

INS. CASE OWNER:

Kag Gny

CC 4/ LCR 180

11966, Kwa34

LKK:
IDAC:

Surveyor:

KSC

DOI:

3/7/2018

Date / Time:

2/7/2018

Registered in Merimen:

2/7/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLH 1283 J

Name of Insured:

LCRF P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

29/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHINA SEOW HOON

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

309114528156

Policy No.:

0099994820

Make / Model:

Honda Shuttle Hybrid

Place of Accident:

Loring Chuan

OI GIA REPORT (YES / NO) ; TP GIA REPORT (YES / NO)

Insured Liability:

%

Final ? Yes / No

SBG 77723

INSRS:
WSP:
Tel:
Liability:
RMKS:Complete
VmsINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

2

Repair Cost: S\$ 5350.00

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

500.00 (3100 x 5 days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

5857.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

5857.45

Name 1:

Complete Vms Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

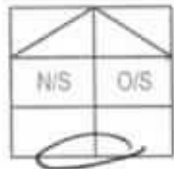
RECEIVED 06 SEP 2018

5/9/18

ASSIGNMENT

From: Date: 03/02/08
Estimated Cost:
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SBG 7772Z
at Workshop m/s: Complete vms
of: 176 Sin Ming Drne #03-14
Insured:
Policy No.:
Claims No.:
Sum Insured: Excess:
(Client's Record)
Make of Vch:

after 11am
(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:
IDAC Accident Rpt: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: 5 days Res.: Yes or No
Lum Sum: 20 % 3 Val.: Yes or No
01/27
CA / REV / REP. / 24 HRS
Date: Person Contacted: Vehicle: IN / OUT

Veh No: SBG 7772Z Yr Regn: 01 / 07
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Bmw 523i cc 2497
Colour: M. Blue A/C: Insured / Std / NI / NA
Sp. Reading: 99577 T/Radio: Insured / Std / NI / NA
Eng/No:
C/No: WBA NE 32050cm 75600
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rjm or
Tyre Size: F: 245/40ZR18
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front Rear
R/Bal 7 mm R/Bal 7 mm
L/Bal 7 mm L/Bal 7 mm
D.O.A. 29/6/18 D.O.I. 3/7/18
Survey held at: ✓
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
4/7	File pass to Cashier
4/9/18	confirm US \$5000.00 with 5 working days

(Total: \$6051.32 55%)

Date/Time, File Pass to? ☐ : Preli. Report ☐ : Final Report
1) Date/Time, File Return to?
2) Add Fee: ☐ Site Insp \$ ☐ Interview \$ ☐ Tech Insp \$ ☐ Weekend \$
Report Format :
Dump Sum / L.B.I: (\$
Survey Fee
Transportation
TOTAL



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

YEUNG WAI CHUNG, HENRY
2 BLOXHOME DRIVE
SINGAPORE 559698

Attention : THE OWNER
Contact : 98196810

Estimate : ES006389

Date : 03/07/2018
Vehicle Num. : SBG7772Z
Make/Model : BMW 523I-2007
Chassis/Eng# : WBANE32050CM75600/05156343N5Z
Accident Date : 29/06/2018
Claim No. :
Reference :
Policy No. :

Not Notchback
11 Sy 87
Re-survey After Paint
4-5 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

NETT ITEMS :				
1.	1	REAR BUMPER M5 SPORT		1,652.05
2.	1	REAR BUMPER BEAM		569.05
3.	1	REAR BUMPER INSIDE PART		151.20
4.	4	REAR REVERSE SENSOR	220.30	881.20
5.	4	REAR REVERSE SENSOR HOLDER	29.00	116.00
6.	2	REAR BUMPER SIDE RETAINER	165.50	331.00
7.	1	REAR BUMPER SPONGE		223.00
8.	1	REAR END PANEL		860.95
9.	1	REAR END PANEL TOP GARNISH		208.25
10.	1	BOOT LID		2,231.45
11.	1	BOOT LID INNER LOCK		199.05
12.	1	BMW LOGO		69.05
13.	1	523I EMBLEM		69.05
14.	1	REAR EXHAUST PIPE		1,373.50
15.	2	REAR EXHAUST MOUNTING	75.40	150.80
Nett Total S\$:				9,085.60
5.00% Discount S\$:				454.28
				8,631.32
LABOUR :				
RUST PROOFING TREATMENT				100.00
CHANGE REVERSE SENSOR, DIAGNOSE AND RESETTNG				120.00
SPRAY PAINT DAMAGED AREA AFFECTED				1,100.00
TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS				1,100.00
Labour Total S\$:				2,420.00

SingDollars : Eleven Thousand Fifty-One & Cents Thirty-Two Only

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun


LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary parts and labour time which is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Total S\$: 11,051.32

- Pre repair inspection request - SBG7772Z VS SLH1283J (OI) DOA 29/06/2018

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKKAUTO.COM, Admin-a@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Marissa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darsheene, Mithoosingh, Aashweenjeetkaur, A
Sent: 2/7/2018 9:40:50 AM
Attachments:  EasC231.xlsx

Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD.**

Claim no : 3091195281SG003
Case Owner : KHOO KAY ENG

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as **Single Joint Expert** as requested.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887181-D)
Menara Worldwide, Level 12, 188 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel: +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Gan Li Hui (mailto:lihui@completevms.com.sg)

Sent: Monday, July 02, 2018 9:25 AM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Marissa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darsheene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Fan, Winnie-LW

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH1283J AND SBG7772Z ON 29/06/2018

Without Prejudice

Dear OIC,

Please arrange Mr Kenneth Kong (LKK) to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Tel: 6455 0012 Fax: 6554 0012

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

On 2 July 2018 at 08:41, Chan, Yoke Shi <yokeshi.chan@aig.com> wrote:

Without Prejudice

Your Reference : SBG7772Z

Our Reference : 3091195281SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chin Kee	Priority Services

10:48am @ 02/07/2018
vehicle not in
person @ Li Hui

Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 17, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel: +6 03 2719 6000 | Ext: 1012102

yokeshi.chan@aig.com / www.aig.com

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COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

NOTICE OF ACCIDENT

Your Ref : SLH1283J
Our Ref : SBG7772Z

29th June 2018

AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way
#07-16 Chartis Building
Singapore 079120
Attention: Motor Claim Department

Dear Sir,

ACCIDENT INVOLVING SBG7772Z AND SLH1283J ON 29/6/2018 ALONG TRAFFIC JUNCTION OF AMK AVE 1 / LORONG CHUAN AT ABOUT 14:15 HRS.

We act for YEUNG WAI CHUNG, HENRY owner of vehicle no. SBG7772Z with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Venue

Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14,
Singapore 575721

Contact person
Email

Ms Lily / Li Hui (Tel: 6455 0012)
lihui@completevms.com.sg

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Your Faithfully

li hui

Complete VMS Pte Ltd

Please acknowledge :-

Appointed Surveyor: _____

Date & Time: _____

BY FAX 6835 7416 ONLY



COMPLETE VMS PTE LTD *The Premier One-Stop Vehicle Accident Claims Centre*
176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 | Fax: 6554 0012 | Email: main@completevms.com.sg
Web: www.completevms.com.sg | Social: www.fb.com/completevms

Your Ref : SLH1283J

Our Ref : TPDS18071 - SBG7772Z

18th July 2018

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Charitis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SBG7772Z AND SLH1283J ALONG TRAFFIC JUNCTION
OF ANG MO KIO AVE 1/LOR CHUAN ON 29/06/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SBG7772Z**, which is involved in the captioned accident with your insured vehicle **SLH1283J**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 5,350.00	(inclusive GST)
2	5Days Loss of USE @ \$150	S\$ 750.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 6,107.45</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
6455/0012
For Complete VMS Pte Ltd

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 11 July, 2018 11:37 AM
To: 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: ACCIDENT INVOLVING SLH 1283J AND SBG 7772Z ON 29/06/2018

Our Ref: CC4/LCR18011966/Kwa3

11 July 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 1283J AND SBG 7772Z ON 29/06/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SBG7772Z / SLH1283J (Vehicle Numbers)
ON 29/6/2018 (Date of Accident) AT Traffic Junction of Ank Ave 1
Lowy Chuan

1. I/We, the owner of vehicle no. SBG7772Z hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature

Henry Young

Witness's Name & Signature

Name

Young Wai Chung Henry

Date

29/06/18

Company Stamp (if applicable) : _____

Email: _____

RELEASE VOUCHER
(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)

"We/I, COMPLETE VMS PTE LTD (the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 5,350.00 (repair cost), S\$ 500.00 (loss of rental/use), S\$ 7.45 (disbursement), for vehicle no. SBG 7772Z that was damaged pursuant to the accident which occurred on 29/06/2018 (date) along LORONG CHUAN (location) involving vehicle no/s SLH 1283J.

This is pursuant to the inspection conducted on 03/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YEUNG WAI CHUNG HENRY (the third party claimant") of vehicle no. SBG 7772Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBG 7772Z (vehicle no.) as a result of the accident.



We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of Sept. (month) 2018 (year)

Kgc

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM013680

Invoice Date : 05/09/2018
Vehicle Num. : SBG7772Z
Make/Model : BMW 523i
Mileage(Km) :
POWO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		5,000.00

SingDollars : Five Thousand Three Hundred Fifty Only

COMPLETE VMS PTE LTD

Total S\$: 5,000.00
GST S\$: 350.00
Amount Due S\$: 5,350.00
=====

Terms : 30 Days

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jun 2018 / 15:56:13

Receipt Date/Time : 29 Jun 2018 / 15:56:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180629-001473

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLH1283J				
As at 29 Jun 2018/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLH1283J Enquiry Fee 20180629155511272003	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jul 2018 Edit Reg		02 Jul 2018 00:00 Edit Adj Rpt	S\$5,000.00 Edit Estimates	S\$5,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	YEUNG WAI CHUNG HENRY, ID: S6873901B								
Vehicle Reg. No.:	SBG7772Z	Date of Loss:	29/06/2018 00:00 - :59 [137 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3091195281SG	Policy/Cover Note No.:	0999994820 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLH1283J	Policy No. (Claimant):	MT/00350411/01						
		Excess:							
Repairer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 11/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (03/07/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBG7772Z (3091195281SG)
[SLH1283J]

TP

YEUNG WAI CHUNG HENRY

Jun 29 2018 12:00AM

[LCRF PTE LTD]

COMPLETE VMS PTE LTD

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/09/18 12:33	General View		Load JPG
2	05/09/18 12:33	General View		Load JPG
3	05/09/18 12:33	General View		Load JPG
4	05/09/18 12:33	General View		Load JPG
5	05/09/18 12:33	General View		Load JPG
6	05/09/18 12:33	General View		Load JPG
7	05/09/18 12:33	General View		Load JPG
8	05/09/18 12:33	General View		Load JPG
9	05/09/18 12:33	General View		Load JPG
10	05/09/18 12:33	General View		Load JPG
11	05/09/18 12:33	General View		Load JPG
12	05/09/18 12:33	General View		Load JPG
13	05/09/18 12:33	General View		Load JPG
14	05/09/18 12:33	General View		Load JPG
15	05/09/18 12:33	General View		Load JPG
16	05/09/18 12:33	General View		Load JPG
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/07/18 14:54	ACKNOWLEDGEMENT EMAIL TO AIG DD 02.07.2018		Load PDF
2	02/07/18 14:54	NOTIFICATION FROM WORKSHOP		Load TIF
3	02/07/18 14:54	EMAIL FROM AIG DD 2.7.2018		Load PDF
4	04/07/18 18:05	TP ESTIMATE - MARKED		Load PDF
5	04/07/18 18:05	TP GIA REPORT		Load PDF
6	19/09/18 10:42	WORKSHOP INVOICE		Load PDF
7	19/09/18 10:42	AUTHORISATION TO ACT FORM		Load PDF
8	19/09/18 10:42	Release Voucher		Load PDF
9	19/09/18 10:42	LTA SEARCH		Load PDF
10	19/09/18 10:42	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/07/18 16:02	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH1283J (Insd veh)	Model:	BMW 523I 2.5 (A)
	SBG7772Z (TP veh)		
Date of Accident:	29/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	12,300.63
Final Repair Cost	:	\$	5,350.00
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,857.45

5.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 5,857.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

19 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18011966/KWA3Q2

Date: 19/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994820

Claimant Vehicle No : SBG7772Z

Insured Vehicle No : SLH1283J

Date of Loss: 29/06/2018

Nature of Claim: TP

Claim No: 3091195281SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SBG7772Z

Make & Model: BMW 523i, 2.5 (A)

Engine No: 05156343N52B25AE

Reg. Date: 27/01/2007 (Man. Year: 2006)

Chassis No: WBANE32050CM75600

Colour: Metallic Blue

Odometer: 99577 km

Engine Capacity: 2497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40Z R18

Rear Tyre Size: 245/40Z R18

Front Left Side: Pirelli 7 mm

Rear Left Side: Pirelli 7 mm

Front Right Side: Pirelli 7 mm

Rear Right Side: Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,075.92	5,312.07	3,763.85	41.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,420.00	1,210.00	1,210.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,495.92	6,522.07	4,973.85	43.27
Approved Total (Overridden) (S\$)		5,000.00		
(S\$)	11,495.92	5,000.00	6,495.92	56.51
+ GST 7.00/7.00% (S\$)	804.71	350.00	454.71	56.51
Nett Amount (S\$)	12,300.63	5,350.00	6,950.63	56.51
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,857.45		

INSPECTION

Date of Assignment: 02/07/2018

Date Inspected: 03/07/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex
Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER M5 SPORT	Buckled	1,652.05 FN	*1,472.25 FN
2	1		*REAR BUMPER BEAM	Repair	569.05 FN	*- FN
3	1		*REAR BUMPER INSIDE PART	Cracked	151.20 FN	*151.20 FN
4	4		*REAR REVERSE SENSOR	Shorted (2 PCS ONLY)	881.20 FN	*440.60 FN
5	4		*REAR REVERSE SENSOR HOLDER	Serviceable	116.00 FN	*- FN
6	2		*REAR BUMPER SIDE RETAINER	Serviceable	331.00 FN	*- FN
7	1		*REAR BUMPER SPONGE	Cracked	223.00 FN	*223.00 FN
8	1		*REAR END PANEL	Repair	860.95 FN	*- FN
9	1		*REAR END PANEL TOP GARNISH	Serviceable	208.25 FN	*- FN
10	1		*BOOT LID	Buckled / Dented	2,231.45 FN	*1,508.00 FN
11	1		*BOOT LID INNER LOCK	Repair	199.05 FN	*- FN
12	1		*BMW LOGO	Necessary	69.05 FN	*69.05 FN
13	1		*523 I EMBLEM	Necessary	69.05 FN	*69.05 FN
14	1		*REAR EXHAUST PIPE	Bent	1,373.50 FN	*1,373.50 FN
15	2		*REAR EXHAUST MOUNTING	Serviceable	150.80 FN	*- FN
16	1		*REAR BUMPER DIFFUSER	Dented / Distorted	285.00 FN	*285.00 FN
17	1		*REAR BUMPER DIFFUSER BRACKET	Repair	183.00 FN	*- FN

F=Franchise part. N=NetItemDisc.

Sub Total (S\$)	9,553.60	5,591.65
- Nett Item Discount on N Items 5.00/5.00% (S\$)	477.68	279.58

Total Parts (S\$)	9,075.92	5,312.07
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RUST PROOFING TREATMENT	New	100.00	30.00
2	CHARGE REVERSE SENSOR ,DIAGNOSE AND RESETTNG	New	120.00	80.00
3	SPRAY PAINT DAMAGED AREA AFFECTED	New	1,100.00	600.00
4	TO CUT OFF REAR END PANEL ,KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHARGE ALL NECESSARY PARTS	New	1,100.00	500.00
Gross Labour Cost (\$\$)			2,420.00	1,210.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >