

Insured

INS. CASE OWNER:

CC 4, 180 11798, U 203/

LKK:  
IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OT GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

12.7.18

12.7.18

12.7.18 12.50  
CRASHED OLD COMPANY COMPENSATED ACCIDENT. OLD REVERSED AND  
HIT TP. INFORM TO CLAIM ADDED

REPAIR WSP LIABILITY COVER.

RECEIVED 1 SEP 2018

STAGE

DATE / PIC

Non-Reporting It (1st):

Non-Reporting It (2nd):

Non-Reporting It (Final):

Notification It (if non-pickup):

Call Ot:

After call It to Ot:

Documentation Check List: Handler Typist

Notification It (if non-pickup)

After call It to Ot

Authorisation To Act:

Release Voucher: (NO REVER)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: CKS

Repair Cost:

SS 5,519.32

( 4 days)

Reduction:

46 %

Email

Call

FINAL SETTLEMENT

Date/Time: 14.09.18

Confirm with: (P) (R) (S)

Email

Cal

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No. : 10%

If NO or B 28. Ass. Lia :

Repair Cost:

SS 5,519.32

OLD REVERSED HIT TP

Loss of Rental (LOR):

SS -

( 4 days)

Loss of Use (LOU):

SS 300.00

(5.50 x 6 days)

Loss of Income (LOI):

SS -

(5 x 6 days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LO ☐

(Tick only one)

GIA/LTA Search:

SS 5.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 400

Total:

SS 6,213.39

Global Sum SS:

FINAL PAYMENT

Date/Time: 14.09.18

Confirm with: (P) (R) (S)

Email

Cal

Payee 1:

SS 6,213.39

Name 1: SPECIALISTS MOTOR PDR LTD

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

04/24/18

REF: 54/

REF:

# ASSIGNMENT

Form: 6  
 Date: 17/04/18  
 Estimated Cost: 1496  
 Type: Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover  
 Truck / Trailer or: CA /  
 Make: Honda HR-V  
 Colour: Grey  
 Sp Reading: 23050  
 T/Ratio: Insured / Std / Nil / NA  
 Eng No:  
 C/Nr: JHMRU1810GX201687  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / STD / STD A/Rim or  
 Tyre Size: F: 215/60R16  
 R:  
 BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front: R/Bal: 7 mm  
 U/Bal: 7 mm  
 D.O.A: 24/6/18  
 Survey held at: 28/6/18  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Insured:  
 Policy No:  
 Claims No:  
 Sum Insured:  
 Excess:  
 (Client's Record)  
 Make of Veh:  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value:  
 PNC Accident Report: Consistent? : Yes or No  
 G/A / R/S Seen: Consistent? : Yes or No  
 Est. Repair: 4 days Res. Yes or No  
 Lump Sum: 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS L7A54459  
 Date: Person Contacted Vehicle: IN / OUT

Date / Time Action / Instruction  
 P/p: + 5.549.50 (RBD: + 4.740.36 46%)

Date/Time, File Pass to:  
 1) : Prel. Report  
 2) : Final Report

Date/Time, File Return to:

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:  
☐ : Site Insp (\$  
☐ : Interview (\$  
☐ : Tech. Invs (\$  
☐ : Weekend (\$

Survey Fee:  
 Transportation:  
 \$ - RS. \$)

Photo:  
 Other:

TOTAL

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/EE8218B/1806102

27<sup>th</sup> June 2018

The Manager  
Motor Claim Department  
EQ Insurance Company Ltd  
5 Maxwell Road  
#17-00 Tower Block  
MND Complex  
Singapore 069110

L&R Auto Consultants hereby notify the Reparer of the following:

- To inspect before after body painting
- To dispose damaged parts during recovery
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No repair should be carried out without
- Supplementary details must be recovered and is subject to final approval from Insurance Company

Acknowledged by Reparer  
Signature:  
Date:

Not Added  
late  
Shirley between  
4 days  
28/6/18

P/P \$ 5519.52

Date of Accident : 24<sup>th</sup> June 2018  
Location : Blk 769 Bedok Reservoir View  
Third Party Claim Vehicle No : GBG 941 Z  
Repair Cost For Vehicle No : EE 8218 B Honda HRV

## Estimate Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Front bonnet <i>p/aue</i>	1	892.30	\$ 892.30 ✓
2	Front bonnet hinge L&RH <i>buy</i>	2	48.50	\$ 97.00 ✓
3	Front bonnet rubber <i>ner</i>	4	23.00	\$ 92.00 ✓
4	Front bonnet rubber clips <i>ner</i>	1 set	15.00	\$ 15.00 ✓
5	Front support panel <i>R</i>	1	576.20	\$ 576.20 X
6	Front grille (top) <i>one</i>	1	385.00	\$ 385.00 ✓
7	Front grille (bottom) <i>one</i>	1	351.80	\$ 351.80 ✓
8	Front grille chrome <i>ner</i>	1	75.00	\$ 75.00 ✓
9	Front grille emblem (H) <i>ner</i>	1	28.00	\$ 28.00 ✓
10	Headlamp assy L&RH <i>MS holdy cro o/s 711</i>	2	1,784.50	\$ 3,569.00 <i>1 pc 1653.40</i>
11	Headlamp lower bracket L&RH <i>MS cro</i>	2	38.00	\$ 76.00 <i>1 pc</i>
12	Front bumper fascia <i>p/aue</i>	1	801.70	\$ 801.70 ✓
13	Front bumper clips <i>ner</i>	1 set	38.00	\$ 38.00 ✓
14	Front bumper side retainer L&RH <i>MS set</i>	2	25.60	\$ 51.20 <i>1 pc</i>
15	Front bumper bracket L&RH <i>MS cro</i>	2	19.60	\$ 39.20 <i>1 pc</i>
16	Front bumper reinforcement <i>10</i>	1	321.00	\$ 321.00 ✓
17	Front bumper lower skirt <i>1</i>	1	381.00	\$ 381.00 X
18	Front bumper grille <i>11</i>	1	77.50	\$ 77.50 X
19	Radiator top shield <i>2c</i>	1	85.00	\$ 85.00 ✓
20	Radiator top shield clips <i>17</i>	1 set	38.00	\$ 38.00 X
				\$ 7,989.90

4924.4

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/EE8218B/1806102

27<sup>th</sup> June 2018

No.	Particulars	Qty	Price	Amounts
	Balance b/f			\$ 7,989.90
21	Front fender LH	1	558.70	\$ 558.70
22	Front fender arch LH	1	195.00	\$ 195.00
23	Front fender arch clips LH	1 set	38.00	\$ 38.00
				\$ 8,781.60
		Less	20%	\$ 1,756.32
				\$ 7,025.28

### Labour Charges :-

	Amounts
Cut out, renew, knocking & welding front bonnet, front support panel, front fender L&RH, remove & install all damage parts, straighten & re-align body	\$ 1,380.00
Remove & install air-con system, vacuum & top up gas	\$ 120.00
Tuff-kote on damage parts	\$ 120.00
Spray painting on damage parts	\$ 1,580.00
Check all lighting after repairs	\$ 35.00
Labour Charge	\$ 3,235.00
Total Amount	\$10,260.28

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

P- 4974.40  
202  
3979.52  
5519.52

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/EE8218B/1806102

27<sup>th</sup> June 2018

The Manager  
Motor Claim Department  
EQ Insurance Company Ltd  
5 Maxwell Road  
#17-00 Tower Block  
MND Complex  
Singapore 069110

Date of Accident : 24<sup>th</sup> June 2018  
Location : Blk 769 Bedok Reservoir View  
Third Party Claim Vehicle No : GBG 941 Z  
Repair Cost For Vehicle No : EE 8218 B Honda HRV

### Supplementary Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Front grille up beam	21 1	35.00	\$ 35.00
2	Sensor bracket dip	CM 1	15.00	\$ 15.00
				<u>\$ 50.00</u>

GST will be reflected in the final bills.

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/EE8218B/1806102

27<sup>th</sup> June 2018

The Manager  
Motor Claim Department  
EQ Insurance Company Ltd  
5 Maxwell Road  
#17-00 Tower Block  
MND Complex  
Singapore 069110

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Added  
LKK  
to the plus between  
Hdy.  
28/6/18

Date of Accident : 24<sup>th</sup> June 2018  
Location : Blk 769 Bedok Reservoir View  
Third Party Claim Vehicle No : GBG 941 Z  
Repair Cost For Vehicle No : EE 8218 B Honda HRV

## Estimate Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Front bonnet <i>DR/Buc</i>	1	892.30	\$ 892.30 ✓
2	Front bonnet hinge L&RH <i>n</i>	2	48.50	\$ 97.00 X
3	Front bonnet rubber <i>ner</i>	4	23.00	\$ 92.00 —
4	Front bonnet rubber clips <i>ner</i>	4set	15.00	\$ 15.00 —
5	Front support panel	1	576.20	\$ 576.20 ?
6	Front grille (top) <i>one</i>	1	385.00	\$ 385.00 —
7	Front grille (bottom) <i>one</i>	1	351.80	\$ 351.80 —
8	Front grille chrome <i>ner</i>	1	75.00	\$ 75.00 —
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10	Headlamp assy L&RH <i>MS holder cro o/s?</i>	2	1,784.50	\$ 3,569.00 1pc
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19	Radiator top shield	1	85.00	\$ 85.00 ?
20	Radiator top shield clips	1set	38.00	\$ 38.00 ?
				\$ 7,989.90

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/EE8218B/1806102

27<sup>th</sup> June 2018

No.	Particulars	Qty	Price	Amounts
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23	Front fender arch clips LH	1 set	38.00	\$ 38.00
				\$ 8,781.60
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				\$ 7,025.28

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	Amounts
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Remove & install air-con system, vacuum & top up gas	\$ 120.00
Tuff-kote on damage parts	\$ 120.00
Spray painting on damage parts	\$ 1,580.00
Check all lighting after repairs	\$ 35.00
Labour Charge	\$ 3,235.00
Total Amount	\$10,260.28

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

## Asher Sng (LKKAUTO)

---

**From:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>  
**Sent:** Friday, 14 September 2018 9:25 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)

Without Prejudice

Dear Asher

Please refer to the above matter.

Your offer to settle the above claim had been accepted.

Kindly remit a cheque to Specialists Motor Pte Ltd as soon as possible.

Thanks & Regards

Irene Ting

6747 2112

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 13 September, 2018 2:26 PM  
**To:** Specialists Motor Pte Ltd  
**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)

Without Prejudice

Hi Sir,

We refer to the email dated 13.08.18.

Please kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 13 August 2018 9:53 AM  
**To:** 'Specialists Motor Pte Ltd' <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>  
**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)

Without Prejudice



Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 5,905.89
2. Loss of Use (6 days x \$50)	\$ 300.00
3. LTA/GIA search fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$ 6,213.89</u></b>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asher Sng (LKKAuto)

**Sent:** Thursday, 12 July 2018 3:35 PM

**To:** 'Specialists Motor Pte Ltd' <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>

**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh

**Sent:** Friday, June 29, 2018 2:18 PM

**To:** 'cardoc@singnet.com.sg'

**Cc:** 'Admin A'

**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)

**Without Prejudice**

Dear Irene

Attached our insured's statement and scene photo showing your client travelling against the flow of traffic.

Dear LKK

Apologies has forgotten to copy you in the email yesterday.  
Please assist with the PRS.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Crystallin

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh

**Sent:** Thursday, June 28, 2018 9:57 AM

**To:** 'cardoc@singnet.com.sg'

**Subject:** PRS FOR EE8218B (GBG941Z-EQ)

**Without Prejudice**

Dear Sirs

Kindly email all PRS request to [egiprs@eqinsurance.com.sg](mailto:egiprs@eqinsurance.com.sg)

We refer to your fax attached.  
We will arrange for LKK to survey your client's vehicle.

Liability unclear as our insured has not reported this accident.

Dear LKK

Kindly assist on this PRS.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Singapore office location



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th*

**Catherine Chong (LKK Auto)**

---

**From:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>  
**Sent:** Thursday, 28 June, 2018 10:30 AM  
**To:** assignments  
**Subject:** FW: PRS FOR EE8218B (GBG941Z-EQ)  
**Attachments:** 28062018095503-0001.pdf

---

**From:** Joel Goh [mailto:joel.goh@eqinsurance.com.sg]  
**Sent:** Thursday, 28 June, 2018 9:56 AM  
**To:** cardoc@singnet.com.sg  
**Subject:** PRS FOR EE8218B (GBG941Z-EQ)

**Without Prejudice**

Dear Sirs

Kindly email all PRS request to [egiprs@eqinsurance.com.sg](mailto:egiprs@eqinsurance.com.sg)

We refer to your fax attached.  
We will arrange for LKK to survey your client's vehicle.

Liability unclear as our insured has not reported this accident.

Dear LKK

Kindly assist on this PRS.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

**Mei Kwan (LKKAuto)**

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 3 July, 2018 7:03 PM  
**To:** Joel Goh  
**Cc:** Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Admin A  
**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)  
**Attachments:** TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf  
  
**Categories:** HMK

**WITHOUT PREJUDICE**

**Your ref: DM18HO01614-JG**  
**LKK ref: CC4/EQ18011798/Uea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: EE 8218B

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher and she can be contacted at DID 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Friday, 29 June, 2018 2:18 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRS FOR EE8218B (GBG941Z- DM18HO01614-JG)

Dear LKK

Attached both parties accident report for your attention.

Best Regards,

**Joel Goh**  
Executive | Claims

Dear Sirs

Kindly email all PRS request to [egiprs@eqinsurance.com.sg](mailto:egiprs@eqinsurance.com.sg)

We refer to your fax attached.

We will arrange for LKK to survey your client's vehicle.

Liability unclear as our insured has not reported this accident.

Dear LKK

Kindly assist on this PRS.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

A handwritten signature in black ink, consisting of a series of loops and a final horizontal stroke.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*



## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

e

LTR - markus

SM/EE8218B/1806102

12<sup>th</sup> July 2018

**WITHOUT PREJUDICE**

The Manager  
Motor Claim Dept.  
EQ Insurance Company Ltd  
5 Maxwell Road  
#17-00 Tower Block  
MND Complex  
Singapore 069110

**RE: ACCIDENT INVOLVING VEHICLES EE 8218 B AND GBG 941 Z ON 24<sup>TH</sup> JUNE 2018  
AT 1300 HRS AT BEDOK RESERVOIR VIEW**

Dear Sirs,

We refer to the above matter.

Our Client Lim Ah Heng the registered owner of EE 8218 B.

You are the insurer of motor vehicle no. GBG 941 Z, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. GBG 941 Z, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair cost bill
- b) GIA report & LTA search
- c) An authorisation letter from the owner (EE 8218 B)

We are claiming as follows: -

LTA search	S\$ 8.00
Repair cost	S\$ 5,905.89
Loss of use	S\$ 1,200.00
	-----
	<u>S\$ 7,113.89</u>

Dollar: Seven Thousand One Hundred Thirteen And Cents Eighty Nine Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith.

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

  
Karen Ong





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQ118011798/Uea3

01 AUG 2018

**MANJRA SERVICES**  
641 PASIR RIS DRIVE 1  
#03-512  
SINGAPORE 510641

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 941Z AND EE 8218B ON 24/06/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

ACCIDENT INVOLVING VEHICLE

EE 8218 B And GGG 9412 on 24<sup>th</sup> June 2018 at 1300hrs  
at BEDOK RESERVOIR VIEW

Letter Of Authority And Undertaking

I/We Lim Ah Heng (NRIC NO) S0153570f of  
81K 769 BEDOK RESERVOIR VIEW #01-203 Singapore 470769

the owner / driver of Vehicle No. EE 8218 B hereby authorise your esteem  
company Specialists motor pte ltd

as my repairer for my Damaged Vehicle involved in the above accident and to claim  
against the negligent party and/or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my/our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and/or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
7. I/We agree that I/We shall pay to your company all cost/expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I/We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

Lim Ah Heng x

Date: 28/07/2018

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/EE8218B/1806102

12<sup>th</sup> July 2018

## TAX INVOICE

The Manager  
Motor Claim Department  
EQ Insurance Company Ltd  
5 Maxwell Road  
#17-00 Tower Block  
MND Complex  
Singapore 069110

Date of Accident : 24<sup>th</sup> June 2018  
Location : Blk 769 Bedok Reservoir View  
Third Party Claim Vehicle No : GBG 941 Z  
Repair Cost For Vehicle No : EE 8218 B Honda HRV

### Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Front bonnet	1	892.30	\$ 892.30
2	Front bonnet hinge L&RH	2	48.50	\$ 97.00
3	Front bonnet rubber	4	23.00	\$ 92.00
4	Front bonnet rubber clips	1set	15.00	\$ 15.00
5	Front grille (top)	1	385.00	\$ 385.00
6	Front grille (bottom)	1	351.80	\$ 351.80
7	Front grille chrome	1	75.00	\$ 75.00
8	Front grille emblem (H)	1	28.00	\$ 28.00
9	Headlamp assy LH	1	1,659.40	\$ 1,659.40
10	Headlamp lower bracket LH	1	38.00	\$ 38.00
11	Front bumper fascia	1	801.70	\$ 801.70
12	Front bumper clips	1set	38.00	\$ 38.00
13	Front bumper side retainer LH	1	25.60	\$ 25.60
14	Front bumper bracket LH	1	19.60	\$ 19.60
15	Front bumper reinforcement	1	321.00	\$ 321.00
16	Radiator top shield	1	85.00	\$ 85.00
17	Front grille up beam	1	35.00	\$ 35.00
18	Sensor bracket dip	1	15.00	\$ 15.00
				\$ 4,974.40
		Less	20%	\$ 994.88
				\$ 3,979.52

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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SM/EE8218B/1806102

12<sup>th</sup> July 2018

Balance b/f \$ 3,979.52

**Labour Charges :-**

**Amounts**

Cut out, renew, knocking & welding front bonnet, front support panel, front fender  
L&RH, remove & install all damage parts, straighten & re-align body \$ 580.00

Tuff-kote on damage parts \$ 40.00

Spray painting on damage parts \$ 900.00

Check all lighting after repairs \$ 20.00

\$ 5,519.52

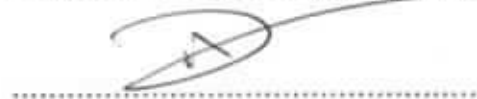
Add 7% GST \$ 386.37

**Total Amount**

**\$ 5,905.89**

S/ Dollars:- Five Thousand Nine Hundred Five And Cents Eighty Nine Only.

SPECIALISTS MOTOR PTE LTD



Enquire Vehicle Insurer				
Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBG941Z	24 Jun 2018 / 13:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous      OK



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 05/07/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBG 941Z	(Insd Veh)	Your Ref. No. : DM18HO01614-JG
	EE 8218B	(TP Veh)	Our Ref. No. : CC4/EQI18011798/Uea3q2
Date of Accident	24/6/2018		

Liability	100%	
Final Repair Cost	: \$ 5,905.89	
Loss of Use	: \$ 300.00	6 days
Rental (If any)	: \$	days
Others:	: \$ 8.00	
	: \$	
	6,213.89	
Final Settlement Sum	: \$ 6,213.89	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	SPECIALISTS MOTOR PTE LTD	: \$ 6,213.89
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18011798/Uea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 08-10-2018	
		Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBG 941Z	Veh. Inspected	EE 8218B
Policy No.	DMCFHQ17-000134	Coverage (\$)	0.00
Claim No.	DM18HO01614-JG	Excess (\$)	0.00
Assign From	JOEL	Assign Date	28/06/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HONDA HRV (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JHMRU1810GX201687	Colour	GREY
Odometer	23050	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	7 mm
L/H Front Tyre	215/60 R16	DUNLOP	7 mm
R/H Rear Tyre	215/60 R16	DUNLOP	7 mm
L/H Rear Tyre	215/60 R16	DUNLOP	7 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	24/06/2018	Inspection Date	28/06/2018
Survey held at	SPECIALISTS MOTOR PTE LTD BLK 3018A UBI ROAD 1 #01-24-26 SINGAPORE 408711		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EE 8218B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BONNET	DENTED / BUCKLED	892.30	892.30
2	FRONT BONNET HINGE L& RH @\$48.50	BENT	97.00	97.00
4	FRONT BONNET RUBBER @\$23.00	NECESSARY	92.00	92.00
1	SET FRONT BONNET RUBBER CLIPS	NECESSARY	15.00	15.00
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	576.20	-
1	FRONT GRILLE (TOP)	CRACKED	385.00	385.00
1	FRONT GRILLE (BOTTOM )	CRACKED	351.80	351.80
1	FRONT GRILLE CHROME	NECESSARY	75.00	75.00
1	FRONT GRILLE EMBLEM (H)	NECESSARY	28.00	28.00
2	HEADLAMP ASSY L&RH @\$1784.50	N/S HOLDER CRACKED / O/S NOT NECESSARY	3,569.00	1,659.40
2	HEADLAMP LOWER BRACKET L&RH @\$38.00	N/S CRACKED	76.00	38.00
1	FRONT BUMPER FASCIA	DENTED / DEFORMED	801.70	801.70
1	SET FRONT BUMPER CLIPS	NECESSARY	38.00	38.00
2	FRONT BUMPER SIDE RETAINER L&RH @\$25.60	N/S BENT	51.20	25.60
2	FRONT BUMPER BRACKET L&RH @\$19.60	N/S CRACKED	39.20	19.60
1	FRONT BUMPER REINFORCEMENT	DENTED	321.00	321.00
1	FRONT BUMPER LOWER SKIRT	TO REPAIR SEE LABOUR	381.00	-
1	FRONT BUMPER GRILLE	NOT NECESSARY	77.50	-
1	RADIATOR TOP SHIELD	DEFORMED	85.00	85.00
1	SET RADIATOR TOP SHIELD CLIPS	NOT NECESSARY	38.00	-
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	558.70	-
1	FRONT FENDER ARCH LH	NOT NECESSARY	195.00	-
1	SET FRONT FENDER ARCH CLIPS LH	NOT NECESSARY	38.00	-
1	FRONT GRILLE UP BEAM (ADDITIONAL)	BENT	35.00	35.00
1	SENSOR BRACKET DIP (ADDITIONAL)	CRACKED	15.00	15.00

Report Ref No. CC4/EQ118011798/Uea3q2





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-1,766.32	-994.88
			7,065.28	3,979.52
	<b>LABOUR</b>			
	CUT OUT ,RENEW ,KNOCKING & WELDING FRONT BONNET ,FRONT SUPPORT PANEL,FRONT FENDER L&RH ,REMOVE & REINSTALL ALL DAMAGE PARTS ,STRAIGHTEN & RE-ALIGN BODY.INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL ,FRONT BUMPER LOWER SKIRT AND FRONT FENDER LH .		1,380.00	580.00
	REMOVE & INSTALL AIR-CON SYSTEM,VACUUM & TOP UP GAS.	NOT NECESSARY	120.00	-
	TUFF-KOTE ON DAMAGE PARTS.		120.00	40.00
	SPRAY PAINTING ON DAMAGE PARTS.		1,580.00	900.00
	CHECK ALL LIGHTING AFTER REPAIRS.		35.00	20.00
			3,235.00	1,540.00
	<b>GRAND TOTAL</b>		<b>10,300.28</b>	<b>5,519.52</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>5,519.52</b>

Report Ref No. CC4/EQ118011798/Uea3q2

CHUA KANG SENG

Licensed Appraiser

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