

CL | CC4, AXA 180 11740, Tiwa39

Surveyor:

MTH

DOI:

ASSIGNMENT

29/6/18

Date / Time:

27/6/18

Registered in Merimen:

27/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 361 S

Name of Insured:

PRIME AUTO SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

5,000.00

D.O.A.: 25/6/18

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN KAH CHUAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

CO473963

Policy No.:

Vpx/A680520

Make / Model:

R. Latitude

Place of Accident:

300 CHAT ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHD 2266 X



INSRS: WSP: Tel: Liability: RMKS:

Prime Auto



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
3/7/18	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
	Call OI:	
	After call ltr to OI:	30/7/18 email, ulian
	Documentation Check List:	Handler Typist
30/7/18	Notification ltr (if non-pickup)	<input type="checkbox"/>
30/7/18	After call ltr to OI:	<input checked="" type="checkbox"/>
16/8/18	Authorisation To Act:	<input checked="" type="checkbox"/>
31/8/18	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

RECEIVED 4 SEP 2018

PRELIMINARY ADVICE	Date/Time: 28/6	Sent By: [Signature]
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS (days) Reduction: %	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 4/9/18	Confirm with: Alice
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 28	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	SS 4914.82	If NO or B 28, Ass. Lin: 100%
Loss of Rental (LOR):	SS 375.40 (6 days) X 95.90	COB involved in 31.6
Loss of Use (LOU):	SS (\$ x days)	COB is the last year
Loss of Income (LOI):	SS (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS	
Medical:	SS	
Disbursement:	SS (e.g. Tow/Independent)	1) Claim status: Normal/Reject/Private Settle
Legal Cost	SS	2) Report Format:
Total:	SS 5430.20	3) Survey fee:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 5400.00	Name 1: Prime Auto Claims Service Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 27.06.2018

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01/02
AXA Tower
Singapore 068811

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2266X TOYOTA AXIO HYBRID (2016)

To Supply

1)	1pc	Rear bumper	\$ <i>del</i>	700.00
2)	1set	Rear bumper clip	\$ <i>nei</i>	30.00
3)	1pc	Rear bumper left side retainer	\$ <i>nei</i>	60.00
4)	1pc	Rear boot lid	\$ <i>bt</i>	680.00
5)	1pc	Rear boot lid "corolla" emblem	\$ <i>nei</i>	59.60
6)	1pc	Rear boot lid "Axio" emblem	\$ <i>nei</i>	48.60
7)	1pc	Rear boot lid "Hybrid Synergy Drive" emblem	\$ <i>nei</i>	61.70
8)	1pc	Rear boot lid "Toyota" emblem	\$ <i>nei</i>	60.00
9)	1pc	Rear boot lid weatherstrip	\$ <i>cut</i>	120.00
10)	1pc	Rear end panel	\$ <i>Rx</i>	380.00
11)	1pc	Rear end panel top garnish	\$ <i>del</i>	180.00
12)	1set	Rear end panel top garnish clip	\$ <i>nei</i>	30.00
13)	1pc	Left tail lamp	\$ <i>cut</i>	450.00
14)	1pc	Front bumper (No color)	\$ <i>Crn</i>	563.60
15)	1pc	Front bumper clip	\$ <i>nei</i>	30.00
16)	1pc	Front bumper left side retainer	\$ <i>nei</i>	97.00
17)	1pc	Front bumper sponge	\$ <i>smpg</i>	90.00
18)	1pc	Front bumper reinforcement	\$ <i>mtg</i>	340.00
19)	1pc	Left head lamp	\$ <i>mtg</i>	825.00

Sub total Parts	\$	4,805.50
Less: 25% discount	\$	1,201.37
	\$	3,604.13

To Supply S.Nett Parts

1) 1pc "Dial -A-Cab" sticker	\$ <i>net</i> 45.00
2) 1pc "Prime Taxi" sticker	\$ <i>net</i> 55.00
3) 1pc Rear bumper advertisement sticker	\$ <i>net</i> 100.00

