

REF CS/EGJ18011965/Vvd3ek

Instruction

SUBJECT

Merimen

From (Person)

Siti Atikah

ASSIGNMENT (Office)

EGI

Date/Time 02/07/2018 @ 2:21pm

Estimated Cost

Bill for

① OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

XE 99E

Insured

at Workshop no

Lee Kuan Hwa

Tel

6269 9192 / 9028 8798

of

24 Sungai Kadut street 4

Policy No

DMCV175017843

Claim No

Sum Insured

Excess

\$1,500.00

Make of Veh

(Client's Record)

D.O.A 27/06/2018

CA / (RE) / REP. / REV 24 HRS

03/07/2018 @ Morning

H.O.D. Endorsement

Date/Time

2:35pm @ 2/7/18

Person Contacted

Adeline

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	XE 99E - NA/GAI17004849/84 D.O.A. 25/02/2017
05/7/18	Report from merimen, no MV \$100K - \$100K 5/7/18 (Marius)
6/7/18	Re- seek mandate with mv Lee Kuan Hwa - mv: \$200K
9/7/18	Rec approved from Steve Lim via merimen

REF: E61

merimen

## ASSIGNMENT

From: Date: 03072018

Estimated Cost

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MVTo inspect Vehicle No: XE 99E  
at Workshop m/s Lee Kuan Hwa  
of 24 Sungai Kaudut St 4

Insured:

Policy No.

Claims No.

Sum Insured: Excess: \$1500.00

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: XE 99E Yr Regn: Sep 2014

Type: M.Car / M.Cycle / Bus / Van / ☒ Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ISUZU CYH52T C.O 15681

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: - 392 T/Radio: Insured / Std / NI / NA

Eng/No: 6WG1421157

C/No: JALCYH52TE7000112

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: ☒ Ni / Si/Rim / STD A/Rim or

Tyre Size: F: 295/80 R22.5

R: 295/80 R22.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or LingLong (Rear), Fienza (Front)

Front

Rear

R/Bal 5 mm R/Bal 5 mm

L/Bal 5 mm L/Bal 5 mm

D.O.A. 27/6/2018 D.O.I. 3/7/2018

Survey held at Lee Kuan Hwa

Des. of Damages: ☒ Frt / ☒ Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

9/7/18 Informed Adeline c/A on LS repair ex \$1500/-

11/9/18 LS \$18,300 confirmed by email (Ref 11,366.65, 388)

RECEIVED 13 SEP 2018

Date/Time. File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time. File Return to?

2) 12/9- typist

Days Of Repair: 8

Resurvey No. of Trip: 2

Add Fee: ☐ Site Insp \$☐ Interview \$☐ Tech Invs \$☐ Weekend \$

Report Format: merimen

Lump Sum / I.B.I: \$ 18,300/-

Survey Fee:

Transportation

1 \$ + RS \$

Phone

Other

TOTAL

350

10




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI18011965/Vvd3	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 02-07-2018	
			Code : EGI	
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.		Veh. Inspected	XE 99E	
Policy No.	DMCV17S017843	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	SITI ATIKAH	Assign Date	02/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	27/06/2018	Inspection Date		
Survey held at	LEE KUAN HWA MOTOR SERVICE 24 SUNGEI KADUT ST. 4 SINGAPORE 729050			
<b>5a. Remarks</b>				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jul 2018 10:47 <a href="#">Sendback Est</a>	02 Jul 2018 12:21 <b>S\$29,264.15</b>	02 Jul 2018 14:21 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

Insured:	SING LIAN CRANES PTE.LTD, Co. Reg. No.: 201129107C			
Vehicle Reg. No.:	XE99E	Date of Loss:	27/06/2018 04:00 - :59 [45 Months and 18 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD	Policy/Cover Note No.:	DMCV17S017843 (Comprehensive)	
		Excess:	S\$1,500.00	
Repairer:	Lee Kuan Hwa Motor Service (Sungei Kadut) 24 Sungei Kadut Street 4, 729050 Sungei Kadut - Tel: 62699192			
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Siti Atikah - 6829 9170]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 11/07/2018]			
Adj Asg. Remarks:	1. Pls conduct OD survey on WP basis 2. Pls assist to advise the consistency of the damages too. 3. Attached are insured and TP's SAS (note: reports not to be released to any Third Party).			

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 9 July 2018 12:51 PM  
**To:** kuanhwa@singnet.com.sg  
**Cc:** SUR  
**Subject:** XE 99E-DOA: 27/6/2018

Dear Adeline,

As instructed by our client , please proceed to repair the insured vehicle **XE 99E on Lump Sum Repair (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**XE99E**

OD

Jun 27 2018 4:00AM

[SING LIAN CRANES PTE.LTD]

Lee Kuan Hwa Motor Service

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** ERGO Insurance Pte. Ltd. (HQ) (ERGO\_SG), sent on 09/07/2018 10:07 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$27373.15) - XE99E - Claim Handler: Siti Atikah

Approved:27373.15.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Siti Atikah

Date: 06 Jul 2018

**Preliminary Advice**

Vehicle No	: XE99E	Accident Date	: 27/06/2018
Make	: ISUZU CYH52T	Policy No.	: DMCV17S017843
Assignment Date	: 02/07/2018	Excess	: S\$1,500.00
Date of Inspection	: 03/07/2018	Est. Duration of Repair	: 8.00
Inspection At	: LEE KUAN HWA MOTOR SERVICE (SUNGEI KADUT) 24 SUNGEI KADUT STREET 4 SINGAPORE 729050		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,264.15
Revised Amount	:S\$	9,486.15
Check Items (Estimated)	:S\$	17,887.00
Total	:S\$	27,373.15

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	33,350.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,650.00

**Remarks**

( X )

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( )

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( )

Other comments :

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Siti Atikah	Date: 06 Jul 2018

**Preliminary Advice**

Vehicle No	: XE99E	Accident Date	: 27/06/2018
Make	: ISUZU CYH52T	Policy No.	: DMCV17S017843
Assignment Date	: 02/07/2018	Excess	: S\$1,500.00
Date of Inspection	: 03/07/2018	Est. Duration of Repair	: 8.00
Inspection At	: LEE KUAN HWA MOTOR SERVICE (SUNGEI KADUT) 24 SUNGEI KADUT STREET 4 SINGAPORE 729050		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,264.15
Revised Amount	:S\$	9,486.15
Check Items (Estimated)	:S\$	17,687.00
Total	:S\$	27,173.15

Lump Sum Repair	:S\$
-----------------	------

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	33,350.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,650.00

**Remarks**

( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Siti Atikah

Date: 04 Jul 2018

**Preliminary Advice**

Vehicle No	: XE99E	Accident Date	: 27/06/2018
Make	: ISUZU CYH52T	Policy No.	: DMCV17S017843
Assignment Date	: 02/07/2018	Excess	: S\$1,500.00
Date of Inspection	: 03/07/2018	Est. Duration of Repair	: 8.00
Inspection At	: LEE KUAN HWA MOTOR SERVICE (SUNGEI KADUT) 24 SUNGEI KADUT STREET 4 SINGAPORE 729050		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,264.15
Revised Amount	:S\$	9,486.15
Check Items (Estimated)	:S\$	17,687.00
Total	:S\$	27,173.15
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	TBA
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Pending market value.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	9107C
<b>Vehicle Details</b>	
Vehicle No.:	XE99E
Vehicle to be Exported:	No
Intended De-registration Date:	05 Jul 2018
Vehicle Make:	ISUZU
Vehicle Model:	CYH52T
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	6WG1421157
Chassis No.:	JALCYH52TE7000112
Maximum Power Output:	-
Open Market Value:	\$94,172.00
Original Registration Date:	09 Sep 2014
First Registration Date:	09 Sep 2014
Transfer Count:	1
Actual ARF Paid:	\$4,709.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	08 Sep 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$54,009.00
COE Rebate Amount:	\$33,350.00
<b>Total Rebate Amount:</b>	<b>\$33,350.00</b>

The information contained herein is correct as at 05 Jul 2018

OK

## Annex A

Transaction ref 20150930151233705508

The owner and vehicle particulars for Vehicle No. XE99E as at 30 Sep 2015 are as follows:

1. Name	: SING LIAN CRANES PTE. LTD.
2. Identification No. Type	: Company
3. Identification No.	: 201129107C
4. Place Of Passport Issue	: -
5. Vehicle No.	: XE99E
6. Previous Vehicle No.	: -
7. Effective Date of Ownership	: 30 Sep 2015
8. Original Registration Date	: 09 Sep 2014
9. First Registration Date	: 09 Sep 2014
10. Vehicle Type	: B30 - Goods (Open) Lorry (Wooden Body)
11. Vehicle Scheme	: Normal
12. Attachment 1	: With Crane
13. Attachment 2	: -
14. Attachment 3	: -
15. Vehicle Make	: ISUZU
16. Vehicle Model	: CYH52T
17. Year of Manufacture	: 2014
18. Primary Colour	: White
19. Secondary Colour	: -
20. Passenger Capacity	: 2
21. Chassis/Trailer Chassis No.	: JALCYH52TE7000112 / -
22. Propellant	: Diesel
23. Engine No./Motor No.	: 6WG1421157 / -
24. Engine Capacity(cc)/Power Rating(kW)	: 15681 / -
25. Maximum Power Output(kW/bhp)	: - / -
26. Unladen Weight(kg)	: 19060

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Vehicle Number **G 8238242P**

Name **YAN ZHEN HUI**

Date of Birth **23 Jan 1970**

Issue Date **12 Feb 2016**

Valid Till **17 Feb 2019**

1002274360H




**S PASS**  
Employment of Foreign Manpower Act (Chapter 91A)  
Republic of Singapore

Employer  
**SING LEE CORPORATION PTE. LTD.**

Sector **CONSTRUCTION**

Name  
**YAN ZHENHUI**




Occupation  
**DRIVER, TRAILER TRUCK**

S Pass No.  
**0 72301598**


Date of Application  
**25-07-2017**

Date of Issue  
**10-08-2017**

Date of Expiry  
**14-08-2019**

**L8203618**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**EFFECTIVE DATE**

<b>Class 3</b>	Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg	<b>18 Feb 2008</b>
<b>Class 4</b>	*Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg	<b>17 Mar 2011</b>
<b>Class 5</b>	*Motor vehicles which are not constructed to carry load and the unladen weight < 2250kg Motor vehicles not constructed to carry any load and the unladen weight > 2250kg	<b>13 Jun 2011</b>

NP 425A

Licence No: **G8238242P**



**VISIT PASS**  
Immigration Regulations

Name  
**YAN ZHENHUI**

Date of Birth **23-01-1970** Sex **M** Nationality **CHINESE**

FIN **G8238242P** Date of Issue **10-08-2017** Date of Expiry **14-08-2019**

**MULTIPLE JOURNEY VISA ISSUED**

**YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.**




## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 28/06/2018 10:28  
 Date Of Accident 27/06/2018 04:10  
 Exact Location Of Accident ALONG LORNIE ROAD  
 Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number XE99E  
 Insured/Policyholder  
 Name Of Registered Owner SING LIAN CRANES PTE.LTD  
 Co Reg No 201129107C  
 Email Address NOEMAIL  
 Mobile Phone No  
 Alternative Phone No OFFICE-65091669

### Vehicle Particulars

Manufacturer ISUZU  
 Model CYH52T-15.7 D (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company ERGO INSURANCE PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number  
 Cover Note Number

### Driver

Name of Driver YAN ZHEN HUI  
 NRIC No G8238242P  
 Date Of Birth 23/01/1970  
 Occupation OUTDOOR  
 Date Of Driving Pass 18/02/2009  
 Driving Experience 9 YEARS AND 4 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-82093327  
 Fax Number  
 Contact Number  
 EMail Address NOEMAIL

Address 3A/5A ALIWAL STREET, CHENN LOONN BUILDING SINGAPORE 199896

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions RAINING

Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of Intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

REFERS TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLX9115A

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# SKETCH PLAN

A - XE 99 E

B - SLX 9115 A

Along Lornie Road

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At the date 27/06/2018 at about 0410 hrs - I stopped my vehicle A (XE 99 E) within my lane along Lornie Road. Suddenly, the vehicle B (SLX 9115 A) from behind came and hit the rear of my vehicle.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

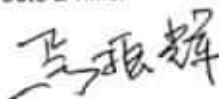
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:


Original Report No : 28/06/18 Vehicle Registration No: XE 99 E  
Name(as shown in NRIC) : YAN ZHEN HUI NRIC/FIN/Passport No : 98 238242 P  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore( )  
Contact (Tel) : \_\_\_\_\_ Mobile No.: \_\_\_\_\_  
Email Address : \_\_\_\_\_  
Date of Accident : 27/06/18 Time of Accident : 040 hrs  
Place of Accident : LORNIE ROAD  
Insurance Company: SING HAN CRANES PTE.LTD

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

3rd Third party vehicle should be SLX 9115 A  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Policyholder / Driver's Signature  
Date:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date:

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**


Original Report No : 28/06/2018 Vehicle Registration No: XE 99E  
Name(as shown in NRIC) : YAN ZHEN HUI NRIC/FIN/Passport No : 8238242P  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 8209337  
Email Address : \_\_\_\_\_  
Date of Accident : 27/06/2018 Time of Accident : 0410 hrs  
Place of Accident : LORNIE ROAD  
Insurance Company: SING LIAN CRANES PTE LTD

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Third party Change to own Damage.

Policyholder / Driver's Signature  
Date:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date:

**Lee Kuan Hwa Motor Service** (Co.Reg.No:36463500B)  
 24 Sungei Kadut Street 4  
 Singapore 729050  
 Tel: 62699192 Fax: 62692239 Email: kuanhwa@singnet.com.sg

**INSURER: ERGO Insurance Pte. Ltd. (HQ)**

#### PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	DMCV17S017843	Date of Loss:	27/06/2018
Vehicle Reg. No.:	XE99E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	SING LIAN CRANES PTE.LTD		
Make/Model:	ISUZU CYH52T, 15.7 D (M)	Vehicle Reg. Date:	09/09/2014
Vehicle Colour:	WHITE		
Engine No:	6WG1421157	Chassis No:	JALCYH52TE7000112
Odometer:	0 KM		
Paint Type:			
Total Loss?	YES		
Est. Duration of Repair (day)	10		
Present Location:	LEE KUAN HWA MOTOR SERVICE (SUNGEI KADUT)		

COST OF CLAIMS	Amount
Parts	24,613.45
Miscellaneous Items	10.70
Labour	4,640.00
Paintwork Labour	0.00
Towing	29,666.65 0.00
<b>Gross Total (S\$)</b>	<b>29,264.15</b>
<b>+ GST 7.00% (S\$)</b>	<b>2,048.49</b>
<b>Nett Amount (S\$)</b>	<b>31,312.64</b>

**This claim is handled by: ADELINE LEE SU FANG**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference**

Part Source: (Last Synchronised: 02 Jul 2018)

Parts: N/A ISUZU CYH52T 15.7 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Lee Kuan Hwa Motor Service/XE99E/02/07/2018 12:21

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear tail gate ✓BR	0.00	0.00	*480.00 F
2	1		*Rear side gate RH ✓CRK	0.00	0.00	*480.00 F
3	5		*Rear side gate hinges ✓Deform	0.00	0.00	*200.00 F
4	1		*Rear bumper ✓BR	0.00	0.00	*800.00 F
5	2		*Rear bumper bracket ✓Deform	0.00	0.00	*600.00 F
6	1		*Rear number plate ✓DT	0.00	0.00	*15.00 F
7	2		*Rear number plate lamp ✓CRK	0.00	0.00	*60.00 F
8	1		*Rear lamp ✓BR	0.00	0.00	*285.00 F
9	1		*Rear lamp bracket ✓Deform	0.00	0.00	*250.00 F
10	1		*Rear mudguard ✓DT	0.00	0.00	*260.00 F
11	1		*Rear mudflat ✓BR	0.00	0.00	*45.00 F
12	1		*Rear mudflat bar ✓NEL	0.00	0.00	*30.00 F
13	1		*Rear tyre ✓LWT	0.00	0.00	*600.00 F
14	1		*Rear gear box housing ✓DT rear axle 5500	0.00	0.00	*9,300.00 F
15	2		*Rear gear box housing arm mounting ✓DT	0.00	0.00	*600.00 F
16	1		*Rear body lower chassis bar ✓CRK DT	0.00	0.00	*280.00 F
17	1		*Rear hydraulic cyL chassis ✓CRK	0.00	0.00	*3,600.00 F
18	4		*Rear hydraulic pipe ✓DT	0.00	0.00	*360.00 F
19	2		*Rear hydraulic hose ✓Deform	0.00	0.00	*280.00 F
20	1		*Rear hydraulic cyL ✓BR	0.00	0.00	*1,800.00 F
21	1		*Rear valve Po check ✓NEL	0.00	0.00	*290.00 F
22	4		*Rear hose guide ✓Deform	0.00	0.00	*260.00 F
23	18		*Rear hydraulic oil ✓NEL	0.00	0.00	*108.00 F
24	8		*Rear bolt & nut ✓NEL	0.00	0.00	*96.00 F
25	18		*Rear gear box oil ✓NEL	0.00	0.00	*144.00 F
26	1		*Rear safety lamp ✓CRK	0.00	0.00	*180.00 F

F=Franchise part.

Sub Total (S\$)	21,403.00
+ Margin on L,N Items 15.00% (S\$)	3,210.45
<b>Total Parts (S\$)</b>	<b>24,613.45</b>

Lee Kuan Hwa Motor Service/XE99E/02/07/2018 12:21. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.70
Sub Total (S\$)			10.70

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To towing	New	X 200.00 ✓ # re
2	To wiring	New	80.00 50
3	To repair rear body labour	New	680.00 400
4	To repair & repair labour	New	600.00 500
5	To repair & replace hydraulic , pipe, pump, etc.labour	New	1,200.00 1000
6	To replace gear box housing labour	New	1,200.00 720
7	To spray putty	New	680.00 500
Gross Labour Cost (S\$)			4,640.00

Lee Kuan Hwa Motor Service/XE99E/02/07/2018 12:21. Not valid without Reference section.  
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< END OF ESTIMATES >

Sathya Sai  
3/7/2018

*[Signature]*  
4/7/18

8 days.

- Lump Sum Repair
- Photo after paint

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

16463  
+ 15%  
18932.45

+ 3370  
22302.45

- 20%  
17841.96

L/S : \$ 17850 @ 8 days  
Confirmed.

~~220,000~~

## REPAIR DETAILS

### Reference

Part Source: (Last Synchronised: 02 Jul 2018)  
 Parts: N/A ISUZU CYH52T 15.7 D (M) (Model not available in database)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Lee Kuan Hwa Motor Service/XE99E/02/07/2018 12:21  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages; running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear tail gate ✓BR	0.00	0.00	*480.00 F
2	1		*Rear side gate RH ?	0.00	0.00	*480.00 F
3	5		*Rear side gate hinges ✓reform	0.00	0.00	*200.00 F
4	1		*Rear bumper ✓BR	0.00	0.00	*800.00 F
5	2		*Rear bumper bracket ✓reform	0.00	0.00	*600.00 F 300
6	1		*Rear number plate ✓OT	0.00	0.00	*15.00 F
7	2		*Rear number plate lamp ✓CRK	0.00	0.00	*60.00 F
8	1		*Rear lamp ✓BL	0.00	0.00	*285.00 F
9	1		*Rear lamp bracket ✓reform	0.00	0.00	*250.00 F
10	1		*Rear mudguard ✓OT	0.00	0.00	*260.00 F
11	1		*Rear mudflat ✓BR	0.00	0.00	*45.00 F
12	1		*Rear mudflat bar ✓NEC	0.00	0.00	*30.00 F
13	1		*Rear tyre ✓LMT	0.00	0.00	*600.00 F 60%
14	1		*Rear gear box housing ✓OT phase?	0.00	0.00	*3,300.00 F 5000
15	2		*Rear gear box housing arm mounting ✓OT	0.00	0.00	*600.00 F
16	1		*Rear body lower chassis bar ✓CRK DT	0.00	0.00	*280.00 F
17	1		*Rear hydraulic cyL chassis ✓CRK	0.00	0.00	*3,600.00 F
18	4		*Rear hydraulic pipe ✓OT	0.00	0.00	*360.00 F
19	2		*Rear hydraulic hose ✓reform	0.00	0.00	*280.00 F
20	1		*Rear hydraulic cyL ✓BR phase	0.00	0.00	*1,800.00 F
21	1		*Rear valve Po check ✓NEC	0.00	0.00	*290.00 F
22	4		*Rear hose guide ✓reform	0.00	0.00	*260.00 F
23	18		*Rear hydraulic oil ✓NEC	0.00	0.00	*108.00 F
24	8		*Rear bolt & nut ✓NEC	0.00	0.00	*96.00 F
25	18		*Rear gear box oil ✓NEC	0.00	0.00	*144.00 F
26	1		*Rear safety lamp ✓CRK	0.00	0.00	*180.00 F

F=Franchise part

Sub Total (S\$)

21,403.00

+ Margin on L,N Items 15.00% (S\$)

3,210.45

Total Parts (S\$)

24,613.45

Lee Kuan Hwa Motor Service/XE99E/02/07/2018 12:21. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

**Lee Kuan Hwa Motor Service** (Co.Reg.No:36463500B)

24 Sungei Kadut Street 4

Singapore 729050

Tel: 62699192 Fax: 62692239 Email: kuanhwa@singnet.com.sg

**(SUPPLEMENTARY)****INSURER: ERGO Insurance Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	DMCV17S017843	Date of Loss:	27/06/2018
Vehicle Reg. No.:	<b>XE99E</b>	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	SING LIAN CRANES PTE.LTD		
Make/Model:	ISUZU CYH52T, 15.7 D (M)	Vehicle Reg. Date:	09/09/2014
Vehicle Colour:	WHITE		
Engine No:	6WG1421157	Chassis No:	JALCYH52TE7000112
Odometer:	0 KM		
Paint Type:			
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	10		
Present Location:	LEE KUAN HWA MOTOR SERVICE (SUNGEI KADUT)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	402.50
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>402.50</b>
<b>+ GST 7.00% (S\$)</b>	<b>28.18</b>
<b>Nett Amount (S\$)</b>	<b>430.68</b>
<b>+ Previous Estimates (S\$)</b>	<b>31,312.64</b>
<b>Claim Total (S\$)</b>	<b>31,743.32</b>

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

**REPAIR DETAILS****Reference****Part Source:** (Last Synchronised: 03 Sep 2018)**Parts:** N/A ISUZU CYH52T 15.7 D (M) (Model not available in database)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Lee Kuan Hwa Motor Service/XE99E/03/09/2018 11:54**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear Tool Box dm	0.00	0.00	150 *350.00 F
						<b>Sub Total (S\$)</b>
						<b>350.00</b>
						<b>+ Margin on L,N Items 15.00% (S\$)</b>
						<b>52.50</b>
						<b>Total Parts (S\$)</b>
						<b>402.50</b>

F=Franchise part.

Lee Kuan Hwa Motor Service/XE99E/03/09/2018 11:54. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS



## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

There are no labour items selected.

Lee Kuan Hwa Motor Service/XE99E/03/09/2018 11:54. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 12 September 2018 2:57 PM  
**To:** kuanhwa@singnet.com.sg  
**Cc:** SUR  
**Subject:** RE: XE 99E-DOA: 27/6/2018

Dear Adeline,

Noted with thanks.

Will offer in merimen shortly.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>  
**Sent:** Tuesday, 11 September 2018 4:45 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** Re: XE 99E-DOA: 27/6/2018

Dear Veron,

Ok confirm cost of repair @ \$18,300.00.

Kindly make the offer in the merimen so that we could submit our repair bill.

Thank you.

Regards,  
Adeline Lee  
Lee Kuan Hwa Motor Service  
Tel: 6269 9192 Fax: 6269 2239  
H/P: 9028 8798

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, September 11, 2018 3:42 PM  
**To:** kuanhwa@singnet.com.sg  
**Subject:** RE: XE 99E-DOA: 27/6/2018

Dear Adeline,

We close at Lump Sum \$18,300 before excess \$1500 @ 8 working days.

Kindly check and confirm.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Monday, 10 September 2018 2:25 PM

**To:** 'kuanhwa@singnet.com.sg' <kuanhwa@singnet.com.sg>

**Subject:** RE: XE 99E-DOA: 27/6/2018

Dear Adeline,

Re-offer Lump Sum \$18,200 before excess \$1500 @ 8 working days.

Kindly check and confirm.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

**Sent:** Friday, 24 August 2018 2:00 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Subject:** Re: XE 99E-DOA: 27/6/2018

Dear Veron,

As spoken, please refer to the after repair photos as we have replaced the gatetail and the sidegate.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

---

**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, August 23, 2018 9:04 AM

**To:** kuanhwa@singnet.com.sg

**Subject:** RE: XE 99E-DOA: 27/6/2018

Dear Adeline,

Offer Lump Sum \$17,400 before excess \$1500 @ 8 working days.

Kindly check and confirm.

Please provides us towing receipt.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)

**Sent:** Monday, 23 July 2018 9:46 AM

**To:** Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com>

**Subject:** FW: XE 99E-DOA: 27/6/2018

Dear Sathya,

FYNA

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

**Sent:** Friday, 20 July 2018 2:31 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Subject:** Re: XE 99E-DOA: 27/6/2018

Dear Veron,

As spoken, my calculation is of lump repair is \$22,200.00 before excess.

Kindly please confirm.

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

---

**From:** Veron Chen (LKKAuto)

**Sent:** Monday, July 09, 2018 12:51 PM

**To:** kuanhwa@singnet.com.sg  
**Cc:** SUR  
**Subject:** XE 99E-DOA: 27/6/2018

Dear Adeline,

As instructed by our client , please proceed to repair the insured vehicle **XE 99E on Lump Sum Repair (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jul 2018 10:47 <a href="#">Sendback Est</a>	02 Jul 2018 12:21 <b>S\$29,264.15</b>	02 Jul 2018 14:21 <a href="#">Edit Adj Rpt</a>	<b>S\$18,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$18,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	03 Sep 2018 11:50	03 Sep 2018 11:54 <b>S\$402.50</b>	03 Sep 2018 11:54			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

### CLAIM SUBFOLDER DETAILS

Insured:	SING LIAN CRANES PTE.LTD, Co. Reg. No.: 201129107C		
Vehicle Reg. No.:	XE99E	Date of Loss:	27/06/2018 04:00 - :59 [45 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	DMCV17S017843 (Comprehensive)
		Excess:	S\$1,500.00
Repairer:	Lee Kuan Hwa Motor Service (Sungei Kadut) 24 Sungei Kadut Street 4, 729050 Sungei Kadut - Tel: 62699192		
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Siti Atikah - 6829 9170]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 11/07/2018]		
Adj Asg. Remarks:	1. Pls conduct OD survey on WP basis 2. Pls assist to advise the consistency of the damages too. 3. Attached are insured and TP's SAS (note: reports not to be released to any Third Party).		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- ERGO\_SG (09/07/2018): Alert - Adj Mandate Approved (S\$27373.15) - XE99E - Claim Handler: Siti Atikah

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)





































Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									










































## Claim Documents

XE99E  
OD  
Jun 27 2018 4:00AM  
[SING LIAN CRANES PTE.LTD]  
Lee Kuan Hwa Motor Service

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View**
[View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lee Kuan Hwa Motor Service (Sungei Kadut)	Thumbnail	Print	
1	02/07/18 12:21	Repairer Estimates	 Load HTM		
2	03/09/18 11:54	Repairer Estimates Suppl. #1	 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	04/07/18 19:06	Adjuster Immediate Advice	 Load HTM		
2	06/07/18 09:54	Adjuster Immediate Advice	 Load HTM		
3	06/07/18 10:39	Adjuster Immediate Advice	 Load HTM		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	04/07/18 10:10	General View	 Load JPG	<input checked="" type="checkbox"/>	
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29	04/07/18 10:10	General View	 Load JPG	<input checked="" type="checkbox"/>	
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31	04/07/18 10:10	General View	 Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lee Kuan Hwa Motor Service (Sungei Kadut)	Thumbnail	Print
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52	04/07/18 10:10	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
53	04/07/18 10:10	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
54	24/07/18 10:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	02/07/18 12:19	ACCIDENT REPORT	 Load PDF	
No	Finalized On	ERGO Insurance Pte. Ltd. (HQ)	Thumbnail	Print
1	02/07/18 14:05	OI - Singapore Accident Statement	 Load PDF	
2	02/07/18 14:05	TP - Singapore Accident Statement	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/18 09:34	Supplementary	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			



**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Repairer ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985

Our File No: CS/EGI18011965/NVD3E2

Date: 19/09/2018

### REFERENCE

Insured/Claimant:	SING LIAN CRANES PTE.LTD	Policy No:	DMCV17S017843	Claim No:	N/A
Date of Loss:	27/06/2018	Nature of Claim:	OD		

