

## Vic (LKKAuto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 8 August, 2019 3:42 PM  
**To:** Vic (LKKAuto); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> Repair Survey (Single Joint Expert) - GH 3123J Our Ref: 17/18/18/VC00/020710 LKK REF CC4/LPC18011802/Kha3 [External General]

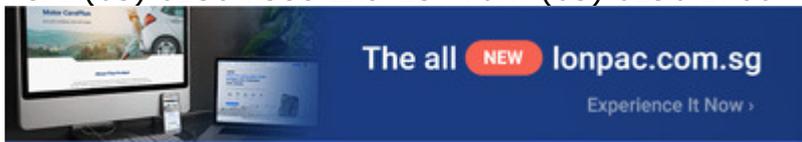
## Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 6 August, 2019 5:41 PM  
**To:** MT\_Claim\_SG  
**Cc:** GERALD POH WEE BIN; Admin A; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: Repair Survey (Single Joint Expert) - GH 3123J Our Ref: 17/18/18/VC00/020710 LKK REF CC4/LPC18011802/Kha3

**Your Ref: 17/18/18/VC00/020710**

**Our Ref: CC4/LPC18011802/Kha3**

Dear Gerald,

ACCIDENT INVOLVING VEHICLES GH 3123J(OI) / GBE 3192J (TP) / OTHERS ON 26/06/2018

We refer to the subject matter and to the assignment dated 28<sup>th</sup> June 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle was involved in a 4 vehicle chain collision and was the last car and rear-ended TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**CHENG HOE MOTOR PTE LTD**" as below:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 15,817.84	\$ 14,464.97
Loss of Use (\$80 x 13 days)	\$ 1,040.00	\$ 1,040.00

LTA Search Fee	\$ 8.00	\$ 8.00
<b>TOTAL</b>	<b>\$ 16,865.84</b>	<b>\$ 15,512.97</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	10 days
Downtime/Weekends	3 days
<b>TOTAL</b>	<b>13 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 6 August, 2019 5:31 PM

**To:** Vic (LKKAuto)

**Subject:** FW: Repair Survey (Single Joint Expert) - GH 3123J Our Ref: 17/18/18/VC00/020710

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi

Kindly assist.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 3 July, 2018 4:48 PM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Repair Survey (Single Joint Expert) - GH 3123J Our Ref: 17/18/18/VC00/020710

**WITHOUT PREJUDICE**

**LPC ref: 17/18/18/VC00/020710**  
**LKK REF: CC4/LPC18011802/Kha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBE 3192JJ

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 28 June, 2018 11:05 AM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Repair Survey (Single Joint Expert) - GH 3123J Our Ref: 17/18/18/VC00/020710

Dear Eric,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]  
**Sent:** Thursday, 28 June, 2018 10:56 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Repair Survey (Single Joint Expert) - GH 3123J Our Ref: 17/18/18/VC00/020710

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Kenneth Kong conduct a survey of the vehicle GBE 3192J on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]  
**Sent:** Wednesday, 27 June, 2018 7:06 PM  
**To:** ERIC WOO JUN KIAT  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: Repair Survey (Single Joint Expert) - GBE3192J Our Ref: 17/18/18/VC00/020710

Hi Eric,

Pls refer attach list of our selection.

Thank you.

Rgds  
June Phua  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719

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**From:** [ERIC WOO JUN KIAT](mailto:ericwoo@lonpac.com)  
**Sent:** Wednesday, June 27, 2018 5:12 PM  
**To:** [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](mailto:chmotor@singnet.com.sg)  
**Cc:** [MT\\_Claim\\_SG](mailto:mt_claim@lonpac.com)  
**Subject:** RE: Repair Survey (Single Joint Expert) - GBE3192J Our Ref: 17/18/18/VC00/020710

Dear June,

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]  
**Sent:** Wednesday, 27 June, 2018 4:09 PM  
**To:** MT\_Claim\_SG  
**Subject:** Repair Survey (Single Joint Expert) - GBE3192J

Dear Sir,

**OUR CLIENT – GBE3192J**  
**DOA - 26/6/18 @1730hrs**  
**YR INSURED : GH3123J (TRANSPORTER EXPRESS)**

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards  
June  
Cheng Hoe Motor Pte Ltd  
Blk 1019 Yishun Ind Park A  
01-374, Singapore 768761  
Tel :67556142  
Fax : 67557719