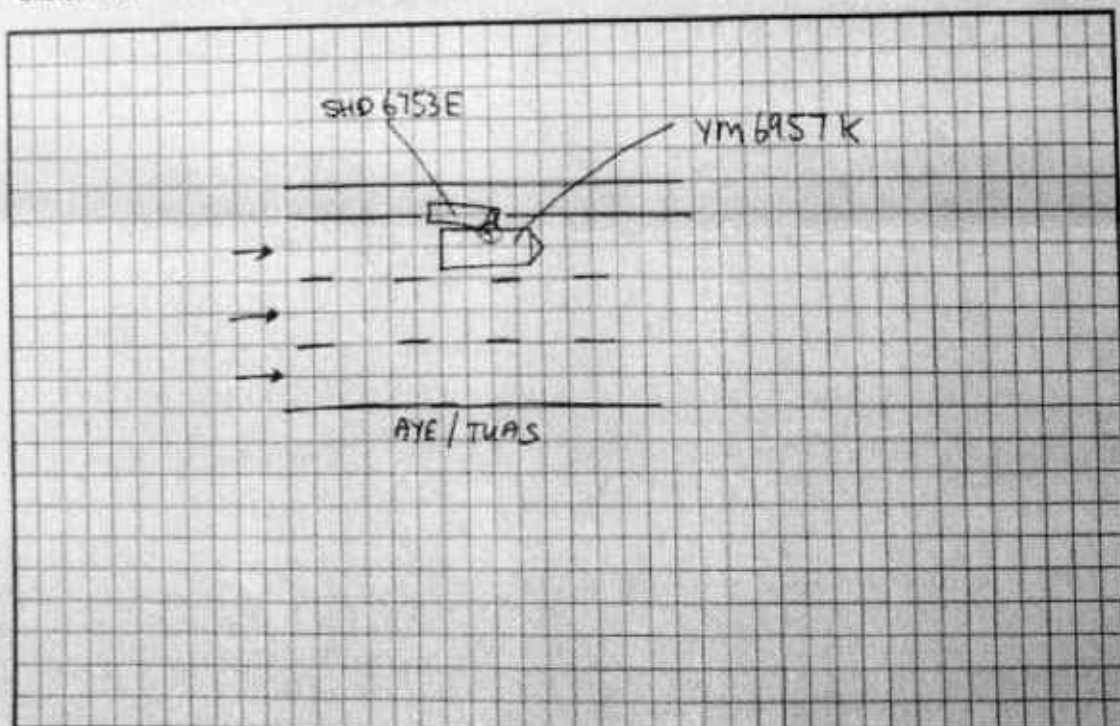
MAHSIN

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Jul 2018 Edit Reg		02 Jul 2018 00:00 Edit Adj Rpt	S\$800.00 Edit Estimates	S\$800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	GOLDBELL LEASING PTE LTD, Co. Reg. No.: 199001196N		
Vehicle Reg. No.:	YM6957K	Date of Loss:	13/06/2018 19:00 - :59 [131 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18060428	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD6753E	Policy No. (Claimant):	D-17087422MFCV
		Excess:	
Repairer:	Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ) Blk 1 Kaki Bt Ave 6 #01-01 Auto Bay @ Kaki Bt Singapore 417883, Kaki Bukit, 417883 Kaki Bukit - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari NagaraJan - 6347 6071]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/07/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (06/07/2018): Alert - Adj Mandate Approved (S\$0.00) - YM6957K - Claim Handler: Sundari NagaraJ...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*YM6957K (MCT18060428)

[SHD6753E]

TP

GOLDBELL LEASING PTE LTD

Jun 13 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Liu's Brother Auto Engineering Workshop (kaki Bukit)

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Video									1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print		
1	06/07/18 10:43	Video - Accident							Load MP4			
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	06/07/18 07:47	Chassis Number							Load JPG	<input checked="" type="checkbox"/>		
2	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
3	06/07/18 07:47	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>		
4	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
5	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
6	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
7	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
8	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
9	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
10	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
11	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
12	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
13	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
14	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
15	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
16	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
17	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
18	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
19	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
20	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
21	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
22	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
23	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
24	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
25	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
26	06/07/18 07:47	General View							Load JPG	<input checked="" type="checkbox"/>		
Documentation									1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	02/07/18 15:02	EMAIL FROM III DD 02072018							Load PDF			
2	02/07/18 15:02	TP GIA REPORT							Load PDF			
3	06/07/18 14:18	Email to TP_reject dd 060718							Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print		
1	03/07/18 08:46	Singapore Accident Statement							Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18011970/UPB3Q2

Date: 01/08/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: YM6957K Insured Vehicle No: SHD6753E
 Date of Loss: 13/06/2018 Nature of Claim: TP Claim No: MCT18060428

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: YM6957K
 Make & Model: ISUZU NHR85EU3ES, 3.0 D (M) Engine No: 4JJ1512229
 Reg. Date: 13/07/2007 (Man. Year: 2007) Chassis No: JAANHR85E77100209
 Colour: White Odometer: 314666 km
 Engine Capacity: 2999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/70 R16 Rear Tyre Size: 185 R14 (D)
 Front Left Side: Yokohama 6 mm Rear Left Side: Linglong 6/6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Linglong 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,179.10	0.00	5,179.10	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,050.00	800.00	250.00	23.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	6,229.10	800.00	5,429.10	87.16

INSPECTION

Date of Assignment: 02/07/2018
 Date Inspected: 02/07/2018 Inspected At: Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ)
 Blk 1 Kaki Bt Ave 6 #01-01 Auto Bay @ Kaki Bt Singapore 417883, Kaki Bukit Singapore 417883
 Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 31 Jul 2018)	
Parts:	N/A	ISUZU NHR85EU3ES 3.0 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for YM6957K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DROPSIDE GATE	Repair	2,909.10 F	*- F
2	1		*REAR MUDGUARD	Repair	470.00 F	*- F
3	1		*REAR DROPSIDE GATE LOWER MEMBER	Repair	1,800.00 F	*- F
					Total Parts (\$\$)	5,179.10 0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS	New	500.00	400.00
2	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED	New	500.00	400.00
3	TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA	New	50.00	0.00
Gross Labour Cost (\$\$)			1,050.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >