

INS. CASE OWNER:

Shilpa

CC3, ALG 180

11808

Klwa36

LKK:

IDAC:

Surveyor:

Ank

DOI:

ASSIGNMENT

27/6/18

Date / Time:

27/6/18

Registered in Merimen:

28/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGL 165 L

Name of Insured:

Dny Hook Png

Insured Tel No.:

HP:

9858300

Excess Sec II :SS

D.O.A.:

27/6/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

876322570554

Policy No.:

Make / Model:

Place of Accident:

C49 51

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 44782



INSRS:

WSP:

Tel:

Liability:

RMKS:

CD66

10413



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

4/12

SHD 44782 - N/A/C122/6637/11/10/18, 004-27/10/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/11/18

Need to request CCTV. From TP.

10/10/18

email to workshop for get CCTV. as

reported NO contact

10/10/18

Receive CCTV From TP.

10/10/18

Called O2 Mr Dny confirm accident details  
inform we receive CCTV from TP. Base on TP video  
there is a slight contact. agree to settle. ltr  
sent out

RECEIVED 19 OCT 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$ 321.00

Loss of Rental (LOR):

S\$ 175.50

( 1.5 days) x 117.00

Loss of Use (LOU):

S\$ 75.00

(S\$ 50 x 1.5 days)

Loss of Income (LOI):

S\$

(S\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.49

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 578.99

Global Sum S\$:

578.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 570.00

Name 1:

Comfortdelgro Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

19/10/18



Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305180620
STOMER COMFORT TRANSPORTATION PTE LTD /MS 7010045 STOMER NO. 383 SIN MING DRIVE DRESS Singapore SINGAPORE 575717 65508755 (R) (P) (Q)	REGN NO. SHB44782 MAKE: HYUNDAI MODEL I-40 YR OF MANU 20.12.2017 CHASSIS CODE KMHLB41UMHU100007	MILEAGE FUEL E. 1/2 F DATE/TIME IN 27.06.2018 11:35 TARGET DATE COMPLETION DATE/TIME:	
COUNT CARD NO.			

Accident Date: 27.06.2018  
NATURE: 3P 27.06.2018

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		ALA - taxi Right Rear damage Lick/Kalmi -

CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHB44782 LARRY		Vehicle No.: SHB44782	
Signature/Date		Name of Service Advisor Date	
returned to Service Reception upon collection		To be kept by Security Guard	

## COMFORTDELGRO ENGINEERING

Our Job Ref No : 305180620

Date : 29. Jun. 2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB4478Z

Date of Accident : 27.06.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SGL165L
2. The finalized amount shall be:
  - (a) Spare Parts after List discount /
  - (b) Labour Charges \$300.00
  - Total for Part-By-Part Repair Cost** \$300.00
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less:                       
Final Lumpsum Repair cost
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalvin

Date : 30/6/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 29.06.2018  
Time: 15:22:58  
Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS: COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305180620  
REGN NO : SHB4478Z  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 20.12.2017  
DATE/TIME IN : 27.06.2018 11:35  
ACCIDENT DATE : 27.06.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L PANEL BEATING 100.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

SUB-TOTAL : 300.00

TOTAL : 300.00

MVA NAME & SIGNATURE  
DATE:

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHB 4478Z

DATE 27/6/2018 11:37

MAKE :

DOA : 27.06.18

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>x 1</i>			\$ 603.60
	Rear Bumper Clips <i>x 2</i>			\$ 22.00
	Rear Wheel Hub Cap, Rh <i>x 1</i>			\$ 150.70
	<b>SUB TOTAL</b>			<b>\$ 776.30</b>
	<b>LESS 20%</b>			<b>\$ 155.26</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 621.04</b>
	 Rear Bumper Rubber Mat <i>x 1</i>			 \$ 50.00
				<b>\$ 50.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>380.00</del> <i>180</i>
	Spray Painting Charge			\$ <del>350.00</del> <i>200</i>
	Wiring Charge			\$ <del>50.00</del> <i>x 1</i>
	R/Refix Reverse Sensor			\$ <del>120.00</del> <i>x 1</i>
	Rear Wheel Alignment			\$ <del>80.00</del> <i>x 1</i>
	<b>TOTAL LABOUR</b>			<b>\$ 880.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,551.04</b>
<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="width: 45%;"> <p><i>Kalvin KKK</i></p> <p><i>27/6/18 1540h</i></p> <p><i>2 hrs</i></p> <p><i>P/P</i></p> <p><i>After Repairs photo</i></p> </div> <div style="width: 45%; border: 1px solid black; padding: 5px;"> <p>KK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplemental damage(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div> </div>				
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p><i>Larry Ng</i></p> </div> <div style="width: 45%;"> <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p> </div> </div>				

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHB 4478Z

DATE 27/6/2018 11:37

MAKE :

MODEL : HYUNDAI i40

DCA : 27-06-18

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <del>x</del> <i>14.~</i>			\$ 603.60
	Rear Bumper Clips <del>x</del>			\$ 22.00
	Rear Wheel Hub Cap, Rh <del>x</del>			\$ 150.70
	<b>SUB TOTAL</b>			<b>\$ 776.30</b>
	<b>LESS 20%</b>			<b>\$ 155.26</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 621.04</b>
	Rear Bumper Rubber Mat <del>x</del>			\$ 50.00
				<b>\$ 50.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>380.00</del> <sup>180</sup>
	Spray Painting Charge			\$ <del>250.00</del> <sup>200</sup>
	Wiring Charge			\$ <del>50.00</del> <sup>x</sup>
	R/Refix Reverse Sensor			\$ <del>120.00</del> <sup>x</sup>
	Rear Wheel Alignment			\$ <del>80.00</del> <sup>x</sup>
	<b>TOTAL LABOUR</b>			<b>\$ 880.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,551.04</b>
<p><i>Kalvin LKK</i></p> <p><i>27/6/18 1540h</i></p> <p><i>2 Rps</i></p> <p><i>P/P</i></p> <p><i>After Repair photo</i></p> <p><i>Larry Ng</i></p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Our Ref : T 0618 / SHB4478Z /CL(st)  
Your Ref:  
Date : 4-Jul-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB4478Z YOUR INSURED SGL 165L**  
**AND OTHER ON 27.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHB4478Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SGL 165L** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 321.00
2	2 days Loss of Rental @ \$ 117.00 per day	\$ 234.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 562.49</b>

#### HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 722.49</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.  
b) LTA search slip/s of : SGL 165L  
c) GIA / Police report/s of : SHB4478Z  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : ceciliale@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500004V

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
601 Yishun Industrial Park A  
Singapore 768732





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18011808/K1wa3

11 October 2018

**Ong Hock Peng**  
165 Verda Crescent  
Singapore 688485

Dear Sir/Madam,

**ACCIDENT INVOLVING SGL 165L AND SHB 4478Z ON 27/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** i 40 SHB4478Z , SGL165L  
**ALONG** ALONG CHOA CHU KANG ST 51**ON 27-Jun-18 10:30**I / We **CHIEW WAI YEE** (Hirer) NRIC No.: **S1671363E**

and/or (Relief) NRIC No.:

Taxi Number **SHB4478Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **27-Jun-2018**Name of Hirer **CHIEW WAI YEE**  
Hirer NRIC **S1671363E**

Signature :

Address **362 CLEMENTI AVENUE 2 #12-413**  
**120362**Contact No. **94306576**

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

## **RELEASE VOUCHER**

### **(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 570.00** (Global Sum) for vehicle no. **SHB 44782** that was damaged pursuant to the accident which occurred on **27/6/18** (date) along **C.C.R St 51** (location) involving vehicle no/s **SGL 165L**.

This is pursuant to the inspection conducted on **27/6/18** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHB 44782** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 44782** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this **19** (day) of **10** (month) **2018** (year)



Awk

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTERIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB4478X

MAKE  
HYUNDAI

MODEL  
i-40

DATE OF REG  
20.12.2017

CHASSIS CODE  
KHHLB41UMHU100007

INV. NO/DATE  
91381413 30.06.2018

JOB NO.  
305180620

COMPUTER READING

DATE/TIME IN  
27.06.2018 11:35

Description : 3P 27.06.2018

S/No Part No.

Qty Unit Price Adisc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

S/No	Part No.	Description	Qty	Unit Price	Adisc	Net
0001	1.	PANEL BEATING	100.00		100.00	
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00		200.00	

SUB-TOTAL : 300.00

Items total	300.00
Add GST @ 7.000 %	21.00
Invoice amount	321.00

- 1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHERS' PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND OFFICERS AND INSTRUCTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY BY THE CUSTOMER AND NOT BY THE DRIVER. THE VEHICLE WILL BE DEEMED TO HAVE BEEN DELIVERED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED FROM THE DAY MADE BY DEFECT OR ANY DAMAGE TO THE VEHICLE TO THE COMPANY BY THE CUSTOMER AND NOT BY THE DRIVER. THE CUSTOMER SHALL ADVISE THE COMPANY OF THE PERIOD OF DEFECT.
- 4) PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91381413	321.00	

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mobile + 65 8333 8280 Faxline + 65 8383 9756

**Workshops**

38 Loyang Drive Singapore 508990	24 Sengkang Loop Singapore 758196
353 Serangoon Drive Singapore 551717	7 Dunlop Road Singapore 739791
45 Pandan Road Singapore 615280	521 Yuhua Industrial Park A Singapore 766730
320 Ulu Road Singapore 430640	

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

ATG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 84 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHR44782

MAKIK  
HYUNDAI

MODEL  
T-40

DATE OF REG  
20.12.2017

CHASSIS CODE  
1MHTJ411MHT100007

INV. NO/DATK  
91381413 30.06.2018

JOB NO.  
305180620

ODOMETER READING:

DATE/TIME IN  
27.06.2018 11:35

Issued by : KATHERINETAN 02.07.2018 13:45:38  
Repair type : (J30/57/57)  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
80100004	91381413	321.00	

Our Ref: CT18060826

Date: 02 July 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/06/2018 @ 10:30 hrs
ALONG	ALONG CHOA CHU KANG ST 51
INVOLVING	SGL165L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4478Z** (the "Taxi"). The Taxi was hired to **CHIEW WAI YEE IC NO S1671363E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
2406	SHB4478Z 159856	93088	500	1700	0300		
2506	1071363	93640	270	0700	1000		
2506	1598561	93895	266	1700	0300		
2606	1671363	94161	270	0700	1100		
2606	159856	94429		1700	0300		
27/6/18	Accident 3	<del>950</del>	Loyang	1135	—		
28/6/18	Repair 1	change rear wheel		—	1730		
2806							
2806							
2906							

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGL165L	27 Jun 2018 / 10:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING



Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jun 2018 <a href="#">Edit Reg</a>		27 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$300.00</b> <a href="#">Edit Estimates</a>	<b>S\$300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Ong Hock Peng</b> , ID: S1620267C								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHB4478Z</b>	Date of Loss:	27/06/2018 10:00 - :59 [6 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 8763225703SG</b>	Policy/Cover Note No.:	2100398857 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SGL165L</b>	Policy No. (Claimant):	D-18088936MFSH						
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 09/07/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (29/06/2018): <b>No OI GIA Report</b></li> <li>AIG_SG (29/06/2018): <b>Request To Upload TP GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB4478Z (8763225703SG)  
 [SGL165L]  
 TP  
 COMFORT TRANSPORTATION PTE LTD  
 Jun 27 2018 10:30AM  
 [Ong Hock Peng]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Video</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	10/10/18 14:56	Video - Accident							Load MP4		
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	19/07/18 15:46	<b>Accident Statement</b> <small>From: SC - Reg. No: SGL165L, Claimant: ONG HOCK PENG</small>							Load HTM		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	28/06/18 17:25	General View							Load JPG		
2	28/06/18 17:25	General View							Load JPG		
3	28/06/18 17:25	General View							Load JPG		
4	28/06/18 17:25	General View							Load JPG		
5	28/06/18 17:25	General View							Load JPG		
6	28/06/18 17:25	General View							Load JPG		
7	28/06/18 17:25	General View							Load JPG		
8	28/06/18 17:25	General View							Load JPG		
9	28/06/18 17:25	General View							Load JPG		
10	28/06/18 17:25	General View							Load JPG		
11	28/06/18 17:25	General View							Load JPG		
12	28/06/18 17:25	General View							Load JPG		
13	28/06/18 17:25	General View							Load JPG		
14	28/06/18 17:25	General View							Load JPG		
15	28/06/18 17:37	Reinspection Photo							Load JPG		
16	28/06/18 17:37	Reinspection Photo							Load JPG		
17	28/06/18 17:37	Reinspection Photo							Load JPG		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	30/06/18 20:28	TP ESTIMATE-MARKED							Load PDF		
2	30/06/18 20:28	TP GIA REPORT							Load PDF		
3	04/07/18 09:20	Non reporting letter							Load PDF		
4	24/10/18 11:12	WORKSHOP INVOICE							Load PDF		
5	24/10/18 11:12	AUTHORISATION TO ACT FORM							Load PDF		
6	24/10/18 11:12	Release Voucher							Load PDF		
7	24/10/18 11:12	RENTAL RECEIPT							Load PDF		
8	24/10/18 11:12	RENTAL MILEAGE							Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
9	24/10/18 11:12	LTA SEARCH	 Load PDF	
10	24/10/18 11:12	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGL165L (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHB4478Z (TP veh)		
Date of Accident:	27/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,659.61
Final Repair Cost	:	\$	570.00
Loss of Use	:	\$	1.50 days at \$50.00 per day
Rental (if any)	:	\$	1.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	570.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 8

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 570.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

24 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18011808/K1WA3Q2

Date: 24/10/2018

## REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100398857
<b>Claimant Vehicle No :</b>	SHB4478Z	<b>Insured Vehicle No :</b>	SGL165L
Date of Loss:	27/06/2018	Nature of Claim:	TP
		Claim No:	8763225703SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SHB4478Z		
Make & Model:	HYUNDAI I40, 1.7 D CRDi (A)	Engine No:	D4FDHU730247
Reg. Date:	20/12/2017 (Man. Year: 2016)	Chassis No:	KMHLB41UMHU100007
Colour:	Blue	Odometer:	95035 km
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Hankook 7 mm	Rear Left Side:	Hankook 7 mm
Front Right Side:	Hankook 7 mm	Rear Right Side:	Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	671.04	0.00	671.04	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	880.00	300.00	580.00	65.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,551.04</b>	<b>300.00</b>	<b>1,251.04</b>	<b>80.66</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>108.57</b>	<b>21.00</b>	<b>87.57</b>	<b>80.66</b>
<b>Nett Amount (S\$)</b>	<b>1,659.61</b>	<b>321.00</b>	<b>1,338.61</b>	<b>80.66</b>
<b>+ Loss of Use (1.5 x S\$50.00/day) (S\$)</b>		<b>75.00</b>		
<b>+ Car Rental (1.5 x S\$117.00/day) (S\$)</b>		<b>175.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>578.99</b>		
<b>Global Sum Settlement (S\$)</b>		<b>570.00</b>		

## INSPECTION

Date of Assignment:	27/06/2018	
Date Inspected:	27/06/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*- FL
2	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
3	1		*REAR WHEEL HUB CAP ,RH	Serviceable	150.70 FL	*- FL
4	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS
F=Franchise part. S=SpcNett. L=ListItemDisc.						
Sub Total (\$\$)					826.30	0.00
- List Item Discount on L Items 20.00/20.00% (\$\$)					155.26	0.00
Total Parts (\$\$)					671.04	0.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	100.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
5	REAR WHEEL ALIGNMENT	New	80.00	0.00
Gross Labour Cost (S\$)			880.00	300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >