

5/2/09/2002

ASS. REC. BY:

REF: CS/MSH 18011818 /Rltb<sup>17</sup>

Special Instruction:

SUBV./OV

## ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSH

Date/Time:

28062018 410pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SBP 1850Z

Insured:

SLC 7852D

at Workshop m/s

Volkswagen

Tel:

6305 7176

of

247 Alexandra Rd

Policy No:

A80433007QMX

Claim No:

562249

Sum Insured:

Excess:

Make of Veh:

D.O.A.

23062018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

29-062018 @ 10am

H.O.D. Endorsement:

Date/Time:

28062018 417pm

Person Contacted:

Chunnaire

Vehicle IN / OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SBP 1850Z - x

SLC 7852D - CS3/MSH18007362/Grillbs2

Def: DUB18

67C

revert via menmen

Part by Part \$15,666.21 (Red: 9892.71; 38%)

10/8/11/13

wef

ASS. REC. BY:

REF: MS1G

6415A

## ASSIGNMENT

From:

Date: 29/6/18

Estimated Cost:

OP ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SBP 18502

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>1 up</sup>

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SBP 18502

Yr Regn: 2013 / MTR

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf A71-4 c.c 1395

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading:

73816

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZ2ANZBW082504

Gen. Cond: Good ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO ☒ YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

23/06/18

D.O.I.

29/06/18

Survey held at

Volkswagen Remond

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 04 SEP 2018

49/2018

Date/Time, File Pass to?

☐ : Preli. Report☒ : Final Report

1/19 Typist

Date/Time, File Return to?

2)

Days Of Repair: 12

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

200

10

210

Report Format :

TP

Lump Sum / I.B.I. (\$) 15,666.21

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jun 2018		28 Jun 2018 16:10 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	LEO DING QIANG, ID: S8732504J, Tel: +6597680913, Email: NOEMAIL								
Main Claimant:	MARINA YONG LIAN YING, ID: S0196415A								
Vehicle Reg. No.:	SBP1850Z	Date of Loss:	23/06/2018 10:00 - :59 [62 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 562249	Policy/Cover Note No.:	A80433007QMX (Comprehensive) Coverage: 26/05/2018 - 25/05/2019						
Vehicle Reg. No. (Insured):	SLC7852D	Policy No. (Claimant):							
		Excess:	\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 29/06/2018]								
Driver/Custodian (Insured):	LEO DING QIANG (30 / Male), NRIC: S8732504J, Tel: +6597680913								
Adj Asg. Remarks:	ON WP. Survey appt 29/06/18(Fri), 10am. Owner waiting. LIABILITY :100% ASSIGN LKK PLS CONTACT :MEIY OR CHARMINE @63057216								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 06 Jul 2018

**Preliminary Advice**

Insured Vehicle No	: SLC7852D	Accident Date	: 23/06/2018
TP Vehicle No	: SBP1850Z	Assignment Date	: 28/06/2018
Make	: VOLKSWAGEN GOLF A7	Est. Duration of Repair	: 12.00
Date of Inspection	: 29/06/2018		
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (-) 247 ALEXANDRA ROAD SINGAPORE 159934		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages ..... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,423.78
Revised Amount	:S\$	17,893.12
Check Items (Estimated)	:S\$	0.00
Total	:S\$	17,893.12

Lump Sum Repair	:S\$
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**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

MSG WINNER

VS

MSG

OUT

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/06/2018 08:59
Date Of Accident	23/06/2018 10:30
Exact Location Of Accident	SERANGOON CENTRAL
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBP1850Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MARINA YONG LIAN YING
NRIC No	S0196415A
Email Address	LEEYLMARCUS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90111423
Alternative Phone No	OFFICE-90111423

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 SPORT 1.4 TSI (DSG)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	A 8045 4703 AVW
Cover Note Number	

### Driver

Name of Driver	MARCUS LEE YEW LEUNG
NRIC No	S8718841H
Date Of Birth	02/07/1987
Occupation	INDOOR
Date Of Driving Pass	28/08/2007
Driving Experience	10 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90111423
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	68 PARRY TERRACE
Postcode	547167
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : LEE TUCK WAH GENDER: : MALE
Passenger 2	NAME: : MARINA YONG LIAN YING GENDER: : FEMALE
Passenger 3	NAME: : JOAN LEE GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC7852D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEO DING CHING
NRIC/Passport Number	S8732504J
Contact Number	9768 0913

Address

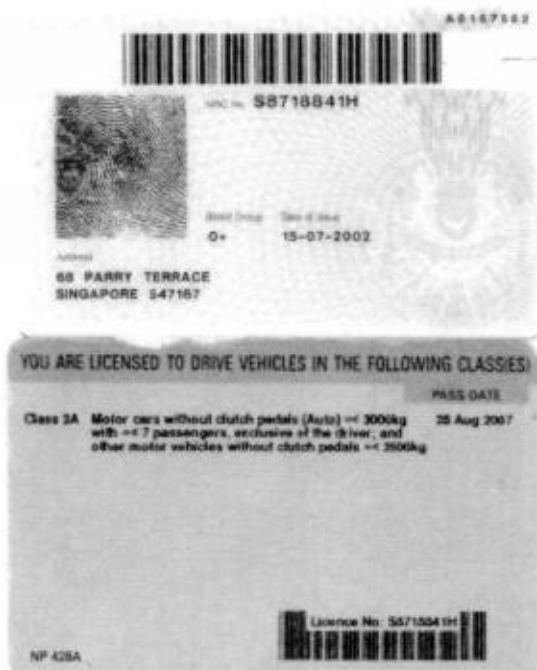
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# Sketch Plan





**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

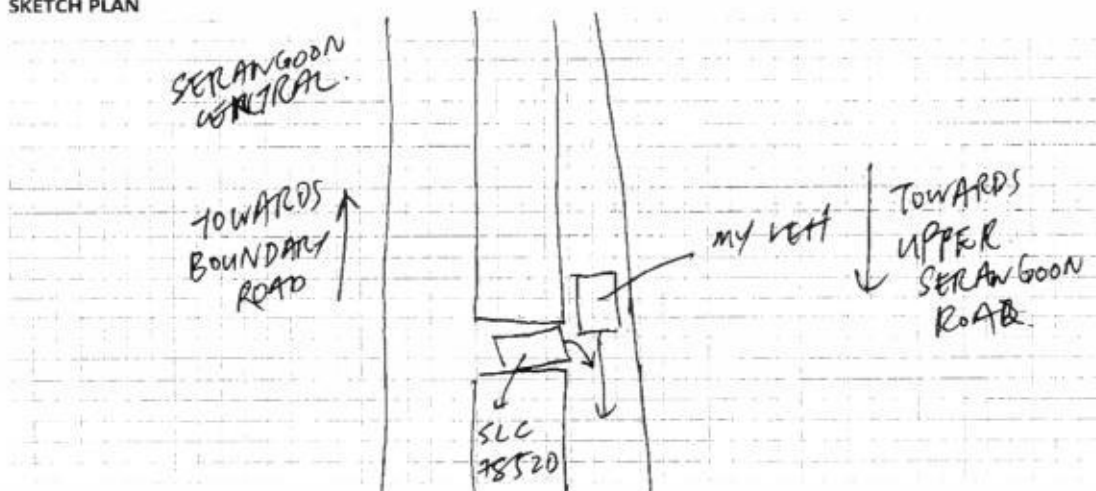
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

25/06 09.05

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WE WERE DRIVING DOWN SERANGOON CENTRAL TOWARDS UPPER SERANGOON ROAD. AS WE CLEARED THE JUNCTION OF BOUNDARY ROAD AND SERANGOON CENTRAL, I SAW THE VEHICLE SLC 78520 WAITING AT THE UTURN WAITING TO MAKE THE TURN. AS I WAS PASSING HIS VEHICLE, I SAW HIM START TO INCH FORWARD AND SOUNDED MY HORN. BEFORE THE SOUND ENDED, WE FELT A COLLISION AND I STEPPED HARD ON MY BRAKES.

WHEN WE GOT OUT OF THE CAR, WE REALISED THAT SLC 78520 HAD HIT US FROM THE SIDE. THE DRIVER, LED DING DINH, GOT OUT OF HIS VEHICLE AND APOLOGISED ~~PRO~~ PROFUSELY. WE EXCHANGED PARTICULARS, TOOK SOME PHOTOS OF THE SCENE AND LEFT.

LED'S AGENT (90697707) CALLED AT 12.06 PM THAT SAME DAY, AND OFFERED TO SEND OUR CAR TO THEIR WORKSHOP ALL EXPENSES PAID, BUT WE DECLINED.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

25/06 09.05.

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807  
Tel: (65) 6827 7888 Fax: (65) 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
Individual Ownership

VW DRIVEEASY  
Comprehensive

Certificate No. A 80454703 AVW

Excess : SGD750  
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
SBP1850Z
2. Name of Policyholder  
YONG LIAN YING MARINA
3. Effective Date of the Commencement of Insurance for the purposes of the Act  
30/03/2018
4. Date of Expiry of Insurance  
29/03/2019
5. Persons or Classes of Persons entitled to drive\*

YONG LIAN YING MARINA  
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.  
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.



Signature / Date  
Counter-Signatory:  
Winner Consultancy Pte. Ltd.

*[Signature]* 02/03/2018

MSIG Insurance (Singapore) Pte. Ltd.  
Approved Insurers

*[Signature]*  
Amy Ler  
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLSASX2018030209200604

PDI TUAS

MSH  
WINNER  
VS  
MSK  
OUT

Phone No.

Fax No.

E-Mail

PDI TUAS

MARINA YONG LIAN YING  
68 PARRY TERRACE  
Singapore, 547167  
Singapore

VAT Registration No. M20098505-2

Tax No. 199101494Z

## Service Quote

Customer No. CV021523  
Quote No. SER/QUO/1801003  
QuoteDate 25/06/18  
Salesperson Ivan Lau  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 SPORT 1.4 TSI (DSG)	69,933	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SBP1850Z	WVWZZZAUZDW082504	30/03/13	Ivan Lau
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHP 109403	5G14JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	8	UNIT		✓ 5460 6,720.00
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	2	UNIT		✓ 420 1,680.00
P B&P ALEX LABOUR	RE+REINSTALLED UPHOLDSTR	1	UNIT		✓ 420 840.00
P B&P ALEX PAINT	SPRAY PAINT	8	UNIT		✓ 3200 6,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 400 1.25
	COMPULSORY TO DO AFTER AC				
P B&P MECH	TYRE BALANCE	1	Time Un		✓ 50.00
	Nett				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		✓ 280.00
	Nett				
P B&P PARTS	WHEEL RIM	1	Time Un		132-11 500 1,970.00
	KEY IN PARTS NUMBER				
P B&P PARTS	RIM VALVE	1	Time Un		Net 2.53
	KEY IN PARTS NUMBER				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360 300 480.00
	Sum Labor				18,423.78
P 5G0919491	SENSOR BRACKET	2	Pieces		Net 29.40
P 5G0919491A	SENSOR BRACKET	1	Pieces		✓ X 14.70
P 5G0919492A	SENSOR BRACKET	1	Pieces		✓ X 14.70
P 5G0998492 GRU	SENSOR BRACKET	1	Pieces		✓ X 32.19
P 5G4809844	SECTION RHR FENDER	1	Pieces		✓ 1,394.07
P 5G4831056AQ	DOOR RHF	1	Pieces		✓ 1,870.00
P 5G4833056AB	DOOR RHR	1	Pieces		✓ 1,443.97
	Use Predecessor 5G4833056AA				
P 5G4837652B	DOOR SEAL RHF	1	Pieces		✓ 103.89
	Use Predecessor 5G4837652A				

Sum carried forward

23,326.70

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

MARINA YONG LIAN YING  
68 PARRY TERRACE  
Singapore, 547167  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV021523  
Quote No. SER/QUO/1801003  
QuoteDate 25/06/18  
Salesperson Ivan Lau  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 SPORT 1.4 TSI (DSG)	69,933	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SBP1850Z	WVWZZZAUZDW082504	30/03/13	Ivan Lau
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHP 109403	5G14JZ

		Continued	23,326.70
P 5G6807417APGRU	REAR BUMPER	1 Pieces	Repair 1,149.75 X
P 5G6839700D	Predecessor 5G6807417ARGRU DOOR SEAL RHR	1 Pieces	114.40 ✓
	Use Predecessor 5G6839700C		
P D 007600A1	INOXSPRAY	1 Pieces	78.43 ✓
P D 180003M2	2KADHESIV	1 Pieces	330.24 ✓
P D 180KU2A1	2KADHESIVE	1 Pieces	103.66 ✓
P D 378500A2	DOOR INSULATOR	1 Pieces	106.68 ✓
P D 476KD1M2	SEALANT	1 Pieces	89.29 ✓
P D 506KD1A3	2K FOAM	1 Pieces	182.26 ✓
P D 822150A1	BONDAGENT	1 Pieces	74.16 ✓
	Sum Item		7,131.79

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: **Explanations**

Date: P = Proportionately Charged

Payment Terms

No Credit

Payments to:

- BBN: - Acc.-No.:

*Rasul*  
*Hp 90000068*  
*11-12 days*  
*29/06/18 @ 1100*  
*Resurvey 64 paint*

Sum Labor	18,423.78
Sum Item	7,131.79
Total SGD	25,555.57
7% GST	1,788.89
Total SGD Incl. GST	27,344.46

*27/1/18*

## Service Order Confirmation

SERVICE ORDER NO: 18P1674

CUSTOMER NO.: CV021523

CUSTOMER NAME: MARINA YONG LIAN YING

TELEPHONE NO.:

ADDRESS: 68 PARRY TERRACE

Singapore

**VEH No.: SBP1850Z**

Order Date: 29/06/18

Reg Date: 30/03/13

KM: 74,033

SA: Cheong Pearlyn

VIN NO.: WVVZZZAUZDW082504

ENGINE NO:

MODEL: GOLF A7 SPORT 1.4 TSI (DSG)

MODEL NO.: 5G14JZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH TYRE BALANCE	1	TU	50		50 ✓
3	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	360		360
4	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280 ✓
5	B&P ALEX LABOUR LABOUR	6.5	UNIT	840		5,460 ✓
6	B&P ALEX LABOUR TRANSFER DOOR PARTS	0.5	UNIT	840		420 ✓
7	B&P ALEX LABOUR RE+REINSTALLED UPHOLDSTREY	0.5	UNIT	840		420 ✓
8	B&P ALEX PAINT SPRAY PAINT	4	UNIT	800		3,200 ✓
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
10	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
11	D 378500A2 DOOR INSULATOR	1	PCS	35.56		35.56
12	5G4833056AB DOOR RHR	1	PCS	1,443.97		1,443.97 ✓
13	5G6839700D DOOR SEAL RHR	1	PCS	114.40		114.40 ✓
14	5G4809844 SECTION RHR FENDER	1	PCS	1,394.07		1,394.07 ✓
15	D 180003M2 2KADHESIV	1	PCS	330.24		330.24 ✓
16	D 506KD1A3 2K FOAM	1	PCS	182.26		182.26 ✓
17	D 007600A1 INOXSPRAY	1	PCS	78.43		78.43 ✓
18	D 476KD1M2 SEALANT	1	PCS	89.29		89.29 ✓
19	311601361 RUBBER VALVE	1	PCS	2.53		2.53 ✓
20	5N0601025AJ828 17" 'PHILADELPHIA' RIM ONLY	1	PCS	1,322.11		1,322.11 ✓
21	WHT007341 NUT	2	PCS	1.68		3.35 ✓

Remarks : MSIG DIRECT SETTLEMENT

DOA 23/06/2018

SURVEYOR LKK

TP VEHICLE SLC7852D

## Service Order Confirmation

SERVICE ORDER NO: 18IP1674

CUSTOMER NO.: CVD21523

CUSTOMER NAME: MARINA YONG LIAN YING

TELEPHONE NO.:

ADDRESS: 68 PARRY TERRACE

Singapore

**VEH No.: SBP1850Z**

Order Date: 29/06/18

Reg Date: 30/03/13

KM: 74,033

VIN NO.: WVWZZZAUZDW082504

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 SPORT 1.4 TSI (DSG) MODEL NO.: 5G14JZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	15,666.21
GST AMOUNT	1,096.63
TOTAL AMOUNT	16,762.84

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18011818/R1TBN2

Date: 04/09/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A80433007QMX
Claimant Vehicle No :	SBP1850Z	Insured Vehicle No :	SLC7852D
Date of Loss:	23/06/2018	Nature of Claim:	TP
		Claim No:	562249

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SBP1850Z	Engine No:	CHP109403
Make & Model:	VOLKSWAGEN GOLF A7, 1.4 (A)	Chassis No:	WWWZZZAUZDW082504
Reg. Date:	30/03/2013 (Man. Year: 2013)	Odometer:	73816 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,107.67	4,996.21	4,111.46	45.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,930.00	10,670.00	6,260.00	36.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>26,037.67</b>	<b>15,666.21</b>	<b>10,371.46</b>	<b>39.83</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,822.64</b>	<b>1,096.63</b>	<b>726.01</b>	<b>39.83</b>
<b>Nett Amount (S\$)</b>	<b>27,860.31</b>	<b>16,762.84</b>	<b>11,097.47</b>	<b>39.83</b>

## INSPECTION

Date of Assignment:	28/06/2018	
Date Inspected:	29/06/2018 Inspected At:	Volkswagen Group Singapore Pte Ltd (-)
		247 ALEXANDRA ROAD
		Singapore 159934

Estimated Period of Repair: 12.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 04 Sep 2018)
<b>Parts:</b> 143	VOLKSWAGEN GOLF A7 1.4 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SBP1850Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*SENSOR BRACKET	Serviceable	29.40 FS	*- FS
2	1		*SENSOR BRACKET	Serviceable	14.70 FS	*- FS
3	1		*SENSOR BRACKET	Serviceable	14.70 FS	*- FS
4	1		*SENSOR BRACKET	Serviceable	32.19 FS	*- FS
5	1		*SECTION RHR FENDER	Bent	1,394.07 FS	*1,394.07 FS
6	1		*DOOR RHF	Repair	1,870.00 FS	*- FS
7	1		*DOOR RHR	Buckled	1,443.97 FS	*1,443.97 FS
8	1		*DOOR SEAL RHF	Serviceable	103.89 FS	*- FS
9	1		*REAR BUMPER	Repair	1,149.75 FS	*- FS
10	1		*DOOR SEAL RHR	Necessary	114.40 FS	*114.40 FS
11	1		*INOXSPRAY	Necessary	78.43 FS	*78.43 FS
12	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
13	1		*2KADHESIVE	Not Necessary	103.66 FS	*- FS
14	1		*DOOR INSULATOR (2 Pcs)	Necessary (1 pc only)	106.68 FS	*35.56 FS
15	1		*SEALANT	Necessary	89.29 FS	*89.29 FS
16	1		*2K FOAM	Necessary	182.26 FS	*182.26 FS
17	1		*BONDAGENT	Not Necessary	74.16 FS	*- FS
18	1		*NUT (2 Pcs)	Necessary	3.35 FS	*3.35 FS
19	1		*WHEEL RIM	Scratched	1,970.00 FS	*1,322.11 FS
20	1		*RIM VALVE	Necessary	2.53 FS	*2.53 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>9,107.67</b>	<b>4,996.21</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	6,720.00	5,460.00
2	TRANSFER DOOR PARTS	New	1,680.00	420.00
3	RE+REINSTALLED UPHOLDSTR	New	840.00	420.00
4	SPRAY PAINT	New	6,400.00	3,200.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	TYRE BALANCE	New	50.00	50.00
7	CHECK WIRE HARNESS ECU,S	New	280.00	280.00
8	B&P WHEEL ALIGNMENT	New	480.00	360.00
Gross Labour Cost (S\$)			<b>16,930.00</b>	<b>10,670.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;