

15/5/2019

INS. CASE OWNER:

Jowyn

CC 3 / CTI1801

1804, K #6352

LKK:

IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

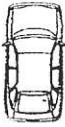
27/6/18

Date / Time:

27/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCA 6383P

Name of Insured:

EVAN EA LUN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

27/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SRM1800167/101(3)

Policy No.:

DMP C5W30784702

Make / Model:

NISSAN

Place of Accident:

Tiong Bahru Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

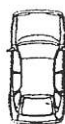
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 5239K

INSRS:
WSP:
Tel:
Liability:
RMKS:Trans
CabINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

27/6/18
pvh km

SHC 5239K - 4

SCA 6383P - 4

Spoke to OI, Conflict Statement, request TP video footage and get back to OI.

3/7/2018

Email liability unclear to TP

3/7/2018

Video upload (TP) / U Drive / polihikin
Spoke to OI, told him liability not in our favour, at age will arrange OI drop by our office review video footage.

18/7/2018

OI drop by LKK office, agree to settle
pass file to finalize
file pass to type mandate repair

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 27/7/2018

After call ltr to OI:

cch 19/7

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

28/6/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KSC

Repair Cost:

45 SS3,950

(3 days) Reduction:

86 %

Email

Call

FINAL SETTLEMENT

Date/Time: 18.03.20

Confirm with: WA YIN

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

41/657 SS4,226.50

Loss of Rental (LOR):

SS 496.60

(5 days) x 99.32

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS 250.00

(50 x 5 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+400

Total:

SS 4,980.59

Global Sum SS: 4,980.00

FINAL PAYMENT

Date/Time: 18.03.20

Confirm with: WA YIN

Email

Call

Payee 1:

SS 4,980.00

Name 1:

TRANS-CAB AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18011804/Kfb3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 28-06-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCA 6383P	Veh. Inspected	SHC 5239K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/06/2018	Inspection Date	27/06/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18011804/Kfb3

Date: 28.06.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

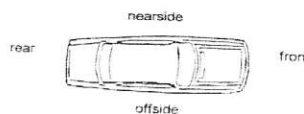
SHC5239K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.06.2018 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	28,533.85
Revised Estimate Amount	: S\$	4,918.64
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5239K**AAD1806-241***Not Authorised*
11 Sep @ 3,950.00

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHC 5239K

VF1ABL15AUC276785

RENAULT

LATITUDE

24.6.2018

CHINA TAIPING**PART****LIST**

1	BUMPER COVER FRT	\$	<i>CM</i> 1,259.42 ✓
1	BUMPER SPOILER FRT	\$	<i>SL</i> 181.75 X
1	BUMPER ABSORBER FRT	\$	<i>SL</i> 394.68 X
1	BUMPER RETAINER FRT LH	\$	<i>DI</i> 151.41 ✓
1	BUMPER SUPPORT FRT	\$	<i>SL</i> 123.88 X
1	BUMPER RETAINER FRT RH	\$	<i>SL</i> 150.77 X
1	BUMPER SUPPORT FRT	\$	<i>SL</i> 123.88 X
1	BUMPER UNDERTRAY FRT	\$	<i>SL</i> 472.83 X
1	BUMPER GRILLE LOWER FRT	\$	<i>SL</i> 266.80 X
1	BUMPER FOG LAMP GRILLE LH	\$	<i>SL</i> 207.21 X
1	BUMPER BEAM FRT	\$	<i>R</i> 914.08 X
1	HEADLAMP LH	\$	<i>mg=ml</i> 1,184.43 ✓
1	HEADLAMP PANEL FRT LH	\$	<i>R</i> 152.15 X
1	FENDER PANEL FRT LH	\$	<i>B</i> 783.83 ✓
1	WHEELARCH FRT LH	\$	<i>DI</i> 278.84 —
1	FENDER BRACKET LOWER LH	\$	<i>SL</i> 15.79
1	FENDER INSULATOR LH	\$	<i>SL</i> 130.84
1	DOOR PANEL FRT LH	\$	<i>R</i> 2,844.66
1	RADIATOR GRILLE	\$	<i>SL</i> 1,707.78
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	<i>SL</i> 225.36
1	RADIATOR GRILLE FRAME	\$	<i>SL</i> 1,353.75
1	RADIATOR FAN COWLING	\$	<i>SL</i> 820.54
1	RADIATOR FAN MOTOR LH	\$	<i>SL</i> 967.36
1	RADIATOR FAN MOTOR RH	\$	<i>SL</i> 1,479.46
1	RADIATOR GRILLE FRAME	\$	<i>SL</i> 1,353.75
1	FRAME FULL SUPPORT PANEL	\$	<i>SL</i> 615.90
1	FRAME FULL SUPPORT BRACKET	\$	<i>R</i> 89.79
1	AIR CLEANER BOX	\$	<i>SL</i> 464.20
1	AIR CLEANER HOSE	\$	<i>SL</i> 175.85

X

Trans-cab Auto Services Pte Ltd**AAD1806-241**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5239K

1	LOWER ARM LH L70Y	\$	685.76	7x
1	KUNCKLE ARM LH L70Y	\$	846.98	7x
1	ABSORBER FRT LH L70Y	\$	360.54	7x

TOTAL	\$	20,784.28
10%	\$	2,078.43
	\$	18,705.85

Special Nett

1SET	BUMPER CLIP FRT	\$	na	66.00	✓
1	BUMPER BRACKET CLIP FRT LH	\$	na	12.00	X
1	BUMPER SUPPORT CLIP FRT LH	\$	na	10.50	X
1SET	BUMPER GRILLE LOWER CLIP	\$	na	69.00	X
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	na	70.00	X
2	FRAME FULL SUPPORT PANEL NUT	\$	na	20.00	X
2	FRAME FULL SUPPORT PANEL STUD	\$	na	30.00	X
1SET	WHEELARCH CLIP FRT RH	\$	na	30.50	✓
1	FRONT DOOR STICKER 'Trans-cab'	\$	na	80.00	X
1	FRONT DOOR STICKER 'Chassis'	\$	na	50.00	X
1	FRONT LEFT TYRE	\$	na	300.00	600.00 (WRN)
1	FRONT LEFT TYRE RIM	\$	na	380.00	✓

TOTAL	\$	1,118.00
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TOTAL PARTS	\$	19,823.85
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LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 3,500.00

4000

Putty and spray painting of the affected portion.

\$ 3,000.00

4400

To rust-proofing of the affected areas.

\$ 170.00

300

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.

\$ 380.00

na 380.00 X

Trans-cab Auto Services Pte Ltd**AAD1806-241**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5239K

To check steering geometry and computer wheel alignment	\$	220.00	601
To transfer of tire, rim and on wheel balancing.	\$	170.00	201
To Check Electrical Lighting Concerned.	\$	170.00	201
To transfer of front fender fittings, attachment and perform water seepage test.	\$	nn 380.00	X
To vacuum, replace, refix and recharge air condenser	\$	nn 380.00	X
To replace, refix and top up coolant for radiator	\$	nn 170.00	X
To vacuum, replace, refix and recharge Air Intercooler	\$	nn 170.00	X

TOTAL	\$	8,710.00
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Over All Total	\$	28,533.85
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LUMP SUM (REPAIR DAY)**10 DAYS****3 days**

<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none">• To resurvey before/after spray painting• To display damaged part(s) during resurvey• Parts prices are subject to confirmation• Third party survey is on a "Without Prejudice" basis• No illegal modification(s) is allowed• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p>
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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHC5239K
Vehicle to be Exported:	Yes
Intended De-registration Date:	25 Jun 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000903
Chassis No.:	VF1ABL15AUC276785
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	19 Feb 2014
First Registration Date:	19 Feb 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Feb 2022
PARF Rebate Amount:	\$9,373.00

Intended COE Rebate Details

COE Expiry Date:	18 Feb 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$58,590.00
COE Rebate Amount:	\$26,753.00
Total Rebate Amount:	\$36,126.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 Jun 2018

OK

Shu Pei (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Monday, 2 July 2018 9:22 AM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SCA6383P (OI : CTI - SNM18D03165C02) and SHC5239K (TP : LKK REF -CC3/CTI18011804/Kfb3) on 24.06.2018
Attachments: leeSZ_SNM18D03165C01-SCA6383P-LKKDirectSettlementAccidentLtr_CLCR95.320.pdf; MCHM18081755-SCA6383P.pdf

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Jowyn Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 28 June, 2018 5:16 PM
To: Claims Dept of CTI
Cc: Jowyn Tay; Angie Foo; Poh Kin (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving SCA6383P (OI : CTI - TBA) and SHC5239K (TP : LKK REF - CC3/CTI18011804/Kfb3) on 24.06.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5239K at M/s Trans-cab Auto Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel: 6389 6111 Fax: 6222 1033

Website: www.sg.cntaiping.com

Co. Reg. No. 200208384E

Our Reference: **SNM18D03165/C01/3**

Date : **02 JULY 2018**

via Ordinary & Registered Mail

**KWAN KA CHUN
BLK 833 TAMPINES ST 83
#06-32
SINGAPORE 520833**

Dear Sir / Madam

**ACCIDENT INVOLVING SCA6383P AND SHC5239K ON 24 JUNE 2018
ALONG TIONG BAHRU ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHC5239K**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : POH KIN

Ref : CC3/CTI18011804/KFB3

Contact No : 68412132

via Email : POHKIN@LKKAUTO.COM

CC : Agent - (AN0166A) - LQ BUSINESS PTE LTD

F01/LKKDS-2013

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 18 July 2018 2:59 PM
To: 'Ng Wai Yin'
Cc: 'Jasmine Tan'; 'claims'; Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: AAD1806-241 (SHC 5239K); Our Ref : CC3/CTI18011804/Kfb3

WITHOUT PREJUDICE

Your Ref: to be advised (SHC 5239K)
Our Ref : CC3/CTI18011804/Kfb3

Dear Wai Yin,

RE: ROAD TRAFFIC ACCIDENT INVOLVING SCA 6383P AND SHC 5239K ON 24/06/2018

We refer to above matter.

Thank you for your video footage.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 3 July 2018 1:26 PM
To: Poh Kin (LKKAUTO)
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Your Ref: AAD1806-241 (SHC 5239K); Our Ref : CC3/CTI18011804/Kfb3
Attachments: SHC5239K DOA 24.06.18.wmv

Categories: clear

WITHOUT PREJUDICE

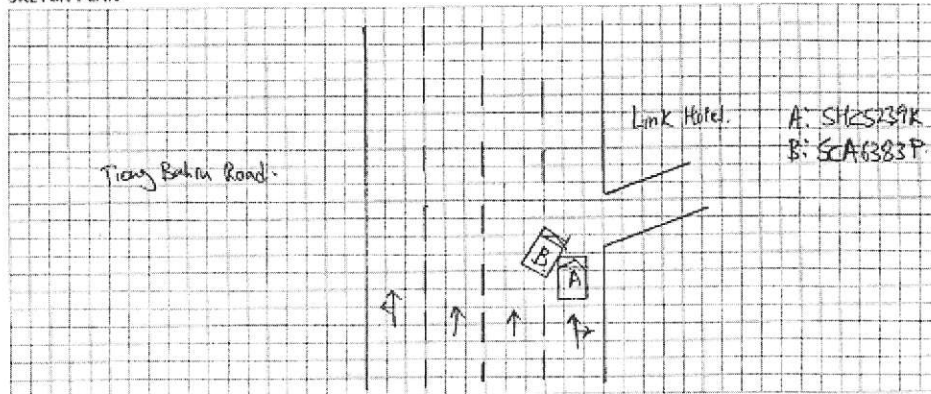
Dear Poh Kin

Enclosed the video footage for your investigation.

Circumstances of Accident

ON 24/06/18 AT ABOUT 2040HRS, I WAS TRAVELLING STRAIGHT ALONG FIRST LANE OF TIONG BAHRU ROAD TOWARDS LINK HOTEL. WHEN I WAS APPROACHING THE RIGHT TURN INTO THE HOTEL, VEHICLE B(SCA6383P) SUDDENLY SWERVED INTO MY LANE FROM LANE 2 AND HIT ONTO THE FRONT LEFT SIDE OF MY TAXI.

SKETCH PLAN



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 3 July 2018 10:28 AM
To: 'claims'; 'Jasmine Tan'
Cc: Hsiao Tong (LKKAUTO); Admin A; 'Ng Wai Yin'
Subject: RE: Your Ref: to be advised (SHC 5239K); Our Ref : CC3/CTI18011804/Kfb3

Importance: High

*Please ignore my previous e-mail

WITHOUT PREJUDICE

Your Ref: to be advised (SHC 5239K)
Our Ref : CC3/CTI18011804/Kfb3

Dear Jasmine,

RE: ROAD TRAFFIC ACCIDENT INVOLVING SCA 6383P AND SHC 5239K ON 24/06/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd