

INSURANCE

INS. CASE OWNER

CC 4/AIG1801 1783, KAD 9

LKK: IDAC:

Surveyor: Fenneth

DOI: 20/06/18

Date / Time: 26/6/18

Registered in Merimen: 26/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLD 99055
Name of Insured: AZMI BIN SAMUD
Insured Tel No.: 988627730
Excess Sec II :SS
Is driver the owner? (YES / NO)

Claim No.: 927463016556
Policy No.: 210443958
Make / Model: LAND ROVER
Place of Accident: URUS JUNE BRNS LNK A
BAKI BUKIT

If NO, Driver Name / Age: SLK 9505B
Driver Tel No.: (V/L: YES / NO)

OI GIA REPORT: (YES / NO) : TP GIA REPORT: (YES / NO)
Insured Liability: % Final ? Yes / No



INSRS: Cheng
WSP: Hoe
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
2/7/18 VIC	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	
13/07/18 @ 2:49PM	spoke to OI, confirmed accident details & who involved in a 3 VEH. C.C. & who the 2nd call. informed of claim, agreed to settle & submit new notes. send update to OI. buna liability clear informed original to LOD in	
13/05/19	TYPE REPORT FOR WHATEVER APPROVAL REPORT DONE	
20/1/19	file pass to shi kei to close.	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Repair Cost: <u>PIP</u> \$5 <u>7,435.20</u> (10 days) Reduction: %	Confirm with:	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Final Liability: % <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>28</u>	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost (w/600)	\$5 <u>7,982.12</u>	Loss of Rental (LOR): \$5 - (days)	Loss of Use (LOU): \$5 <u>960.00 x 60 x 16 days</u>	Loss of Income (LOI): \$5 - (5 x days)
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]	GIA/LTA Search	\$5 <u>8.00</u>	Medical: \$5 -
Disbursement:	\$5 - (e.g. Tow/ Independent)	Legal Cost	\$5 -	1) Claim status: <input checked="" type="radio"/> Normal/Reject/Private Settle
Total:	\$5 <u>8,900.12</u>	Global Sum \$5:		2) Report format: <u>TP</u>
FINAL PAYMENT	Date/Time:	Payee 1:	Name 1:	3) Survey fee: <u>\$320</u>
Payee 2: (Strike if N.A.)	\$5 -	Payee 3: (Strike if N.A.)	\$5 -	

ASS. REC. BY:

REF: 1161

h

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s Cheng Hoe

of _____

Insured: _____

Policy No. _____

Claims No. _____

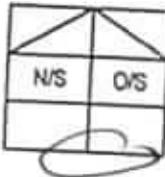
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Soon: _____ Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or No

Lum Sum: 1.3.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJK 9505B Yr Regn: 02, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or A
Make: Mitsubishi c.c. 1193

Colour: M. Gray A/C: Insured / Std / NI / NA

Sp. Reading: 22439 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MMBS TA13A1A11 00 4432

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD A/Rim or

Tyre Size: F: 185/55R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 26/6/18 D.O.I. 28/6/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>29/6</u>	<u>File pass to Catherine</u>
<u>9/7</u>	<u>7413.20 Confirmed (1072 x 60)</u>
	<u>10 days + 3 Sunday + 7 PRS = 16 days</u>

Date/Time, File Pass to?

: Prell. Report

: Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation: _____ S - RS - SI

Fixing

Others

TOTAL

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech Invs (\$ _____)

: Weekend (\$ _____)

Report Format :

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18011783/Khb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-06-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLD 9905S	Veh. Inspected	SLK 9505B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	26/06/2018	Inspection Date	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

SLK9505B

70/AIG

B4W 217

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

Estimate No: ES1890712/WS
 Date: 28 Jun 2018

TEL: 64193000
 ATTN: Motor Claim Department

FAX: 64153727

Policy No:
 Veh Reg No: SLK9505B
 Make/Model: MITSUBISHI ATTRAGE 1.2CVT

WS Ref: TP AIG
 Claim Type: Third Party
 Accident Date: 26/06/2018
 TP Veh Reg No: SLD9905S

Not Authorised
Policy Beyond
10 days

Chassis No: MMBSTA13AHH004432
 Engine No:
 Reg. Date: 08/02/2017

Estimate Repair Cost to Vehicle No :SLK9505B

Description	U/Price	Quantity	List Price	Amount
			S\$	S\$
Net Price				
1 REAR BUMPER	708.00	1 PC	708.00	✓
2 REAR BUMPER REFLECTOR	28.00	2 PC	56.00	✓
3 REAR BUMPER SIDE RETAINER	26.00	2 PC	52.00	
4 REAR BUMPER CLIP	3.50	8 PC	28.00	
5 REAR BOOT	828.00	1 PC	828.00	
6 REAR BOOT LOGO	42.00	1 PC	42.00	
7 REAR BOOT EMBLEM -ATTRAGE	45.00	1 PC	45.00	
8 REAR BOOT MOULDING	318.00	1 PCS	318.00	
9 REAR BOOT TOP SPOILER	650.00	1 PC	650.00	✓
10 REAR BOOT INNER LOCK	206.00	1 PC	206.00	
11 REAR BOOT INNER RUBBER	145.00	1 PC	145.00	
12 REAR BOOT HINGE	192.00	2 PCS	384.00	X
13 TAILLAMP	276.00	2 PCS	552.00	
14 TAILLAMP PANEL	95.00	2 PCS	190.00	
15 REAR CENTRE PANEL	551.00	1 PC	551.00	
16 REAR CENTRE PANEL INNER TOP GARNISH	62.00	1 PC	62.00	
17 REAR CENTRE PANEL TOP GARNISH CLIP	5.00	2 PC	10.00	
18 REAR SPARE TYRE TOP BOARD	185.00	1 PC	185.00	
19 REAR FENDER	715.00	2 PCS	1,430.00	X
20 REAR FENDER INNER SHIELD CLIP	5.00	4 PC	20.00	X
			6,462.00	
			Less 10% 464.80	5,997.20
				4183.20
Special Net				
21 REAR WINDSCREEN GLASS SEALANT	40.00	1 PC	40.00	X
22 REVERSE SENSOR	200.00	1 PC	200.00	
23 REVERSE CAMERA	350.00	1 PC	350.00	✓
			590.00	590.00
				350

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120
TEL: 64193000 **FAX:** 64153727
ATTN: Motor Claim Department

Estimate No: ES1890712/WS
Date: 28 Jun 2018
Policy No:
Veh Reg No: SLK9505B
Make/Model: MITSUBISHI ATTRAGE
 1.2CVT
Chassis No: MMBSTA13AHH004432
Engine No:
Reg. Date: 08/02/2017

WS Ref: TP AIG
Claim Type: Third Party
Accident Date: 26/06/2018
TP Veh Reg No: SLD9905S

Estimate Repair Cost to Vehicle No :SLK9505B

Description	U/Price	Quantity	List Price	Amount
			S\$	S\$
Labour				
24 REMOVE AND REFIX REAR WINDSCREEN GLASS	100.00	1 LA	100.00	✓
25 REMOVE AND REFIX REAR BUMPER ASSY, TAILLAMPS, RR BOOT & ATTACHMENT; CUT, WELD AND RENEW RR BOTH FENDERS, RR CENTRE PANEL, TAILLAMP PANELS, STRAIGHTEN RR CHASSIS, KNOCK AND REPAIR RR SPARE TYRE COMPARTMENT AND RE-ALIGN TO SAME	2,000.00	1 LA	2,000.00 1300	1660 ✓
26 REMOVE AND REFIX RR SEAT, CARPAT, TOP ROOF LINING, GARNISH ETC	120.00	1 LA	120.00	✓
27 PUTTY AND RESPRAY ON RR BOTH FENDEERS, RR BUMPER, BOOT, RR PANEL, TAILLAMP PANLE, RR SPARE TYRE COMPARTMENT AND RR AFFECTED AREAS	1,600.00	1 LA	1,600.00	1200 ✓
28 RUSTPROOFING	120.00	1 LA	120.00	960 ✓
			<u>3,940.00</u>	<u>3,940.00</u>

PARTS: 4183.20 ✓

SN: 550
Labour 2680

7413.20

PLS CHECK & CONFIRM

Total	S\$ 10,345.80
Add GST @ 7%	724.21
Total Amount Payable	S\$ 11,070.01

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

[Handwritten Signature]

Cor -
 Lou (1) + 2 + 500
 = 16 x 60 = 960
 L7A-8

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
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SLK9505B

TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

Estimate No: ES1890712/WS

Date: 28 Jun 2018

Policy No:

TEL: 64193000

FAX: 64153727

Veh Reg No: SLK9505B

ATTN: Motor Claim Department

Not Authorised

Make/Model: MITSUBISHI ATTRAGE
 1.2CVT

WS Ref: TP AIG

Make by pain

Chassis No: MMBSTA13AHH004432

Claim Type: Third Party

Engine No:

Accident Date: 26/06/2018

12 days

Reg. Date: 08/02/2017

TP Veh Reg No: SLD9905S

Estimate Repair Cost to Vehicle No :SLK9505B

Description	U/Price	Quantity	List Price	Amount
			SS	SS
Net Price				
1 REAR BUMPER	708.00	1 PC	708.00	✓
2 REAR BUMPER REFLECTOR	28.00	2 PC	56.00	✓
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7 REAR BOOT EMBLEM -ATTRAGE	45.00	1 PC	45.00	✓
8 REAR BOOT MOULDING	318.00	1 PCS	318.00	✓
9 REAR BOOT TOP SPOILER	650.00	1 PC	650.00	?
10 REAR BOOT INNER LOCK	206.00	1 PC	206.00	✓
11 REAR BOOT INNER RUBBER	145.00	1 PC	145.00	✓
12 REAR BOOT HINGE	192.00	2 PCS	384.00	?
13 TAILLAMP	276.00	2 PCS	552.00	✓
14 TAILLAMP PANEL	95.00	2 PCS	190.00	✓
15 REAR CENTRE PANEL	551.00	1 PC	551.00	✓
16 REAR CENTRE PANEL INNER TOP GARNISH	62.00	1 PC	62.00	✓
17 REAR CENTRE PANEL TOP GARNISH CLIP	5.00	2 PC	10.00	✓
18 REAR SPARE TYRE TOP BOARD	185.00	1 PC	185.00	✓
19 REAR FENDER	715.00	2 PCS	1,430.00	2+
20 REAR FENDER INNER SHIELD CLIP	5.00	4 PC	20.00	?
			6,462.00	
		Less 10%	646.20	5,815.80
Special Net				
21 REAR WINDSCREEN GLASS SEALANT	40.00	1 PC	40.00	✓
22 REVERSE SENSOR	200.00	1 PC	200.00	✓
23 REVERSE CAMERA	350.00	1 PC	350.00	?
			590.00	590.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey *after* after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
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M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 **FAX:** 64153727
ATTN: Motor Claim Department

WS Ref: TP AIG
Claim Type: Third Party
Accident Date: 26/06/2018
TP Veh Reg No: SLD9905S

Estimate No: ES1890712/WS
Date: 28 Jun 2018
Policy No:
Veh Reg No: SLK9505B
Make/Model: MITSUBISHI ATTRAGE
1.2CVT
Chassis No: MMBSTA13AHH004432
Engine No:
Reg. Date: 08/02/2017

Estimate Repair Cost to Vehicle No :SLK9505B

Description	U/Price	Quantity	List Price	Amount
			SS	SS
Labour				
24 REMOVE AND REFIX REAR WINDSCREEN GLASS	100.00	1 LA	100.00	✓
25 REMOVE AND REFIX REAR BUMPER ASSY, TAILLAMPS, RR BOOT & ATTACHMENT; CUT, WELD AND RENEW RR BOTH FENDERS, RR CENTRE PANEL, TAILLAMP PANELS, STRAIGHTEN RR CHASSIS, KNOCK AND REPAIR RR SPARE TYRE COMPARTMENT AND RE-ALIGN TO SAME	2,000.00	1 LA	2,000.00	1600
26 REMOVE AND REFIX RR SEAT, CARPAT, TOP ROOF LINING, GARNISH ETC	120.00	1 LA	120.00	✓
27 PUTTY AND RESPRAY ON RR BOTH FENDEERS, RR BUMPER, BOOT, RR PANEL, TAILLAMP PANLE, RR SPARE TYRE COMPARTMENT AND RR AFFECTED AREAS	1,600.00	1 LA	1,600.00	1200
28 RUSTPROOFING	120.00	1 LA	120.00	90
			3,940.00	3,940.00
			Total	SS 10,345.80
			Add GST @ 7%	724.21
			Total Amount Payable	SS 11,070.01

For Cheng Hoe Motor Pte Ltd


AUTHORISED SIGNATURE

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0722C
Vehicle Details	
Vehicle No.:	SLK9505B
Vehicle to be Exported:	No
Intended De-registration Date:	27 Jun 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	ATTRAGE 1.2 CVT
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	3A92UDS3932
Chassis No.:	MMBSTA13AHH004432
Maximum Power Output:	57.0 kW (76 bhp)
Open Market Value:	\$13,630.00
Original Registration Date:	08 Feb 2017
First Registration Date:	08 Feb 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Feb 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	07 Feb 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,751.00
COE Rebate Amount:	\$42,860.00
Total Rebate Amount:	\$46,610.00

The information contained herein is correct as at 27 Jun 2018

OK

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Advanced Search

Home > Used Cars > 88 Motor Trading > Mitsubishi Attrage 1.2A

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*Required interest income by 30 June 2016.

Photo: [unclear]



Mitsubishi Attrage 1.2A

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PREMIUM AD

88 汽车贸易

MOTOR TRADING


[Add to Shortlist](#)
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Car Details

Price	\$60,800
Depreciation	\$6,740 /yr View models with similar depreciation
Reg Date	17-Feb-2017 (Byrs 7mths 19days COE left)
Manufactured	2016
Mileage	31,000 km (22.8k /yr)
Transmission	Auto
Engine Cap	1,193 cc
Road Tax	\$506 /yr
Power	57.0 kW (76 hp) View specs of the Mitsubishi Attrage (2014)
Curb Weight	940 kg
Features	-
Accessories	-
Description	Fully Serviced By Agent And Under Agent Warranty! \$0 Down Payment Available! Fast And Easy Loan Approval! We Are sgCarMart Premium Dealer 2015-2017! Buy With Confidence! No Hidden Cost! 100% Accident Free! In House Loan Or Bank Loan Available! No Need Guarantor Or Minimum Income! High Loan Or Over Trade Welcome. All Our Cars Has Undergone A 120 Point Check By Our In-House Mechanics!
COE	\$48,000
OMV	\$13,795
ARF	\$5,000
Dereg Value	\$45,240 as of today (change)
No. of Owners	2
Type of Veh	170-Seater Sedan
Category	MPV Car, Premium Ad Car
Availability	Available PREMIUM AD

[Add to Shortlist](#)
[Add to Compare](#)
[Add a Note](#)

Posted on: 28-Jun-2016 | Last updated on: 28-Jun-2016

Tags: Mitsubishi Attrage, 2017 Mitsubishi Attrage, Mitsubishi, Attrage, Used Mitsubishi



Seller Information

Company	88 Motor Trading <ul style="list-style-type: none"> owner's profile + 200 vehs sold 119 vehs available
Address	200 Jalan Sultan #02-38/Level 7 Carpark Search cars nearby this location
Location	Textile Centre
Office No	62911187
Contact Person(s)	Mr Ho 96811390 Ben 90913551 Jeremy 97625070 Alan 96900054

Upfront Payment [» more Financial info.](#)

Transfer Fee \$25

[Compare](#)

Enquire Vehicle & Owner Information (Vehicle No. SLD9905S As At 26 Jun 2018 / 19:00:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: CHM-SLK9505

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S6800657J
Owner Name: AZMI BIN SAAID
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.:21
Registered Street Name: JALAN PUNAI
Registered Unit No.: -
Registered Building Name: -
Registered Postal Code: 418800

Current Vehicle Details

Vehicle No.: SLD9905S
Make Description/Model: LAND ROVER / DISCOVERY SPORT 2.0 SI4 HSE 75TR S/R
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Pre repair inspection request - SLK9505B VS SLD9905S (OI) DOA 26/06/2018

From: Chan, Yoke Shi
 To: ASSIGNMENTS@LKKAUTO.COM, Admin-a@lkkauto.com
 Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darshene, Mithoosingh, Aashweenjeetkaur, A
 Sent: Thursday, 28 June 2018 10:02:45 AM

Hi,

Please refer to the enclosed request from Cheng Hoe Motor Pte Ltd.

Claim no : 9274630165SG005
 Case Owner : LOH CHEE HENG

If you have any queries/concerns, please let us know.
 Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thank you.

Regards,

Yoke Shi @ Ashley
 AIG
 Claim Adjuster II, Singapore FNOL, Claims Operations - Auto
 Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (867191-0)
 Menara Worldwide, Level 12, 196 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
 Tel: +6 03 2719 8000 | Ext: 1012102

yokeeshi.chan@aig.com | www.aig.com

28062018 @ 10:30am

Efeeda veh in
 Kenneth

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, June 28, 2018 9:56 AM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairinda

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLD9905S AND SLK9505B ON 26/06/2018

Hi,

Our selection as below :-

Kenneth Kong	LKK Auto Consultants Pte Ltd
--------------	------------------------------

Pls assist to arrange for survey asap.

Thank you.

Rgds
 June Phua
 Cheng Hoe Motor Pte Ltd
 Tel : 67556142
 Fax : 67557719

From: Chan, Yoke Shi

Sent: Thursday, June 28, 2018 7:51 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairinda

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLD9905S AND SLK9505B ON 26/06/2018

Without Prejudice

Your Reference : SLK9505B
 Our Reference : 9274630165SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd

Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 8000 | Ext 1012102

yokeshi.chen@aig.com | www.aig.com

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Wednesday, June 27, 2018 5:16 PM

To: Md Ishaq, Mohd Imran; Fitri(AIG survey) Hassim; Chan, Yoke Shi

Cc: Lim, Sheng Yang; Abu Kassim, Noor Marisa

Subject: Re: RE-SEND -Repair Survey (Single Joint Expert) -SLK9505B

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)

Sent: Wednesday, June 27, 2018 3:14 PM

To: Imran(AIG survey) Md Ishaq ; Fitri(AIG survey) Hassim

Cc: Sheng Yang Lim ; Noor Marisa Abu Kassim

Subject: RE-SEND -Repair Survey (Single Joint Expert) -SLK9505B

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)

Sent: Wednesday, June 27, 2018 12:22 PM

To: Imran(AIG survey) Md Ishaq ; Fitri(AIG survey) Hassim

Cc: Sheng Yang Lim ; Noor Marisa Abu Kassim

Subject: Repair Survey (Single Joint Expert) -SLK9505B

Dear Sir,

OUR CLIENT – SLK9505B

DOA : 26/6/18 @ 1900hrs

YOUR INSURED : SLD 9905S

We refer to the above.

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 11 July 2019 4:41 PM
To: Chee-Heng.Loh@aig.com
Cc: Admin A
Subject: [SEEK MANDATE] YOUR REF:AIG Ref: 9274630165SG [ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018]

Tracking:	Recipient	Delivery
	Chee-Heng.Loh@aig.com	
	Admin A	
	olivialau@lkkauto.com	Delivered: 11/7/2019 4:41 PM
	Meikwan@lkkauto.com	Delivered: 11/7/2019 4:41 PM
	shupei@lkkauto.com	Delivered: 11/7/2019 4:41 PM

AIG Ref: 9274630165SG
LKK Ref: CC4/AIG18011783/Kkb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018

We refer to the above matter.

This is a 3 vehicle chain collision, Insured was the second vehicle. We are of the opinion that BOLA 28 is applicable. We did clarify with insured the nature of the accident and he is aware of NCD (if any) is withheld.

We seek your approval to offer to Third Party repairer, "**CHENG HOE MOTOR PL**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,070.01	\$ 7,932.12
2. Loss of Use (16 days x \$60.00)	\$ 960.00	\$ 840.00 (14days x \$60.00)
3. LTA/ GIA Search Fee	\$ 8.00	\$ 8.00
Total	\$ 12,038.01	\$ 8,780.12

**10days recommendation for repair + 2 Sundays + 2PRS = 14 days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 12 July 2019 11:25 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] YOUR REF:AIG Ref: 9274630165SG [ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018]

Dear Khanchna,

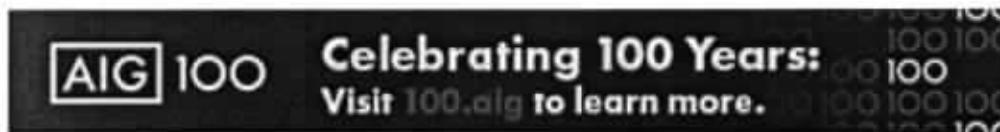
Mandate approved in Merimen for your handling as below.

COR	\$7,932.12
LOU	\$720.00 (12 days x \$60)
LTA fee	\$8.00
Total	\$8,660.12

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, 11 July 2019 4:41 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] [SEEK MANDATE] YOUR REF:AIG Ref: 9274630165SG [ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 9274630165SG
LKK Ref: CC4/AIG18011783/Kkb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018

We refer to the above matter.

This is a 3 vehicle chain collision, Insured was the second vehicle. We are of the opinion that BOLA 28 is applicable. We did clarify with insured the nature of the accident and he is aware of NCD (if any) is withheld.

We seek your approval to offer to Third Party repairer, "CHENG HOE MOTOR PL" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,070.01	\$ 7,932.12
2. Loss of Use (16 days x \$60.00)	\$ 960.00	\$ 840.00 (14days x \$60.00)
3. LTA/ GIA Search Fee	\$ 8.00	\$ 8.00
Total	\$ 12,038.01	\$ 8,780.12

**10days recommendation for repair + 2 Sundays + 2PRS = 14 days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Khanchna (LKK Auto)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 21 September 2019 5:56 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: APPEAL (1) - SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Hi Khanchna,

FLAWS :-

Date of Acc – 26/6/18 @7pm
PRI request - 27/6/18
Survey on – 28/6/18

Due to PRI and Sunday, pls reconsider to pay 16 days of Loss of use.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Khanchna (LKK Auto)
Sent: Wednesday, September 04, 2019 5:23 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Admin A
Subject: RE: SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us know the status of our offer in our e-mail dated 15/7/2019.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 15 July 2019 10:16 AM
To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)'
Cc: Admin A
Subject: SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,932.12
2. Loss of Use (12days x \$60.00)	\$ 720.00
3. LTA/GIA Search Fee	\$ 8.00
TOTAL	\$ 8,660.12

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 13 November 2019 6:12 PM
To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)'
Cc: Admin A
Subject: RE: APPEAL (1) - SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Without Prejudice
(save as to costs)

Dear June,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,932.12
2. Loss of Use (16 days x \$60.00)	\$ 960.00
3. LTA/GIA Search Fee	\$ 8.00
TOTAL	\$ 8,900.12

We will do the necessary.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Saturday, 21 September 2019 5:56 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: APPEAL (1) - SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Hi Khanchna,

FLows :-

Date of Acc – 26/6/18 @7pm

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2018 13:36	Cim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Jun 2018 13:36	Cim Created	Reg No: SLK9505B, Acct Date: 2018/06/26, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd, (SG), Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] Lau Shu Pei
3	28 Jun 2018 13:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Jun 2018 13:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/09	[A] Lau Shu Pei
5	28 Jun 2018 13:36	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 Jun 2018 13:36	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd, (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd, (Express)	[I] Merimen Administrator
7	28 Jun 2018 13:37	Label Added	(19):Fastlane.	[A] Lau Shu Pei
8	28 Jun 2018 13:37	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	02 Jul 2018 13:53	Cim Veh Model Changed	(202021) -> (204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] Lau Shu Pei
10	31 May 2019 11:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	31 May 2019 11:07	Cim Dtl Modified	JPJ Reg. Date: -> 2017/02/08.	[A] JOANNE LEE KHANG MIN
12	31 May 2019 11:07	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	11 Jul 2019 16:38	Adj Mandate Request	Cur.Req:8780.12:\$8,780.12	[A] Khanchna Pothura
14	12 Jul 2019 11:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/09	[I] Loh, Chee-Heng
15	12 Jul 2019 11:25	Adj Mandate Set	Approved:8660.12.	[I] Loh, Chee-Heng
16	24 Sep 2019 16:43	Adj Mandate Request	Cur.Req:8900.12:LOU for 12 days was rejected. Third party repairer wants LOU for 16 days.Breakdown as follows : [DOA: 26.6.2019 (7pm), PRI request: 27.6.2018, Survey : 28.6.2019]. [** 10days recommendation for repair + 3 Sundays + 3 PRS = 16 days]	[A] Khanchna Pothura
17	26 Sep 2019 08:29	Adj Mandate Set	Approved:8840.12.	[I] Loh, Chee-Heng
18	12 Nov 2019 10:05	Adj Mandate Request	Cur.Req:8900.12:Our offer on Loss of Use was rejected. Third party wants 16 days. [Date of Acc - 26/6/18 @7pm, PRI request - 27/6/18, Survey on - 28/6/18]	[A] Khanchna Pothura

Date From



Date To



Audit Type None



ACTIVITY

[13/05/2019 15:43] VIC ALPEH:
PREPARING REPORT FOR MANDATE APPROVAL

[13/05/2019 15:12] VIC ALPEH:
FINALIZED COR P/P \$7,413.20 with 10 DAYS

[13/07/2018 14:53] VIC ALPEH:
PENDING COR FINALIZATION

[13/07/2018 14:53] VIC ALPEH:

Spoke to OI Mr Azmi Bin Saaid at 98622930. OI confirmed accident details and was involved in a 3 veh.c.c. and was the 2nd car and was pushed forward from behind. Informed him of TP claim and MCF. OI agreed to settle and aware NCD issues. OI said that video footage provided to his workshop Wearnes. Send letter to OI.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Brand)	Ref 1	Ref 2	Amount
2162562	31 May 2019 11:07:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK9505B	SLD99055	10.70

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 26 September 2019 8:54 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Admin A
Subject: RE: APPEAL (1) - SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,932.12
2. Loss of Use (15days x \$60.00)	\$ 900.00
3. LTA/GIA Search Fee	\$ 8.00
TOTAL	\$ 8,840.12

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 21 September 2019 5:56 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: APPEAL (1) - SLD9905S & SLK9505B on 26/06/18 //LKK REF: CC4/AIG18011783/Kkb3

Hi Khanchna,

FLows :-

Date of Acc – 26/6/18 @7pm

Khanchna (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 26 September 2019 8:33 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] YOUR REF:AIG Ref: 9274630165SG [ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018]

Dear Khanchna,

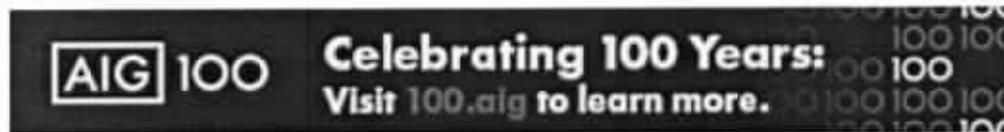
To facilitate settlement, mandate revised as below.

COR	\$7,932.12
LOU	\$900.00 (15 days x \$60)
LTA fee	\$8.00
Total	\$8,840.12

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, 24 September 2019 4:48 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [SEEK MANDATE] YOUR REF:AIG Ref: 9274630165SG [ACCIDENT INVOLVING SLD 9905S (OI) AND SLK 9505B (TP) ON 26/06/2018]

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2018 13:36	Cim Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 Jun 2018 13:36	Cim Created	Reg No: SLK9505B, Acct Date: 2018/06/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] Lau Shu Pei
3	28 Jun 2018 13:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Jun 2018 13:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/09	[A] Lau Shu Pei
5	28 Jun 2018 13:36	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 Jun 2018 13:36	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	28 Jun 2018 13:37	Label Added	(19):Fastlane.	[A] Lau Shu Pei
8	28 Jun 2018 13:37	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	02 Jul 2018 13:53	Cim Veh Model Changed	(202021) -> (204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] Lau Shu Pei
10	31 May 2019 11:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	31 May 2019 11:07	Cim Dtl Modified	JPJ Reg. Date: -> 2017/02/08.	[A] JOANNE LEE KHANG MIN
12	31 May 2019 11:07	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	11 Jul 2019 16:38	Adj Mandate Request	Cur.Reg:8780.12:\$8,780.12	[A] Khanchna Pothura
14	12 Jul 2019 11:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/09	[I] Loh, Chee-Heng
15	12 Jul 2019 11:25	Adj Mandate Set	Approved:8660.12.	[I] Loh, Chee-Heng
16	24 Sep 2019 16:43	Adj Mandate Request	Cur.Reg:8900.12:LOU for 12 days was rejected. Third party repairer wants LOU for 16 days.Breakdown as follows : [DOA: 26.6.2019 (7pm), PRI request: 27.6.2018, Survey : 28.6.2019]. [** 10days recommendation for repair + 3 Sundays + 3 PRS = 16 days]	[A] Khanchna Pothura

Date From



Date To



Audit Type None

Go

ACTIVITY

[13/05/2019 15:43] VIC ALPEH:
PREPARING REPORT FOR MANDATE APPROVAL

[13/05/2019 15:12] VIC ALPEH:
FINALIZED COR P/P \$7,413.20 with 10 DAYS

[13/07/2018 14:53] VIC ALPEH:
PENDING COR FINALIZATION

[13/07/2018 14:53] VIC ALPEH:

Spoke to OI Mr Azmi Bin Saaid at 98622930. OI confirmed accident details and was involved in a 3 veh.c.c. and was the 2nd car and was pushed forward from behind. Informed him of TP claim and MCF. OI agreed to settle and aware NCD issues. OI said that video footage provided to his workshop Wearnes. Send letter to OI.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2162562	31 May 2019 11:07:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK9505B	SLD99055	10.70

Forward Message

This mail is associated with :

***SLK9505B (92746301655G)**
[SLD99055]
 TP
 BALACHANDRAN S/O PAPUSHY
 Jun 25 2018 12:00AM
 [AZMI BIN SAAID]
 Cheng Hoe Motor Pte Ltd

[Add BCC](#) | [Save & Send Later](#) | [Attachments](#) | [Send](#)

Click "To" or "CC" to perform a search on Mail Account.

Sender: LKK,HQ

(Case Directory) AIG Asia Pacific Insurance Pte. Ltd. <AIG_...>
 (External E-mail Directory) Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

[To](#)
[CC](#)

[Add](#)
[Add](#)

Subject: Fw: Alert - Ad) Mandate Approved (\$8900.12) - SLK9505B - Claim Handler: Loh, Chee-Heng

Previous Attachments :

There are no attached documents.

Rich text editor toolbar with options for Styles, Normal, Font, Size, and other formatting tools.

← Original Message →

From: AIG_BG_EXPRESS
 To: LKK, HQ
 Sent On: 12/11/2019 04:35 PM
 Subject: Alert - Ad) Mandate Approved (\$8900.12) - SLK9505B - Claim Handler: Loh, Chee-Heng

Approved 8900.12

body div

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Jun 2018 Edit Reg		28 Jun 2018 00:00 Edit Adj Rpt	S\$7,413.20 Edit Estimates	S\$7,413.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	AZMI BIN SAAID, ID: 568006573								
Main Claimant:	BALACHANDRAN S/O PAPUSMY, Co. Reg. No.: S8850722C								
Vehicle Reg. No.:	SLK9505B	Date of Loss: 26/06/2018 00:00 - :59 [16 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / 9274630165SG	Policy/Cover Note No.: 2100473958 (Comprehensive) Coverage: 01/07/2017 - 30/06/2018							
Vehicle Reg. No. (Insured):	SLD99055	Policy No. (Claimant): 5090258428-01							
	Excess:								
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Bldg 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 09/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (12/11/2019): Alert - Adj Mandate Approved (S\$8900.12) - SLK9505B - Claim Handler: Loh, Chee-H... AIG_SG_EXPRESS (26/09/2019): Alert - Adj Mandate Approved (S\$8840.12) - SLK9505B - Claim Handler: Loh, Chee-H... AIG_SG_EXPRESS (12/07/2019): Alert - Adj Mandate Approved (S\$8660.12) - SLK9505B - Claim Handler: Loh, Chee-H... AIG_SG (29/06/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK9505B (9274630165SG)
[SLD9905S]
TP
BALACHANDRAN S/O PAPUSMY
Jun 26 2018 12:00AM
[AZMI BIN SAAID]
Cheng Hoe Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown												Edit			
Photos/Images															3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	13/07/18 15:03	Odometer Reading											Load JPG	<input checked="" type="checkbox"/>			
2	13/07/18 15:03	Chassis Number											Load JPG	<input checked="" type="checkbox"/>			
3	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
4	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
5	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
6	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
7	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
8	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
9	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
10	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
11	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
12	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
13	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
14	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
15	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
16	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
17	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
18	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
19	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
20	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
21	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
22	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
23	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
24	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
25	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
26	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
27	13/07/18 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
28	13/05/19 15:16	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
29	13/05/19 15:16	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
30	13/05/19 15:16	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
31	13/05/19 15:16	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
32	13/05/19 15:16	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
33	13/05/19 15:17	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
34	13/05/19 15:17	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
35	13/05/19 15:17	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
36	13/05/19 15:17	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	28/06/18 13:37	EMAIL FROM AIG DD 28062018											Load PDF				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
2	02/07/18 17:44	TP ESTIMATE- MARKED		Load PDF
3	13/07/18 15:01	LETTER TO OI		Load PDF
4	31/05/19 11:15	LTA SEARCH		Load PDF
5	25/11/19 11:01	WORKSHOP INVOICE		Load PDF
6	25/11/19 11:01	AUTHORISATION TO ACT FORM		Load PDF
7	25/11/19 11:01	Release Voucher		Load PDF
8	25/11/19 11:01	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	29/06/18 13:08	OI GIA REPORT		Load PDF
2	29/06/18 17:30	TP GIA		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLD9905S (Insd veh)	Model:	MITSUBISHI ATTRAGE 1.2 CVT (A)
	SLK9505B (TP veh)		
Date of Accident:	26/06/2018		

Global Sum Settlement	: [] Yes	[X] No	
Repair Estimate	: \$	11,070.01	
Final Repair Cost	: \$	7,932.12	
Loss of Use	: \$	960.00	16.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	8.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	8,900.12	
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____(%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No —BOLA Scenario No: _____	
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____0_____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	: \$	8,900.12
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

25 Nov
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18011783/KKB3Q2

Date: 25/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100473958
Claimant	Insured Vehicle No :	SLD9905S
Vehicle No :		SLK9505B
Date of Loss:	Nature of Claim:	TP
		Claim No: 9274630165SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLK9505B	Engine No:	3A92UDS3932
Make & Model:	MITSUBISHI ATTRAGE, 1.2 CVT (A)	Chassis No:	MMBSTA13AHH004432
Reg. Date:	08/02/2017 (Man. Year: 2016)	Odometer:	22439 km
Colour:	Metallic Grey		
Engine Capacity:	1193 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	185/55 R15	Rear Tyre Size:	185/55 R15
Front Left Side:	Bridgestone 7 mm	Rear Left Side:	Bridgestone 7 mm
Front Right Side:	Bridgestone 7 mm	Rear Right Side:	Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,405.80	4,733.20	1,672.60	26.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,940.00	2,680.00	1,260.00	31.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,345.80	7,413.20	2,932.60	28.35
+ GST 7.00/7.00% (S\$)	724.21	518.92	205.29	28.35
Nett Amount (S\$)	11,070.01	7,932.12	3,137.89	28.35
+ Loss of Use (16.0 x S\$60.00/day) (S\$)		960.00		
+ Doc/Search Fee (S\$)		8.00		
Nett Liability (S\$)		8,900.12		

INSPECTION

Date of Assignment:	28/06/2018	
Date Inspected:	28/06/2018 Inspected At:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761
Estimated Period of Repair:	10.0 days	

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	708.00 FN	*708.00 FN
2	2		*REAR BUMPER REFLECTOR	Mtg Cracked	56.00 FN	*56.00 FN
3	2		*REAR BUMPER SIDE RETAINER	Distorted	52.00 FN	*52.00 FN
4	8		*REAR BUMPER CLIP	Necessary	28.00 FN	*28.00 FN
5	1		*REAR BOOT	Bent	828.00 FN	*828.00 FN
6	1		*REAR BOOT LOGO	Necessary	42.00 FN	*42.00 FN
7	1		*REAR BOOT EMBLEM -ATTRAGE	Necessary	45.00 FN	*45.00 FN
8	1		*REAR BOOT MOULDING	Warped	318.00 FN	*318.00 FN
9	1		*REAR BOOT TOP SPOILER	Mtg Cracked	650.00 FN	*650.00 FN
10	1		*REAR BOOT INNER LOCK	Dented	206.00 FN	*206.00 FN
11	1		*REAR BOOT INNER RUBBER	Distorted	145.00 FN	*145.00 FN
12	2		*REAR BOOT HINGE	Repair	384.00 FN	*- FN
13	2		*TAILLAMP	Cracked	552.00 FN	*552.00 FN
14	2		*TAILLAMP PANEL	Bent	190.00 FN	*190.00 FN
15	1		*REAR CENTRE PANEL	Bent	551.00 FN	*551.00 FN
16	1		*REAR CENTRE PANEL INNER TOP GARNISH	Mtg Distorted	62.00 FN	*62.00 FN
17	2		*REAR CENTRE PANEL TOP GARNISH CLIP	Necessary	10.00 FN	*10.00 FN
18	1		*REAR SPARE TYRE TOP BOARD	Cracked	185.00 FN	*185.00 FN
19	2		*REAR FENDER	Repair	1,430.00 FN	*- FN
20	4		*REAR FENDER INNER SHIELD CLIP	Necessary	20.00 FN	*20.00 FN
21	1		*REAR WINDSCREEN GLASS SEALANT	Not Necessary	40.00 FS	*- FS
22	1		*REVERSE SENSOR	Dented	200.00 FS	*200.00 FS
23	1		*REVERSE CAMERA	Shorted	350.00 FS	*350.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	7,052.00	5,198.00
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	646.20	464.80
Total Parts (\$\$)	6,405.80	4,733.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE AND REFIX REAR WINDSCREEN GLASS	New	100.00	0.00
2	REMOVE AND REFIX REAR BUMPER ASSY ,TAILLAMPS ,RR BOOT & ATTACHMENT,CUT,WELD AND RENEW RR BOTH FENDERS ,RR CENTRE PANEL ,TAILLAMP PANELS,STRAIGHTEN RR CHASSIS ,KNOCK AND REPAIR RR SPARE TYRE COMPARTMENT AND RE-ALIGN TO SAME	New	2,000.00	1,300.00
3	REMOVE AND REFIX RR SEAT ,CARPET ,TOP ROOF LINING,GARNISH ETC	New	120.00	120.00
4	PUTTY AND RESPRAY ON RR BOTH FENDERS ,RR BUMPER ,BOOT ,RR PANEL,TAILLAMP PANEL,RR SPARE TYRE COMPARTMENT AND RR AFFECTED AREAS	New	1,600.00	1,200.00
5	RUSTPROOFING	New	120.00	60.00
Gross Labour Cost (S\$)			3,940.00	2,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >