

INSURER

INS. CASE OWNER

CC 4 QBE1801 1809, T 18/6/18

LKK

IDAC

Surveyor:

Tausik

DOI:

ASSIGNMENT

W/17/18

Date / Time:

No 6/18

Registered in Merimen:

Pre-assign / CCU / FTE

SDS 3138U



Insured Vehicle No.:

Name of Insured:

BOO THIAM HEE

Insured Tel No.:

HP:

96862128

Excess Sec II :SS

D.O.A.:

6/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Y/E

If NO, Driver Name / Age:

GABRIEL BOO JIMMY YIM

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

VL011462

Policy No.:

8-V001462-MVA

Make / Model:

MERCEDES

Place of Accident:

BET BAYOK EAST HVE 3 TMS

OI GIA REPORT YES / NO :

TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No

SL56865P

INSRS:
WSP:
Tel:
Liability:
RMKS:Yan
ChongINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

W/17/18
20/1/18
20-2

96862128-X

SDS3138U-V

536 call not available

@ 538 W/ O/D 18/10
CONFIRMED
AGREED & AWAY
NO ISSUE28/11/19
Khenchun

File pass to Sun Kei to close

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

24 307-18

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P/P

SS

1,929.52

(3 days)

Reduction:

69 %

FINAL SETTLEMENT

Date/Time:

30/10/14

Confirm with:

E-IC

Confirm by:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

(61951)

SS

1,850.59

Loss of Renta (LOR) (w/60)

SS

221

(3 days)

x \$100

Loss of Use (LOU):

SS

-

(5 - 8 - days)

Loss of Income (LOI):

SS

-

(5 - 8 - days)

LOR only

✓

LOU only

LOR + LOU

LOR + L.O

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/Independent)

Legal Cost:

SS

-

Total:

SS

2,173.59

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,173.59

Name 1:

TAN CHONG & MOTOR SALES PTB LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

SVA/006

Tanglin

REF:

QBE

J

ASSIGNMENT

From: Date: 24/07/2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLS 6865P

at Workshop n/s

Ten Chong

at

911 Bukit Timah Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess

(Client's Record)

Make of Veh:

Lawrence

(Policy Condition)

1030am

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? - Yes or No

GIA / PR Seen:

Consistent? - Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

pp

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Veh No: SLS 6865P Yr Regn: 2017 Oct.

Type: Motor / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Nissan Qashqai

CC 1197

Colour:

Bronze

A/C Insured / Std / NI / NA

Sp Reading:

18534

Ti/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

SJNFE AJ1142 038608

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod:

Nil / S/Rim / STD A/Rim

Tyre Size:

F:

215/60R17.

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I

24/7/16R 1045

Survey held at

TC Hnt Timah

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

(P/P \$ 1,729.52 / Rd \$ 3,855.68 / 69.1)

Date/Time, File Pass to?

☐

Preli. Report

ti)

☐

Final Report

Date/Time, File Return to?

ti)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transporter:

) \$ - RS. \$

) Thru:

) Over:

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18011809/jb3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 28-06-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDS 3138U	Veh. Inspected	SLS 6865P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/06/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	06/06/2018	Inspection Date
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911, BUKIT TIMAH RD, SINGAPORE 589623.	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/LAW/0242/2018
DATE : 16-JUN-2018

QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
#29-10 SOUTH TOWER
S(048583)
TEL : 62246633
FAX : 65345356
ATTN:MS JENNY TON/YEE PING

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : lawrenceteo@tanchong.com

I/P : 94568832

FAX : 64697472

OWNER'S NAME : MR LI SHUIPENG
ADDRESS : BLK 217 BUKIT BATOK STREET 21
#01-365
S(650217)
TELEPHONE NO : 90016865

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : TP-SGS3138U
VEHICLE NO : SL86865P
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017
ENGINE NO : HRA2497970A
CHASSIS NO : SJNFEAJ11U2038608
MILEAGE : 1 KM
DATE IN : 16/06/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 06/06/2018

Tanjil 97495749
WP
24/7/18 1045
Resurvey before part
03 days
sur@lkkauto.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SL56865P

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL 5120/PANEL N-Q	360.00	nn
2 RS	SUPPLY & INSTALL REVERSE SENSOR	110.00	/
3 SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA -0100/PANEL N-Q2	200.00	nn
4 EE/001	REPAIR END PANEL,RH REAR FENDER AND RENEW REAR BUMPER	1200.00	390
5 EE/002	S/PAINT END PANEL,RH REAR FENDER AND REAR BUMPER	1200.00	280. 350
6 EE/003	CHECK LIGHTING	48.00	/
	TOTAL LABOUR CHARGES	3118.00	

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SL68865P

		DAMAGED PARTS & PRICES		
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT REMARKS
✓ 1 REVERSE SENSOR(J11 & T32)	SENSOR-TE5140			210.00 ? NW ✓
2 SUNDRIES	NPH			? 100.00 NW ✓
3 STAY ASSY-REAR RH	H5210-4EAMA	126.00	X un.	
✓ 4 CLIP BUMPER \$1.20 EA X 02	01553-05933	2.40	NW	
✓ 5 GROMMET BUMPER \$2.20 EA X 02	01281-00111			4.40 NW
6 RETAINER-BUMPER RH	79184-4EAGA	23.80	X un.	
7 BRACKET-BUMPER RH	85220-4EAGA	35.90	X un.	
8 RETAINER-BUMPER LH	79185-4EAGA	23.80	X un.	
9 BRACKET-BUMPER LH	85221-4EAGA	35.90	X un.	
10 STAY ASSY-REAR LH	H5211-4EAMA	126.00	X un.	
11 REINF-BUMPER RR	H5030-4EAMA	619.20	X un.	
12 ENERGY ABSORBER	85090-HV00A	126.40	X un.	
✓ 13 CLIP BUMPER \$7.40 EA X 03	85284-JD00A	22.20	NW	
✓ 14 CANOE RIVET BUMPER \$6.50 EA X 02	76882-0M000	13.00	NW	
✓ 15 FINISHER-REAR BUMPER TOW	85071-HV00A	16.80	cut	
✓ 16 FASCIA-RR BUMP	85022-HV00H	717.00	de	
17 CLIP END PANEL GARNISH \$1.20 EA X 02	01553-05323	2.40	X un.	
18 CLIP END PANEL GARNISH \$1.20 EA X 04	01554-00181	4.80	X un.	
19 PLATE-LUGGAGE	84992-4EAGA	63.50	X un.	
20 GROMMET ARC	01281-00831	1.50	X un.	
21 CLIP ARC \$1.20 EA X 05	01553-05131	6.00	X un.	
22 PROTECTOR-REAR FENDER	76748-4EA2A	186.40	X un.	
23 FENDER ARC RH REAR	93828-4EAGA	483.00	X un.	
24 ORNAMENT ASSY RH BUMPER	26560-JJ90A	55.00	X un.	

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SL6865P

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
	SUB TOTAL		2691.00	0.00	314.40
	LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		538.20	0.00	0.00
	GRAND TOTAL		2152.80	0.00	314.40
	OVERALL TOTAL		2467.20		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLS6865P

TOTAL LABOUR CHARGES	3118.00
TOTAL SPARE PARTS CHARGES	2467.20
GRAND TOTAL	5585.20 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/LAW/0242/2018
DATE : 16-JUN-2018

ONE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
#29-10 SOUTH TOWER
S(048583)
TEL : 62246633
FAX : 65345356
ATTN:MS JENNY TOH/YEE PING

OWNER'S NAME : MR LI SHUIPENG
ADDRESS : BLK 217 BUKIT BATOK STREET 21
#01-365
S(650217)
TELEPHONE NO : 90016865

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-9081138U
VEHICLE NO : SLS6865P
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 HY2017
ENGINE NO : HRA2497970A
CHASSIS NO : SJHFEAJ11U2038608
MILEAGE : 1 KM
DATE IN : 16/06/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 06/06/2018

Refuse
P *D/S*
Refuse
#100x 03
= \$300 + cost
= \$321/-

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLS6865P

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 03	360.00	.00
2 RS	SUPPLY & INSTALL REVERSE SENSOR	110.00	110.00
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA \$100/PANEL X 02	200.00	.00
4 II/001	REPAIR END PANEL,RH REAR FENDER AND RENEW REAR BUMPER	1200.00	390.00
5 II/002	S/PAINT END PANEL,RH REAR FENDER AND REAR BUMPER	1200.00	350.00
6 II/003	CHECK LIGHTING	48.00	48.00
TOTAL LABOUR CHARGES		3118.00	898.00

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SL56865P

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	RETAINER-BUMPER RH	79184-4EA0A	23.80			X
2	BRACKET-BUMPER RH	85220-4EA0A	35.90			X
3	RETAINER-BUMPER LH	79185-4EA0A	23.80			X
4	BRACKET-BUMPER LH	85221-4EA0A	35.90			X
5	STAY ASSY-REAR LH	H5211-4EAMA	126.00			X
6	REINF-BUMPER RR	H5030-4EAMA	619.20			X
7	ENERGY ABSORBER	85090-HV00A	126.40			X
8	CLIP BUMPER \$7.40 EA X 03	85284-JD00A	22.20			OK
9	CANOE RIVET BUMPER \$6.50 EA X 02	76882-0H000	13.00			OK
10	FINISHER-REAR BUMPER TOW	85071-HV00A	16.80			OK
11	FASCIA-RR BUMP	85022-HV00H	717.00			OK
12	GROMMET ARC	01281-00831	1.50			X
13	CLIP ARC \$1.20 EA X 05	01553-05131	8.00			X
14	PROTECTOR-REAR FENDER	76748-4EA2A	186.40			X
15	FENDER ARC RH REAR	93828-4EA0A	483.00			X
16	ORNAMENT ASSY RH BUMPER	26560-JJ90A	55.00			X
17	REVERSE SENSOR(J11 & T32) <i>Pluse</i>	SENSOR-TE5140			210.00	OK
18	SUNDRIES	NPN			100.00	X
19	STAY ASSY-REAR RH	H5210-4EAMA	126.00			X
20	CLIP BUMPER \$1.20 EA X 02	01553-05933	2.40			OK
21	GROMMET BUMPER \$2.20 EA X 02	01281-00111			4.40	OK
22	CLIP END PANEL GARNISH \$1.20 EA X 02	01553-05323	2.40			X
23	CLIP END PANEL GARNISH \$1.20 EA X 04	01554-00181	4.80			X
24	PLATE-LUGGAGE	84992-4EA0A	63.50			X

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SKOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SL66865P

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
	SUB TOTAL		771.40	0.00	214.40	
	LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		154.28	0.00	0.00	
	GRAND TOTAL		617.12	0.00	214.40	
	OVERALL TOTAL		831.52			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SL86865P

NETT ITEM	771.40
LESS 20.00%	-154.28
NETT AMOUNT	617.12

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	214.40
LESS .00%	0.00
SPECIAL NETT AMOUNT	214.40

TOTAL LABOUR CHARGES	898.00
TOTAL SPARE PARTS CHARGES	831.52

TOTAL CHARGES	1729.52
ADD 7 % GST	121.07

GRAND TOTAL	1850.59
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Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 26 June 2018 2:16 PM
To: assignments@lkkauto.com
Cc: Jenny Toh
Subject: ACCIDENT INVOLVING SLS6865P & SDS3138U ON 06.06.2018
INS/IC/LAW/0242/2018 DIRECT SETTLEMENT
Attachments: 2979_005.tif; 2979_004.tif; SAS2419906.pdf; 3096_001.pdf

Our ref: VC011562

Hi all

Kindly survey the third party vehicle:-

Insured : SDS3138U
TP Vehicle: SLS6865P
Date of accident: 06/06/2018
Contact : as below

Kindly acknowledge receipt.

regards

3:01pm @ 26/06/2018
person @ Lawrence
vehicle not in

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Lawrence Teo [mailto:lawrenceteo@tanchong.com]
Sent: Monday, 18 June, 2018 9:30 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: ACCIDENT INVOLVING SLS6865P & SDS3138U ON 06.06.2018 INS/IC/LAW/0242/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, LI SHUPENG the owner of SLS6865P is insured with AIG Insurance at the material time of the accident. The 3rd party SDS6865P is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$100/Day.GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 16 October 2019 4:42 PM
To: Jenny Toh
Cc: Admin A
Subject: Mandate Request - ACCIDENT INVOLVING VEHICLES SLS 6865P(TP) & SDS 3138U(OI-QBE) ON 06/06/2018
Attachments: LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK REINSPECTION PHOTOS.pdf; LKK Survey Photos.pdf; DS SUPPORTING DOCS.pdf

Tracking:	Recipient	Delivery
	Jenny Toh	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 16/10/2019 4:42 PM
	shupei@lkkauto.com	Delivered: 16/10/2019 4:42 PM
	olivialau@lkkauto.com	Delivered: 16/10/2019 4:42 PM

QBE REF: VC011562
LKK REF CC4/QBE18011809/T1kb3q2
=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLS 6865P(TP) & SDS 3138U(OI) ON 06/06/2018

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer **TAN CHONG MOTOR SALES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 5,976.16	\$ 1,850.59
Loss of Rental (\$100 x 3 days)(w/GST)	\$ 321.00	\$ 321.00(\$100 x 3 days)(w/GST)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 6,299.16	\$ 2,173.59

Breakdown of days is as follows:

*3 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 17 October 2019 11:48 AM
To: 'Chan Nguan Boo'; 'Lawrence Teo'; 'Eric Koh'; 'Eden Yeap'
Cc: Admin A
Subject: RE: [Tan Chong Motor Sales Pte Ltd] QBE INSURANCE (SINGAPORE) PTE LTD Statement of Account as at 31/8/19
Attachments: QBE DV.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per your LOD for **\$2,173.59(all in)**.

We attach herewith a copy of the DV for your further action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Thursday, 26 September 2019 12:04 PM

To: Chan Nguan Boo <chan_nguan_boo@tanchong.com>; jeeny.toh@qbe.com; Lawrence Teo <lawrenceteo@tanchong.com>; Eric Koh <ekyl@tanchong.com>; Eden Yeap <edenyeap@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Tan Chong Motor Sales Pte Ltd] QBE INSURANCE (SINGAPORE) PTE LTD Statement of Account as at 31/8/19

Without Prejudice

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We will expedite and revert promptly.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan Nguan Boo <chan_nguan_boo@tanchong.com>
Sent: Thursday, 26 September 2019 11:59 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; jeeny.toh@qbe.com; Lawrence Teo <lawrenceteo@tanchong.com>; Eric Koh <ekyl@tanchong.com>; Eden Yeap <edenyeap@tanchong.com>
Subject: FW: [Tan Chong Motor Sales Pte Ltd] QBE INSURANCE (SINGAPORE) PTE LTD Statement of Account as at 31/8/19

Dear Khanchna,

I was given your email from Jeeny.

According to her, the sign LOD is with your side and your side have yet to submit?

Kindly advise on the status.

Thanks

Regards
Nguan Boo
DID: 6703 8837

From: Chan Nguan Boo
Sent: Saturday, 7 September 2019 10:41 AM
To: Eden Yeap <edenyeap@tanchong.com>; claims-singapore@qbe.com
Cc: Eric Koh <ekyl@tanchong.com>; Lawrence Teo <lawrenceteo@tanchong.com>
Subject: RE: [Tan Chong Motor Sales Pte Ltd] QBE INSURANCE (SINGAPORE) PTE LTD Statement of Account as at 31/8/19

Dear Sir,

Noted the claim handler for this OS case may no longer with your firm.

Please assist to check this case and update us the status?

Thanks

Regards
Nguan Boo
DID: 6703 8837

From: Eden Yeap
Sent: Wednesday, 4 September 2019 3:55 PM
To: jeeny.toh@qbe.com
Cc: Chan Nguan Boo <chan_nguan_boo@tanchong.com>; Eric Koh <ekyl@tanchong.com>; Lee Poh Soon <leeps@tanchong.com>; Lawrence Teo <lawrenceteo@tanchong.com>
Subject: [Tan Chong Motor Sales Pte Ltd] QBE INSURANCE (SINGAPORE) PTE LTD Statement of Account as at 31/8/19

Dear sir,

Kindly find below outstanding unpaid invoices with Tan Chong Motor Sales Pte Ltd as at 31.8.19 with remarks and type of claim.

We appreciate you can update on the status of each case and let us know what is still pending.

Thank you.

Best Regards
Eden
Tel: 6703 8825

Name	Invoice No	Date	Amount	Regn. No.	Ref
QBE INSURANCE (SINGAPORE) PTE LTD	W12140514	27-Feb-19	1850.59	SLS6865P	

SATISFACTORY NOTE

W12140514

TAN CHONG MOTOR SALES PTE LTD (TCMS)

☒

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

☐

TC AUTOCLINIC PTE LTD (TCAC)

☐

DATE:

OWNER NAME:

L2 344, P24

NRIC NO.:

ADDRESS:

BLK 217 Bunk

BAZOK 2T 21

#01-365

2 650217

TYPE OF CLAIM:

☐

OWN DAMAGE (OD)

☐

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

☐

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

☒

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

☐

WINDSCREEN / GLASS (W/S)

VEHICLE MODEL:

NISSAN QASHQAI

INSURANCE CO.:

AIC - Q32

REGN. NO.:

SL3 686SP

CLAIM NO.:

CHASSIS NO.:

POLICY NO.:

DATE OF ACCIDENT:

06/06/18

DATE RECEIVED:

14/08/18

DATE COMPLETED:

17/08/18

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no futher claim whatsoever against the above Company in repect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

☐

DEPOSIT PAID BY OWNER

☐

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

☐

DOCUMENTS RETURNED TO
OWNER

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

* Delete When Necessary

INSURANCE CO. COPY



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18011809/T1kb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 09-12-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDS 3138U	Veh. Inspected	SLS 6865P
Policy No.	8-V0017488-MVA	Coverage (\$)	0.00
Claim No.	VC011562	Excess (\$)	0.00
Assign From	JENNY	Assign Date	26/06/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN QASHQAI	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	SJNFEAJ11U2038608	Colour	BRONZE
Odometer	18534	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
R/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/06/2018	Inspection Date	24/07/2018
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911, BUKIT TIMAH RD, SINGAPORE 589623.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 6865P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	STAY ASSY -REAR RH (N)	NOT NECESSARY	126.00	-
2	CLIP BUMPER @\$1.20 (N)	NECESSARY	2.40	2.40
1	RETAINER -BUMPER RH (N)	NOT NECESSARY	23.80	-
1	BRACKET -BUMPER RH (N)	NOT NECESSARY	35.90	-
1	RETAINER -BUMPER LH (N)	NOT NECESSARY	23.80	-
1	BRACKET -BUMPER LH (N)	NOT NECESSARY	35.90	-
1	STAY ASS- REAR LH (N)	NOT NECESSARY	126.00	-
1	REINF-BUMPER RR (N)	NOT NECESSARY	619.20	-
1	ENERGY ABSORBER (N)	NOT NECESSARY	126.40	-
3	CLIP BUMPER @\$7.40 (N)	NECESSARY	22.20	22.20
2	CANOE RIVET BUMPER @\$6.50 (N)	NECESSARY	13.00	13.00
1	FINISHER -REAR BUMPER TOW (N)	CUT	16.80	16.80
1	FASCIA -RR BUMP (N)	DEFORMED	717.00	717.00
2	CLIP END PANEL GARNISH @\$1.20 (N)	NOT NECESSARY	2.40	-
4	CLIP END PANEL GARNISH @\$1.20 (N)	NOT NECESSARY	4.80	-
1	PLATE -LUGGAGE (N)	NOT NECESSARY	63.50	-
1	GROMMET ARC (N)	NOT NECESSARY	1.50	-
5	CLIP ARC @\$1.20 (N)	NOT NECESSARY	6.00	-
1	PROTECTOR -REAR FENDER (N)	NOT NECESSARY	186.40	-
1	FENDER ARC RH REAR (N)	NOT NECESSARY	483.00	-
1	ORNAMENT ASSY RH BUMPER (N)	NOT NECESSARY	55.00	-
	LESS 20% DISCOUNT		-538.20	-154.28
			2,152.80	617.12
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (J11 & T32) (SN)	NOT WORKING	210.00	210.00
1	SUNDRIES (SN)	NOT NECESSARY	100.00	-
2	GROMMET BUMPER @\$2.20 (SN)	NECESSARY	4.40	4.40
			314.40	214.40

Report Ref No. CC4/QBE18011809/T1kb3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL .	NOT NECESSARY	360.00	-
	SUPPLY & INSTALL REVERSE SENSOR.		110.00	110.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.	NOT NECESSARY	200.00	-
	REPAIR END PANEL,RH REAR FENDER AND RENEW REAR BUMPER.		1,200.00	390.00
	S/PAINT END PANEL,RH REAR FENDER AND REAR BUMPER.		1,200.00	350.00
	CHECK LIGHTING.		48.00	48.00
			3,118.00	898.00
	GRAND TOTAL		5,585.20	1,729.52

RECOMMENDED COST OF REPAIRS			1,729.52
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Report Ref No. CC4/QBE18011809/T1kb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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