

INS. CASE OWNER:

CC 6/CTI1801 1766, 1763

LKK
IDAC

Surveyor:

Tayfiah

DOI:

ASSIGNMENT

27/6/18

Date / Time:

27/6/18

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 1490X

Name of Insured:

OWESTO CAR RENTALS

Insured Tel No.:

HP:

9/2/18

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Fanny Jomb Thongy

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SWM18000803/003

Policy No.:

DMHC5M734061700

Make / Model:

KUNYA

Place of Accident:

BAYU LEAK K0

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHD2K85J

INSRS:
WSP:
Tel:
Liability:
RMKS:mml
mmlINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting hr (1st):
Non-Reporting hr (2nd):
Non-Reporting hr (Final):
Notification hr (if non-pickup):
Call OI:
After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):
After call hr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIB:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

PRELIMINARY ADVICE

Date/Time: 26/6/18

Sent By: Dne

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle / vsp
2) Report Format: TP
3) Survey line: 330



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI18011766/T1ub3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 27-06-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLN 1490X	Veh. Inspected	SHD 2885J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/02/2018	Inspection Date	27/06/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 LILY AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTI18011766/T1ub3

Date: 28.06.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD2885J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.06.2018 at the premises of M/s Prime Auto Claims Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,604.07
Revised Estimate Amount	: S\$	1,894.01
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 27.06.2018

China Taiping Insurance (S) Pte Ltd

2 Anson Road #16-00

Springleaf Tower

Singapore 079909

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2885J TOYOTA VELLFIRE (2013)

To Supply

1) 1pc	Front bumper	\$ le 1,785.00
2) 1set	Front bumper clip	\$ ne 60.00
3) 1pc	Front bumper left retainer	\$ ne 120.35
4) 1pc	Front bumper left front sensor	\$ APY x 569.10
5) 1pc	Front bumper left front sensor cover	\$ X 44.50
6) 1pc	Front bumper left front tow hook cover	\$ KY 59.80

Sub total parts	\$	2,638.75
Less: 25% discount	\$	659.68
	\$	1,979.07

To Supply S.Nett Parts

1) 1pc	Front no. plate	\$ APY X 35.00
---------	-----------------	---------------------------

Sub total S.Nett Parts	\$	35.00
------------------------	----	-------

L/charges

1) To remove & refit front sensor, reset front sensor light. Check wiring. light. Check wiring	\$ 20	40.00
2) To remove & replace front bumper. Align & adjust front bumper.	\$ 200	250.00

3) To putty, respray painting front bumper, front sensor cover & tow hook
cover in pearl white. To polish

200
\$ 300.00

Sub total L/charges	\$ 590.00
Estimated Grand total	\$ 2,604.07

Taylor 97498749

'wp'
26/6/18 @ 1020

Lumpsum

Resurvey after repair

02 days

surcelldata.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shu Pei (LKKAUTO)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Sent: Tuesday, 10 July 2018 12:50 PM
To: Shu Pei (LKKAUTO); Thin Thin (LKKAUTO)
Cc: Angie Foo; Admin A; Jowyn Tay
Subject: RE: Direct Settlement - Accident Involving SLN1490X (OI : SNM18D00803/C03/0) and SHD2885J (TP : LKK REF - CC6/CTI18011766/ub3) on 09.02.2018
Attachments: MANC18020246-SLN1490X.pdf; SNM18D00803C03 20180710-TO INSD-APPT LKK AS SETTLEMENT AGENT.pdf

Importance: High

Dear Shu Pei and Thin Thin,

Refer to the said matter.

We attached our insured's accident report and letter for your immediate attention.

At the same time, please request for the video footage from SHD2885J and thereafter, forward the same to us.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive
Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

Website www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 27 June, 2018 8:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLN1490X (OI : CTI - TBA) and SHD2885J (TP : LKK REF - CC6/CTI18011766/ub3) on 09.02.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case from M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:
- TP's GIA report

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #15-02 Springear Tower Singapore 079908
Tel: 6389 6111 Fax: 6222 1033
Website: www.ctaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D00803/C03/0**

Date : **10 JULY 2018**

via Ordinary & Registered Mail

**ONESTO CAR RENTALS
511 GUILLEMARD ROAD
#03-05 GRANDLINK SQUARE
SINGAPORE 399849**

Dear Sir / Madam

**ACCIDENT INVOLVING SLN1490X AND SHD2885J ON 08 FEBRUARY 2018
ALONG PAYA LEBAR ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD2885J**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : THIN THIN

Ref : CC6/CT118011766/UB3

Contact No : 68412360

via Email : THINTHIN@LKKAUTO.COM

CC : Agent - (AN0590A) - TECK WEI CREDIT PTE LTD

F01/LKKDS-2013



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 03.07.2018

Our ref: SHD2885J

Your Ref: Please advice

China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Without prejudice
Fax: 6224 7175

Attn: Motor Claims Dept

Dear Madam,

ACCIDENT ON 09.02.2018 INVOLVING VEHICLES SHD2885J & SLN1490X

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2885J in their third party claim against your insured / driver of SLN1490X

Appended below our client's claim:-

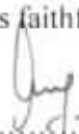
1. Cost of repair	\$ 1,605.00
2. Loss of rental (Pre-inspection arrangement)	\$ 142.80
3. Loss of rental @\$142.80 x 2 days	\$ 285.60
4. GIA search Fee	\$ 2.00
Total	<u>\$ 2,035.40</u>

We enclosed herewith our invoice 2128, GIA search receipt, letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,


.....
Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

TAX INVOICE

No: 2128

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS**China Taiping Insurance (S) Pte Ltd**

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Date: 30/6/2018

Works Order No: 2130

Vehicle No: SHD2885J

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Vellfire Repair Date : 26/6/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 1,500.00
		SUB TOTAL	\$ 1,500.00
		GST 7%	\$ 105.00
		TOTAL	\$ 1,605.00

* Compound interests at the rate of 1% per month will be charged on late payment.

Prepared by

Prime Auto Claims Service Pte Ltd
Manager



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-022256

Date of Request: 09/02/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 09/02/2018

Enquiry By Liu Pei Yee

Vehicle No. SLN1490X

Accident Date 09/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-022256
Date of Request: 09/02/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 09/02/2018
Enquiry By: Liu Pei Yee
Vehicle No: SLN1490X
Accident Date: 09/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLN1490X	China Taiping Insurance (Singapore) Pte. Ltd.	24/04/2017-23/04/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.


LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 09.02.2018 INVOLVING SHD2885J & SLN1490X
AT PAYA LEBAR ROAD

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2885J in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.


.....
Signature (Company's stamp if applicable)
Name:
NRIC:



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2885J

Date : 29.06.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. WONG KOK CHUAN

This letter serves to confirm that Mr. Wong Kok Chuan, Nric Number S8436675G is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2885J for Singapore Dollar One Hundred and Forty Two and Cents Eighty (\$142.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

Mr Chan Kong Loong
Workshop Manager



CHAN KONG LOONG
S76301061
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 23 May 2019 4:14 PM
To: Claims Dept of CTI
Cc: Alfred Toh
Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0

Hi Sir,

We refer to the above matter.

Third party repairer have inform that the case have submitted to lawyer to handle.

In view of above, we will process to closed the case and submit our report to your good office.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Friday, 2 November 2018 10:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0
Importance: High

LKK REF: CC6/CTI8011766/T1ub3
CTI REF: SNM18D00803C02/0 (SLN1490X)

Dear Alfred,

We refer to the below matter.

Please be inform that we have send reminder to Insured, however there is no response from OI.

In view of the above, kindly let us have your further instruction as TP is keep on chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 5 October 2018 12:33 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hslao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0

LKK REF: CC6/CTI8011766/T1ub3

CTI REF: SNM18D00803C02/0 (SLN1490X)

Dear Thin Thin

We refer to the above matter.

Please assist to **demand the Rental Agreement from Insured** and check the status of their claim against SHD2885J (SUCCESSFUL or REJECTED).

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: Friday, October 05, 2018 12:06 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0
Importance: High

Hi Thin Thin

Our below e-mail referred.

Please let us have your decision towards the case by end of the day 05.10.2018 1730hrs.

Thank you

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 1 F (65) 6515 2948
HP (65) 9818 4304

A member of the Prime Group

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 28 September, 2018 10:51 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin, **Final Reminder**

For swift & amicable settlement and to avoid costly litigation for collision damages, please let us have your offer on or before 05.10.2018.

Failing which, our client will have no alternative but to recover their losses via their appointed solicitors without further reference to you

Regards

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948
HP (65) 9818 4304

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 13 September, 2018 12:05 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: admin-a@lkkauto.com <admin-a@lkkauto.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin, **3rd Reminder**

Our LOD dated 03.07.2018 referred.

Our video footage forwarded to you on 02.07.2018.

From our hirer's video footage, we are in view that your insured statement did not match the actual circumstances of this accident and he had no reason to apply emergency brake after he had changed lane into our client's lane.

If we do not receive your offer **on or before 19.09.2018**, our client will not hesitate to recover their losses via their appointed solicitors without further reference to you

Regards

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 | F (65) 6515 2948
HP (65) 9818 4304

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 05 September, 2018 10:43 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin, **2nd reminder**

LOD & video had forwarded to your office earlier.

For swift & amicable settlement, please let us have your offer on liabilities & quantum **on or before 12.09.2018**

Regards

Alice Leong
Motor Claims Manager

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 | F (65) 6515 2948
HP (65) 9818 4304

A member of the Prime Group

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 02 August, 2018 2:51 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin

1st Reminder

Our LOD dated 03.07.2018 referred.

For switch & amicable settlement, please let us have your offer on liabilities & quantum.

Regards

Alice Leong
Motor Claims Manager

Prime Auto Claims Service Pte Ltd
5 Benoi Place Singapore 629926
T (65): 6861 0908 | F (65) 6515 2948
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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 24 July, 2018 9:58 AM
To: 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>
Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin,

The above referred.

For swift & amicable settlement, please let us have your offer.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926

T (65): 6861 0908 | F (65) 6515 2948

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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]

Sent: 04 July, 2018 10:20 AM

To: Alice Leong <aliceleong@primeautoclaims.com>

Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3

Dear Alice,

We acknowledge your email below.

We will look into the matter and will revert back to you.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Monday, 2 July 2018 4:45 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3

Importance: High

Hi Thin Thin,

The above referred.

We enclosed our hirer's video footage for your perusal. Please establish liabilities after viewing on urgent basis.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18011766/T1eb3q2

3 ANSON ROAD #16-00

SPRINGLEAF TOWERSINGAPORE 079909

Date : 12-06-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLN 1490X	Veh. Inspected	SHD 2885J
Policy No.	DMHCSN1734061700	Coverage (\$)	0.00
Claim No.	SNM18D00803/C03/0	Excess (\$)	0.00
Assign From		Assign Date	27/06/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	ATH208025243	Colour	WHITE
Odometer	470982	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/65 R15	GOODRIDE	6 mm
L/H Front Tyre	215/65 R15	GOODRIDE	6 mm
R/H Rear Tyre	215/65 R15	GOODRIDE	6 mm
L/H Rear Tyre	215/65 R15	GOODRIDE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/02/2018	Inspection Date	27/06/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2885J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	DEFORMED	1,785.00	1,785.00
1	SET FRONT BUMPER CLIP	NECESSARY	60.00	60.00
1	FRONT BUMPER LEFT RETAINER	NECESSARY	120.35	120.35
1	FRONT BUMPER LEFT FRONT SENSOR	NOT NECESSARY	569.10	-
1	FRONT BUMPER LEFT FRONT SENSOR COVER	NOT NECESSARY	44.50	-
1	FRONT BUMPER LEFT FRONT TOW HOOK COVER	TO REPAIR SEE LABOUR	59.80	-
	LESS 25% DISCOUNT		-659.69	-491.34
			1,979.06	1,474.01
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NO.PLATE (SN)	NOT NECESSARY	35.00	-
			35.00	-
	<u>LABOUR</u>			
	TO REMOVE & REFIT FRONT SENSOR ,RESET FRONT SENSOR LIGHT .CHECK WIRING.LIGHT .CHECK WIRING.		40.00	20.00
	TO REMOVE & REPLACE FRONT BUMPER .ALIGN & ADJUST FRONT BUMPER.INCLUSIVE OF THE REPAIR OF FRONT BUMPER LEFT FRONT TOW HOOK COVER .		250.00	200.00
	TO PUTTY,RESPRAY PAINTING FRONT BUMPER ,FRONT SENSOR COVER & TOW HOOK COVER IN PEARL WHITE .TO POLISH.		300.00	200.00
			590.00	420.00
	GRAND TOTAL		2,604.06	1,894.01
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,500.00

Report Ref No. CC6/CTI18011766/T1eb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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