

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 16 August, 2018 9:16 AM  
**To:** Mekavathanan Sarangapani  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: Our ref : MCT18060737 \*\*\* LKK REF: CC4/III18011833/Kha3

Dear Sir,

We refer to your below email.

Please be informed that we are currently in the midst of finalization with the repairer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 15 August, 2018 7:11 PM  
**To:** Mekavathanan Sarangapani; Vic (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Our ref : MCT18060737 \*\*\* LKK REF: CC4/III18011833/Kha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CC4/III18011833/Kha3 | Vic - 6841 2096   |

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mekavathanan Sarangapani

**Sent:** Wednesday, 15 August 2018 4:20:52 PM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Olivia Lau (LKKAuto)

**Cc:** Zuhaidah Samsuri

**Subject:** Our ref : MCT18060737

Your team has made the adjustment on TP vehicle yet from BH Auto

Meka

|                  |                        |                  |                      |      |
|------------------|------------------------|------------------|----------------------|------|
| Claim Audit      | History Checking       | Activity Log     | Documents            | Du   |
| Assign Solicitor | File Review            | Adj Market Value | Transfer To Repairer | Send |
| Claim Details    | Set/Modify Adj Mandate |                  |                      |      |

  

| CLAIM SUBFOLDER TRACKING |             |               |                   |               |             |
|--------------------------|-------------|---------------|-------------------|---------------|-------------|
| Case                     | Notified    | Est Submitted | Adj Assigned      | Adj Submitted | Ins Auth'ed |
| Main                     | 29 Jun 2018 |               | 28 Jun 2018 00:00 |               |             |

  

|             |                  |               |                    |
|-------------|------------------|---------------|--------------------|
| <b>Main</b> | Offer Processing | Claim Details | Adjuster's Details |
|-------------|------------------|---------------|--------------------|

  

| CLAIM SUBFOLDER DETAILS     |  |                        |                 | [Created by ad] |
|-----------------------------|--|------------------------|-----------------|-----------------|
| Insured:                    |  |                        |                 |                 |
| Main Claimant:              | AGGRAB18, Co. Reg. No.: 53337833L  |                        |                 |                 |
| Vehicle Reg. No.:           | SLX4742Y   | Date of Loss:          | 25/06/2018 09:0 |                 |
| Claim Type:                 | TP / MCT18060737   | Policy/Cover Note No.: | MCOM0015        |                 |
| Vehicle Reg. No. (Insured): | SHB4481M   | Policy No. (Claimant): | 5099212491      |                 |
|                             |  | Excess:                |                 |                 |
| Repairer:                   | BH Auto Services Pte Ltd (Sin Ming) <b>PROFILE</b> Blk 1 Sin Ming Industrial Estate Sector C, #01/1 8944 |                        |                 |                 |
| Handling Insurer:           | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Sam              |                        |                 |                 |
| Claimant's Insurer:         | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:   |                        |                 |                 |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Fin                |                        |                 |                 |

  

| CLAIM REGISTERED       |                          |  |                          |
|------------------------|--------------------------|--|--------------------------|
| Cln. No (Cln Reg Date) | MCT18060737 (02/07/2018) |  | Intimation (Notify Date) |
| Registration Type      | [Manually registered]    |  | Claim Status             |
| Incurred               | TP                       |  |                          |
| St                     | 0.00                     |  |                          |









|   |                        |                                  |                            |                      |
|---|------------------------|----------------------------------|----------------------------|----------------------|
| <b>Audit Log</b>  | <b>Accident Report</b> | <b>Print Sketch Plan</b>         | <b>Print Addendum Form</b> | <b>Create New Ad</b> |
| <b>OWN VEHICLE</b>  |                        | <b>TP VEHICLE/INJURY DETAILS</b> | <b>DOCUMENTS</b>           |                      |
| <b>Related Accident Reports</b>   |                        |                                  |                            |                      |
| <ul style="list-style-type: none"> <li> <a href="#">SHB4481M</a> ... MCD618081430 submitted on 25/06/2018 13:40 to India International Insurance Pte Ltd ... <a href="#">Report</a>] ... <b>[CURRENTLY VIEWING]</b> <ul style="list-style-type: none"> <li>TP reported: <a href="#">SLX4742Y</a>.</li> <li>TP reported: <a href="#">SLP9703U</a>.</li> </ul> </li> <li> <a href="#">SLP9703U</a> ... MPRI18081553-01 submitted on 25/06/2018 15:14 to Tokio Marine Insurance Singapore Ltd <a href="#">purchased</a>] <ul style="list-style-type: none"> <li>TP reported: <a href="#">SLX4742Y</a>, Insurer: <b>NTUC Income Insurance Co-operative Ltd.</b></li> <li>TP reported: <a href="#">SHB4481M</a>.</li> </ul> </li> <li> <a href="#">SLX4742Y</a> ... MNII18082033 submitted on 26/06/2018 00:58 to NTUC Income Insurance Co-operative Ltd <a href="#">purchased</a>] <ul style="list-style-type: none"> <li>TP reported: <a href="#">SLP9703U</a>.</li> <li>TP reported: <a href="#">SHB4481M</a>.</li> </ul> </li> </ul> |                        |                                  |                            |                      |
| <b>Accident Report Basic Information</b>  |                        |                                  |                            |                      |

Best Regards,

Mekavathanan

HOD

Motor Claims Department

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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