

INS. CASE OWNER:

CC 4 / FWD 180 11712, K ea39

LKK:

IDAC:

Insured:

Kenneth

DOI:

ASSIGNMENT

4-2-18

Date / Time:

26/6/18

Registered in Merimen:

27/6/18

Pre-assign / CCU / FTE

SJF 4965P



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 24/6-18

Place of Accident:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SIC 7188 B



INSRS:

WSP:

Tel:

Liability:

RMKS:

24 AM 10:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SIC 7188 B, X; SJF 4965P, X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

10/7

Sent By:

Vn

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle /WP

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF: FWD/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

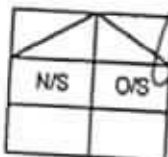
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

1-B-1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKG 71883

Yr Regn: 12, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Opel Insignia c.c. 1998

Colour:

M. Black

AC: Insured / Std / NI / NA

Sp. Reading

148275

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WOLGM5EE2A1130974

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modl:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

245/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Rovelo

Front

Rear

R/Bal.

7

mm

R/Bal.

6

mm

L/Bal.

7

mm

L/Bal.

6

mm

D.O.A.

24/6/18

D.O.A.

9/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/7 File pass to Carline

TIP: 41,730 (REQ: 12,403 HD 85% EXCLUDE CHECK ITEM 41,260)

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trlp:

Add Fee:



: Site Insp (\$



: Interview (\$



Tech Invs (\$



Weekend (\$

Survey Fee:

Transportation:

\$ - RS - SI

Fixpos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1390D

Vehicle Details

Vehicle No.: SKQ71888
Vehicle to be Exported: Yes
Intended De-registration Date: 26 Jun 2018
Vehicle Make: OPEL
Vehicle Model: INSIGNIA 2.0 AT ABS D/AB 2WD 4DR GAS/D
Primary Colour: Black
Manufacturing Year: 2010
Engine No.: A20NHT0N015916
Chassis No.: W0LGM5EE2A1130974
Maximum Power Output: 162.0 kW (217 bhp)
Open Market Value: \$29,687.00
Original Registration Date: 23 Dec 2010
First Registration Date: 23 Dec 2010
Transfer Count: 4
Actual ARF Paid: \$29,687.00

Intended PARF Rebate Details

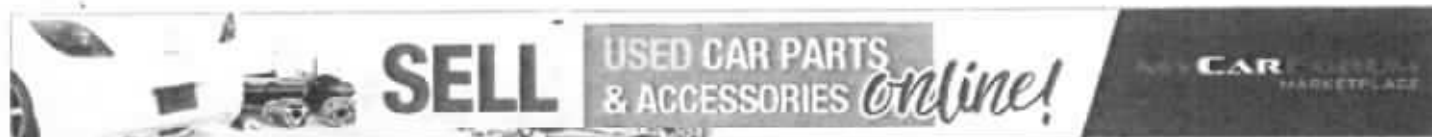
PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Dec 2020
PARF Rebate Amount: \$17,812.00

Intended COE Rebate Details

COE Expiry Date: 22 Dec 2020
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$71,186.00
COE Rebate Amount: \$17,906.00
Total Rebate Amount: \$35,718.00

The information contained herein is correct as at 26 Jun 2018

OK



Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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Nissan NV350, Registered September 2015.



1 owner, imported from, well
maintained, Direct Seller
Direct Owner. Good

Lake View Credit Pte Ltd [View Our Site](#)

- > Low prices guaranteed
- > Specialist in Japanese cars
- > Easy loan approval
- > All terms are negotiable

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2 vehicles

Opel Insignia

Sort by Date Posted ▼ 20 results/page ▼

Advanced Search 🔍

	Name	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Opel Insignia		Any	Any	Any	Any	Any	Any	Available
	Opel Insignia Sport Tourer 2.0A		\$162,888	\$14,280 /yr	12-Feb-2018	1,998 cc	6,500 km	Stationwagon	Available
	3 Months Old Management Unit, One And Only Opel Sports Tourer For Sale In Market, Great Discount From Brand New (\$189888), Save \$20K, Best Deal Available. Adaptive Cruise Control, All Round 360 View C...								View Details
	Posted: 26-Jun-2018 Tags: 2018 Opel Insignia, Opel Insignia, Opel, Insignia, Used Opel								
	Opel Insignia 1.6A Turbo		\$76,800	\$10,990 /yr	18-Mar-2014	1,598 cc	47,235 km	Luxury	Available
	One And Only Opel Insignia 1.6 Turbo In The Market! Management Unit! Always Park Under Shelter And Seldom Used! Super Low Genuine Mileage With Full Agent Maintained Records! Warranty Till 3/2019! Car ...								View Details
	Posted: 21-Jun-2018 Tags: 2014 Opel Insignia, Opel Insignia, Opel, Insignia, Used Opel								

Save this search criteria, to get email alerts whenever a match is found.

For old advertisements, view Expired ads

20 results/page

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BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986

*Not Authorized
Payment By point*

ACCIDENT REPAIR ON : SKQ7188B

Date: 28/06/2018

MODEL : OPEL INSIGNIA

Page : 1 of 2

POLICY NO : GA068895/1

CHASSIS NO : W0LGM5EE2A1130974

MANUFACTURING YEAR : 2011

DATE / TIME OF ACCIDENT: 24/06/2018 Time: 2050Hrs ALONG MALAYSIA CUSTOMS

THIRD PARTY VEHICLE NO : SJF4965P

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

<u>Replacement Of Parts</u>		Quantity	Unit Price	Condition	Amount	
S/N			S\$		S\$	
1	Front Bumper	1	1,450.00		1,450.00	X
2	Front Bumper Side Retainer LH	1	90.00		90.00	X
3	Front Bumper Side Retainer RH	1	90.00		90.00	X
4	Headlamp RH	1	1,600.00		1,600.00	X
5	Front Fender RH	1	800.00		800.00	✓
6	Front Fender Shield RH	1	190.00		190.00	X
7	Side Mirror Assembly RH	1	1,400.00		1,400.00	✓
8	Side Mirror Glass RH	1				
9	Front Door Assy RH	1	1,800.00		1,800.00	} X
10	Front Door Upper Hinge RH	1	200.00		200.00	
11	Front Door Lower Hinge RH	1	200.00		200.00	
12	Front Door Lock	1	400.00		400.00	
13	Front Wheel Rim RH	1	1,200.00		1,200.00	
14	Front Knuckle Arm RH	1	1,200.00		1,200.00	
15	Front Knuckle Arm Bearing RH	1	550.00		550.00	
16	Front Lower Arm RH	1	400.00		400.00	
17	Front Stabilizer Link RH	1	90.00		90.00	
18	Front Tie Rod RH	1	100.00		100.00	
19	Front Tie Rod End RH	1	90.00		90.00	
20	Front Absorber RH	1	350.00		350.00	
21	Front Absorber Mounting RH	1	180.00		180.00	
22	Front Absorber Stopper RH	1	65.00		65.00	
23	Front ABS Sensor	1	180.00		180.00	
Sub-Total:					12,625.00	
Less Discount 10%					1,262.50	
Total Parts:					11,362.50	

Special Nett Items

1	Anti-rust coating	1	80.00		80.00	30/
2	Front Bumper Clips	12			-	X
3	Front Fender Shield Clips RH	12			-	X
4	Front Tyre RH	1	190.00		190.00	X
Total Parts:					270.00	

Labour Charges For Front and Side Portion

- Provide skill labour to remove all damaged parts, panel beat, cut & weld

- if necessary and align all panel and reinstall all damaged parts.
- 2 Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities
 - 3 Provide skill labour to disconnect and check electrical wiring
 - 4 Provide skill labour to check and re-adjust wheel alignment
 - 5 Provide skill labour to remove and replace wheel rim and tyre with balancing
 - 6 Provide skill labour to remove and replace window glass
 - 7 Provide skill labour to dismantle and transfer door fittings and mechanism to facilitate repair
 - 8 Provide skill labour to remove and replace/refit undercarriage

Total Labour:

Total Parts & Labour:

GST 7%

Grand Total:

4001
1,000.00

500
800.00

60.00

70.00

80.00

160.00

80.00

250.00

2,500.00

14,132.50

989.28

15,121.78

Estimate Repair Duration

10 days

4 days

ACCIDENT VEHICLE OF : SKQ7188B

Page : 2 of 2

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

ESTIMATOR: ANTHONY

Survey attended by:

Name : Kennerly

Company : LKK

Date : 9/7/18

Time : 3.05pm

Contact No: 96910663

Email : _____

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Tuesday, 26 June 2018 3:35 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P)
Attachments: SKM_C224e18062612300.pdf; SKM_C224e18062614420_0001.jpg

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



4:37pm @ 26/06/2018
person @ jacelyn
vehicle not in

**Endowment Plan**
Get the biggest guaranteed return for a 3
year plan available online.
Limited time offer!



2.02% p.a.
fwd.com.sg
SAVE NOW

From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Tuesday, 26 June, 2018 2:43 PM

To: Motor Claims SG - SG Common; Clara Li Zirong - SGUser

Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau

Subject: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,
Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

ATTENTION:

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE

SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 2009175125K

Your Vehicle: SJF4965P

Our Vehicle: SKQ7188B

**WITHOUT PREJUDICE
BY FAX: 6727 5799 ONLY**

Date: 26/06/2018

M/s FWD SINGAPORE PTE LTD

6 Temasek Boulevard #18-01

Suntec Tower Four

Singapore 038986

Dear Sir,

ACCIDENT INVOLVING SKQ7188B & SJF4965P ON 24/06/2018 ALONG MALAYSIA CUSTOM.
We refer to the above matter.

Notice to conduct a pre-repair inspection of vehicle no SKQ7188B Please be informed that the said

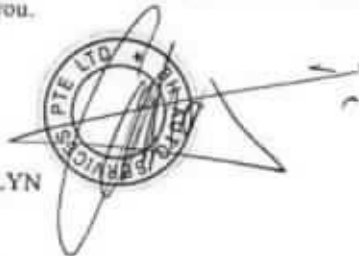
Please be informed that the said vehicle can be inspected at:

BLK 1 SIN MING INDUSTRIAL ESTATE
SECTOR C #01-115 SINGAPORE 575636.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Yours Faithfully,

BH Auto Services Pte Ltd/ JACELYN



BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way #08-16
Singapore (079120)
ATTN: MOTOR CLAIM DEPARTMENT
Tel: 6419 3000 Fax: 6835 7416
DEAR SIR / MADAM:

ACCIDENT REPAIR ON: SKQ7188B
MODEL: OPEL INSIGNIA
POLICY NO: GA068895/1
CHASSIS NO: W0LGM5EE2A1130974
ENGINE NO: A20NHT0N015916
DATE / TIME OF ACCIDENT: 06/01/2018 Time: 2040Hrs along CTE TUNNEL TOWARDS CHINATOWN
THIRD PARTY VEHICLE NO: GBG909T

Date: 04/01/2018
Page: 1 of 2

FAX - 6768 0361

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

Replacement Of Parts

S/N	Quantity	Unit Price	Condition	Amount
1 Front Bumper <i>damaged</i>	1	\$S		\$S
2 Front Bumper Side Retainer LH <i>new</i>	1	1,400.00		✓ 1,400.00
3 Front Bumper Side Retainer RH <i>new</i>	1	90.00		✓ 90.00
4 Headlamp RH <i>check</i>	1	90.00		✓ 90.00
5 Front Fender RH <i>cracked</i>	1	1,800.00		✓ 1,800.00
6 Front Fender Shield RH <i>SC</i>	1	800.00		✓ 800.00
7 Side Mirror Assembly RH <i>SC</i>	1	190.00		✓ 190.00
8 Side Mirror Glass RH <i>SC</i>	1	1,400.00		✓ 1,400.00
9 Front Door Assy RH <i>3rd Party Repair</i>	1	1,800.00		✓ 1,800.00
10 Front Door Upper Hinge RH <i>> Intact</i>	1	200.00		✓ 200.00
11 Front Door Lower Hinge RH <i>> Intact</i>	1	200.00		✓ 200.00
12 Front Door Lock <i>SC</i>	1	400.00		✓ 400.00
13 Front Wheel Rim RH <i>Grated</i>	1	1,200.00		✓ 1,200.00
14 Front Knuckle Arm RH	1	1,200.00		✓ 1,200.00
15 Front Knuckle Arm Bearing RH	1	500.00		✓ 500.00
16 Front Lower Arm RH	1	400.00		✓ 400.00
17 Front Stabilizer Link RH	1	90.00		✓ 90.00
18 Front Tie Rod RH	1	100.00		✓ 100.00
19 Front Tie Rod End RH	1	90.00		✓ 90.00
20 Front Absorber RH	1	350.00		✓ 350.00
21 Front Absorber Mounting RH	1	180.00		✓ 180.00
22 Front Absorber Stopper RH	1	65.00		✓ 65.00
23 Front ABS Sensor <i>SC</i>	1	180.00		✓ 180.00
Sub-Total:				12,725.00
Total Parts:				12,725.00

Special Nett Items

Part Items		Total Parts:		12,725.00
1	Anti-rust coating			
2	Front Bumper Clips	1	80.00	527 80.00
3	Front Fender Shield Clips RH	12		527 -
4	Front Tyre RH	12		304 -
		1	190.00	190.00
				<hr/> 270.00
Total Parts:				<hr/> 12,995.00

Labour Charges For Front Side Portion

- 1 Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.
- 2 Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities
- 3 Provide skill labour to disconnect and check electrical wiring
- 4 Provide skill labour to check and re-adjust wheel alignment
- 5 Provide skill labour to remove and replace wheel rim and tyre with balancing
- 6 Provide skill labour to remove and replace window glass
- 7 Provide skill labour to dismantle and transfer door fittings and mechanism to facilitate repair
- 8 Provide skill labour to remove and replace/refit undercarriage

6000 1,000.00

6000 800.00

6000 60.00

6000 70.00

6000 80.00

6000 160.00

6000 80.00

250.00

2,500.00

Total Parts & Labour:

15,495.00

GST 7%

1,084.65

Grand Total:

16,579.65

Estimate Repair Duration

7 days

ACCIDENT VEHICLE OF : SKQ7188B

Page : 2 of 2

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

ESTIMATOR: ANTHONY

04
12/1/18 11:45

Survey attended by:

Name : _____
Company : _____
Date : _____
Time : _____
Contact No : _____
Email : _____

Mileage: 133893

Tyre: Yokohama

745/45R18

40%

Black

Michon / (RT)

[Signature]







Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 17 October 2018 3:28 PM
To: 'motorclaims.sg@fwd.com'
Cc: Admin A
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)
Attachments: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) *** LKK REF: CC4/FWD18011772/ea3

Hi Josey,

We refer to the above matter.

Third party repairer inform that their client would like to withdraw third party claim.

In view of above we would submit our report and close off the case.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Sent: Tuesday, 21 August 2018 10:58 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; motorclaims.sg@fwd.com
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Hi Mei Kwan,

Please note that insured has yet to report.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 21 August, 2018 8:18 AM
To: Motor Claims SG - SG Common
Cc: Asher Sng (LKKAUTO); Admin A; Josey Loh Kah Wai - SGUser
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Sent: Wednesday, 8 August, 2018 5:01 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; josey.loh@fwd.com
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Hi Mei Kwan,

Our insured has yet to report the accident. Will upload a copy upon receipt.

Thanks.

Regards,
Clara

Regards,
Clara

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 7 August, 2018 10:08 AM
To: Motor Claims SG - SG Common
Cc: Asher Sng (LKKAUTO); Admin A
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Sent: Friday, 20 July, 2018 9:47 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Hi Mei Kwan,

Our insured has yet to report the accident. Will upload a copy upon receipt.

Thanks.

Regards,
Clara

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 20 July, 2018 8:48 AM
To: Motor Claims SG - SG Common
Cc: Asher Sng (LKKAUTO); Admin A
Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: Wednesday, 11 July, 2018 11:02 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; motorclaims.sg@fwd.com

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Hi Mei Kwan,

Received with thanks.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 10 July, 2018 8:02 PM

To: Motor Claims SG - SG Common

Cc: Asher Sng (LKKAuto); Admin A

Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Dear Josey,

Enclosed TP's video footage for your review.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: Tuesday, 10 July, 2018 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; motorclaims.sg@fwd.com

Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P) (FWD Ref: 1201800008185)

Hi Mei Kwan,

Please note that Insured has yet to report, reminder was sent to Insured.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

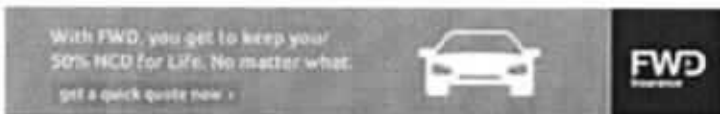
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 10 July, 2018 1:36 PM

To: Motor Claims SG - SG Common

Cc: Asher Sng (LKKAuto); Admin A

Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P)

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to upload / grant right OI GIA in Merimen.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 26 June, 2018 4:42 PM

To: motorclaims.sg@fwd.com; assignments@lkkauto.com <assignments@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: Tuesday, 26 June 2018 3:35 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Subject: FW: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P)

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



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--	--	--	--

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Tuesday, 26 June, 2018 2:43 PM

To: Motor Claims SG - SG Common; Clara Li Zirong - SGUser

Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau

Subject: pre repair inspection(OUR VEHICLE - SKQ7188B / YOUR VEHICLE - SJF4965P)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jun 2018 Edit Reg		26 Jun 2018 00:00 Edit Adj Rpt	S\$1,730.00 Edit Estimates	S\$1,730.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Muhammad Farhan Bin Abdullah , ID: S8731415D									
Main Claimant: LEOW JOON NGEE , ID: S11713900									
Vehicle Reg. No.: SKQ7188B		Date of Loss: 24/06/2018 00:00 - :59 [90 Months and 1 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201800008185		Policy/Cover Note No.: PNPV2018-00007319 (Comprehensive)							
Vehicle Reg. No. (Insured): SJF4965P		Policy No. (Claimant): GA068895/1							
Excess:									
Repairer: BH Auto Services Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/07/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKQ7188B (1201800008185)
[SJF4965P]
TP
LEOW JOON NGEE
Jun 24 2018 12:00AM
[Muhammad Farhan Bin Abdullah]
BH Auto Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	10/07/18 15:41	Adjuster Immediate Advice	Load HTML		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
2	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
3	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
4	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
5	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
6	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
7	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
8	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
9	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
10	17/10/18 15:31	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>	
11	17/10/18 15:31	General View	Load JPG	<input checked="" type="checkbox"/>	
12	17/10/18 15:31	Chassis Number	Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	27/06/18 20:30	ACKNOWLEDGEMENT EMAIL TO FWD DD 26.06.2018	Load PDF		
2	27/06/18 20:30	NOTIFICATION FROM WORKSHOP	Load JPG	<input checked="" type="checkbox"/>	
3	27/06/18 20:30	GIA SEARCH.	Load PDF		
4	28/06/18 14:08	EMAIL - FWD TO OI DD 28.06.2018	Load PDF		
5	29/06/18 09:45	TP GIA REPORT	Load PDF		
6	11/07/18 20:15	TP ESTIMATE - MARKED	Load PDF		
7	17/10/18 15:30	EMAIL FROM WSP DD 081018	Load PDF		
8	17/10/18 15:30	EMAIL TO FWD DD 171018	Load PDF		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print	
1	29/08/18 15:58	Insured GIA report	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
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Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18011772/KEA3Q2

Date: 23/10/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00007319

Claimant Vehicle No: SKQ7188B Insured Vehicle No: SJF4965P

Date of Loss: 24/06/2018 Nature of Claim: TP Claim No: 1201800008185

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKQ7188B**
 Make & Model: OPEL INSIGNIA, 2.0 AT (A) Engine No: A20NHT0N015916
 Reg. Date: 23/12/2010 (Man. Year: 2010) Chassis No: W0LGM5EE2A1130974
 Colour: Metallic Black Odometer: 148275 km
 Engine Capacity: 1998 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45Z R18 Rear Tyre Size: 245/45Z R18
 Front Left Side: Rovelo 7 mm Rear Left Side: Rovelo 6 mm
 Front Right Side: Rovelo 7 mm Rear Right Side: Rovelo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,552.50	720.00	10,832.50	93.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,580.00	1,010.00	1,570.00	60.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,132.50	1,730.00	12,402.50	87.76
+ GST 7.00/7.00% (S\$)	989.28	121.10	868.18	87.76
Nett Amount (S\$)	15,121.78	1,851.10	13,270.68	87.76

INSPECTION

Date of Assignment: 26/06/2018

Date Inspected: 09/07/2018 Inspected At:

BH Auto Services Pte Ltd (Sin Ming)
Blk 1 Sin Ming Industrial Estate Sector C,
#01/111/113/115/117
Singapore 575636

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 22 Oct 2018)	
Parts: 143	OPEL INSIGNIA 2.0 AT (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SKQ7188B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,450.00 FL	*- FL
2	1		*FRONT BUMPER SIDE RETAINER LH	Serviceable	90.00 FL	*- FL
3	1		*FRONT BUMPER SIDE RETAINER RH	Serviceable	90.00 FL	*- FL
4	1		*HEADLAMP RH	Serviceable	1,600.00 FL	*- FL
5	1		*FRONT FENDER RH	Bent	800.00 FL	*800.00 FL
6	1		*FRONT FENDER SHIELD RH	Serviceable	190.00 FL	*- FL
7	1		*SIDE MIRROR ASSEMBLY RH	*Check	1,400.00 FL	*- FL
8	1		*SIDE MIRROR GLASS RH (NPA)	Not Necessary	0.00 FL	*- FL
9	1		*FRONT DOOR ASSY RH	Repair	1,800.00 FL	*- FL
10	1		*FRONT DOOR UPPER HINGE RH	Repair	200.00 FL	*- FL
11	1		*FRONT DOOR LOWER HINGE RH	Repair	200.00 FL	*- FL
12	1		*FRONT DOOR LOCK	Repair	400.00 FL	*- FL
13	1		*FRONT WHEEL RIM RH	Serviceable	1,200.00 FL	*- FL
14	1		*FRONT KNUCKLE ARM RH	Serviceable	1,200.00 FL	*- FL
15	1		*FRONT KNUCKLE ARM BEARING RH	Not Necessary	550.00 FL	*- FL
16	1		*FRONT LOWER ARM RH	Serviceable	400.00 FL	*- FL
17	1		*FRONT STABILIZER LINK RH	Serviceable	90.00 FL	*- FL
18	1		*FRONT TIE ROD RH	Serviceable	100.00 FL	*- FL
19	1		*FRONT TIE ROF END RH	Serviceable	90.00 FL	*- FL
20	1		*FRONT ABSORBER RH	Serviceable	350.00 FL	*- FL
21	1		*FRONT ABSORBER MOUNTING RH	Serviceable	180.00 FL	*- FL
22	1		*FRONT ABSORBER STOPPER RH	Serviceable	65.00 FL	*- FL
23	1		*FRONT ABS SENSOR	Serviceable	180.00 FL	*- FL
24	12		*FRONT BUMPER CLIPS (NPA)	Not Necessary	0.00 FS	*- FS
25	12		*FRONT FENDER SHIELD CLIPS RH (NPA)	Not Necessary	0.00 FS	*- FS
26	1		*FRONT TYRE RH	Serviceable	190.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	12,815.00	800.00
- List Item Discount on L Items 10.00/10.00% (S\$)	1,262.50	80.00
Total Parts (S\$)	11,552.50	720.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ANTI -RUST COATING	New	80.00	30.00
2	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS PANEL BEAT ,CUT & WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS	New	1,000.00	400.00
3	PROVIDE SKILL LABOUR & MATERIAL TO PUTTY ALL DAMAGED PARTS & PANEL & TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITATES	New	800.00	500.00
4	PROVIDE SKILL LABOUR TO DISCONNECT AND CHECK ELECTRICAL WIRING	New	60.00	20.00
5	PROVIDE SKILL LABOUR TO CHECK AND RE-ADJUST WHEEL ALIGNMENT	New	70.00	0.00
6	PROVIDE SKILL LABOUR TO REMOVE AND REPLACE WHEEL RIM AND TYRE WITH BALANCING	New	80.00	0.00
7	PROVIDE SKILL LABOUR TO REMOVE AND REPLACE WINDOW GLASS }	New	160.00	60.00
8	PROVIDE SKILL LABOUR TO DISMANTLE AND TRANSFER DOOR FITTINGS AND MECHANISM TO FACILITATE REPAIR }	New	80.00	0.00
9	PROVIDE SKILL LABOUR TO REMOVE AND REPLACE /REFIT UNDERCARRIAGE	New	250.00	0.00
Gross Labour Cost (\$\$)			2,580.00	1,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >