

ASS. REC. BY

REF: 08/MSG18011941/4td302

Special Instruction

Surveyor
rws

Marcus

ASSIGNMENT (Office)

From (Person):

Vimnala

of

MSG

Date/Time: 2/7/18 @ 10 usam

Estimated Cost:

Bill to:

 OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKX 8620B

Insured:

at Workshop no/:

Bluwel Automotive

Tel:

67452088

of

1 Kaki Bukit Ave 6 # 01-28 Autobay

Policy No:

A28861354QMY

Claim No:

562301

Sum Insured:

Excess:

\$ 750.00

Make of Veh:

(Client's Record)

D.O.A.

23/06/2018

CA / REV /

REP. /

REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:53

Person Contacted:

Sully

Vehicle:

 IN

OUT

Date/Time

Action/Instruction (✓) Estimate

4/7

SKX 8620B - NA/MSG18011453/r3
Revert via menmen

DofA: 23/06/2018

6/7 @

9:15am authorise repair by keng

6/7 @

9:42am inform Bluwel ah Kiong authorise excess 750
sent email as well.

MASS REC BY: Marcus

REF:

MS107

ASSIGNMENT

From: _____ Date: _____

Veh No: SKX86203 Yr Regn: 30/12/15

Estimated Cost: _____

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Private Motor

TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or: CA/

To Inspect Vehicle No: SKX86203

Make: Audi A6 TFSI or 1798

at Workshop no: 201

Colour: white A/C: Insured / Std / NI / NA

of: _____

Sp. Reading: 40574 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng No: _____

Policy No: _____

C/No: WA422246 76 N034391

Claims No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: 750

Steering: Inorder / Jammed / Leaked / Burnt or ok

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or _____

Make of Veh: _____

Mod: NI S/Rim / STD A/Rim or _____

(Policy Condition)

Tyre Size: F: 25-5/35R20

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

R: _____

Bal. or Market Value: 118k.

BS / DUN / EXNOVA / GY / FS / LIZA / OHTSU / PIR / SUMI / TOYO / YOKO or _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

Front R/Bal: 5 mm

GIA / PR Seen: _____ Consistent? : Yes or No

Rear R/Bal: 5 mm

Est. Repairs: 10 days Res: Yes or No

L/Bal: 5 mm

Lum Sum: 1.51 % 3 Val: Yes or No

D.O.A. 23/6/18 D.O.I. 3/7/18

CA / REV / REP. / 24 HRS 187hp 6679J

Survey held at: _____

Date: _____ Person Contacted: rep 12800 Vehicle: IN / OUT

Das. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or MSH, MS edge

Date / Time Action / Instruction 179 7284

The U/C / Chassis frame / Body Structure affected due to collision

net 45216

part by part 20616.20, confirmed with Sally
22616.20

RECEIVED 01 NOV 2018 file pass back to handler

RECEIVED 12 NOV 2018 receive file from handler

Date/Time, File Pass to? : Prel. Report

Days Of Repair: 10

1) 1111 Typst : Final Report

Resurvey No. of Trip: 1

Date: _____ File Return to? _____

2) _____

Add Fee: : Site Insp (\$ _____)

Survey Fee:	<u>250</u>
Transportation:	
S - RS - SI	
Phone:	
Other:	<u>0</u>
TOTAL	<u>250</u>

Report Format: OD

Lump Sum / (B): (\$ 26.616.20)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2018		02 Jul 2018 10:05 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	TEO HOCK HENG MARTIN, ID: 57136679J, Tel: +6596577731, Email: NOEMAIL		
Vehicle Reg. No.:	SKX8620B	Date of Loss:	23/06/2018 18:00 - :59 [29 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 562301	Policy/Cover Note No.:	A28861354QMY (Comprehensive) Coverage: 30/12/2017 - 29/12/2018
		Excess:	S\$750.00
Repairer:	Bluewel Automotive Service Pte Ltd (HQ) 1 KAKI BUKIT AVE 6 AUTOBAY @ KAKI BUKIT #01-28/37/53/55 SINGAPORE 417883, 417883 Kaki Bukit - Tel: 67452088		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmla D/O Raja Singam - 65942471]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 03/07/2018]		
Driver/Custodian:	TEO HOCK HENG MARTIN (46 / Male), NRIC: 57136679J, Tel: +6596577731		
Adj Asg. Remarks:	Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert and check on the market value & rebate if the vehicle is economical to repair. This is urgent survey. Repairer faxed their estimate on 27/06/2018 at 5.02pm but the estimate was file away when staff was sorting mails, thinking this is final repair bill for settlement. Please try to arrange for survey on Monday morning. Thank you.		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 6 July 2018 9:42 AM
To: 'bluwel2088@yahoo.com.sg'
Cc: SUR
Subject: SKX 8620B / OD / MSIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKX 8620B (Excess \$750/-)**. **Repair on part by part**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAuto)

To: Vimmala D/O Raja Singam
Cc: Keny Ong; Rajah Kumar; SUR
Subject: RE: Dispute over Claim ref: 562301 - Date of accident: 23/06/2018

Dear Vimmala,

Please see comments from our surveyor Marcus, in Red.

Please arrange for surveyor to do a re-inspection on our insured vehicle to check on the below items and update us.

(1) Item 53- never change

Ans: Recommended to have local repair @ 120 SN

(2) Item 44, 45 and 58- doubtful of replacement done

Ans: Item 44: original recommended to repair, no need to change.

Item 45, Beyond repair recommended to replace.

Item 58 Original estimate it is a labor to carry out entire repair, recommended to reduce from \$2800/- to \$1000/-

(3) Item 52- cost of a tyre @ \$700, please justify

Ans: Item 52 tyre cost quoted too high, actual price is \$250/-; surveyor recommend to from \$250/- to \$125/- (depreciation of 50%)^{was}

Hope - - -

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

Sent: Friday, 2 November 2018 9:13 AM

To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Cc: Keny Ong <Keny_Ong@sg.msig-asia.com>; Rajah Kumar <rajah_kumar@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: Dispute over Claim ref: 562301 - Date of accident: 23/06/2018

Dear Vimmala,

We check with our surveyor and get back to you

Best Regards,

Denise Tay (LKKAuto)

To: Vimimala D/O Raja Singam
Cc: Keny Ong; Rajah Kumar; SUR
Subject: RE: Dispute over Claim ref: 562301 - Date of accident: 23/06/2018

Dear Vimimala,

PLEASE SEE SEE Comments from our Surveyor Marcus, in Red.
Please arrange for surveyor to do a re-inspection on our insured vehicle to check on the below items and update us.

(1) Item 53- never change – Recommended to repair @ 120 SN
have local

(2) Item 44, 45 and 58- doubtful of replacement done – item 44: original recommended to repair, no need change. Item 45, Beyond repair recommended to replace. Item 58 it is a labour to carry out entire repair recommended from \$2000 to \$1000/
original estimated labour charges, to reduce

(3) Item 52- cost of a tyre @ \$700, please justify – Item 52 tyre cost too high, actual price surveyor recommend to from 250 to 125(depreciation 50%)
quoted is \$250/p

X For item 52- cost of a tyre @ \$700 – We have also raised our concern on the high cost of the tyre in our email dated 06/07/2018.

But we have not receive update on this query.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

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To: Vimimala D/O Raja Singam <vimmala_rajasingam@sg.msiga-asia.com>

Cc: Keny Ong <Keny_Ong@sg.msiga-asia.com>; Rajah Kumar <rajah_kumar@sg.msiga-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: Dispute over Claim ref: 562301 - Date of accident: 23/06/2018

Dear Vimimala,

We check with our surveyor and get back to you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAuto)

From: Vimimala D/O Raja Singam <vimimala_rajasingam@sg.msig-asia.com>
Sent: Friday, 2 November 2018 8:25 AM
To: Denise Tay (LKKAuto)
Cc: Keny Ong; Rajah Kumar; SUR
Subject: FW: Dispute over Claim ref: 562301 - Date of accident: 23/06/2018
Attachments: index.pdf; Marking estimate.pdf; Supplementary items.pdf

Importance: High

Hi Denise,

We refer to the above accident and also our email dated 06/07/2018.

Please refer to our insured feedback append below.

Please arrange for surveyor to do a re-inspection on our insured vehicle to check on the below items and update us.

- 1) Item 53- never change *Local Repair Recommended to repair @ \$120 SM*
- 2) Item 44, 45 and 58- doubtful of replacement done *44. Original recommended to repair,*
- 3) Item 52- cost of a tyre @ \$700, please justify. *fp 250 @ 50% = 125. no need to change.*

For item 52- cost of a tyre @ \$700 – We have also raised our concern on the high cost of the tyre in our email dated 06/07/2018.

But we have not receive update on this query.

Please advise us soon thus we can revert to our insured's feedback soon.

Thank you.

Regards,

Mala (Ms)
Senior Admin Officer, Claims Services (Motor)
Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimimala_rajasingam@sg.msig-asia.com

45, Beyond repair, recommended to replace

58. It is labour to carry out the entire repair, recommended from \$2000 to \$1000.

Idea 52 tyre cost too cost high, actual price surveyor recommended to from \$250 to \$125 (depreciation of 50%)



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on :

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From: TEO Martin (SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA) [<mailto:martin.teo@safrangroup.com>]

Sent: Thursday, November 01, 2018 2:08 PM

To: Keny Ong <Keny_Ong@sg.msig-asia.com>

Subject: Dispute over Claim ref: 562301

Dear Keny,

44, LH side skirt minimal dnt. 87 is repair kit

I'm the owner of vehicle no. SKX8620B, AUDI A6 (P/N: A28861354QMY). I would like to enquire on the recent claim for my vehicle on a few of the items & the exorbitant figure quoted by the workshop:-

(1) Item 53- never change;

(2) Item 44, 45 and 58- doubtful of replacement done;

(3) Item 52- cost of a tyre @ \$700, please justify.

45 photo for Beku party. 147-48 show new tyre replacement.

I'm indeed perturbed by the extent of the damages caused by the accident dated on 23 Jun 18 to my vehicle & the amount incurred for the repair. Request that you could reevaluate the cost of the repair jobs done by the workshop. Hope to hear from you soonest. Thanks!

As you can see from hereafter picture, the physical damage during the accident is not that serious, hence, left wheel and fender dented with airbag deployed only.



58 is labour for repair & replacement parts.

Best Regards

Martin Teo
Operations Manager



SAFRAN Electronics & Defense Services Asia Pte Ltd
26 Changi North Rise
Singapore 498756
email: martin.teo@safran.com
Direct Line: 6389 4912 Fax: 6545 0255

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#

Denise Tay (LKKAuto)

From: Vimmlala D/O Raja Singam <vimmlala_rajasingam@sg.msig-asia.com>
Sent: Friday, 6 July 2018 9:35 AM
To: Denise Tay (LKKAuto)
Cc: Keny Ong
Subject: RE: SKX 8620B / OD / YOUR REF:562301

Importance: High

Hi Denise,

We have approved the adjustment mandate in Merimen.

Please assist to follow up with your surveyor on the below requirement for our further assessment due to audit purpose.

1. Upload the photographs in Merimen of the removal of the undercarriage, dashbox, front & rear LH and airbag.
2. Let us know the revise price for the refit of the airbag, seat belt, control unit.
3. We are aware due to contential vehicle, the tyre price is at higher side (\$700). Pleas let us know the tyres size. is it 17mm or 18mm?

original size 17 inch (700)

We look mforward to your reply soon. Thank you.

Regards

Mala (Ms)

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmlala_rajasingam@sg.msig-asia.com



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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Friday, 6 July, 2018 8:57 AM
To: Vimmlala D/O Raja Singam <vimmlala_rajasingam@sg.msig-asia.com>
Cc: Keny Ong <Keny_Ong@sg.msig-asia.com>
Subject: RE: SKX 8620B / OD / YOUR REF:562301

Hi,

Thanks

View Received Message

This mail is associated with :

***SKX8620B (562301)**

DD

Jun 23 2018 6:00PM

[TED HOCK HENG MARTIN]

Bluewei Automotive Service Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 06/07/2018 09:15 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$22042.20) - SKX8620B - Claim Handler: Vimmala D/O Raja Singam

Approved:22042.20:a if c

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimmala D/O Raja Singam

Date: 04 Jul 2018

Preliminary Advice

Vehicle No	: SKX8620B	Accident Date	: 23/06/2018
Make	: AUDI A6	Policy No.	: A28861354QMY
Assignment Date	: 02/07/2018	Excess	: S\$750.00
Date of Inspection	: 03/07/2018	Est. Duration of Repair	: 10.00
Inspection At	: BLUEWEL AUTOMOTIVE SERVICE PTE LTD (HQ) 1 KAKI BUKIT AVE 6 AUTOBAY @ KAKI BUKIT #01-28/37/53/55 SINGAPORE 417883 SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front, n/s body portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	40,873.20
Revised Amount	:S\$	22,042.20
Check Items (Estimated)	:S\$	11,493.20
Total	:S\$	33,535.40
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	118,000.00
COE / PARF Rebate	:S\$	72,784.00
Salvage Value	:S\$	
Margin for Repair	:S\$	45,216.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6679J
Vehicle Details	
Vehicle No.:	SKX8620B
Vehicle to be Exported:	No
Intended De-registration Date:	03 Jul 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI)
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CYG007214
Chassis No.:	WAUZZZ4G7GN034391
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,389.00
Original Registration Date:	30 Dec 2015
First Registration Date:	30 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$42,145.00 <i>21072</i>
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2025
PARF Rebate Amount:	\$31,608.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,001.00
COE Rebate Amount:	\$41,176.00
Total Rebate Amount:	\$72,784.00

The information contained herein is correct as at 03 Jul 2018

OK

BVLGARI

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10 vehicles

Audi A6

Advanced Search Submit

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Audi A6	Any	Any	2015	Any	Any	Any	Available
	Audi A6 1.8A TFSI S-tronic	\$139,800	\$15,910 /yr	28-Sep-2015	1,798 cc	42,000 km	Luxury	Available
New 2015 Model With LED Matrix, Agent Unit, Full Service By Agent With Record, One More Free Service Left From Agent. 18" Sport Rim, Well Maintained. Brand New Look, Luxury Interior. Trade In, High Lo...								
Posted: 02-Jul-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$115,800	\$13,850 /yr	19-May-2015	1,984 cc	56,000 km	Luxury	Available
1 Owner, Cheapest In The Market, Best Condition Ever, Look Feel Drive Like New, Well Maintained And Well Groomed Inside Out. No Repairs Needed. Comes With 6 Months Warranty By Our In House Workshop. P...								
Posted: 30-Jun-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 Avant 1.8A TFSI S-tronic	\$146,999	\$16,890 /yr	28-Aug-2015	1,798 cc	26,500 km	Stationwagon	Available
Genuine Low Mileage Of Less Than 10k Km Per Year, 1 Owner Only, Fully Serviced At Premium Automobiles. Premium Automobiles Checks Done. Peace Of Mind. Spacious Boot For Extra Luggages. Powerful/Respon...								
Premium Automobiles Posted: 29-Jun-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$114,800	\$14,020 /yr	26-Mar-2015	1,984 cc	-	Luxury	Available
1 Owner, Pristine Condition! Smooth, Sporty Yet Low In Consumption. Low Down Payment. Flexible Loan Available, Trade In Welcome, Please Call Or Visit Us Now For Further Details.								
Posted: 29-Jun-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
Car Buying	Car Selling	Car Ownership		Buying a pre-owned car, but unsure of its condition? Get STA Car Evaluation				
Car Aftermarket	On The Move	Lifestyle						
	Audi A6 2.0A TFSI MU	\$115,888	\$14,220 /yr	19-Mar-2015	1,984 cc	30,000 km	Luxury	Available
1 Owner Only, Fully Maintained And Serviced By Premium Automobiles. Ex Owner Upgraded To New Audi. 100% Accident Free. Definitely One Of The Best Unit In The Market! Don't Miss This Offer! Hurry, Call...								
Autocars Premium Pte Ltd Posted: 27-Jun-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$109,000	\$13,550 /yr	13-Jan-2015	1,984 cc	84,000 km	Luxury	Available
Immaculate Condition, No Repairs Needed. Loan Available Up To 100%. View To Believe! Call Us For A Viewing Appointment Today. No Repair Needed. Nice And Clean Interior. 100% In House Loan Avail. So We...								
Almstoring.sg Posted: 26-Jun-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$118,800	\$14,400 /yr	30-Apr-2015	1,984 cc	49,000 km	Luxury	Available
Forth Generation C7 Series Type 4G Audi A6 Executive Sedan. Powerful And Responsive 2.0L TFSI Turbo Engine Producing 177hp Mated To The 8 Speed Multi Tronic Automatic Transmission. Perfect Combination...								
Posted: 26-Jun-2018 Tags: 2015 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$125,800	\$15,650 /yr	26-Mar-2015	1,984 cc	56,000 km	Luxury	Available
New Stock Just Arrived! 1 Owner Only Audi A6! Original Audi Black Paintwork Since Day 1! Original 19" Alu/lec Sports Rims! Car Sell With Bidded 2 Digits Number "10"! Vehicle Very Well Taken Care By Pre...								
AL Autocar Pte Ltd								

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/06/2018 15:21
Date Of Accident	23/06/2018 18:10
Exact Location Of Accident	TEMBELING RD & KOON SENG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX8620B
Insured/Policyholder	
Name Of Registered Owner	TEO HOCK HENG MARTIN
NRIC No	S7136679J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96577731
Alternative Phone No	OFFICE-96577731
Vehicle Particulars	
Manufacturer	AUDI
Model	A6
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28861354QMY
Cover Note Number	
Driver	
Name of Driver	TEO HOCK HENG MARTIN
NRIC No	S7136679J
Date Of Birth	09/10/1971
Occupation	INDOOR
Date Of Driving Pass	01/06/1999
Driving Experience	19 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96577731
Fax Number	
Contact Number	OFFICE-96577731
EEmail Address	NOEMAIL

Address BLK 193A JLN LOYANG BESAR #03-07
 Postcode 506929
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD ON COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 3
 Passenger 1 NAME: : DOREEN YEO
 GENDER: : FEMALE
 Passenger 2 NAME: : KAYLEN TEO
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

ON 23/06/2018 @ 6.10PM, I WAS TRAVELLING ALONG TEMBELING ROAD AND STOP COMPLETELY AT JUNCTION BETWEEN TEMBELING AND KOON SENG ROAD. AS THERE WAS A CAR STOPPING ON THE LEFT AND RIGHT OF THE YELLOW BOX (TRAFFIC JAM). I CHECK FOR CLEARNACE AND SLOWLY MOVE INTO THE BOX. IN THE BOX, I CHECK FOR CLEARANCE BEFORE I MOVE TO THE OTHER SIDE OF THE ROAD. WHILE ROLLING OUT AND CHECKING FOR ANY PEDESTRAIN AHEAD, (GZ5858A) CAME AT A HIGH SPEED HITTING THE LEFT FRONT WHEEL SIDE OF MY CAR (SKX8620B).

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GZ2558A
 Vehicle Make/Model/Colour
 Details Of Properties VEHICLE B
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver
 NRIC/Passport Number
 Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

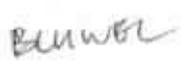
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

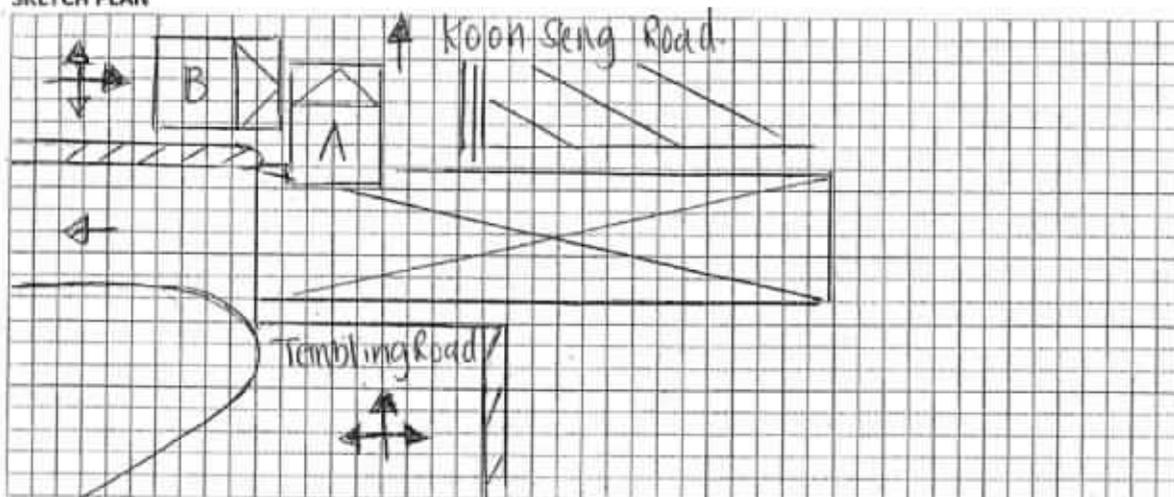

 Policyholder's Signature
 Date & Time: 25/6/15, 11:00am


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 25/6/15, 11:00am

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:


Accident Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 23 Jun 2018 @ 6:10 pm I was travelling along Tembling rd and stop ^{completely} at junction between Tembling & Koon Seng rd. As there was car that stop on the left and right of the yellow box (traffic jam). I check for clearance and slowly move into the box. In the box, I check for clearance before I move to the other side of the road. While rolling out and checking for any pedestrian ahead, GZ2558A came at a high speed hitting the left front wheel side of my car (SKX8620B).

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 25/6/18, 11:40 AM

Driver's Signature

(If driver is not the policyholder)

Date & Time: 25/6/18, 11:40 AM

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Clear DTC	Fault Report
53 Parking Brake	Find Fault Code 7
46 Central Control Module	Find Fault Code 5
44 Steering Assistance	Find Fault Code 3
42 Driver-Door Elect.	Find Fault Code 2
38 Sensor Elect.	Find Fault Code 1
36 Driver's Side Seat Adj.	Find Fault Code 1
19 Gateway Data Bus	Find Fault Code 12
17 Instrument Cluster	No Fault Code
16 Steering Wheel Electronics	Find Fault Code 2
15 Airbags	Find Fault Code 1
09 Electronic Ctrl Electronics	Find Fault Code 8
08 AC/Heating Electronics	Find Fault Code 4
05 Access & Permission	Find Fault Code 2
09 Brake Electronics	Find Fault Code 14
01 Engine Electronics	Find Fault Code 7

Clear DTC Fault Report

85 On Board Cam	Find Fault Code 3
72 RR-Door Electroni	No Fault Code
6D Electronic equipment of Trunk Lid	No Fault Code
6C Rear Camera	No Fault Code
5F Information Electronic equipment 1	Find Fault Code 7
55 Headlight Range Control	Find Fault Code 4
53 Parking Brake	Find Fault Code 7
46 Central Control Module	Find Fault Code 5
44 Steering Assistance	Find Fault Code 3
42 Driver-Door Elect	Find Fault Code 2
3B Sensor Elect	Find Fault Code 1
36 Driver's Side Seat Adj	Find Fault Code 1
19 Gateway Data Bus	Find Fault Code 12
17 Instrument Cluster	No Fault Code





BLUWEL AUTOMOTIVE SERVICE PTE LTD

1 Kaki Bukit Ave 6 Blk C #01-28/53/55/56 Singapore 417883

Tel: 67452088 Fax: 68412088

E-mail: bluwel2088@yahoo.com.sg

GST Reg No.: 200704951N

Co Reg No.: 200704951N

Not Authorized

Date: 27-06-2018

MSIG INSURANCE (S) PTE LTD

Policy No.: A28861354

*LKR
Take photo before
repair.
10 day.
3/7/18
Excess \$750*

4 Shenton Way

Vehicle No.: SKX8620B

#21-01 SGX Centre 23

Model: AUDI A6

Singapore 068807

D.O.A 23/06/2018

Estimate Repair Cost For SKX8620B

cost price -

Excess \$750

NO.	DESCRIPTIONS	AMOUNT
1	1 pc front LH fender <i>Body ID</i>	\$ 570.00
2	1 pc front LH door <i>Body ID</i>	\$ 1,498.00
3	1 pc front LH door seal <i>nee</i>	\$ 88.00
4	1 pc front LH door lower seal <i>na</i>	\$ 72.00
5	1 pc rear LH door <i>n</i>	\$ 1,498.00
6	1 pc rear LH door seal <i>na</i>	\$ 101.00
7	1 pc rear LH door lower seal <i>na</i>	\$ 71.00
8	1 pc steering airbag <i>Actual</i>	\$ 2,045.00
9	1 pc LH airbag <i>Actual</i>	\$ 2,486.00
10	1 pc LH side airbag <i>na</i>	\$ 895.00
11	1 pc LH roof airbag <i>Actual</i>	\$ 1,033.00
12	1 pc RH roof airbag <i>Actual</i>	\$ 1,033.00
13	1 pc roof lining <i>merged / ne</i>	\$ 1,305.00
14	1 pc LH seat belt <i>Actual</i>	\$ 706.00
15	1 pc RH seat belt <i>Actual</i>	\$ 555.00
16	1 pc LH seat belt buckle <i>Actual</i>	\$ 122.00
17	1 pc RH seat belt buckle <i>Actual</i>	\$ 122.00
18	1 pc dashboard <i>Tron</i>	\$ 2,930.00
19	1 pc front LH upper arm <i>Seat</i>	\$ 264.00
20	1 pc rear LH upper arm <i>link Seat</i>	\$ 264.00
21	1 pc front LH lower arm <i>control Seat</i>	\$ 264.00
22	1 pc front LH <i>wishbone</i> lower arm <i>one</i>	\$ 477.00
23	1 pc front LH knuckle arm <i>one</i>	\$ 725.00
24	1 pc front absorber <i>Seat</i>	\$ 279.00
25	1 set front LH absorber mounting <i>nee</i>	\$ 43.00
26	1 pc subframe <i>SUC</i>	\$ 2,172.00
27	1 pc lower arm ball joint <i>na</i>	\$ 92.00
28	1 pc LH absorber lower fork <i>Seat</i>	\$ 113.00
29	1 pc stab link <i>Seat</i>	\$ 66.00
30	1 pc stab bar <i>na</i>	\$ 295.00



BLUWEL AUTOMOTIVE SERVICE PTE LTD

1 Kaki Bukit Ave 6 Blk C #01-28/53/55/56 Singapore 417883

Tel: 67452088 Fax: 68412088

E-mail: bluwel2088@yahoo.com.sg

GST Reg No.: 200704951N

Co Reg No.: 200704951N

Date: 27-06-2018

MSIG INSURANCE (S) PTE LTD

Policy No.: A28861354

4 Shenton Way

Vehicle No.: SKX8620B

#21-01 SGX Centre 23

Model: AUDI A6

Singapore 068807

D.O.A 23/06/2018

Estimate Repair Cost For SKX8620B

NO.	DESCRIPTIONS	AMOUNT
31	1 pc stab bush <i>na</i>	\$ 7.00 <i>X</i>
32	1 pc stab bush bracket <i>na</i>	\$ 6.00 <i>X</i>
33	1 pc tie rod end <i>na</i>	\$ 106.00 <i>X</i>
34	1 pc rack end <i>na</i>	\$ 50.00 <i>X</i>
35	1 pc airbag control unit <i>Actual</i>	\$ 1,397.00 <i>X</i>
36	1 pc front LH ^{inner shield} wheel housing (small) <i>Torn</i>	\$ 101.00 <i>X</i>
37	1 pc front LH ^{inner shield rear} wheel housing <i>Torn</i>	\$ 115.00 <i>X</i>
38	1 pc front wheel housing screw set <i>na</i>	\$ 22.00 <i>X</i>
39	1 pc rear LH seat belt <i>see</i>	\$ 295.00 <i>X</i>
40	1 pc rear RH seat belt <i>see</i>	\$ 295.00 <i>X</i>
41	1 pc rear seat belt centre <i>see</i>	\$ 295.00 <i>X</i>
42	1 pc rear LH seat buckle & centre <i>na</i>	\$ 170.00 <i>X</i>
43	1 pc rear RH seat buckle <i>na</i>	\$ 170.00 <i>X</i>
44	1 pc LH side skirt <i>n</i>	\$ 351.00 <i>X</i>
45	1 pc front bumper <i>cut/bent</i>	\$ 1,085.00 <i>X</i>
46	1 pc front fender sticker foil <i>na</i>	\$ 46.00 <i>X</i>
47	1 pc front fender bracket <i>na</i>	\$ 32.00 <i>X</i>
48	1 pc fender closing element <i>na</i>	\$ 20.00 <i>X</i>
49	1 pc upper door hinge <i>na</i>	\$ 47.00 <i>X</i>
50	1 pc lower door hinge <i>na</i>	\$ 47.00 <i>X</i>
51	1 pc LH door handle <i>n</i>	\$ 235.00 <i>X</i>
52	1 pc front LH tyre <i>cut</i> <i>LP 250 50% 125-5-N</i>	\$ 700.00 <i>X</i>
53	1 pc front LH sport rim <i>cut</i> <i>LR 1205-N</i>	\$ 836.00 <i>X</i>
		\$ 28,612.00
		Cost plus 10% \$ 2,861.20
		<u>\$ 31,473.20</u>

19792



BLUWEL AUTOMOTIVE SERVICE PTE LTD

1 Kaki Bukit Ave 6 Blk C #01-28/53/55/56 Singapore 417883

Tel: 67452088 Fax: 68412088

E-mail: bluwel2088@yahoo.com.sg

GST Reg No.: 200704951N

Co Reg No.: 200704951N

NO.	DESCRIPTIONS	AMOUNT
54	Towing	120 \$ 150.00
55	Remove & refit front dashbox assy	\$ 350 800.00
56	Remove & refit airbag, roofing airbag, seat belt, control unit & computer res	\$ 380 1,800.00
57	Remove & refit undercarriage	\$ 350 800.00
58	Remove & refit front & rear LH side. Knocking, welding, cut & jack chassis frame	\$ 1000 2,800.00
59	Respray Painting front & rear LH side.Touch-up & polishing	1080 \$ 2,800.00
60	Electrical & focus wiring	\$ 30 150.00
61	Computerised & wheels alignments	\$ 80 100.00
		<hr/> \$ 9,400.00

Total:

\$ 40,873.20

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

3390



BLUWEL AUTOMOTIVE SERVICE PTE LTD

1 Kaki Bukit Ave 6 Blk C #01-28/53/55/56 Singapore 417883

Tel: 67452088 Fax: 68412088

E-mail: bluwel2088@yahoo.com.sg

GST Reg No.: 200704951N

Co Reg No.: 200704951N

Date: 30-10-2018

MSIG INSURANCE (S) PTE LTD

Policy No.: A28861354

4 Shenton Way

Vehicle No.: SKX8620B

#21-01 SGX Centre 23

Model: AUDI A6

Singapore 068807

D.O.A 23/06/2018

Estimate Repair Cost For SKX8620B

NO.	DESCRIPTIONS	Supplementary	AMOUNT
1	1 pc battery cut off fuses <i>Actual / Page.</i>		\$ 268.00 ✓
2	1 pc steering clock spring <i>Actual</i>		\$ 398.00 ✓
3	<i>ADD</i> 1 pc front wheel bearing <i>rec</i>		\$ 286.00 ✓
4	2 pcs washer tank <i>Page/rec</i>		\$ 148.00 ✓
5	1 pc ESP sensor <i>in</i>		\$ 1,553.00 ✓
			\$ 2,653.00
		Cost Plus 10%	\$ 265.30
			<u>\$ 2,918.30</u>

not allowed

Premium Automobiles Pte Ltd



Audi Centre Singapore
201 Alexandra Road
Singapore 150020
Main Telephone: 6836 2222
Main Telex: 6471 2712

Alexandra Service Centre
201 Alexandra Road
Singapore 150020
Telephone: 6300 2222
Telex: 6475 1022

Ubi Service Centre
55 Ubi Road 1
Singapore 408600
Telephone: 6342 2222

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customerservice@premiumaudis.com.sg

6836 2222
6830 1233

TAX INVOICE

Company Reg. No. 1199902271W
GST Reg. No. 199902271W

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BLUMEL AUTOMOTIVE SERVICE PTE LTD 1 KAKI BUKIT AVENUE 6 #01-28/37/53/55/56 SINGAPORE 417883	Invoice: 82058548 Date : 03/09/2018 Order : SKX86208 Term : 30	Account: B0022 BLUMEL AUTOMOTIVE SERVICE PTE LTD 1 KAKI BUKIT AVENUE 6 #01-28/37/53/55/56 SINGAPORE 417883 417883
--	---	--

67452008	Regn No. :	Regn Date:	Mileage: 0	WIP No. : 23483
	Model:	Chassis:	Engine:	Dept: C
	VSB No.:			
	Operator: 124			

		Details	Qty	Unit Price	Amount
X	A4G8880204F	AIRBAG ✓ (9)	1	2486.00	2486.00 ✓
X	A4G5880741F	AIRBAG ✓ (11)	1	1033.00	1033.00 ✓
X	A4G5867506L HF6	ROOFLINING ✓ 13	1	1305.00	1305.00 ✓
X	A4G8857705F V04	SEAT BELT ✓ 14	1	706.00	706.00 ✓
X	A4G8857706M V04	SEAT BELT ✓ 15	1	555.00	555.00 ✓
X	A4G5880742F	AIRBAG ✓ 12	1	1033.00	1033.00 ✓
X	A4G2857001B 24R	DASHBOARD ✓ 18	1	2930.00	2930.00 ✓
X	A4H0959655H	MODULE ✓ 35	1	1397.00	1397.00 ✓
X	A4G0867276	CLAMP ✓	2	18.00	36.00 ✓
X	A4G0907637K	COMBISENSO ✓	1	1553.00	1553.00 ×
X	A4G2858341 6PS	TRIM ✓	1	18.00	18.00 ✓
X	A4G0867234C HF6	LINING ✓	1	77.00	77.00 ✓
X	A4G0867233C HF6	LINING ✓	1	77.00	77.00 ✓
X	A4G0821101	FENDER ✓	1	570.00	570.00 ✓
X	A4G0821133D	WHEEL HOUS ✓ 37	1	115.00	115.00 ✓
X	A4G0853887J	SPOILER ✓ 36	1	101.00	101.00 ✓
X	A4G0831051	DOOR ✓ 2	1	1498.00	1498.00 ✓
X	A4G0880201T 6PS	AIRBAG ✓ 8	1	2045.00	2045.00 ✓

A-pillar clip
SSP sensor
Dashboard trim (short)
A-pillar trim

Sub-Total
7% GST
Grand Total

Customer



Premium Automobiles Pte Ltd

Head Office Singapore
 81 Alcananda Road
 Singapore 159930
 Main Telephone: 6300 2222
 Fax: 6475 1022

Alcananda Service Centre
 201 Alcananda Road
 Singapore 159928
 Telephone: 6300 2222
 Telefax: 6475 1022

Ubi Service Centre
 35 Ubi Road 1
 Singapore 408711

Customer Service
 Service Appointment
 24-hour Breakdown Service
 Singapore 6300 2222
 Email: customer.service@premiumaudis.com.sg

TAX INVOICE
 Company Reg. No. 199902271W
 GST Reg. No. 199902271W

BLUNEL AUTOMOTIVE SERVICE PTE LTD 1 KAKI BUKIT AVENUE 6 #01-28/37/53/55/56 SINGAPORE 417883	Invoice: 82058548 Date: 03/09/2018 Order: SKX86208 Term: 30	Account: B0022 BLUNEL AUTOMOTIVE SERVICE PTE LTD 1 KAKI BUKIT AVENUE 6 #01-28/37/53/55/56 SINGAPORE 417883
37452088		417883

Regn No.:	Regn Date:	Mileage: 0	WIP No.: 23483
Model:	Chassis:	Engine:	Dept: C
SB No.:			
Operator: 124			

	Details	Qty	Unit Price	Amount
X	A4G080706SAPGRU 45 COVER	1	1085.00	1085.00 ✓
X	A1K5955651 PUMP	1	65.00	65.00 ✓
X	A8Z0867276 CLAMP	4	1.60	6.40 ✓
X	A4G0837911A 3 SEAL	1	88.00	88.00 ✓
X	ABK0407151F 21 CONTR ARM	1	264.00	264.00 ✓
X	A4G0407693L 22 WISHBONE	1	477.00	477.00 ✓
X	ABK0407505R 19 UPPER LINK	1	264.00	264.00 ✓
X	ABK0412103C PLATE	1	17.00	17.00 ✓
X	ABE0412377C 25 MOUNTING	1	43.00	43.00 ✓
X	ABK0407509R 20 UPPER LINK	1	264.00	264.00 ✓
X	A4G0423811A 33 TIEROD END	1	106.00	106.00 ✓
X	ABK0413037L 28 SHOCK ABS	1	113.00	113.00 ✓
X	AAW0411317 29 CONN LINK	1	66.00	66.00 ✓
X	ABK0857755F 01C 14 BUCKLE	2	122.00	244.00 ✓
X	A4G0807283 GUIDE	1	14.00	14.00 ✓
X	A4G0407253A 23 HOUSING	1	725.00	725.00 ✓
X	AAH0498625F BEARING	1	286.00	286.00 ✓
X	ABK0412131F BUFFER	1	18.00	18.00 ✓
Sub-Total				
7% GST				
Grand Total				



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6336 2222
Main Faxline: 6471 3123

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6336 2222
Faxline: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6336 2222

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumaudis.com.sg

6336 2222
6336 1231

TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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BLUMEL AUTOMOTIVE SERVICE PTE LTD
1 KAKI BUKIT AVENUE 6
#01-28/37/53/55/56
SINGAPORE 417883

Invoice: 82058548
Date: 03/09/2018
Order: SKX8620B
Term: 30

Account: B0022
BLUMEL AUTOMOTIVE SERVICE PTE LTD
1 KAKI BUKIT AVENUE 6
#01-28/37/53/55/56
SINGAPORE 417883
417883

67452008

Regn No.: Regn Date: Mileage: 0 WIP No.: 23483
Model: Chassis: Engine: Dept: C
VSB No.:
Operator: 124

		Details	Qty	Unit Price	Amount
X	ABK0412137A	BOOT ✓ <i>front absorber cover</i>	1	9.00	9.00
X	ABK0412109A	PACKING ✓ <i>spring rubber</i>	2	15.00	30.00
X	A460821111	PLATE ✓ <i>door rubber</i>	1	20.00	20.00
X	A462853189AAQX9	TRIM ✓ <i>Dashboard trim lay</i>	1	272.00	272.00
X	ABV0955465	GASKET ✓ <i>wiper motor seat</i>	1	25.00	25.00
X	A6R0955681	PUMP ✓ <i>headlamp washer motor</i>	1	81.00	81.00
X	A1J0955751D	TUBING ✓ <i>washer hose</i>	1	42.00	42.00
X	A7M0919382	WASHER ✓ <i>washer tank seal</i>	1	2.40	2.40
X	ABE0955465A	PLUG ✓ <i>washer tank seal</i>	1	1.40	1.40
X	A443955465	GASKET ✓ <i>washer tank hose joint</i>	1	1.40	1.40
X	A380955665C	SUPPORT ✓ <i>washer tank level sensor</i>	1	6.00	6.00
X	A7M0919376	SWITCH ✓ <i>washer tank level sensor</i>	1	22.00	22.00
X	A460413031C	24 GAS SHOCK AB ✓ <i>bottling cut off fuses</i>	1	279.00	279.00
X	ABJ0915459	FUSE UNIT ✓ <i>washer tank</i>	1	268.00	268.00
X	A468555453F	WATER RES. ✓ <i>washer tank</i>	1	83.00	83.00
X	A4H0953568K	COIL SPRNG ✓ <i>steering clock spring</i>	1	398.00	398.00
		0.00			
				Sub-Total	23220.60
				7% GST	1625.44
				Grand Total	24846.04

Received by

For & on behalf of
Premium Automobiles Pte Ltd

3428.6

Customer

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2018		02 Jul 2018 10:05 Edit Adj Rpt	S\$26,616.20 Edit Estimates	S\$26,616.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	TEO HOCK HENG MARTIN , ID: S7136679J, Tel: +6596577731, Email: NOEMAIL								
Vehicle Reg. No.:	SKX8620B	Date of Loss:	23/06/2018 18:00 - :59 [29 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 562301	Policy/Cover Note No.:	A28861354QMY (Comprehensive) Coverage: 30/12/2017 - 29/12/2018						
		Excess:	S\$750.00						
Repairer:	Bluwel Automotive Service Pte Ltd (HQ) 1 KAKI BUKIT AVE 6 AUTOBAY @ KAKI BUKIT #01-28/37/53/55 SINGAPORE 417883, 417883 Kaki Bukit - Tel: 67452088								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 01/08/2018]								
Driver/Custodian:	TEO HOCK HENG MARTIN (46 / Male), NRIC: S7136679J, Tel: +6596577731								
Adj Asg. Remarks:	Car in, Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert and check on the market value & rebate if the vehicle is economical to repair. This is urgent survey. Repairer faxed their estimate on 27/06/2018 at 5.02pm but the estimate was file away when staff was sorting mails, thinking this is final repair bill for settlement. Please try to arrange for survey on Monday morning. Thank you.								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> MSIG_SG (31/10/2018): Alert - Adj Mandate Approved (S\$26616.20) - SKX8620B - Claim Handler: Vimmala D/... MSIG_SG (23/10/2018): SKX8620B (562301) MSIG_SG (06/07/2018): Alert - Adj Mandate Approved (S\$22042.20) - SKX8620B - Claim Handler: Vimmala D/... 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKX8620B (562301)
 OD
 Jun 23 2018 6:00PM
 [TEO HOCK HENG MARTIN]
 Bluewel Automotive Service Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/07/18 15:06	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
2	30/10/18 16:30	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/07/18 19:55	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	03/07/18 19:55	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	03/07/18 19:56	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/07/18 19:56	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/07/18 19:56	General View	Load JPG	<input checked="" type="checkbox"/>
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34	03/07/18 19:57	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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171	31/07/18 18:18	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
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1	26/06/18 10:36	Driving licence validity status		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	04/07/18 15:10	ESTIMATE		Load PDF
2	30/10/18 16:20	SUPPLEMENTARY		Load PDF
3	30/10/18 16:24	MARKING ESTIMATE		Load PDF

Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail Print

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
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1	25/06/18 15:30	Accident Statement		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
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Documentation				1 per page	<input checked="" type="checkbox"/>
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1	25/06/18 15:29	Sketch Plan		Load TIF	
2	25/06/18 15:29	Accident Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18011941/UTD3E2

Date: 13/11/2018

REFERENCE

Insured/Claimant:	TEO HOCK HENG MARTIN	Policy No:	A28861354QMY
Date of Loss:	23/06/2018	Nature of Claim:	OD
			Claim No: 562301

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKX8620B	Engine No:	CYG007214
Make & Model:	AUDI A6, 1.8 TFSI Ultra (PI) (NAV) (A)	Chassis No:	WAUZZZ4G7GN034391
Reg. Date:	30/12/2015 (Man. Year: 2015)	Odometer:	40574 km
Colour:	White		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	S\$118,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/35ZR20	Rear Tyre Size:	255/35ZR20
Front Left Side:	Michelin 5 mm	Rear Left Side:	Michelin 5 mm
Front Right Side:	Michelin 5 mm	Rear Right Side:	Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	34,237.90	23,226.20	11,011.70	32.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,400.00	3,390.00	6,010.00	63.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	43,637.90	26,616.20	17,021.70	39.01
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	42,887.90	25,866.20	17,021.70	39.69
+ GST 7.00/7.00% (S\$)	3,002.15	1,810.63	1,191.52	39.69
Nett Amount (S\$)	45,890.05	27,676.83	18,213.22	39.69

INSPECTION

Date of Assignment:	02/07/2018	
Date Inspected:	03/07/2018	Inspected At:
		Bluewel Automotive Service Pte Ltd (HQ) 1 KAKI BUKIT AVE 6 AUTOBAY @ KAKI BUKIT #01-28/37/53/55 SINGAPORE 417883 Singapore 417883

Estimated Period of Repair: 10.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source:	MRM-SG Version: 1.0 (Last Synchronised: 13 Nov 2018)
Parts:	143 AUDI A6 1.8 TFSI Ultra (PI) (NAV) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKX8620B)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LH FENDER (WCP)	Badly Dented	570.00 F	*570.00 F
2	1		*FRONT LH DOOR (WCP)	Badly Dented	1,498.00 F	*1,498.00 F
3	1		*FRONT LH DOOR SEAL (WCP)	Necessary	88.00 F	*88.00 F
4	1		*FRONT LH DOOR LOWER SEAL (WCP)	Not Necessary	72.00 F	*- F
5	1		*REAR LH DOOR (WCP)	Repair	1,498.00 F	*- F
6	1		*REAR LH DOOR SEAL (WCP)	Not Necessary	101.00 F	*- F
7	1		*REAR LH DOOR LOWER SEAL (WCP)	Not Necessary	71.00 F	*- F
8	1		*STEERING AIRBAG (WCP)	Activated	2,045.00 F	*2,045.00 F
9	1		*LH AIRBAG (WCP)	Activated	2,486.00 F	*2,486.00 F
10	1		*LH SIDE AIRBAG (WCP)	Not Necessary	895.00 F	*- F
11	1		*LH ROOF AIRBAG (WCP)	Activated	1,033.00 F	*1,033.00 F
12	1		*RH ROOF AIRBAG (WCP)	Activated	1,033.00 F	*1,033.00 F
13	1		*ROOF LINING (WCP)	Warped/Deformed	1,305.00 F	*1,305.00 F
14	1		*LH SEAT BELT (WCP)	Activated	706.00 F	*706.00 F
15	1		*RH SEAT BELT (WCP)	Activated	555.00 F	*555.00 F
16	1		*LH SEAT BELT BUCKLE (WCP)	Activated	122.00 F	*122.00 F
17	1		*RH SEAT BELT BUCKLE (WCP)	Activated	122.00 F	*122.00 F
18	1		*DASHBOARD (WCP)	Torn	2,930.00 F	*2,930.00 F
19	1		*FRONT LH UPPER ARM (WCP)	Bent	264.00 F	*264.00 F
20	1		*REAR LH UPPER LINK (WCP)	Bent	264.00 F	*264.00 F
21	1		*FRONT LH CONTROL ARM (WCP)	Bent	264.00 F	*264.00 F
22	1		*FRONT LH WISHBONE ARM (WCP)	Cracked	477.00 F	*477.00 F
23	1		*FRONT LH KNUCKLE ARM (WCP)	Cracked	725.00 F	*725.00 F
24	1		*FRONT ABSORBER (WCP)	Bent	279.00 F	*279.00 F
25	1		*SET FRONT LH ABSORBER MOUNTING (WCP)	Necessary	43.00 F	*43.00 F
26	1		*SUBFRAME (WCP)	Serviceable	2,172.00 F	*- F
27	1		*LOWER ARM BALL JOINT (WCP)	Not Necessary	92.00 F	*- F
28	1		*LH ABSORBER LOWER FORK (WCP)	Bent	113.00 F	*113.00 F
29	1		*STAB LINK (WCP)	Bent	66.00 F	*66.00 F
30	1		*STAB BAR (WCP)	Not Necessary	295.00 F	*- F
31	1		*STAB BUSH (WCP)	Not Necessary	7.00 F	*- F
32	1		*STAB BUSH BRACKET (WCP)	Not Necessary	6.00 F	*- F
33	1		*TIE ROD END (WCP)	Bent	106.00 F	*106.00 F
34	1		*RACK END (WCP)	Not Necessary	50.00 F	*- F
35	1		*AIRBAG CONTROL UNIT (WCP)	Activated	1,397.00 F	*1,397.00 F
36	1		*FRONT LH INNER SHIELD (SMALL)(WCP)	Torn	101.00 F	*101.00 F
37	1		*FRONT LH INNER SHIELD REAR (WCP)	Torn	115.00 F	*115.00 F
38	1		*FRONT WHEEL HOUSING SCREW SET (WCP)	Not Necessary	22.00 F	*- F

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	1		*REAR LH SEAT BELT (WCP)	Serviceable	295.00 F	*- F
40	1		*REAR RH SEAT BELT (WCP)	Serviceable	295.00 F	*- F
41	1		*REAR SEAT BELT CENTRE (WCP)	Serviceable	295.00 F	*- F
42	1		*REAR LH SEAT BUCKLE & CENTRE (WCP)	Not Necessary	170.00 F	*- F
43	1		*REAR RH SEAT BUCKLE (WCP)	Not Necessary	170.00 F	*- F
44	1		*LH SIDE SKIRT (WCP)	Repair	351.00 F	*- F
45	1		*FRONT BUMPER (WCP)	Cut/Bent	1,085.00 F	*1,085.00 F
46	1		*FRONT FENDER STICKER FOIL (WCP)	Not Necessary	46.00 F	*- F
47	1		*FRONT FENDER BRACKET (WCP)	Not Necessary	32.00 F	*- F
48	1		*FENDER CLOSING ELEMENT (WCP)	Not Necessary	20.00 F	*- F
49	1		*UPPER DOOR HINGE (WCP)	Not Necessary	47.00 F	*- F
50	1		*LOWER DOOR HINGE (WCP)	Not Necessary	47.00 F	*- F
51	1		*LH DOOR HANDLE (WCP)	Repair	235.00 F	*- F
52	1		*BATTERY CUT OFF FUSES (WCP)	Activated/Damaged	268.00 F	*268.00 F
53	1		*STEERING CLOCK SPRING (WCP)	Activated	398.00 F	*398.00 F
54	1		*FRONT WHEEL BEARING (WCP)	Necessary	286.00 F	*286.00 F
55	2		*WASHER TANK (WCP)	Damaged/Necessary	148.00 F	*148.00 F
56	1		*ESP SENSOR (WCP)	Not Necessary	1,553.00 F	*- F
57	1		*FRONT LH TYRE (\$250.00)(50%)(LOCAL PURCHASE)	Cut	700.00 FS	*125.00 FS
58	1		*FRONT LH SPORT RIM (LOCAL REPAIR)	Cut	836.00 FS	*120.00 FS

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	31,265.00	21,137.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	2,972.90	2,089.20

Total Parts (\$\$)	34,237.90	23,226.20
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING	New	150.00	120.00
2	REMOVE & REFIT FRONT DASHBOX ASSY	New	800.00	350.00
3	REMOVE & REFIT AIRBAG,ROOFING AIRBAG,SEAT BELT,CONTROL UNIT & COMPUTER RES	New	1,800.00	380.00
4	REMOVE & REFIT UNDERCARRIAGE	New	800.00	350.00
5	REMOVE & REFIT FRONT & REAR LH SIDE,KNOCKING,WELDING,CUT & JACK CHASSIS FRAME	New	2,800.00	1,000.00
6	RESPRAY PAINTING FRONT & REAR LH SIDE,TOUCH-UP & POLISHING	New	2,800.00	1,080.00
7	ELECTRICAL & FOCUS WIRING	New	150.00	30.00
8	COMPUTERISED & WHEELS ALIGNMENTS	New	100.00	80.00
Gross Labour Cost (S\$)			9,400.00	3,390.00

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< END OF ESTIMATES >