

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 10 July, 2018 2:01 PM  
**To:** BHAS - Jacelyn Loh  
**Cc:** BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee; Admin A; Vic (LKKAUTO); Zuhaidah Samsuri  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M) LKK REF CC4/III18011833/Kha3

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Zuhaidah Samsuri [mailto:[aida@iii.com.sg](mailto:aida@iii.com.sg)]  
**Sent:** Tuesday, 10 July, 2018 1:54 PM  
**To:** BHAS - Jacelyn Loh; Motor Claim - III; SUR; Vic (LKKAUTO)  
**Cc:** BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

Vic,

Please follow-up.

Mandate given in Merimen.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Tuesday, 10 July, 2018 1:10 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

Dear Madam / Sir,

Please refer to below email & and get back to us. thanks

Thank You & Best Regards,

**Jacelyn Loh**

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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**From:** BHAS - Jacelyn Loh

**Sent:** Wednesday, 4 July 2018 11:04 AM

**To:** 'Motor Claim - III' <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

**Jacelyn Loh**

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636  
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404  
Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Thursday, 28 June 2018 9:31 AM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SLX4742Y** and let us have your report urgently.

This claim will be handled by **Ms Aida**.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]  
**Sent:** 27 June, 2018 5:42 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

**Ps- vehicle currently not our workshop.**

Thank You & Best Regards,

**Jacelyn Loh**

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singaopre:575636  
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404  
Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Wednesday, 27 June 2018 5:18 PM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]  
**Sent:** 27 June, 2018 3:05 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>  
**Subject:** pre repair inspection (OUR VEHICLE - SLX4742Y / YOUR VEHICLE - SHB4481M)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day.

Thank You & Best Regards,

**Jacelyn Loh**

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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