

Vic (LKKAUTO)

From: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Sent: Tuesday, 14 August, 2018 3:22 PM
To: Vic (LKKAUTO); Admin A
Cc: BHG - Johnny Lim; BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3
Attachments: SKM_C224e18081415190_0001.jpg

Dear Vic,

Refer to attach file for our client sign DV.

Appreciate you can assist to proceed payment for us.

Original copy will be posted out to you by today.

Kindly look out for it.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 14 August 2018 2:24 PM
To: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Cc: BHG - Johnny Lim <johnny@bhglobal.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3

Without Prejudice

Dear Bernard,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we confirm acceptance of your offer of **\$2,809.50** (all in) to settle your client's claim.

Kindly confirm chop and sign the attached DV and **forward to us a copy together with the Correct Repair Invoice** for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Bernard Kee [<mailto:bernard.kee@bhauto.com.sg>]

Sent: Tuesday, 14 August, 2018 1:36 PM

To: Vic (LKKAuto)

Cc: BHG - Johnny Lim; BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng; BHAS - Anthony Lau

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3

Dear Vicalpeh

Kindly confirm the due course asap and send me the DV so that I can close up the case asap.

As your requested, please find the attached file (**LOD**) for your perusal.

Thank you

Best Regards,

Bernard Kee

BH AUTO SERVICES PTE LTD

(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

Bernard.kee@bhauto.com.sg <http://www.bhauto.com.sg>

From: BHAS - Bernard Kee

Sent: Tuesday, 7 August 2018 11:42 AM

To: 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Cc: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHG - Johnny Lim <johnny@bhglobal.com.sg>; BHAS - Jacelyn Loh

<jacelyn.loh@bhauto.com.sg>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3

Dear Vicalpeh

Kindly refer to attach file for our LOD and Final Bill

Appreciate you can assist to confirm due course with us in soonest time.

Original copy have already posted out to you on 01/08/2018.

Kindly look out for it.

Thank you

Best Regards,

Bernard Kee

 **BH AUTO SERVICES PTE LTD**

(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

Bernard.kee@bhauto.com.sg <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Wednesday, 1 August 2018 5:22 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3

Dear all,

As your requested, please find the attached file **(LOD)** for your perusal.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 10 July 2018 1:09 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 3 July, 2018 7:46 PM

To: BHAS - Jacelyn Loh; Vic (LKKAuto)

Cc: BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee; Hsiao Tong (LKKAuto); Admin A

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018 *** LKK REF: CC4/AIG18011760/Kha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18011760/Kha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Tuesday, 3 July, 2018 9:33 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Thursday, 28 June 2018 5:55 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018

Dear Sir ./ Madam,

As your requested, please find the attached file for your perusal.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 27 June 2018 7:32 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018

Dear Jacelyn,

Please provide us your client's GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Wednesday, 27 June, 2018 6:02 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018

Dear ALL,

I would like to arrange surveyor on **DATE : 29/06/2018 AND TIME: 10AM** of the above mentioned accident vehicle.

Ps- vehicle currently not our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Tuesday, 26 June 2018 4:40 PM

To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]

Sent: Tuesday, 26 June 2018 4:34 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6128K AND SKB3302T ON 25/06/2018

Without Prejudice

Your Reference : SKB3302T

Our Reference : SKU6128K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Tuesday, June 26, 2018 3:58 PM
To: AIG SGP, Claims-Survey
Cc: BHAS - Moo Wen Zheng; BHAS - Janice Koh; BHAS - Anthony Lau
Subject: pre repair inspection (OUR VEHICLE - SKB3302T / YOUR VEHICLE - SKU6128K)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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