

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 23 May 2019 4:14 PM
To: Claims Dept of CTI
Cc: Alfred Toh
Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0

Hi Sir,

We refer to the above matter.

Third party repairer have inform that the case have submitted to lawyer to handle.

In view of above, we will process to closed the case and submit our report to your good office.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Friday, 2 November 2018 10:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0
Importance: High

LKK REF: CC6/CTI8011766/T1ub3

CTI REF: SNM18D00803C02/0 (SLN1490X)

Dear Alfred,

We refer to the below matter.

Please be inform that we have send reminder to Insured, however there is no response from OI.

In view of the above, kindly let us have your further instruction as TP is keep on chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 5 October 2018 12:33 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0

LKK REF: CC6/CTI8011766/T1ub3

CTI REF: SNM18D00803C02/0 (SLN1490X)

Dear Thin Thin

We refer to the above matter.

Please assist to **demand the Rental Agreement from Insured** and check the status of their claim against SHD2885J (**SUCCESSFUL or REJECTED**).

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: Friday, October 05, 2018 12:06 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3 - SNM18D00803C03/0
Importance: High

Hi Thin Thin

Our below e-mail referred.

Please let us have your decision towards the case by end of the day 05.10.2018 1730hrs.

Thank you

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 I F (65) 6515 2948
HP (65) 9818 4304

A member of the Prime Group

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 28 September, 2018 10:51 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin, **Final Reminder**

For swift & amicable settlement and to avoid costly litigation for collision damages, please let us have your offer on or before 05.10.2018.

Failing which, our client will have no alternative but to recover their losses via their appointed solicitors without further reference to you

Regards

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927

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HP (65) 9818 4304

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 13 September, 2018 12:05 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: admin-a@lkkauto.com <admin-a@lkkauto.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin,

3rd Reminder

Our LOD dated 03.07.2018 referred.

Our video footage forwarded to you on 02.07.2018.

From our hirer's video footage, we are in view that your insured statement did not match the actual circumstances of this accident and he had no reason to apply emergency brake after he had changed lane into our client's lane.

If we do not receive your offer **on or before 19.09.2018**, our client will not hesitate to recover their losses via their appointed solicitors without further reference to you

Regards

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 1 F (65) 6515 2948

HP (65) 9818 4304

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 05 September, 2018 10:43 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3
Importance: High

Hi Thin Thin,

2nd reminder

LOD & video had forwarded to your office earlier.

For swift & amicable settlement, please let us have your offer on liabilities & quantum **on or before 12.09.2018**

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 1 F (65) 6515 2948

HP (65) 9818 4304

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 02 August, 2018 2:51 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: FW: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3

Importance: High

Hi Thin Thin

1st Reminder

Our LOD dated 03.07.2018 referred.

For switch & amicable settlement, please let us have your offer on liabilities & quantum.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926

T (65): 6861 0908 1 F (65) 6515 2948

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 24 July, 2018 9:58 AM

To: 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>

Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3

Importance: High

Hi Thin Thin,

The above referred.

For swift & amicable settlement, please let us have your offer.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926

T (65): 6861 0908 | F (65) 6515 2948

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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: 04 July, 2018 10:20 AM

To: Alice Leong <aliceleong@primeautoclaims.com>

Subject: RE: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3

Dear Alice,

We acknowledge your email below.

We will look into the matter and will revert back to you.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Monday, 2 July 2018 4:45 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: OUR REF: SHD2885J DOA: 09.02.2018 YOUR REF: CC6/CTI8011766/T1ub3

Importance: High

Hi Thin Thin,

The above referred.

We enclosed our hirer's video footage for your perusal. Please establish liabilities after viewing on urgent basis.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926

T (65): 6861 0908 1 F (65) 6515 2948

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