INS. CASE OWNER	p-	CC 7/AIG1801	955,	1/ x6/1. h	OK:
	SHHYA	DOI: ASSIGNM		Date / Time	1668
Surveyor  Pre-assign / CCU	/FTE		10 100	Registered in Merimo	u X/18
Insured Vehicle N	Zan .	TERSHARM AMARIN	Claim No.	n01	1156959
Insured Tel No.  Excess Sec II :S5		HP: 43802 TV	Make / Model Place of Accid		o runt conest
Is driver the owner If NO. Driver Na Driver Tel	ame / Age :	Nature of Accident (V/L YZS) NO )	Of GIA REPO		A REPORT (YES) NO
(347)	61x		alyanco taanin		
INSRS: WSP: Tel: Liability: RMKS:		iny;	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/Time					
n/x/8	SHEAMIN - A	nteut 1941/4 Gen Com	Manife and a second	STAGE Non-Reporting ltr (1st) Non-Reporting ltr (2nd)	
vivin	TO LOD IN Y	ed Americ		Non-Repuring ltr (Final Nonfication ltr (if non-p Call Of	
zalobla o Zsofu	CLATUR OF TO	TO BY THE INDUSTRIBLE HERE CONTRACTION HERE CONTRACTION HERE CONTRACTION OF	POPUD	After sail lir to Ol: Documentation Check Notification for (if non-p After sail for to Ol: Authorisation To Act. Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA4GIA	List: Handler Typist
13/06/19	- HOW HOUSE	OF STREET		Medical Bill PIR Mandate/Reject Instru LOD	iction:
PRELIMINARY ADVICE	E Date/Time:	Sent By:		Payment Breakdown Post-Repair Photos: Others:	Forn:
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost: Life	SS 17480.00 (	5 days) Reduction: A6	%	Er	nuif Call
FINAL SETTLEMENT			ble.	Email Cal	
Final Liability: Repair Cost:	55 1750.00	/ Assessed) BOLA S/N No. :	٩	If NO or B 28, Ass, L	CAMO AOJOS.
ass of Rental (LOR):	22 410.68	4 days) X 4 102.72			
.css of Use (LOU): .css of Income (LOI): .OR only LOU only	SS — (S y LOR + LOU	x = days) x = days) LOR + LO Tick only on	e) [		
GLA/LTA-Seurch Medical:	ss —			D Chim street V.C.	/Reject/Private Settle
Medicae Disbursement:	85 —	(e.g. Tow/ Independent	)	2) Report Format:	
Legal Cost	55 -			3) Survey fee:	4320.00
Total:	55 2,407.88	Global Sum SS: 2,400	භ	***************************************	
FINAL PAYMENT	Date/Time:	Confirm with		fimail Cal	
Payee 1:	55 2,400,00	Name 1: OURT	CHYLD	BUR MED	
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	SS —	Name 2 Name 3	-		
a where the statement of the target	1996	CARLOS CO.			

Date / Time Action / Instruction	TAX/06/18/2132
Ll9 \$1,750.00	AIG
CROD: 4 1.435.96 (45%)	7.12-4
•	- SLM7677R

Care/Table File Pose to T	: Preli. Report	Day	s Of Repair:		
n [	: Final Report	Res	survey No. of Trip:	Survey Fee	
Cotto/Time. File Return to f	_			Flankosaki	
1		Add Fee:	Site Insp (\$	1_3+91_B	
			Interior 8	From	
Report Format :			Tech 1-15 15	1749	
Lump Sum / LB I: 3			Western \$		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Autor	nobile			
AIG	ASIA PACIFIC IN	SURANCE PTE LTD	Ref : CC3/AIG1801	1955/Vwb3			
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 02-07-2018  Code: AIG				
1.		Policy Particu	lars :- THIRD PARTY CLA	IM			
	Insured Veh.	SLM 7677R	Veh. Inspected	SHC 4361X			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From Assign Date 02/07/2018						
2.		Vehicle F	Particulars & Condition				
Make & Model			c.c	0			
Engine No. HIDDEN			Year of Reg.				
Chassis No.			Colour				
	Odometer	€*	Steering				
	Brakes		Modification				
	General						
3.		Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.		Ge	neral Information				
	Accident Date	27/06/2018	Inspection Date	29/06/2018			
	Survey held at		VICES PTE LTD RIAL PARK E4 SINGAPORE 7	57705			
5a.			Remarks				
	A)THE INSPECTION B)IN ACCORDANCE	ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION	"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.			

O comme
SMRT Automotive Service Pia Ltd  9:7-18   O8:3 (60 Woodlands Industrial Park E4, Singapore 757705  ADV — 3-7-18   12:54   FAX Number : 68662623  8-7-18   (6:34   Accident Reporting Number : 68662672  SMRT Accident Vehicle Repair Estimator
ADV = 3 -2 - 1 1
FAX Number : 63685592
8 - 7 - 18 / (6: 8.4) Applicant Recording Number : 66662623
SMRT Accident Vehicle Repair Estimates
90 - 6-18 / 16 191.
Dee No.
SHO4361X
Reg. Date A 100 18/2132
Vehicle Type
Make Toyota PRIUS
Model PRIUS
Name of Driver : SWEE GEOK CHING
Type of Accident : SIDE SWIPE
Date / Time of Accident : 27/06/2018 07:25:00 PM
Accident Reported Date / Time: 28/06/2018 12:00:08 AM
Surveyor is Required? : Yes
Survey by Sathya Sathya
Vehicle is Towed Back? : No Towed Back Date/Time
Replacement Vehicle Investo
A SO SING
Special Instruction to ARC,if any :
SLM7677R ALL US
BEFORE PAINT PHOTO AFTER PAINT PHOTO SOR OUT
LUMPSUM REPAIR
Prepared Date : 28/06/2018 10:56:23 AM
OC2/6/18/7.47 Pass 283721
QC 2/0/10 1 17 1935 201101
143, 6 2825
4241
Recording Camera
Radio Antenna / Y
A A I I LEE SHENG AUTO PTE LTD
Witness Date 7.4 10
2ººº witness Date Vehicle Return Date: U/c 37 2/7/18
Vehicle Return Time:

SMRT staff sign: \_\_\_\_\_

Section B - 10 De Completed by Service Advisor, Accident Repair Centre

Chassis No: JTDKN36U005740883

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

1,014.00

600.00

Total Spray Painting Charges

756.00

Total Material Charges

739.08

400.00

Other Charges

318.48

TOTAL

676.88

446.88

Lum Sum Total

3,185.96

1,765.36

No. of Repair Days

3,200.00

1,750.00 3.00

Prepared / Adjusted By

6.00

:

SATHYA (LKK)

Arc / Surveyor Sing Off Date

: 29/06/2018 10:54:29 AM

29/06/2018 04:34:49 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 29/06/2018 10:53:04 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

: QN-1807-0169

Invoice No

Quotation Date : 7

Invoice Date :

Invoice Amount : 0.00

Prepared Date :

6/29/2018 10:54:24 AM

# Section o - Details of Repair Estimates

# Part 1 - Labour Works

TO REPAIR LH PORTION Total Labour	Quotation from ARC	Adjusted by Surveyor, if applicable
	1,014.00	600.00
	1,014.00	600.00

# Part 2 - Spray Painting & Panel Beating Related Works

TO RESPRAY REAR DOOR LH  Total Spray Painting & Panel Beating	756.00	200.00 /
	378.00	200.00 ~
TO RESPRAY FRONT DOOR LH	Quotation from ARC	Adjusted by Surveyor, if applicable

# Part 3 - Other Costs - Accident and Accident Repair Related Expenses

TO CHECK WIRING AND SYSTEM FUNCTION TO TRANSFER DOOR MECHANISM TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET) TO WASH AND VACUUM Total Other Costs	Quotation from ARC	Adjusted by Surveyor, if applicable	
	80.00		
	240.00	50.00 >	
	5 -1.53(8.97)	296.88	
	296.88		
	60.00		
	20000	0.00	
	676.88	446.88	

#### Part 4 - Spare Parts / Material Usage

- Part Number -	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen	Surveyor Approved	Photos Attached
57002- 47070		6505529	DOOR FRT/LH /	1	1 894.40	100.00	0.00	Replace	Repair	No D
			STICKER DECAL V	1	1 60.00	0.00	60.00 /	Replace	Replace	No V
59210- 74030			DOOR OUTER HANDLE FRT/LH	/1	1 370.80	25.00	278.10	Replace	Replace	No /
69206- 47050			DOOR INNER HANDLE FRT/LH	X 1	84.70	25.00	63,53	Replace	Check	No X
89040- 47070			DOOR LOCK FRT/LH	X 1	575.80	25.00	431,85	Replace	Check	No V
69410- 33010			DOOR LOCK X	( 1	40.50	25.00	30.38	Replace	Check	No V
57004- 47080		6505487	DOOR RRILH	- 1	954.50	100.00	0.00	Replace	Repair	No O
			PIXEL STICKER		60.00	0.00	60.00	Replace	Replace	No V
88760- 10122			HINGE UPPER LHR.	( 0	81.70	25.00	0.00	Replace	Not given	No V
8780- 2031			HINGE LOWER LHR.	( 0	72.20	25.00	0.00	Replace	Not given	No V
88830- 17031			CHECK ASSY, RR )	ζ 0	150.30	25.00	0.00	Replace	Not given	No V
		T	OTAL MATERIALS					923.85	398.10	
			MATERIALS(Discoun	-				739.08	The state of the s	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price	Discount (%)	Final Price	ARC Check	Surveyor	
	TOT	AL SUPPLEMENTARY	MATERIA	LS	1,41	(0)		Check	Check

398.10x -208 + 600.008 + 846.88 + 765.36 -1750/- 338.1 - 20% 270.48 + 600.00 + 846.88 1717.36 L/S: \$ 1700/-@ 3days



60 Woodlands Industrial Park E4. Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

# SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SHC4361X

Ref. No

TAX/06/18/2132

Reg. Date

09/04/2014

Vehicle Type

TAXI

Make

TOYOTA PRIUS

Model

PRIUS

Name of Driver

SWEE GEOK CHING

Type of Accident

SIDE SWIPE

Date / Time of Accident

27/06/2018 07:25:00 PM

Accident Reported Date / Time :

28/06/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No : 000024096759

Special Instruction to ARC, if any :

SLM7677R

Prepared Date

: 28/06/2018 10:56:23 AM

Satura Sai 29/6/2018

- Lump Sun Repair

- Question mark item photo

- Photo the paint

3 Jays

LIOK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurreyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36U005740883 Mileage

Chassis No : JTDKN36U005740883 Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC Adjusted by Surveyor, if applicable
Total Labout Charges : 1.014.00 0.00

 Total Labout Charges
 1,014.00
 0.00

 Total Spray Painting Charges
 756.00
 0.00

 Total Material Charges
 2,030.92
 2,030.92

Other Charges : 2,030.92 2,030.92

Other Charges : 676.88 0.00

TOTAL : 4,477.80 0.00

Lum Sum Total : 4,500.00 0.00

No. of Repair Days : 6.00 0.00

Prepared / Adjusted By

Arc / Surveyor Sing Off Date : 29/06/2018 10:54:29 AM 01/01/1900 12:00:00 AM

+

Prepared / Adjusted Date

Remarks

Prepared Date : 29/06/2018 10:53:04 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :

Quotation Date : Invoice Date :

Invoice Amount : 0.00 Prepared Date : 6/29/2018 10:54:24 AM

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
TO REPAIR LH PORTION	1,014.00	0.00 600		
Total Labour	1,014.00	0.00		

# Part 2 - Spray Painting & Panel Beating Related Works

Total Spray Painting & Panel Beating	756.00	0.00
TO RESPRAY REAR DOOR LH	378.00	200 200
TO RESPRAY FRONT DOOR LH	378.00	9.00 200
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable

# Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00-50
TO TRANSFER DOOR MECHANISM	240.00	0.00 /00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	0.00
TO WASH AND VACUUM	60.00	0.00 🗸
Total Other Costs	676.88	0.00

Part 4 - Spare Parts / Material Usage

Part 1 Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen	Surveyor Approved	Photos Attached
67002- 47070		6505529	DOOR FRT/LH R	1	894.40	25.00	670.80	Replace	Replace	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No
69210- 74030			DOOR OUTER HANDLE FRT/LH VONT	. 1	370.80	25.00	278.10	Replace	Replace	No
69206- 47050			DOOR INNER PANDLE FRT/LH ?		84.70	25.00	63.52	Replace	Replace	No
69040- 47070			DOOR LOCK FRT/LH ?	1	575.80	25.00	431.85	Replace	Replace	No
69410- 33010			DOOR LOCK ? STRIKER	1	40.50	25.00	30.37	Replace	Replace	No
67004- 47080		6505487	DOOR RR/LH R	1	954.50	25.00	715.87	Replace	Replace	No
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace	No
58760- 20122			HINGE UPPER LHR, X	1	81.70	25.00	61.27	Replace	Replace	No
68780- 52031			HINGE LOWER LHR, X	1	72.20	25.00	54.15	Replace	Replace	No
88630- 47031			CHECK ASSY, RR X	1	150.30	25.00	112.72	Replace	Replace	No
		T	OTAL MATERIALS					2,538.68	2 520 65	
		TOTAL	MATERIALS(Discounte	(be				2,030.92		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price	ARC Check		LT
TOTAL SUPPLEMENTARY MATERIALS								Check	Check

#### Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

<LeeGek@smrt.com.sg>

Sent: Thursday, 17 January, 2019 3:03 PM

To: CS A Team; admin

Subject: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X &

SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

Attachments: 06 18 2132.pdf

URGENT

FINAL REMINDER

Dear All,

Despite our repeated reminders, there is still no response at all.

Please let us have your offer by 25th January 2019 otherwise we will escalate the matter to GIA for deliberation based on Bola s9.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 02/11/2018 09:45

To: Vivian Lau

Subject: URGENT / 2nd REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured)

Our Ref: TAX/06/18/2132/lg)

URGENT

2<sup>ND</sup> REMINDER

Dear Vivian,

As spoken today, our taxi was travelling on the left lane of Race Course Rd. Your insured has failed to give way to traffic from the major road. On seeing it, our driver has to swerve to the right to avoid collision but to no avail.

Please let us have your offer by 9th November 2018. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 24/08/2018 08:46

To: Vivian Lau

Subject: URGENT / REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our

Ref: TAX/06/18/2132/lg)

URGENT REMINDER

Dear Vivian,

Please let us have your offer by 31st August 2018. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: 18/07/2018 16:38

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; CS A Team

Subject: FW: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref:

TAX/06/18/2132/lg)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge		
CC3/AlG18011955/Vwb3	Vivian		

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@ikkauto.com">shupei@ikkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]

Sent: Wednesday, 18 July 2018 2:24 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

#### Dear All,

7. C 3.

We quantify our claim as follows:-

Total	\$2,570.60					
LTA Search Fee	\$7.00					_
Loss of Income	\$300.00	(	5	days x	\$60.00	)
Loss of Rental	\$513.60	(	5	days x	\$102.72	j
Cost of Repair	\$1,750.00					_

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





51 UBLAYE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

29 MARCH 2019

BAWA BALAKRISHNAN AMARNATH 91 TANGLIN HALT ROAD #02-300 SINGAPORE 142091

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18011955/Vhb3

YOUR REF

: SLM 7677R

ACCIDENT INVOLVING SLM 7677R AND SHC 4361X ALONG BUFFALO ROAD ON 27.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4361X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD - if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh Case Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

> bbamar@yahoo.com (Email)

#### Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Friday, 29 March, 2019 2:47 PM

To:

bbamar@yahoo.com Admin A; Vic (LKKAuto)

Subject:

YOUR REF: SLM 7677R\_ACCIDENT INVOLVING SLM 7677R AND SHC 4361X ALONG

BUFFALO ROAD ON 27.06.2018



Auto Consultants Pte Ltd

51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 MARCH 2019

BAWA BALAKRISHNAN AMARNATH 91 TANGLIN HALT ROAD #02-300 SINGAPORE 142091 By Post & By Email

Dear Sir/Madam,

OUR REF

: CC3/AIG18011955/Vhb3

YOUR REF

: SLM 7677R

ACCIDENT INVOLVING SLM 7677R AND SHC 4361X ALONG BUFFALO ROAD ON 27.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4361X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <u>vicalpeh@lkkauto.com</u> within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
  informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

# AUTHORIZATION TO ACT

# (AIG Asia Pacific - Express Third Party Claim)

I, <u>SMRT TAXIS PTE LTD</u> (the third party claimant") of <u>60 WOODLANDS INDUSTRIAL</u>

<u>PARK E4 (S)757705</u> (address), owner of <u>SHC 4361X</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHC 4361X</u> that was damaged pursuant to the accident which occurred on <u>27/06/2018</u> (date) along <u>BUFFALO ROAD</u> (location) involving vehicle no/s <u>SLM 7677R</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of <u>SMRT TAXIS PTE LTD</u>.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of Live (month) 2019 (year)

SMP, TANKS

Signed by "the third party claimant" (with chop if applicable) Signed by "the workshop"

(with chop)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,400.00</u> (Global Sum – all in) for vehicle no. <u>SHC 4361X</u> that was damaged pursuant to the accident which occurred on <u>27/06/2018</u> (date) along <u>BUFFALO ROAD</u> (location) involving vehicle no/s <u>SLM 7677R</u>. This is pursuant to the inspection conducted on <u>29/06/2018</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHC 4361X</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SHC">SHC</a> 4361X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of Tune (month) 2019 (year)

/SM

Signed by appointed surveyor

The Control of the Co

Signed by "the workshop" (with chop)

This Discharge Voucher applies only to the claimant's claim or his properly damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

#### Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180700203
Date : 13.07.2018
Vehicle No. : SHC4361X

Your Ref No. : TAX/06/18/2132

Our Ref No. : 24096759 Terms : 30 Days

Description	Qty	Unit	Add /	(Discount)	7	Amount
		Cost	8	Amount	_	
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$	1,750.00
			GRAND	TOTAL	\$	1,750.00

#### Remark :

Make/Model : TOYOTA PRIUS Accident Date : 27.06.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



#### SMRT Taxis Pte Ltd

### MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/06/18/2132

From: SMRT Taxis Pte Ltd

Date:

05/07/2018

# ACCIDENT ON 27/06/2018 INVOLVING SHC 4361X & SLM 7677R ALONG RACE COURSE ROAD JUNCTION BUFFALO

This is to confirm that the daily rental rate for SHC 4361X is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRTJAXIS PTE LTD

for Manager



# Accident Vehicle Laid-Up Report

Registeration No. : SHC4361X

: TOYOTA PRIUS Make / Model

Ref. No.

: 24096759

Accident Case No. : TAX/06/18/2132

Date and Time Vehicle off-road for Accident Repair : 28.06.2018 10:33:00 : 03.07.2018 11:01:31

Remarks:

Date and Time Repair Completed

Generated by : POHSUAN

: 04.07.2018 Printed on

# **Enquire Transaction History** Hospital History Details

Log Date/Time:

28 Jun 2018 / 15:13:34

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

**SLM7677R** 

Transaction Type:

18.32 insurance Enquiry (GIRO Payment) Channel:

External Agency

User ID:

115

ESASBAHO - BALQISH BINTE ABDUL

**Business Transaction** 

HALIL

Reference No.:

20180628151334185473

Search Date / Time:

27 Jun 2018 19:25:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

**Enquire Related Logs** 

Back to List

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Express

LAIM SUB	FOLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad	Submitted	Ins Auth'ed	Status	
Main	03 Jul 2018 Edit Reg		29 Jun 2018 00:00 Edit Adj Rpt	S\$1,750.00 Edit Estima	1 1 1 1 1 1 1	1,750.00 View Rpt		Pending for Report Cancel Car	Managara C
1	Main	R	eference	Clair	n Details		Documents		Show All
CLAIM SU	BFOLDER D	ETAILS				[Created	by adjuster]		
Insured:	BAWA BA	LAKRISHNAN A	MARNATH, ID: 57	761184C					
Main Claimant:	SMRT TA	XIS PTE LTD, C	o. Reg. No.: 198905	369K					
Vehicle Reg No.:	SHC436	1X		Da	te of Loss		8 19:00 - :59 s and <b>18</b> Days Fro	m LTA Reg Date	(Man Yr))
Claim Type	TP / 831	5271569SG			icy/Cover te No.:	210050679	3		
Vehicle Reg No. (Insured):	SLM7677	R			icy No. aimant):	D-1809021	3MFSH		
				Ex	cess:				
Repairer:			s Pte Ltd (Woodlan	remaining the first state of the company of the com	Committee of the Commit	the distribution of the state o	Professional and the second section of the section of the second section of the section of the second section of the se	erformance in territoria, residente de la forta-	10111
Handling Insurer:	WZ.Tan@		e Pte. Ltd. (Expres	s) - Tel: 65-64	19-3000	[Handled b	y Tan, Bennie-W	Z - 6419 1718)	Bennie-
Claimant's Insurer:	MS First	Capital Insuranc	e Ltd (HQ) - Tel: 62	222311					
Adjuster:	11/07/2		Ltd (HQ) - Tel: 625	56-3561 [He	indled by	Sathya Sai K	athirrasen] [F	Final Rpt du	9
ASSOCIAT	ED MAIL RE	CEIVED					View	v All Compo	se Case Mail
There are n	o mail for this	case.							
ALL ASSO	CIATED TAS	KS <sup>□</sup>				View Alt 1 s	Search Tasks   C	reate New Task	Complete
Due Date	e Priority	Type Task	Group Subject	Handler	Assig	ned By	Completed On	Created C	-

#### Claim Documents

\*SHC4361X (8315271569SG)

[SLM7677R]

TP

SMRT TAXIS PTE LTD

Jun 27 2018 7:00PM

[BAWA BALAKRISHNAN AMARNATH]

SMRT Automotive Services Pte Ltd

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6	01/07/19 14:42	AUTHORISATION TO ACT FORM	0	Load PDF	
7	01/07/19 14:42	Release Voucher	0	Load PDF	
8	01/07/19 14:42	RENTAL RECEIPT	0	Load PDF	
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# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

TEAM		

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

ttlement : [X] Yes		SLM7677R (Insd veh)		Model:	TOYOTA PRIUS TAXI 1.8 (A
It lement		SHC4361X (TP veh) 27/06/2018		-	
st   S   5,791.78    S   2,400.00	Date of Accident:				
st   S   5,791.78    S   2,400.00	Global Sum Settlen	nent : TX1 Yes	_	f 1 No	1
st	Repair Estimate	[11]	s		
## A control of the c	Final Repair Cost		_	I I SALES AND A SA	
ch Fee : \$   S   S     It Sum (Global Sum)   S   2,400.00     Workshop GIA Registered?	Loss of Use				4.00 days at \$60.00 per day
S   S   S   S   S   S   S   S   S   S	Rental (if any)		: \$		4 days
It Sum (Global Sum) : \$ 2,400.00  Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate  IIA Registered Workshop: Agreed Liability	LTA / GIA Search F	ee	: \$		
Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate  HA Registered Workshop: Agreed Liability100(%)  BOLA Applicable: Yes/ No BOLA Scenario No:  BOLA Applicable: Yes/ No BOLA Scenario No:  HA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No:  BOLA Applicable: Yes/ No BOLA Scenario No:  BOLA Applicable: Yes/ No BOLA Scenario No:  Compared Liability (*):(%)  Assessed Liability (*):(%)  Compared Liability (*):(%)  Compared Liability (*):(%)  BOLA Applicable: Yes/ No BOLA Scenario No:  Compared Liability (*):(%)	Others:		: 5		
Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate  IIA Registered Workshop: Agreed Liability100(%)  BOLA Applicable: Yes/ No BOLA Scenario No:  BOLA Applicable: Yes/ No BOLA Scenario No:  Assessed Liability (*):(%)  It Liability to be filled only for chain collisions and for cases where BOLA does not apply.  BOLA Applicable: Yes/ No BOLA Scenario No:  Compared Liability (*):			: \$		
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BOLA Applicable: Yes/ No BOLA Scenario No:    Solitity:	Is Third Party Wor below)	kshop GIA Registered	?	[ ] YES [	X ] NO (Kindly indicate
assessed Liability (*):(%)  Assessed Liability (*):(%)  Assessed Liability (*):(%)  Liability to be filled only for chain collisions and for cases where BOLA does not apply.  Luction: Payee's Breakdown  xis Pte Ltd   \$ 2,400.0	A) For Non GIA R	Registered Workshop:		Agreed Liability	100(%)
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Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

#### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18011955/VHB3Q2

Date:

01/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100506793

Claimant Vehicle

SHC4361X

Insured Vehicle No :

SLM7677R

Date of Loss:

27/06/2018

Nature of Claim:

TP

Claim No: 8315271569SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SHC4361X

Make & Model:

TOYOTA PRIUS TAXI, 1.8 (A)

Engine No:

2ZR6227983

Reg. Date: Colour

09/04/2014 (Man. Year: 2014)

Chassis No: Odometer:

JTDKN36U005740883 283717 km

Engine Capacity:

Maroon

1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

195/65 R15

Rear Tyre Size:

No

195/65 R15

Front Left Side:

Falken 6 mm

Rear Left Side:

Falken 6 mm

Front Right Side:

Falken 6 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

Repairer's	Adjuster's	Difference	Diff %
3,641.78	694.98	2,946.80	80.92
0.00	0.00	0.00	
2,150.00	1,150.00	1,000.00	46.51
0.00	0.00	0.00	
0.00	0.00	0.00	
5,791.78	1,844.98	3,946.80	68.14
	1,750.00		
5,791.78	1,750.00	4,041.78	69.78
S\$60.00/day) (S\$)	240.00		
\$102.72/day) (S\$)	410.88		
+ Doc/Search Fee (S\$)			
Nett Liability (S\$)	2,407.88		
Global Sum Settlement (S\$)			
	3,641.78 0.00 2,150.00 0.00 0.00 5,791.78 5,791.78 5,791.78 \$\$60.00/day) (\$\$) \$\$102.72/day) (\$\$) c/Search Fee (\$\$) Nett Liability (\$\$)	3,641.78 694.98 0.00 0.00 2,150.00 1,150.00 0.00 0.00 0.00 0.00 5,791.78 1,844.98 1,750.00 5,791.78 1,750.00 \$\$60.00/day) (\$\$) 240.00 \$\$102.72/day) (\$\$) 410.88 c/Search Fee (\$\$) 7.00  Nett Liability (\$\$) 2,407.88	3,641.78 694.98 2,946.80 0.00 0.00 0.00 2,150.00 1,150.00 1,000.00 0.00 0.00 0.00 0.00 0.00 0.00 5,791.78 1,844.98 3,946.80 1,750.00 4,041.78 S\$60.00/day) (S\$) 240.00 S\$102.72/day) (S\$) 410.88 c/Search Fee (S\$) 7.00 Nett Liability (S\$) 2,407.88

INSPECTION

Date of Assignment:

29/06/2018

Date Inspected:

29/06/2018 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

Adjuster Report

Page 2 of 4

60 Woodlands Industrial Park E4 Singapore 757705

Estimated Period of Repair:

3.0 days

Adjuster: Sathya Sai Kathirrasen Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR OUTER HANDLE FRT/LH	Cut	370.80 F	*278.10 F
2	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
3	1		*ADVERTISEMENT STICKER (SN)	Necessary	296.88 F	*296.88 F
4	1		*DOOR FRT/LH	Repair	894.40 F	*-F
5	1		*DOOR RR/LH	Repair	954.50 F	*- F
6	1		*DOOR INNER HANDLE FRT/LH	Not Necessary	84.70 F	*-F
7	1		*DOOR LOCK FRT/LH	Not Necessary	575.80 F	*-F
8	1		*DOOR LOCK STRIKER	Not Necessary	40.50 F	*- F
9	1		*HINGE UPPER LHR,DOOR	Not Necessary	81.70 F	*-F
10	1		*HINGE LOWER LHR, DOOR	Not Necessary	72.20 F	*- F
11	1		*CHECK ASSY ,RR DOOR	Not Necessary	150.30 F	*- F
12	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
F=Fr	inchise	part		Total Parts (S\$)	3,641.78	694.98

Page 4 of 4

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			~
1	PANEL BEATING & BODY WORK	New	1,014.00	600.00
2	SPRAY PAINT	New	756.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	50.00
4	TO TRANSFER DOOR MECHANISM	New	240.00	100.00
5	TO WASH AND VACUUM	New	60.00	0.00
		Gross Labour Cost (S\$)	2,150.00	1,150.00

Report was unsubmitted during this print-out.