

## Vic (LKKAUTO)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 17 June, 2019 11:53 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg) LKK REF CC3/AIG18011955/Vhb3  
**Attachments:** img-617113619-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$2,400.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** 13/06/2019 14:28  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg) LKK REF CC3/AIG18011955/Vhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$2,400.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Monday, 8 April, 2019 4:56 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg) LKK REF CC3/AIG18011955/Vhb3

Dear Vic,

The video footage from in-car camera is not available. We attach the video footage taken by our hirer using his mobile phone for your perusal. Please note that your insured has emerged from a minor road and caused the accident.

Please let us have your offer by **16<sup>th</sup> April 2019** otherwise we will escalate the matter to GIA for their deliberation based on Bola s7. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 29/03/2019 14:24

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg) LKK REF CC3/AIG18011955/Vhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Our Insured had disputed on the liability. As such, we would like to request for any evidence (video footage) if any for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Olivia Lau (LKKAuto)

**Sent:** Monday, 21 January, 2019 3:13 PM

**To:** Vic (LKKAuto); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Cc:** CS A Team; Admin A

**Subject:** [AIG]: URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

**URGENT**

Hi Lee Gek,

Thank you for your email.

**Vic – This case too for handling. Thanks.**

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Thursday, 17 January, 2019 3:03 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; admin <[admin@lbs-auto.com](mailto:admin@lbs-auto.com)>

**Subject:** URGENT / FINAL REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured)  
Our Ref: TAX/06/18/2132/lg)

**URGENT**

**FINAL REMINDER**

Dear All,

Despite our repeated reminders, there is still no response at all.

Please let us have your offer by **25<sup>th</sup> January 2019** otherwise we will escalate the matter to GIA for deliberation based on Bola s9.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 02/11/2018 09:45

**To:** Vivian Lau

**Subject:** URGENT / 2nd REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured)  
Our Ref: TAX/06/18/2132/lg)

**URGENT**

**2<sup>ND</sup> REMINDER**

Dear Vivian,

As spoken today, our taxi was travelling on the left lane of Race Course Rd. Your insured has failed to give way to traffic from the major road. On seeing it, our driver has to swerve to the right to avoid collision but to no avail.

Please let us have your offer by **9<sup>th</sup> November 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 24/08/2018 08:46

**To:** Vivian Lau

**Subject:** URGENT / REMINDER Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

**URGENT**

**REMINDER**

Dear Vivian,

Please let us have your offer by **31<sup>st</sup> August 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department



**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** 18/07/2018 16:38  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Admin A; CS A Team  
**Subject:** FW: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.  
Please note that: -

LKK ref	Officer in charge
CC3/AIG18011955/Vwb3	Vivian

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Wednesday, 18 July 2018 2:24 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 27/6/2018 involving SHC 4361X & SLM 7677R (AIG's insured) Our Ref: TAX/06/18/2132/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,750.00
Loss of Rental	\$513.60 ( 5 days x \$102.72 )
Loss of Income	\$300.00 ( 5 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2,570.60</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate

- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

