

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 3 July, 2018 6:10 PM  
**To:** 'Jenny Toh'  
**Cc:** Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** RE: Pre-repair survey GBH684K \*\*\* LKK REF: CC4/QBE18011773/Vja3

### WITHOUT PREJUDICE

**Your ref: VC011599**  
**LKK REF: CC4/QBE18011773/Vja3**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 27 June, 2018 8:45 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: Pre-repair survey GBH684K \*\*\* LKK REF: CC4/QBE18011773/ja3

### WITHOUT PREJUDICE

**Your ref: VC011599**  
**LKK REF: CC4/QBE18011773/ja3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 26 June, 2018 2:48 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-repair survey GBH684K

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 26 June 2018 2:18 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Pre-repair survey GBH684K

Our ref: VC011599

Hi all

Kindly survey the third party claim:-

Insured: GBE6688B

TP Vehicle : GBH684K

Date of accident: 20/06/2018

Contact: as below

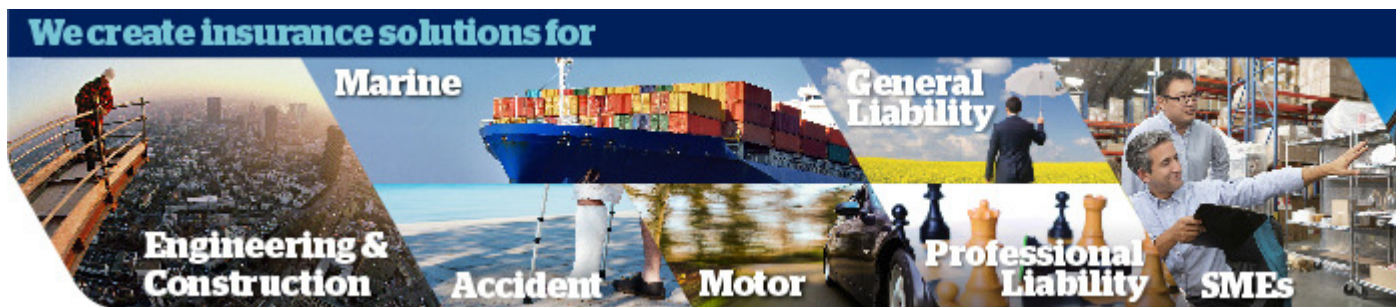
Kindly acknowledge receipt.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Jasmine Puar [<mailto:jasautoservices@gmail.com>]

**Sent:** Tuesday, 26 June, 2018 1:21 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Re: Pre-repair survey GBh684K

Dear Sir/Madam

Kindly proceed with LKK.

Thank you.

Gibson

On 26 Jun 2018, at 9:18 AM, Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)> wrote:

Our ref : V0013509

Dear Gibson

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

| COMPANY                             |
|-------------------------------------|
| Appraisal Associates Pte Ltd        |
| Automobile Inspection Services      |
| KM Auto Assessors Pte Ltd           |
| LKK Auto Consultants Pte Ltd        |
| Priority Services                   |
| Infiniti Appraisal Service          |
| Quantum Risk Management (S) Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Dear Sir / Madam,

We are filing a third party claim in behalf of our client with vehicle GBH684K against your insured GBE6688B (Accident on 20/06/2018).

We would like to request your good office to conduct a pre-repair inspection for our client's vehicle.

Enclosed are the following documents for your perusal.

- A) GIA Report
- B) TP Insurer Enquiry

Our client's vehicle is @ 6D Mandai Estate #03-02 M-Space Singapore 729938. Thank you very much. Regards, Gibson Soh HP: 96729559 JAS Auto Services 6D Mandai Estate #03-02 M-Space Singapore 729938

Regards,  
Gibson Soh HP: 96729559 JAS Auto Services 6D Mandai Estate #03-02 M-Space Singapore 729938

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

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