

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 12 July, 2018 10:49 AM  
**To:** 'Jenny Toh'  
**Cc:** Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); syaheeda.othman@qbe.com  
**Subject:** RE: Pre-repair survey GBH684K \*\*\* LKK REF: CC4/QBE18011773/Vja3  
**Attachments:** TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf  
**Categories:** HMK

### WITHOUT PREJUDICE

**Your ref: VC011599**  
**LKK REF: CC4/QBE18011773/Vja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBH 684K

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 3 July, 2018 6:10 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: Pre-repair survey GBH684K \*\*\* LKK REF: CC4/QBE18011773/Vja3

### WITHOUT PREJUDICE

**Your ref: VC011599**  
**LKK REF: CC4/QBE18011773/Vja3**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 27 June, 2018 8:45 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Pre-repair survey GBH684K \*\*\* LKK REF: CC4/QBE18011773/ja3

**WITHOUT PREJUDICE**

**Your ref: VC011599**

**LKK REF: CC4/QBE18011773/ja3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 26 June, 2018 2:48 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-repair survey GBH684K

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 26 June 2018 2:18 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Pre-repair survey GBH684K

Our ref: VC011599

Hi all

Kindly survey the third party claim:-

Insured: GBE6688B

TP Vehicle : GBH684K

Date of accident: 20/06/2018

Contact: as below

Kindly acknowledge receipt.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Jasmine Puar [<mailto:jasautoservices@gmail.com>]

**Sent:** Tuesday, 26 June, 2018 1:21 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Re: Pre-repair survey GBh684K

Dear Sir/Madam

Kindly proceed with LKK.

Thank you.

Gibson

On 26 Jun 2018, at 9:18 AM, Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)> wrote:

Our ref : V0013509

Dear Gibson

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Dear Sir / Madam,

We are filing a third party claim in behalf of our client with vehicle GBH684K against your insured GBE6688B (Accident on 20/06/2018).

We would like to request your good office to conduct a pre-repair inspection for our client's vehicle.

Enclosed are the following documents for your perusal.

- A) GIA Report
- B) TP Insurer Enquiry

Our client's vehicle is @ 6D Mandai Estate #03-02 M-Space Singapore 729938. Thank you very much. Regards, Gibson Soh HP: 96729559 JAS Auto Services 6D Mandai Estate #03-02 M-Space Singapore 729938

Regards,  
Gibson Soh HP: 96729559 JAS Auto Services 6D Mandai Estate #03-02 M-Space Singapore 729938

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

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