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>XE99E</b>	Engine No:	6WG1421157
Make & Model:	ISUZU CYH52T, 15.7 D (M)	Chassis No:	JALCYH52TE7000112
Reg. Date:	09/09/2014 (Man. Year: 2014)	Odometer:	392 km
Colour:	White		
Engine Capacity:	15681 cc		
Market Value/New Car Price:	S\$220,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	295/80 R22.5	Rear Tyre Size:	295/80 R22.5
Front Left Side:	Firenza 5 mm	Rear Left Side:	Linglong 5 mm
Front Right Side:	Firenza 5 mm	Rear Right Side:	Linglong 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,015.95	19,740.95	5,275.00	21.09
Miscellaneous Items	10.70	10.70	0.00	0.00
Labour	4,640.00	3,170.00	1,470.00	31.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>29,666.65</b>	<b>22,921.65</b>	<b>6,745.00</b>	<b>22.74</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>18,300.00</b>		
- Excess (S\$)	0.00	1,500.00	-1,500.00	
(S\$)	29,666.65	16,800.00	12,866.65	43.37
+ GST 7.00/7.00% (S\$)	2,076.67	1,176.00	900.67	43.37
<b>Nett Amount (S\$)</b>	<b>31,743.32</b>	<b>17,976.00</b>	<b>13,767.32</b>	<b>43.37</b>

### INSPECTION

Date of Assignment:	02/07/2018 Present Location:	Lee Kuan Hwa Motor Service (Sungei Kadut)
Date Inspected:	03/07/2018 Inspected At:	24 Sungei Kadut Street 4 Singapore 729050
Estimated Period of Repair:	8.0 days	

**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 19 Sep 2018)	
<b>Parts:</b>	N/A	ISUZU CYH52T 15.7 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for XE99E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Rear tail gate	Broken	480.00 F	*480.00 F
2	1		*Rear side gate RH	Cracked	480.00 F	*480.00 F
3	5		*Rear side gate hinges	Deformed	200.00 F	*200.00 F
4	1		*Rear bumper	Broken	800.00 F	*800.00 F
5	1		*Rear bumper bracket (2PCS)	Deformed-1pc only	600.00 F	*300.00 F
6	1		*Rear number plate	Dented	15.00 F	*15.00 F
7	2		*Rear number plate lamp	Cracked	60.00 F	*60.00 F
8	1		*Rear lamp	Broken	285.00 F	*285.00 F
9	1		*Rear lamp bracket	Deformed	250.00 F	*250.00 F
10	1		*Rear mudguard	Dented	260.00 F	*260.00 F
11	1		*Rear mudflat	Broken	45.00 F	*45.00 F
12	1		*Rear mudflat bar	Necessary	30.00 F	*30.00 F
13	1		*Rear tyre	Cut	600.00 F	*360.00 FS
14	1		*Rear gear box housing	Dented	9,300.00 F	*5,500.00 F
15	2		*Rear gear box housing arm mounting	Dented	600.00 F	*600.00 F
16	1		*Rear body lower chassis bar	Dented	280.00 F	*280.00 F
17	1		*Rear hydraulic cyL chassis	Cracked	3,600.00 F	*3,600.00 F
18	4		*Rear hydraulic pipe	Dented	360.00 F	*360.00 F
19	2		*Rear hydraulic hose	Deformed	280.00 F	*280.00 F
20	1		*Rear hydraulic cyL	Broken	1,800.00 F	*1,800.00 F
21	1		*Rear valve Po check	Necessary	290.00 F	*290.00 F
22	4		*Rear hose guide	Deformed	260.00 F	*260.00 F
23	18		*Rear hydraulic oil	Necessary	108.00 F	*108.00 F
24	8		*Rear bolt & nut	Necessary	96.00 F	*96.00 F
25	18		*Rear gear box oil	Necessary	144.00 F	*144.00 F
26	1		*Rear safety lamp	Cracked	180.00 F	*180.00 F

#### Supplementary #1

27	1		*Rear Tool Box	Damaged	350.00 F	*150.00 F
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F=Franchise part. S=SpcNett.

<b>Sub Total (S\$)</b>	<b>21,753.00</b>	<b>17,213.00</b>
<b>+ Margin on L,N Items 15.00/15.00% (S\$)</b>	<b>3,262.95</b>	<b>2,527.95</b>
<b>Total Parts (S\$)</b>	<b>25,015.95</b>	<b>19,740.95</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.70	10.70
Sub Total (S\$)			10.70	10.70

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	To towing	New	200.00	0.00
2	To wiring	New	80.00	50.00
3	To repair rear body labour	New	680.00	400.00
4	To repair & repair labour	New	600.00	500.00
5	To repair & replace hydraulic , pipe, pump, etc.labour	New	1,200.00	1,000.00
6	To replace gear box housing labour	New	1,200.00	720.00
7	To spray putty	New	680.00	500.00
Gross Labour Cost (S\$)			4,640.00	3,170.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;