Sub total S.Nett Parts \$ 200.00

L/charges

1) Towing charges (Using King Dolley)	\$ ✓ 80.00
2) To focus head lamp. Check wiring	\$ <i>P.</i> 30.00
3) To remove front bumper, front bumper reinforcement, left head lamp, retainer & etc. Replace front bumper, front bumper reinforcement, left head lamp, retainer & the above parts. Align & adjust front bumper.	\$ ²⁰⁰ 300.00
4) To putty, respray painting front bumper. To polish	\$ ²⁰⁰ 300.00
5) To tuff kote rear portion	\$ ³⁰ 50.00
6) To remove rear boot lid trim board, glass & mechanism parts	\$ ⁴⁰ 60.00
7) To remove rear bumper, knock / welding rear end panel & floor panel, replace rear boot lid, rear bumper, left tail lamp. Align rear boot lid & rear bumper	\$ 800.00 ⁷⁰⁰
8) To putty, respray painting rear boot lid inner & outer, rear bumper, rear end panel & floor panel. To polish	\$ ⁷⁰⁰ 900.00

Sub total L/charges \$ 2,520.00
 Estimated Grand Total \$ 6,324.13

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Taufik 97495749
J - WP
27/6/15 R 1015
Lumpsum
Revey after repair
7 days
sur @ lkkauto.com



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/6/2018

Survey Details:

Date of loss	25-Jun-18
Date of appointment	27-Jun-18
Date of survey	27-Jun-18
Location of survey	Prime Auto Claims Service Pte Ltd

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHD 2266X
Make and Model	TOYOTA COROLLA AXIO HYBRID 1.5 - 1496cc
Date of registration	3-Nov-16
Excess	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	6,324.13
------------------	----------

Proposed/Revised repair cost:

Parts	\$	2,577.88
Check items (estimate)	\$	971.25
Labour	\$	1,950.00
Total	\$	5,499.13
Lump Sum(if applicable)	\$	-

Number of days for repair	<u>7 days</u>
---------------------------	---------------

View Received Message

This mail is associated with :

***SHD2266X (C0473963)**
[SHD361S]

TP
PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Jun 25 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Prime Auto Claims Service Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 31/08/2018 12:07 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5612.02) - SHD2266X - Claim Handler: Vale Oh

Approved:5612.02.

DOCUMENTS SUMMARY

There are no documents.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 05.07.2018

Our Ref: SHD2266X
Your ref: Please advise

AXA Insurance (S) Pte Ltd
No. 8 Shenton Way #27-01
AXA Tower
Singapore 068819

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 25.06.2018 INVOLVING VEHICLE NO. SHD2266X & SHD361S

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd owner of SHD2264X in their third party claim against your insured / driver of vehicle SHD361S

Appended below our client's claim:-

1. Cost of repair	\$ 4,844.82
2. Loss of rental (Pre-inspection) @\$95.90	\$ 95.90
3. Loss of rental @\$95.90 x 5 days	\$ 479.50
4. Overtime work @\$95.90 x 2 days	\$ 191.80

Total	\$ 5,612.02
	=====

We enclosed herewith copy of our Invoice 2146 & 2147, Authorization to Act & Letter of Certification for your retention.

For an amicable direct settlement, please let us have your reply the soonest.

Regards

Yours faithfully,


.....
Ms. Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 30 July, 2018 2:44 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com';
'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 361S & SHD 2266X ALONG JOO CHIAT ROAD

30 July 2018

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA18011740/T1wa3
YOUR REF : SHD 361S

ACCIDENT INVOLVING SHD 361S & SHD 2266X ALONG JOO CHIAT ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Prime Auto Claims Service Pte Ltd** acting on behalf of the owner of SHD 2266X against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT

In the matters of an accident involving my/our motor vehicle SHD2266X

And others SHD361S

on 25.06.2018 along JOO CHIAT ROAD

I/ We PRIME CAR RENTAL & TAXI SERVICES PTE-LTD/Birth NA Sex NA of

5 BENOI PLACE SINGAPORE 629926 Tel No: NA

Occupation NA NRIC No NA

hereby authorize and appoint PRIME AUTO CLAIMS SERVICE PTE - LTD. to act for me/us for the purpose of making a third party claim in respect of the abovementioned matter.

I/ We further authorize the workshop to settle my/ our above mentioned claim in a manner that they deem fit and the workshop is also authorized to receive any payment further to settlement of my claim with payment cheque being made in favour of the workshop on my behalf.

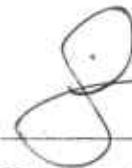
I/ We also knowlege that any settlement the workshop may reach on my/our behalf is on a "Without Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other vehicle is concerned.

Date the 26TH day of JUNE month of 2018 -



Interpreted and witnessed by

Name: _____



Signature or Thumb Print

Name: _____



redefining / insurance



CLAIM REF : C0473963
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

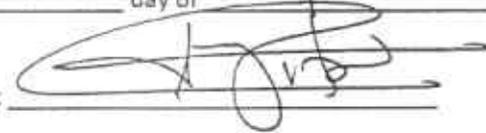
We/I Prime Car Rental & Taxi Services Pte Ltd hereby agree to accept the sum of dollars Five Thousand Four Hundred Only (S\$ 5,400.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SHD 361S as a result of an accident along JOO CHIAT ROAD on 25/06/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SHD 2266X.

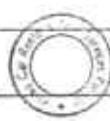
We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHD 361S in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SHD 361S.

Dated this 4th day of September 2018

Claimant's Signature : 

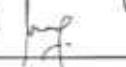
NRIC no./ Company Stamp :  CHAN KONG LOONG
876301081
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : Lim S. H. Cheong

Witness's Signature : 

Witness's NRIC No. : S26123164

"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

TAX INVOICE

No: 2146

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No. 201606560M

MESSRS

AXA Insurance (S) Pte Ltd

50E Faber Height
 #04-27
 Singapore 129199

Date: 5/7/2018
 Works Order No: 2131
 Vehicle No: SHD2266X

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Toyota Axio Repair Date : 25/6/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
	<u>To Supply</u>		
1.	1 pc rear bumper.		\$ 700.00
2.	1 set rear bumper clip.		\$ 30.00
3.	1 pc rear bumper left side retainer.		\$ 60.00
4.	1 pc rear boot lid.		\$ 680.00
5.	1 pc rear boot lid "Corolla" emblem.		\$ 59.60
6.	1 pc rear boot lid "Axio" emblem.		\$ 48.60
7.	1 pc rear boot lid "Hybrid Synergy Drive" emblem.		\$ 61.70
8.	1 pc rear boot lid "Toyota" emblem.		\$ 60.00
9.	1 pc rear boot lid weatherstrip.		\$ 120.00
10.	1 pc rear end panel top garnish.		\$ 180.00
11.	1 set rear end panel top garnish clip.		\$ 30.00
12.	1 pc left tail lamp.		\$ 450.00
13.	1 pc front bumper (no color).		\$ 563.60
14.	1 pc front bumper clip.		\$ 30.00
15.	1 pc front bumper left side retainer.		\$ 97.00
	Sub Total Parts:		\$ 3,170.50
	Less: 25% discount		<u>(\$ 792.63)</u>
			\$ 2,377.87

* Compound interests at the rate of 1% per month will be charged on late payment.

SUB TOTAL**GST 7%****TOTAL**

Prepared by

Prime Auto Claims Service Pte Ltd
 Manager

TAX INVOICE

No: 2147

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No: 201606560M

MESSRS

AXA Insurance (S) Pte Ltd

Date: 5/7/2018

50E Faber Height
 #04-27
 Singapore 129199

Works Order No: 2131

Vehicle No: SHD2266X

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Toyota Axio Repair Date : 25/6/2018 Terms of Payment: COD		
	Third Party Claims		
	<u>To Supply S.Nett Parts</u>		
1.	1 pc "Dial-A-Cab" sticker.		\$ 45.00
2.	1 pc "Prime Taxi" sticker.		\$ 55.00
3.	1 pc rear bumper advertisement sticker.		\$ 100.00
	Sub Total S.Nett Parts:		\$ 200.00
	<u>Labour Charges</u>		
1.	Towing charges (use king trolley).		\$ 80.00
2.	To remove front bumper, front bumper reinforcement, left head lamp, Retainer & etc. Replace front bumper, front bumper reinforcement, left Head lamp, retainer & the above parts. Align & adjust front bumper.		\$ 200.00
3.	To putty, respray painting front bumper. To polish.		\$ 200.00
4.	To tuff kote rear portion.		\$ 30.00
5.	To remove rear boot lid trim board, glass & mechanism parts.		\$ 40.00
6.	To remove rear bumper, knock/welding rear end panel & floor panel, Replace rear boot lid, rear bumper, left tail lamp. Align rear boot lid & Rear bumper.		\$ 700.00
7.	To putty, respray painting rear boot lid inner & outer, rear bumper, rear End panel & floor panel. To polish.		\$ 700.00
	Sub Total L/Charges:		\$ 1,950.00

* Compound interests at the rate of 1% per month will be charged on late payment.

