

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 29 March, 2019 2:24 PM  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg) LKK REF CC3/AIG18011955/Vhb3  
**Attachments:** 06 18 2132.pdf

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Our Insured had disputed on the liability. As such, we would like to request for any evidence (video footage) if any for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Olivia Lau (LKKAUTO)  
**Sent:** Monday, 21 January, 2019 3:13 PM  
**To:** Vic (LKKAUTO); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** CS A Team; Admin A  
**Subject:** [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

**URGENT**

Hi Lee Gek,

Thank you for your email.

**Vic – This case too for handling. Thanks.**

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Thursday, 17 January, 2019 3:03 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; admin <[admin@lbs-auto.com](mailto:admin@lbs-auto.com)>

**Subject:** URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured)  
Our Ref: TAX/06/18/2132/lg)

**URGENT**

**FINAL REMINDER**

Dear All,

Despite our repeated reminders, there is still no response at all.

Please let us have your offer by **25<sup>th</sup> January 2019** otherwise we will escalate the matter to GIA for deliberation based on Bola s9.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 02/11/2018 09:45

**To:** Vivian Lau

**Subject:** URGENT / 2nd REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured)  
Our Ref: TAX/06/18/2132/lg)

**URGENT**

**2<sup>ND</sup> REMINDER**

Dear Vivian,

As spoken today, our taxi was travelling on the left lane of Race Course Rd. Your insured has failed to give way to traffic from the major road. On seeing it, our driver has to swerve to the right to avoid collision but to no avail.

Please let us have your offer by **9<sup>th</sup> November 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 24/08/2018 08:46  
**To:** Vivian Lau  
**Subject:** URGENT / REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

**URGENT  
REMINDER**

Dear Vivian,

Please let us have your offer by **31<sup>st</sup> August 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]  
**Sent:** 18/07/2018 16:38  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Admin A; CS A Team  
**Subject:** FW: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18011955/Vwb3	Vivian

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Wednesday, 18 July 2018 2:24 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,750.00
Loss of Rental	\$513.60 ( 5 days x \$102.72 )
Loss of Income	\$300.00 ( 5 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2,570.60</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd

