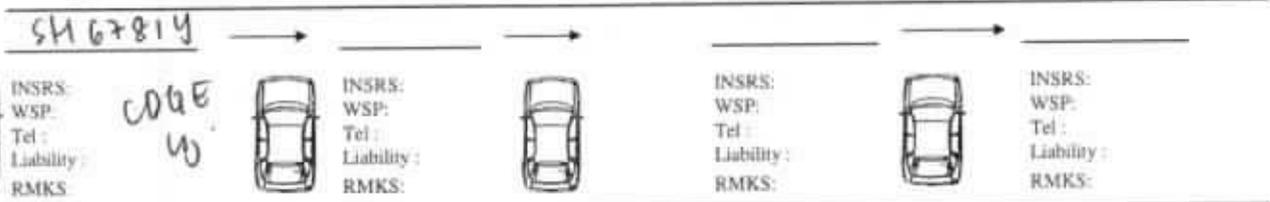


INS. CASH OWNER: Jas | CC AKM / AXA1801 1789, KIP63 / LKK IDAC:

Surveyor: Malin DOI: ASSIGNMENT 26/6/18 Date/Time: 26/6/18
Registered in Meritum: _____

Pre-assign / CCU / FTE
 Insured Vehicle No.: SLT 57100 Claim No.: SPM00040/54254
 Name of Insured: bb-lo pte ltd. Policy No.: _____
 Insured Tel No.: _____ HP: _____ Make / Model: _____
 Excess Sec II :SS _____ D.O.A: 24/6/18 Place of Accident: _____
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Driver Tel No.: _____ (V/L: YES / NO) Insured Liability: % Final ? Yes / No



Date/Time	STAGE	DATE/PIC
<u>27/18</u>	Non-Reporting hr (1st):	<u>29-6-18</u>
<u>20/18</u>	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call OI:	<u>20/18-10-18</u>
	After call hr to OI:	
	Documentation Check List:	Handler Typist
	Notification hr (if non-pickup)	<input checked="" type="checkbox"/>
	After call hr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

SH67814 - 7 SLT 57100 - 7

smart claim.
DINK, SENT OUT 1ST LETTER.

15-10-18 RECEIVED OI GIA.
18-10-18 @ 2:29PM CALLED - NO ANI.
@ 2:33PM CALLED - NO ANI.
16/8/17 - FILE -> SW to send DS form

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 16/8/17 Confirm with: William Email Call

Final Liability: % 100 (Negot / Assessed) BOLA S/N No.: 15. If NO or B 28, Ass. Lia: _____

Repair Cost: 651 \$S 321.02

Loss of Rental (LOR): \$S 238.50 (2 days) 119.28

Loss of Use (LOU): \$S _____ (3 days)

Loss of Income (LOI): \$S 100 (50 x 2 days)

LOR only LOU only LOR + LOU LOR + LO (Tick only one)

GIA/LTA Search \$S 7.49

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/Independent)

Legal Cost \$S _____

Total: \$S 667.05 Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 667.05 Name 1: Comte Adelgro Engineering Pte Ltd.

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

VIDEO OF TP BODY REPAIR VI LANE

W/8/17

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: OP
- 3) Survey fee: \$750.00

08/11/13

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/INS/ITP RES/OD RES/EVA/INV/MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SH 6781Y Yr Regn: 12 Nov, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai 280 c.c. 1685

Colour: Blue A/C: Ins / Std / NI / NA

Sp. Reading: 423086 T/Radio: Ins / Std / NI / NA

Eng/No: _____

C/No: KMHLB414M6408045

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size; F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hafez

Front

Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 27/6/8 D.O.I. 28/6/8

Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or o/s front

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$ 300 (Red \$ 775.12 / 77/6/8) - IN
	AVA
	PR

Date/Time, File Pass to?

: Prell. Report

Days Of Repair: _____

1) _____

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Survey Fee:

Transportation:

____ \$ + RS ____ \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

REPAIR ESTIMATE*

VEHICLE NO : SH 6781Y

DATE 27/6/2018 15:12

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>x repair</i>			\$ 562.30
	Front Bumper Bracket Top (RH) <i>x 50</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>x 50</i>			\$ 9.20
	SUB TOTAL			\$ 593.90
	LESS 20%			\$ 118.78
	DISCOUNTED TOTAL			\$ 475.12
	Labour Charge			
	Panel Beating			\$ 350.00 ¹⁰⁰
	Spray Painting Charge			\$ 250.00 ²⁰⁰
	TOTAL LABOUR			\$ 600.00
	ESTIMATE TOTAL			\$ 1,075.12

Kelvin (CA)
28/6/18 10:10 hrs
2 lgs
PIP
After Rep p/h

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party surplus is not a "guaranteed" benefit
- No illegal or customary work
- Supplies that are not approved and is subject to prior approval from insurance Company

Acknowledged by: *owner*
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO.: 305180596

COMFORT TRANSPORTATION PTE LTD
 7010045
 383 SIN MING DRIVE
 Singapore SINGAPORE 575717
 65508755

REGN NO. SH 6781Y	MILEAGE
MAKE: HYUNDAI	FUEL E 1/2 F
MODEL I-40	DATE/TIME IN 27.06.2018 11:35
YR OF MANU. 12.11.2015	TARGET DATE
CHASSIS CODE RPHLB41UMGU080445	COMPLETION DATE/TIME

RD NO.

JOB DESCRIPTION

dent Date: 27.06.2018
 RE: 3P 27.06.18/C

LABOR CODE

DESCRIPTION

ASSESSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nt Slip

Exit Pass

SH 6781Y

JU AXA

Vehicle No.: SH 6781Y

Advisor

Signature/Date

Name of Service Advisor

Date

Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SH 6781Y

DATE 27/6/2018 15:12

MAKE :

MODEL : HYUNDAI i40

AXH
JM

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>x repair</i>			\$ 562.30
	Front Bumper Bracket Top (RH) <i>2</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>2</i>			\$ 9.20
	SUB TOTAL			\$ 593.90
	LESS 20%			\$ 118.78
	DISCOUNTED TOTAL			\$ 475.12
	Labour Charge			
	Panel Beating			\$ 350.00 <i>100</i>
	Spray Painting Charge			\$ 250.00 <i>200</i>
	TOTAL LABOUR			\$ 600.00
	ESTIMATE TOTAL			\$ 1,075.12
<p><i>Kelvin (CA)</i></p> <p><i>28/6/18 10:10hrs</i></p> <p><i>2 Pys</i></p> <p><i>PIP</i></p> <p><i>After Rpa phl</i></p>				
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To reserve before/after spray painting • To display damaged parts being repaired • Parts prices are subject to manufacturer • Third party terms and a "without prejudice" basis • No illegal/medical claims allowed • Supplementary items must be insured and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

◀ Service Request Details

Claim

S8M00MGC

Reference

None 

Loss Date

June 27, 2018

Kalvin

Request Date

June 28, 2018

Due Date

July 5, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SH6781Y

Make

TPVD HYUNDAI

Model

40

Service Address

...

Primary Contact/Insured

66.CO PTE LTD

1 CLAYMORE DRIVE, #08-03, APARTMENT, 229594, Singapore

81816666

Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305180596
Date : 29/06/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

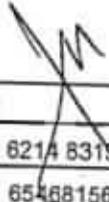
To : LKK Fax : _____
Attn : KALVIN
: SH 6781Y Date of Accident : 27/06/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SLT5710D
###
2. The finalized amount shall be:

(a) Spare Parts after List discount		<u>\$0.00</u>
(b) Labour Charges	###	<u>\$300.00</u>
Total for Part-By-Part Repair Cost		<u>\$300.00</u>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: <u>20%</u>		<u> </u>
Final Lumpsum Repair cost		<u> </u>
3. Estimated normal period for repairs: 2 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : Kalvin
Date : 30/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:

Final Amount Subject to Insurance Approval



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 JUNE 2018

**66.CO PTE LTD
1 CLAYMORE DRIVE, #08-03, APARTMENT
Singapore 229594**

Dear Sir,

**OUR REF : CC4/ASM18011789/K1jb3
YOUR REF : SLT 5710D**

**ACCIDENT INVOLVING SLT 5710D & SH 6781Y ALONG CLAYMORE DRIVE ON
27/06/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to Joylrene@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2409 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

⏪ **Re:RE: Re:LOSS OF INCOME**

Type

🔗 Question

Message

WE ARE MAINTAINING THE FLAT RATE OF \$50/DAY. PLEASE ADVISE WILLAIM ACCORDINGLY. THANKS.

Reply

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 14 August 2019 12:06 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; KKLau; Aileen Tan Lee Noi; jas.tan@axa.com.sg; CHIONH Hock San Christopher
Subject: Re: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Without Prejudice.

Dear Hsiao Tong

We accept your offer. Kindly forward your D.V.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 14 August 2019 11:58 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; jas.tan@axa.com.sg <jas.tan@axa.com.sg>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>
Subject: RE: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to maintain our offer as follows: -

1. Cost of Repair (w/GST)	\$ 321.00
2. Loss of Rental (2days x \$119.28)	\$ 238.56
3. Loss of Income (2days x \$50.00)	\$ 100.00
4. LTA/ GIA Search Fee	\$ 7.49
TOTAL	\$ 667.05

Kindly reconsider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cde.com.sg>

Sent: Wednesday, 19 June 2019 5:10 PM

To: jas.tan@axa.com.sg; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; chris.chionhhs@axa.com.sg; KKLau <kklau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cde.com.sg>

Subject: Re: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259

Final reminder

Outstanding : 11 months ***

Liability : 100%

Without Prejudice.

Dear Joy

Preceding emails refer.

On 14.12.08, you offered the LOR/I at one day instead of your surveyor's recommendation at two repair days and **your offer on the LOI was at \$143.00 per day.**

Subsequently, on 25.01.19, you amended your offer to two days LOR/I but the LOI was changed to \$50.00 per day.

For the past years and all along, AXA settle the LOI as per the Income Tax Assessment. Why is there a sudden change for this case ?

Anyway, without any further delay, kindly settle the LOI at \$143.00 per day and at two days.

Dear Joy / Jas

Therefore, without any further delay, we urge you to settle amicably at \$853.05 by **26.06.19.**

Otherwise, as instructed by our driver, to proceed with next course of action.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Thursday, 18 April 2019 12:11 PM

To: William Tan Thoo Seng

Cc: Aileen Tan Lee Noi; chris.chionhhs@axa.com.sg; KKLau; jas.tan@axa.com.sg; Admin A

Subject: RE: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259

WITHOUT PREJUDICE
SAVE AS TO COSTS

AXA REF : S8M00MGC

Dear Mr. William Tan,

We apologize for the delay in response, overlooked your e-mail.

We communicated again with our principal on your maintained counter offer of \$143/day for the loss of income and we regret to inform you that our principal maintained their stand at \$50/day.

With the handler's consent, you may contact Ms. Jas Tan to resolve the issue on the loss of income.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: William Tan Thoo Seng [<mailto:williamtan@cdege.com.sg>]

Sent: Friday, 25 January 2019 2:08 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; KKLau <kklau@lkkauto.com>;

chris.chionhhs@axa.com.sg

Cc: Aileen Tan Lee Noi <aileentan@cdege.com.sg>

Subject: Re: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259

Without Prejudice

Dear Ms Joy

Preceding emails refer.

We called and spoke. We asked for the name of AXA case handler. Surprising, you said you are unable to reveal the name, but requested us to check with AXA system. (????) **The general purpose is to assist the Service Providers to liaise with AXA's case handlers for expeditious settlements.**

For your information, all the AXA service Providers furnished the name of AXA's case handlers, except you, the only one, even for previous cases.

Please do not protract this matter any further.

After protracted matter for more than six months, then you ask for the Income Tax Assessments.

The three years IR8A were forwarded to your good office on 09.07.18. ***

Please do not protract this matter any further.

Dear Mr Lau and Christopher,

Please assist to settle this claim expeditiously and amicably.

Kindly be informed that AXA without further questions, settled the LOI claims as per the Assessment

Kindly revert and confirm settlement at \$853.05.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Friday, 25 January 2019 12:00 PM

To: William Tan Thoo Seng; KKLau

Cc: chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi; CS A Team; Admin A

Subject: RE: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259

- - -

WITHOUT PREJUDICE

Dear Mr. William,

Please note that the offers given is under the mandate of our principal.

For your understanding, we quote the instruction below:

" please maintain at standard rate \$50. if he still insist. we will compensate for this case but we will request for 3 years income declaration to all other standard rate cases and pay accordance to their declaration"

We will re-write to our principal on your persistence.

We will revert as soon as further mandate is given.

Thank you.

Best Regards,

Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: William Tan Thoo Seng [<mailto:williamtan@cdege.com.sg>]
Sent: Friday, 25 January 2019 11:10 AM
To: KKLau <kklau@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdege.com.sg>
Subject: - - - Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Protracted : > 6 months ***

Without Prejudice.

Dear Mr Lau

Preceding emails refer.

For your reference :

On 15.11.18, Joy offer LOI at **\$143.00 x 1 day.**

On 02.01.19 Joy 2nd offer on LOI at **\$50.00 X 2 days.**

On 25.01.19 Joy 3rd offer on LOI at **\$50.00 x 2 days. ??? (same offer on 02.01.19)**

Kindly refer to our email of 14.12.19. -our explanation to support settlement at \$853.05. If case is prudently handled, case should have been settled long time ago, instead of protracting indefinitely at your end.

Without any further protraction, please assist to settle / confirm settlement at \$853.05.

Thank you.

Best regards
William Tan
Claims Department / ComfortDelgro Engineering Pte Ltd
off : 62148737 / Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Friday, 25 January 2019 9:36 AM
To: William Tan Thoo Seng; KKLau
Cc: Aileen Tan Lee Noi
Subject: RE: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

WITHOUT PREJUDICE

Dear Mr. William,

We refer to the subject.

We have written to M/s AXA for consideration on your counter –proposal.

We regret to inform you that our principal maintained mandate to offer as follows:

1)	Repair Cost (with GST)	\$ 321.00
2)	Loss of Rental	\$ 238.56 (\$119.28 x 2 days)
3)	Loss of Income	\$ 100.00 (\$50.00 x 2days)
4)	LTA Search Fee	<u>\$ 7.49</u>
		\$667.05

For your re-consideration of acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: William Tan Thoo Seng [<mailto:williamtan@cde.com.sg>]

Sent: Friday, 25 January 2019 9:31 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: Aileen Tan Lee Noi <aileentan@cde.com.sg>

Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Another reminder

Outstanding : > 6 months. ***

Liability : 100%

Without Prejudice.

Dear Ms Joy

Preceding emails refer.

- Till to day, nothing heard from you.
- Kindly revert to our email dated 02.01.19. i.e. to confirm settlement at **\$853.05**.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Wednesday, 2 January 2019 3:34 PM
To: KKLau; Joy Irene (LKKAuto)
Cc: CS A Team; Admin A; Aileen Tan Lee Noi
Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Without Prejudice.

Dear Mr Lau

Preceding emails refer.

On 14.12.18, Joy offered one day LOR at \$119.28 and LOI at \$143.00. We told her that case should be settled at two days LOR/I ,instead of at one a day.

Currently, she then offer two days LOR at \$238.56 and LOI at \$100.00 instead of at \$143.00 x 2 days.

The correct settlement amount should be at **\$853.05**.

Without any further protraction, please assist to confirm settlement.

Thank you.

(Our motto : Do it once, do it right)

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Wednesday, 2 January 2019 2:57 PM
To: William Tan Thoo Seng
Cc: KKLau; CS A Team; Admin A
Subject: RE: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

WITHOUT PREJUDICE

Dear Mr. William,

We refer to the subject.

On without prejudice basis, for a full and final settlement on your client's claim, we further revise and improved our offer as follows:

1)	Repair Cost (with GST)	\$ 321.00
2)	Loss of Rental	\$ 238.56 (\$119.28 x 2 days)
3)	Loss of Income	\$ 100.00 (\$50.00 x 2days)
4)	LTA Search Fee	<u>\$ 7.49</u>
		\$667.05

Kindly confirm acceptance.

Happy New Year!

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: KKLau

Sent: Wednesday, 26 December 2018 9:51 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; kianchuan.chan@axa.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Hi Hsiao Tong,

Please check and update.

Regards,

K K Lau

LKK Auto Consultants P L.

Get [Outlook for iOS](#)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Wednesday, December 26, 2018 4:07 PM

To: Joy Irene (LKKAuto); KKLau; kianchuan.chan@axa.com.sg

Cc: chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi

Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Another gentle reminder

Outstanding : > 5 months,

Liability : 100%

Without Prejudice.

Preceding emails refer.

Dear All

Without any further delay, please revert to our email of **14.12.18**.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Friday, 14 December 2018 3:24 PM

To: Joy Irene (LKKAuto); kklau@lkkauto.com

Cc: Catherine Koh Mui Gek; Aileen Tan Lee Noi

Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Outstanding : 5 months

Liability : 100%

Without Prejudice.

Dear All

Preceding emails refer.

Taxi was surveyed by your good office and recommended two repair days. Our mileage record also showed two repair days. Therefore, without reasonable doubt, case should be settled at two days LOR/I instead of at one day.

By the way, you should have asked your Principal what is the rational of offering one day LOR/I ?

Case should have been prudently handled and settled at two days LOR/I and the settlement amount is **\$853.05**.

Without any further delay, kindly confirm settlement.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Friday, 14 December 2018 9:43 AM

To: William Tan Thoo Seng

Cc: KKLau

Subject: RE: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

WITHOuT PREJUDICE

Dear Mr. William,

We refer to our e-mail below.

Please be informed that we sought for reconsideration on the number of days to our principal. They reviewed your mileage record and we regret to inform you that they maintained 1 day for the repair duration.

Kindly re-consider acceptance on our offer below.

R	Repair Cost (with GST)	\$321.00
2)	Loss of Rental	\$119.28 (\$119.28 x 1 day)
3)	Loss of Income	\$143.00 (\$143.00 x 1 day)
4)	LTA Search Fee	\$ 7.49
		<u>\$590.77</u>

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: KKLau

Sent: Saturday, 17 November 2018 1:53 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Hi William,

I have check the file, it is the client maintain on one day. We try to appeal to AXA of your concerns.

Regards,

K K Lau

Sent from my iPad

On 15 Nov 2018, at 3:34 PM, William Tan Thoo Seng <williamtan@cdge.com.sg> wrote:

Case protracted : > 4 months.
LKK surveyer recommended : 2 days. ***

Without Prejudice.

Dear Mr Lau

Preceding emails refer.

PLEASE call me to discuss settlement on this long protracted matter.

Thank you.

Best Regards
William Tan
Claims Department/ComfortDelgro Engineering Pte Ltd.
Off: 62148737/Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Thursday, 15 November 2018 2:09 PM
To: William Tan Thoo Seng
Cc: KKLau; CS A Team
Subject: RE: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

WITHOUT PREJUDICE

Dear Mr. William,

Our offer is made on without prejudice basis.

On 22/10/2018, without checking or asking the breakdown of our global sum offer, you simply concluded liability at 50% which is not the case.

On 24/10/2018, we informed you of our breakdown for your enlightenment and highlighted that we are to review for revision and is subject to our principal's approval.

Please note that we are still in the midst of negotiation and no agreed settlement has been met yet since you rejected our offer and counter proposed.

In view of your counter proposal, we seek our principal's consideration and we regret to inform you, that we have instruction to maintain the 1 day which our principal believed is fair and reasonable for the panel beating (labour only) of your taxi.

As such, without the need to protract the matter further , kindly re-consider acceptance on our offer below.

R	Repair Cost (with GST)	\$321.00
2)	Loss of Rental	\$119.28 (\$119.28 x 1 day)
3)	Loss of Income	\$143.00 (\$143.00 x 1 day)
4)	LTA Search Fee	\$ 7.49
		\$590.77

Thank you.

Best Regards,
 Joy Irene | Case Handler
 LKK Auto Consultants Pte Ltd
 DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: William Tan Thoo Seng [<mailto:williamtan@cedge.com.sg>]
Sent: Tuesday, 30 October 2018 5:31 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259 - - -

Without Prejudice.

Dear Ms Joy

Preceding emails refer.

On 19.10.18, you offer global sum of \$580.00

On 22.10.18, we emailed to you stating liability is 100% down at your end.

On 24.10.18, you forwarded the breakdown and offer LOR/I at 1.5 days. and at \$582.41.

On the same day. we emailed to inform you that the correct settlement should be at 2 days LOR/I and asked you to settle at **\$853.05**.

On 29.10.18, you reduced your offer to **1 day LOR/I** and at \$590.77. **(an increased of \$8.36)**

Dear Mr Lau

Without any further protraction in delay settlement, please assist to settle this matter at the correct amount of \$853.05. Surveyor's recommendation and mileage record is 2 days LOR/I. Refer to LOD documents.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Monday, 29 October 2018 2:35 PM
To: William Tan Thoo Seng
Cc: Catherine Koh Mui Gek
Subject: RE: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259

WITHOUT PREJUDICE

Dear Mr. William,

We refer to our e-mail below, strictly for settlement purpose and without the need to protract the matter further, we revise offer as follows:

- | | |
|---------------------------|------------------------------|
| 1) Repair Cost (with GST) | \$321.00 |
| 2) Loss of Rental | \$119.28 (\$119.28 x 1 day) |
| 3) Loss of Income | \$143.00 (\$143.00 x 1 day) |
| 4) LTA Search Fee | <u>\$ 7.49</u> |
| | \$590.77 |

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: William Tan Thoo Seng [<mailto:williamtan@edge.com.sg>]
Sent: Wednesday, 24 October 2018 11:54 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; kianchuan.chan@axa.com.sg
Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D) AXA o/standing List no : 259

Without Prejudice.

Dear Ms Joy

Preceding emails refer.

We are rejecting your breakdown offer at \$582.41.

The correct settlement breakdown should be at :

Cost of repair	= \$321.00.
LOR @ \$119.28 X 2 days	= \$238.56.
LOI @ \$143.00 X 2 days	= \$286.00.
LTA search Fee	= \$ 7.49.

Total	= \$853.05.

As per documents furnished in our LOD, without any further delay, please confirm settlement at \$835.05.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Wednesday, 24 October 2018 10:51 AM

To: William Tan Thoo Seng

Cc: KKLau

Subject: RE: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D)

WITHOUT PREJUDICE

Dear Mr. William,

We refer to your e-mail on 22/10/2018.

Please be informed of the breakdown of our global sum offer of \$580.00 which is as follows:

1) Repair Cost (with GST)	\$321.00
2) Loss of Rental	\$178.92 (\$119.28 x 1.5 days)
3) Loss of Income	\$ 75.00 (\$50.00 x 1.5 days)
4) LTA Search Fee	\$ 7.49

	\$582.41

We will review offer for revision of the income, subject for the approval of our principal.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: KKLau
Sent: Monday, 22 October 2018 1:53 PM
To: William Tan Thoo Seng <williamtan@edge.com.sg>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D)

Hi Joy,

Please review.

Thank you,
KKLau

Sent from my iPad

On 22 Oct 2018, at 8:57 AM, William Tan Thoo Seng <williamtan@edge.com.sg> wrote:

Without Prejudice.

Dear Ms Joy

Without forwarding your insured accident report, you simply offer 50% at \$580.00.

Liability is 100% down at your end. Your insured driver simply cut into our driver's path.

Dear Mr Lau

Please assist to settle this matter amicably.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Friday, 19 October 2018 2:45:20 PM
To: William Tan Thoo Seng

Cc: Catherine Koh Mui Gek; Admin A
Subject: T0618 / SH 6781Y ON 27.06.2018 (AXA SLT 5710D)

WITHOUT PREJUDICE

Dear Mr. William,

We refer to the subject.

On without prejudice basis and without admission of liability, we offer global sum \$580.00 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0618/ SH 6781Y /WT(st)

Your Ref :

Date : 09-Jul-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196888200

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6781Y YOUR INSURED SLT5710D
AND OTHER _____ ON 27.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SH 6781Y which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLT5710D we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		\$	321.00
2	<u>3</u> days Loss of Rental @	\$	119.28	per day
		\$	357.84	
3	Survey Report Fees	(Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee		\$	7.49
5	GIA / Police Report Fees		\$	-
6	Towing Fees		\$	-
		Sub Total :	\$	686.33

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @	\$	143.00	per days	\$	429.00
		Total Claims:	\$	1,115.33		

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs
 - b) LTA search slip/s of : SLT5710D
 - c) GIA / Police report/s of : SH 6781Y
 - d) Letter of authority from owner / hirer / operator
- () Income Tax for 3 Years () Traffic Compound () PIR
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Wwy
Singapore 726791

Yishun
1 Yishun Industrial Park A
Singapore 768732

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 18 October 2018 3:04 PM
To: 'kingsley.ang@icloud.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLD 5710D AND SH 6781Y ALONG 1 CLAYMORE DRIVE ZEBRA CROSSING ON 27.06.2018

66.CO PTE LTD

Policy Holder

Dear Sir,

OUR REF : CC4/ASM18011798/K1jb3
YOUR REF : SLT 5710D

ACCIDENT INVOLVING SLD 5710D AND SH 6781Y ALONG 1 CLAYMORE DRIVE ZEBRA CROSSING ON 27.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s COMFORTDELGRO ENGINEERING PTE LTD**, acting on behalf of the owner of **SH 6781Y** against your motor insurance policy.

Based on the accident report and video evidence , it was seen that your vehicle was cutting lane whilst Third Party vehicle was moving straight and within lane . As such, we are of the opinion that liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**1 40 SH6781Y , SLT5710D
CLAYMORE DRIVE**

ON 27-Jun-18 01:09

I / We

HO SOO WANG

(Hirer) NRIC No.: **S7907124B**

and/or

(Relief) NRIC No.:

Taxi Number

SH6781Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

27-Jun-2018

Name of Hirer
Hirer NRIC

**HO SOO WANG
S7907124B**

Signature :



Address

**603B PUNGGOL ROAD #14-716
822603**

Contact No.

96997327



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLT 5710D (Insd veh)	Model: HYUNDAI
	SH 8781Y (TP veh)	
Date of Accident/ Time:	27/06/2018	

Repair Estimate	-\$	1,150.38	
Final Repair Cost (WGST)	-\$	321.00	
Loss of Use / LOI	-\$	100.00	2 days at \$ 50.00 per day
Rental (if any)	-\$	238.56	2 days at \$119.28 per day
LTA / GIA Search Fee	-\$	7.49	
Others:	-\$		
	-\$		
Final Settlement Sum	-\$	667.05	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / **Workshop stamp**
 Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD
 Date: 16-8-19

Signature of Witness / **Workshop stamp (if applicable)**
 Name of Witness: CLAIMS DEPARTMENT
 Date: COMFORTDELGRO ENGINEERING PTE LTD
 88 LLOYD DRIVE
 SINGAPORE 508888

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date:

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

AXA Insurance Pte Ltd (Company Reg. No.: 199903512M)
 8 Shenton Way #24-01 AXA Tower Singapore 068811
 AXA Customer Centre #01-21/22
 Telephone: +65 6880 4888 - axa.com.sg

Head Office:
 205 Braddell Road
 Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91381514	321.00	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010010

AXA INSURANCE PTR LTD

#24-01 8 SHIRTON WAY AXA TOWER
 SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
 SH 6781Y

INV. NO/DATE
 91381514 30.06.2018

MAKE
 HYUNDAI

JOB NO.
 305180596

MODEL
 I-40

REMARKS REGARDING

DATE OF REG
 12.11.2015

DATE/TIME IN
 27.06.2018 11:35

CHASSIS CODE
 KMHLB41UMGL080445

Issued by : KATHERINETAN 02.07.2018 16:32:46
 Repair type : (180)/57/57
 Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND RECALL. ANYTIME CLAIMS FROM SUCH DELIVERY DATE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF AMOUNTS DUE AND OWNING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT 22 AFTER 30 DAYS FROM THE ABOVE, FOR THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91381514	321.00	

Our Ref: CT18060830

Date: 02 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/06/2018 @ 01:08 hrs
ALONG CLAYMORE DRIVE
INVOLVING SLT5710D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6781Y** (the "Taxi"). The Taxi was hired to **HO SOO WANG IC NO S7907124B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

1829-18
 81-65814

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
23/6	160	422276	378	2100	0900
24/6/18	T-7	422598	322	0945	0005
25/7/18	T-7	422718	120	1045	1635
26/7/18	T-7	422866	148	1000	1620
26/6/	H-6	423085	218	1900	1100
27/6/18	accident		N	1125	-
29/6/18	Repair		cut	1130	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLT5710D	27 Jun 2018 / 01:08:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK

Tax Reference No : SXXXX124B
Year of Assessment : 2018
Income Tax
Date : 08 May 2018

NOTICE OF ASSESSMENT ORIGINAL



INLAND REVENUE
AUTHORITY
OF SINGAPORE

55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR HO SOO WANG
603B PUNGGOL RD
#14-716
SINGAPORE 822603



13438-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	36,927.00		36,927.00
TOTAL INCOME	36,927.00		36,927.00
ASSESSABLE INCOME			36,927.00
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Child (OCR)		8,000.00	
Provident Fund/Life Insurance		5,000.00	
TOTAL PERSONAL RELIEFS			15,500.00
CHARGEABLE INCOME			21,427.00
FIRST 1,427.00 @ 2.00%			28.54
LESS: TAX SETOFFS			
Parenthood Tax Rebate/Further Tax Rebate			28.54
TAX PAYABLE			0.00

1. Your tax assessment is based on information given by you through e-Filing on 16 Apr 2018.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG
COMPTROLLER OF INCOME TAX



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18011789/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:JAS

Date : 03-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLT 5710D	Veh. Inspected	SH 6781Y
Policy No.	CN855391	Coverage (\$)	0.00
Claim No.	S8M00MGC	Excess (\$)	0.00
Assign From		Assign Date	28/06/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMGU080445	Colour	BLUE
Odometer	423086	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/06/2018	Inspection Date	28/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 6781Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER (CONSISTENT)	TO REPAIR SEE LABOUR	562.30	-
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER RETAINER MOUNTING (CONSISTENT)	SERVICEABLE	9.20	-
	LESS 20% DISCOUNT		-118.78	-
			475.12	-
	LABOUR			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER.		350.00	100.00
	SPRAY PAINTING CHARGE.		250.00	200.00
			600.00	300.00
	GRAND TOTAL		1,075.12	300.00
	RECOMMENDED COST OF REPAIRS			300.00

Report Ref No. CC4/ASM18011789/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SJMD09AGC
Reference	CCA/ASM18011769/K1ab3d2
Loss Date	27 June 2018
Report Date	28 Jun 2018 8:42:29 AM
Request Date	27 December 2018
Due Date	

Vendor Name	LOK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	Incident Vehicle Registration # SF6781Y
	Make TPVD HYUNDAI
	Model I40
	Service Address
	...
Primary Contact/Insured	66.CO PTE LTD 1 CLAYMORE DRIVE, #08-03, APARTMENT, 229594, Singapore 01816666
Claim Handler	TAN Jia 656804844 jia.tan@axa.com.sg

Actions

Next Step Wait for Approve Invoice

Add Invoice

Additional Instructions

NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meisiamg	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice 1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
INCOME TAX.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
MILEAGE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 November 2018
IA - FOR QUANTUM MANDATE-CDGE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2018
TP INCOME TAX.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RE-SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018
 SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018
 THIRD PARTY VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	16 July 2018
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2018
 TP CDGE-EMAIL RECEIVED FROM WORKSHOP WITH CIA REPORT.msg	Other	Other	Dhishwar Namuzla	28 June 2018