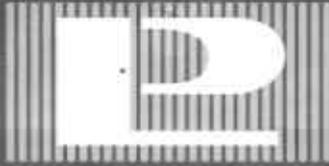
SUB TOTAL \$ 4,527.87

GST 7% \$ 316.95

TOTAL \$ 4,844.82

Prepared by

 Prime Auto Claims Service Pte Ltd
 Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2266X

Date : 02.07.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. LO CHOON TECK

This letter serves to confirm that Mr. Lo Choon Teck, Nric Number S1442266H is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2266X for Singapore Dollar Ninety Five and Cents Ninety (\$95.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

.....
Mr Chan Kong Loong
Workshop Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

BI Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Jun 2018		27 Jun 2018 11:05 Edit Adj Rpt	S\$4,527.87 Edit Estimates	S\$4,527.87 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD , Co. Reg. No.: 199606923Z								
Vehicle Reg. No.:	SHD2266X	Date of Loss:	25/06/2018 00:00 - :59 [19 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0473963	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHD361S	Policy No. (Claimant):	5068045737-03						
		Excess:	S\$5,000.00						
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 06/07/2018]								
Driver/Custodian (Insured):	TAN KAH CHOON (61 / Male), NRIC: S1265075B, Tel: +6593370077								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (31/08/2018): Alert - Adj Mandate Approved (S\$5612.02) - SHD2266X - Claim Handler: Vale Oh AXA_SG (01/08/2018): PLS ADVISE STATUS URGENTLY-VO 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD2266X (C0473963)
[SHD361S]
TP
PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Jun 25 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Prime Auto Claims Service Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
2	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
3	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
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19	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
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26	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
27	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
28	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
29	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
30	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
31	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
32	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
33	16/08/18 16:22	General View							Load JPG	<input checked="" type="checkbox"/>	
34	16/08/18 16:22	General View							Load JPG		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
36	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
37	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
38	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
39	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
40	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
41	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
42	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
43	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
44	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
45	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
46	16/08/18 16:22	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	27/06/18 09:32	EMAIL_ABS	 Load PDF	
2	27/06/18 09:32	GIA SHA2392E_ABS	 Load PDF	
3	27/06/18 09:32	GIA SHD361S_INSD_ABS	 Load PDF	
4	27/06/18 10:59	E-filed GIA report - TP_SHD2266X	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/06/18 11:37	Immediate Advice	 Load PDF	
2	30/06/18 21:37	TP ESTIMATE-MARKED	 Load PDF	
3	31/07/18 11:34	RENTAL RECEIPT	 Load PDF	
4	31/07/18 11:34	LETTER TO OI	 Load PDF	
5	05/09/18 09:22	WORKSHOP INVOICE	 Load PDF	
6	05/09/18 09:22	AUTHORISATION TO ACT FORM	 Load PDF	
7	05/09/18 09:22	DISCHARGE VOUCHER	 Load PDF	
8	05/09/18 09:22	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SHD361S (Insd veh)	Model:	TOYOTA COROLLA AXIO 1.5 HYBRID D/AIRBAG 2WD (A)
	SHD2266X (TP veh)		
Date of Accident:	25/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$	6,766.81	
Final Repair Cost	: \$	4,844.82	
Loss of Token Sum	: \$		days at \$0.00 per day
Rental (if any)	: \$	575.40	6 days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum (Global Sum)	: \$	5,400.00	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ 100 _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Prime Auto Claims Service Pte Ltd	: \$	5,400.00
2)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

05 Sep
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18011740/T1WA3Q2
Date: 05/09/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant Vehicle No : SHD2266X	Insured Vehicle No :	SHD361S
Date of Loss: 25/06/2018	Nature of Claim:	TP
	Claim No:	C0473963

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD2266X		
Make & Model:	TOYOTA COROLLA AXIO, 1.5 HYBRID D/AIRBAG 2WD (A)	Engine No:	1NZR430537
Reg. Date:	03/11/2016 (Man. Year: 2016)	Chassis No:	NKE1657137277
Colour:	Orange	Odometer:	141444 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	175/65 R15	Rear Tyre Size:	175/65 R15
Front Left Side:	Goodride 6 mm	Rear Left Side:	Goodride 6 mm
Front Right Side:	Goodride 6 mm	Rear Right Side:	Goodride 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,804.12	2,577.87	1,226.25	32.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,520.00	1,950.00	570.00	22.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,324.12	4,527.87	1,796.25	28.40
+ GST 7.00/7.00% (S\$)	442.69	316.95	125.74	28.40
Nett Amount (S\$)	6,766.81	4,844.82	1,921.99	28.40
+ Car Rental (6.0 x S\$95.90/day) (S\$)		575.40		
		Nett Liability (S\$)		5,420.22
		Global Sum Settlement (S\$)		5,400.00

INSPECTION

Date of Assignment:	27/06/2018	
Date Inspected:	27/06/2018	Inspected At: Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place Singapore 629927
Estimated Period of Repair:	7.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 31 Jul 2018)

Parts: 143 TOYOTA COROLLA AXIO 1.5 HYBRID D/AIRBAG 2WD (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHD2266X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	700.00 FL	*700.00 FL
2	1		*SET REAR BUMPER CLIP (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
3	1		*REAR BUMPER LEFT SIDE RETAINER (CONSISTENT)	Necessary	60.00 FL	*60.00 FL
4	1		*REAR BOOT LID (CONSISTENT)	Bent	680.00 FL	*680.00 FL
5	1		*REAR BOOT LID COROLLA EMBLEM (CONSISTENT)	Necessary	59.60 FL	*59.60 FL
6	1		*REAR BOOT LID AXIO EMBLEM (CONSISTENT)	Necessary	48.60 FL	*48.60 FL
7	1		*REAR BOOT LID HYBRID SYNERGY DRIVE EMBLEM (CONSISTENT)	Necessary	61.70 FL	*61.70 FL
8	1		*REAR BOOT LID TOYOTA EMBLEM (CONSISTENT)	Necessary	60.00 FL	*60.00 FL
9	1		*REAR BOOT LID WEATHERSTRIP (CONSISTENT)	Cut	120.00 FL	*120.00 FL
10	1		*REAR END PANEL (CONSISTENT)	Repair	380.00 FL	*- FL
11	1		*REAR END PANEL TOP GARNISH (CONSISTENT)	Deformed	180.00 FL	*180.00 FL
12	1		*SET REAR END PANEL TOP GARNISH CLIP (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
13	1		*LEFT TAIL LAMP (CONSISTENT)	Cut	450.00 FL	*450.00 FL
14	1		*FRONT BUMPER (NO COLOR) (CONSISTENT)	Cracked	563.60 FL	*563.60 FL
15	1		*FRONT BUMPER CLIP (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
16	1		*FRONT BUMPER LEFT SIDE RETAINER (CONSISTENT)	Necessary	97.00 FL	*97.00 FL
17	1		*FRONT BUMPER SPONGE (CONSISTENT)	Not Necessary	90.00 FL	*- FL
18	1		*FRONT BUMPER REINFORCEMENT (CONSISTENT)	Not Necessary	340.00 FL	*- FL
19	1		*LEFT HEAD LAMP (CONSISTENT)	Not Necessary	825.00 FL	*- FL
20	1		*DIAL -A-CAB STICKER (CONSISTENT)	Necessary	45.00 FS	*45.00 FS
21	1		*PRIME TAXI STICKER (CONSISTENT)	Necessary	55.00 FS	*55.00 FS
22	1		*REAR BUMPER ADVERTISEMENT STICKER (CONSISTENT)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,005.50	3,370.50
- List Item Discount on L Items 25.00/25.00% (S\$)	1,201.38	792.63
Total Parts (S\$)	3,804.12	2,577.87

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING CHARGES (USING KING DOLLEY)	New	80.00	80.00
2	TO FOCUS HEAD LAMP ,CHECK WIRING	New	30.00	0.00
3	TO REMOVE FRONT BUMPER ,FRONT BUMPER REINFORCEMENT ,LEFT HEAD LAMP ,RETAINER & ETC.REPLACE FRONT BUMPER ,FRONT BUMPER REINFORCEMENT ,LEFT HEAD LAMP,RETAINER & THE ABOVE PARTS ,ALIGN & ADJUST FRONT BUMPER	New	300.00	200.00
4	TO PUTTY,RESPRAY PAINTING FRONT BUMPER .TO POLISH	New	300.00	200.00
5	TO TUFF KOTE REAR PORTION	New	50.00	30.00
6	TO REMOVE REAR BOOT LID TRIM BOARD ,GLASS & MECHANISM PARTS	New	60.00	40.00
7	TO REMOVE REAR BUMPER ,KNOCK /WELDING REAR END PANEL & FLOOR PANEL ,REPLACE REAR BOOT LID ,REAR BUMPER ,LEFT TAIL LAMP ,ALIGN REAR BOOT LID & REAR BUMPER	New	800.00	700.00
8	TO PUTTY,RESPRAY PAINTING REAR BOOT LID INNER & OUTER ,REAR BUMPER ,REAR END PANEL & FLOOR PANEL .TO POLISH	New	900.00	700.00
Gross Labour Cost (S\$)			2,520.00	1,950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >