

ASS. REC. BY:

REF CS/AGI/180/1735 / Kfd3 <sup>n2</sup>

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Julie mengubut of AGI

Date/Time: 27/6/18 @ 3:31pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDT1401S

Insured: SJX4246L

at Workshop m/s: Complete VMS

Tel: 64550012

of 176, Sin Ming Drive #03-14

Policy No: \_\_\_\_\_ Claim No: E10001702/JM

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 22/6/2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS <sup>(up)</sup>

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 1:52pm @ 28/6/18 Person Contacted: Li Hui

Vehicle  IN  OUT

Date/Time	Action/Instruction (✓) Estimate
	SDT 1401S-X
	SJX 4246L-X
1/18	1/18 @ 770a email confirm (Red: 4970.90, 39%)

Kenneth

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Complete

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: S07 14015 Yr Regn: 09, 14

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or \_\_\_\_\_

Make: Ford Titanium c.c. 1998

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 47333 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WF00 XXGAK0EU 11220

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD / A/Rim or

Tyre Size: F: 195/50R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 22/6/18

Survey held at \_\_\_\_\_

Des. of Damages: Frit / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>28/6</u>	<u>File pass to Catherine</u>

RECEIVED 15 OCT 2018

Date/Time, File Pass to?  : Prell. Report  : Final Report

1/15/10 Typist

Report Format: TP  
Lump Sum / I.B.I: (\$ 7700)

Days Of Repair: 6  
Resurvey No. of Trip: 2

Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech Invs (\$ )  
 : Weekend (\$ )

Survey Fee:	
Transportation:	
\$ - RS. SI	
Fuel/Exp	
Others	
TOTAL	<u>350</u>

## Nivitha (LKK Auto)

---

**From:** Julie Mangubat <julie.m@budgetdirect.com.sg>  
**Sent:** Wednesday, 27 June 2018 3:31 PM  
**To:** SUR; assignments@lkkauto.com  
**Subject:** Our ref: C10001702/JM  
**Attachments:** FAX\_20180627\_1530065193\_22.pdf

Hi Team

Please accept TPPD survey and survey on a without prejudice basis.

Thank you,  
-Julie

---

**From:** eFax <message@inbound.efax.com>  
**Sent:** Wednesday, 27 June, 2018 10:07 AM  
**To:** Claims <claims@budgetdirect.com.sg>; Lincoln Yeo <lincoln.yeo@budgetdirect.com.sg>  
**Subject:** eFax message from "unknown" - 1 page(s), Caller-ID: UNAVAILABLE



Hello Customer,

You have a new fax! Click the attachment to view.

You can also view your faxes in the eFax mobile app or by [logging in to your account online](#).

### Fax Details

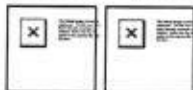
**Caller ID:** UNAVAILABLE  
**Date Received:** 2018-06-27 10:06:33 SGT  
**Type:** Attached in pdf  
**Number of pages:** 1  
**Reference #:** sin1\_did12-1530065156-67250853-22

If you have any questions, please visit our contact [Customer Support](#).

Thank you for choosing eFax!

Sincerely,  
The eFax Team

Download the App:



Follow us:





© 2018 j2 Global, Inc. and affiliates. All rights reserved.  
eFax is a registered trademark of j2 Global, Inc. and affiliates.

This account is subject to the terms listed in the [eFax Customer Agreement](#).

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.



**COMPLETE VMS PTE LTD** *The Premier One-Stop Vehicle Accident Claims Centre*  
 176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721  
 (Tel) 6455 0012 (Fax) 6554 0012 (Web) [www.completevms.com.sg](http://www.completevms.com.sg)

**NOTICE OF ACCIDENT**

Your Ref : SJX4246L  
 Our Ref : SDT1401S

27<sup>th</sup> June 2018

**BY FAX 6725 0853 ONLY**

**Auto & General Insurance (Singapore) Pte Limited**  
**Attention: Motor Claim Department**

Dear Sir,

**ACCIDENT INVOLVING SDT1401S AND SJX4246L ON 22/6/18 ALONG AMBER GARDENS  
 SLIP ROAD TO TANJONG KATONG ROAD AT ABOUT 14:50 HRS.**

We act for Ng Tong Oon Linda owner of vehicle no. SDT1401S with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Venue	<b>Complete VMS Pte Ltd</b> 176, Sin Ming Drive, #03-14, Singapore 575721
Contact person	Ms Lily
Email	<a href="mailto:lily@completevms.com.sg">lily@completevms.com.sg</a>

Please reply to this email address,  
 thank you.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Your Faithfully

Please acknowledge :-

*Lily*

Complete VMS Pte Ltd

Appointed Surveyor: \_\_\_\_\_

Date & Time: \_\_\_\_\_

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/06/2018 13:08
Date Of Accident	22/06/2018 14:50
Exact Location Of Accident	AMBER GARDENS SLIP ROAD TO TANJONG KATONG ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDT1401S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG TONG OON LINDA
NRIC No	S1716957B
Email Address	LINDACHEAM@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96184894
Alternative Phone No	OFFICE-96184894

### Vehicle Particulars

Manufacturer	FORD
Model	FIESTA TITANIUM-998CC (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B27777675SVP
Cover Note Number	

### Driver

Name of Driver	NG TONG OON LINDA
NRIC No	S1716957B
Date Of Birth	06/03/1965
Occupation	INDOOR
Date Of Driving Pass	01/03/1989
Driving Experience	29 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96184894
Fax Number	
Contact Number	OFFICE-96184894
EEmail Address	LINDACHEAM@GMAIL.COM

Address 136 A HILLVIEW AVE #05-06  
 Postcode 669606  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident 2  
 Was any body injured in the Accident? YES  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 4

Passenger 1 NAME: : KPRAY PHAW  
 GENDER: : FEMALE

Passenger 2 NAME: : CATHERINE MESA  
 GENDER: : FEMALE

Passenger 3 NAME: : PAW PAW DAR  
 GENDER: : FEMALE

**Details of Police Action**

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 Police Station Name MARINE PARADE NEIGHBOURHOOD POLICE CENTRE  
 Police Station Address ROAD: 300 MARINE PARADE ROAD , POSTCODE: 449296 , COUNTRY: SINGAPORE  
 Police Station Contact TEL NO: 1800-4428999 - FAX NO: 62447678  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

REFER ATTACHED

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SJX4246L  
 Vehicle Make/Model/Colour BMW -BLACK COLOR  
 Details Of Properties FRONT PORTION

Vehicle Category	PRIVATE CAR
Name of Driver	VALMOND LEONG KENG SENG
NRIC/Passport Number	
Contact Number	NA
Address	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF INJURED PERSON 1

Name	NG TONG OON LINDA
Approximate Age	
Injuries Sustain	REFER REPORT
Injured person in which vehicle?	SDT1401S
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	136 A HILLVIEW AVE #05-06
Postcode	669606

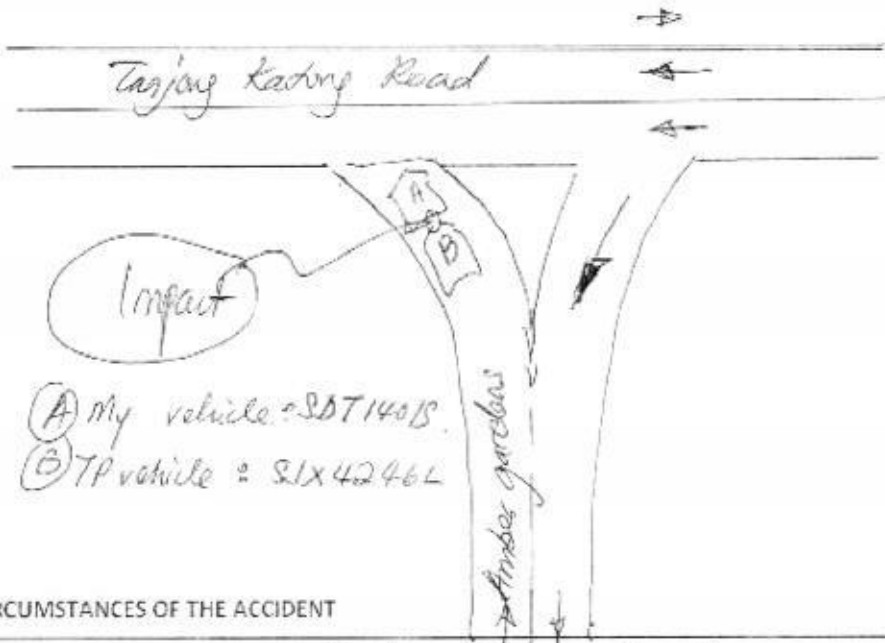
#### DETAILS OF INJURED PERSON 2

Name	KPRAY PHAW
Approximate Age	
Injuries Sustain	REFER REPORT
Injured person in which vehicle?	SDT1401S
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	



Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer Police Report.  
7/20180622/2124.

DECLARATION


I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature

Date & Time: 23/6/18 12:40pm

N.A.  
Driver's Signature

(If driver is not the policyholder)  
Date & Time

  
Reporting Officer's Signature  
Name: NUR J. RENO  
Date: 23/6/2018

## Sketch Plan #2


### SKETCH PLAN


#### IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 23/06/2018  
12:30 pm

  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:

23/6/2018



Police Station Of Origin:  
Marine Parade N.P.C  
300 Marine Parade Road SINGAPORE  
449296  
Tel No: 1800-4428999

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/06/2018 17:24		Vide Report No.:		Station Diary No.: 70	
<b>Informant's Particulars</b>					
Name of Informant: NG TONG OON LINDA			Address: 136A HILLVIEW AVENUE #05-06 SINGAPORE 669606		
ID Type / ID No.: NRIC NO / S1716957B			Contact No.:		Mobile: 96184894
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 53	Date of Birth: 06/03/1965	Type of Informant: Driver		
Race: Chinese		Language: English		Institution / School Name:	
Occupation: Housewife		Driving Licence Information: Class: 3		Date of Expiry:	

## General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 22/06/2018 14:50	Type of Location: Slip Road
Location: Along Road 1 Traveling Toward Road 2 AMBER GARDENS TANJONG KATONG ROAD Towards ECP Expressway				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Moving Vehicle Vehicle Against - Stationary Vehicle				Anyone conveyed by ambulance: No

## Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SDT1401S	Car	FORD	FIESTA TITANIUM 1.0 ECOBOOST A/T 2WD 5DR	White	Slightly Damaged	3
SJX4246L	Car	BMW	523I 2.5 AT D/AB 2WD 4DR GAS/D NAV HBA	Black	Slightly Damaged	0



Police Station Of Origin:  
Marine Parade N.P.C  
300 Marine Parade Road SINGAPORE  
449296  
Tel No: 1800-4428999

## CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	NG TONG OON LINDA	ID No.	S1716957B
Related Vehicle	NIL	Contact No.	96184894
Hospital/Clinic	CHAN FAMILY CLINIC	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	22/06/2018	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight
Driver			
Name	VALMOND LEONG KENG SENG	ID No.	S7301186H
Related Vehicle	NIL	Contact No.	96905784
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 22/06/2018 at about 1450hrs, I was driving along Amber Gardens towards Tanjong Katong Rd. I then stopped at the junction as there was an oncoming truck along Tanjong Katong Rd. A BMW vehicle (SJX4246L) then crashed into the rear bumper of my car. I wish to state that I felt pain on my neck. I also checked if my passengers were okay and one of them had hurt her neck. Her name is Kpray Phaw Myanmar, Passport no.: MB034828). After some time, the driver of SJX4246L told me to drive to Amber Road as we were blocking the traffic. As such, we stopped at Amber Rd and exchanged particulars. I wish to state that my vehicle had sustained dents and scratches on the rear bumper. The vehicle SJX4246L also sustained some scratches on its front bumper and the front logo had dropped off.

Subsequently, the driver left and I had decided to consult a doctor at Chan Family Clinic which is located at 865 Mountbatten Rd #02-81H, Katong Shopping Centre. The doctor then informed me that I have sustained a whiplash injury. My friend had also sustained a whiplash injury and as well as a bump on her forehead. Both my friend and I did not receive any medical certificate however, we received medications for our whiplash injury and my friend was prescribed with a cream for her forehead.

I am lodging this report for insurance purposes.



POLICE FORCE

T/20180622/2124

Police Station Of Origin:  
Marine Parade N.P.C  
300 Marine Parade Road SINGAPORE  
449296  
Tel No: 1800-4428999

3 of 4

Report No. T/20180622/2124

CONTINUATION OF REPORT



Police Station Of Origin:  
Marine Parade N.P.C  
300 Marine Parade Road SINGAPORE  
449296  
Tel No: 1800-4428999


CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: G / Sgt 1 JOEN LOW
Signature Of Interpreter: Not applicable
Officer In Charge Of Case: TP / AEIT / SSI KASMAWATI BTE SAMIAN Contact No: 65476179

Signature Of Informant: 
Date/Time: 22/06/2018 17:24
Classification Of Case:

Authentication Stamp  
NP168



SIGNATURE



*Not Notified  
 11 Days @ 7700L  
 Resurvey After Paint*

Email : darren@completevms.com.sg ( )  
 lily@completevms.com.sg ( )  
 lihui@completevms.com.sg ( )

NG TONG OON LINDA  
 136A HILLVIEW AVE. #05-06  
 SINGAPORE 669606

*6 days*

Estimate : ES006378

Attention : THE OWNER  
 Contact : 96184894

Date : 23/06/2018  
 Vehicle Num. : SDT1401S  
 Make/Model : FORD FIESTA TITANIUM 1.0-2014  
 Chassis/Eng# : WF0DXXGAKDEU11220/EU11220  
 Accident Date : 22/06/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N Quantity Particular Unit Price Amount S\$

S/N	Quantity	Particular	Unit Price	Amount S\$
NETT ITEMS :				
1.	1	TAIL GATE →		2,450.00 ✓
2.	2	TAIL GATE W/SCREEN GLASS MOULDING	165.00	330.00 ✓
3.	1	TAIL GATE INNER TRIM		485.00 ✓
4.	1	TAIL GATE INNER LOCK		325.00 ✓
5.	1	TITANIUM EMBLEM		45.00 ✓
6.	1	FIESTA EMBLEM		83.00 ✓
7.	1	ECO BOOST EMBLEM		65.00 ✓
8.	1	TAIL GATE SURROUND RUBBER SEAL		253.00 ✓
9.	1	TAIL LAMP L/H		432.00 ✓
10.	1	SPARE TIRE PANEL TOP GARNISH		393.00 ✓
11.	1	REAR BUMPER →		1,250.00 ✓
12.	6	REAR BUMPER CLIP	9.50	57.00 ✓
13.	1	REAR BUMPER REINFORCEMENT →		752.00 ✓
14.	2	REAR BUMPER BRACKET	45.00	90.00 ✓
15.	2	REAR BUMPER REFLECTOR	195.00	390.00 ✓
16.	1	REAR BUMPER GUARD		295.00 ✓
17.	1	REAR BUMPER PARKTRONIC SENSOR	265.00	1,060.00 ✓
18.	2	REAR BUMPER SIDE RETAINER	39.00	78.00 ✓
19.	1	REAR FENDER INNER SHEILD L/H		215.00 ✓
20.	1	REAR END PANEL →		853.00 ✓
21.	1	REAR END PANEL TOP GARNISH		249.00 ✓
22.	4	REAR END PANEL TOP GARNISH CLIP	8.00	32.00 ✓
Nett Total S\$ :				10,182.00
5.00% Discount S\$ :				509.10
<i>10%</i>				9,672.90
SPECIAL NETT ITEMS :				
1.	1	TAIL GATE W/SCREEN GLASS SEALANT		65.00 ✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

CONTINUE / ...



Email : darren@completevms.com.sg ( )  
 lily@completevms.com.sg ( )  
 lihui@completevms.com.sg ( )

NG TONG OON LINDA  
 136A HILLVIEW AVE. #05-06  
 SINGAPORE 669606

Attention : THE OWNER  
 Contact : 96184894

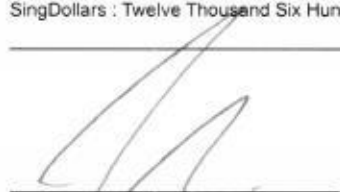
**Estimate : ES006378**

Date : 23/06/2018  
 Vehicle Num. : SDT1401S  
 Make/Model : FORD FIESTA TITANIUM 1.0-2014  
 Chassis/Eng# : WF0DXXGAKDEU11220/EU11220  
 Accident Date : 22/06/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
2.	1	TAIL GATE NUMBER PLATE		25.00
3.	1	TAIL GATE NUMBER PLATE HOLDER		33.00
Special Nett Total S\$ :				123.00
LABOUR :				
REMOVE & REINSTALL TAIL GATE W/SCREEN GLASS				120
TRANSFER TAILGATE COMPONENT TO NEW GATE				60 180.00
CHANGE TAIL LAMP AND CHECK LIGHTING				20 150.00
RUST PROOFING TREATMENT				20 45.00
SPRAY PAINT DAMAGED AREA AFFECTED				800 100.00
TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN SPARE				60 1,300.00
TIRE PANEL, REAR CHASSIS FRAMES, AND CHANGE ALL				
NECESSARY PARTS				700 1,100.00
Labour Total S\$ :				2,875.00

SingDollars : Twelve Thousand Six Hundred Seventy & Cents Ninety Only

Total S\$ : 12,670.90  
 =====

  
 COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun





*Ht*

Email : darren@completevms.com.sg ( )  
 lily@completevms.com.sg ( )  
 lihui@completevms.com.sg ( )

NG TONG OON LINDA  
 136A HILLVIEW AVE. #05-06  
 SINGAPORE 669606

Attention : THE OWNER  
 Contact : 96184894

*Not Asstaiter*  
*Resmay Bepain*  
*6days*

Estimate : ES006378

Date : 23/06/2018  
 Vehicle Num. : SDT1401S  
 Make/Model : FORD FIESTA TITANIUM 1.0-2014  
 Chassis/Eng# : WF0DXXGAKDEU11220/EU11220  
 Accident Date : 22/06/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- |     |   |                                     |  |  |
|-----|---|-------------------------------------|--|--|
|     |   | LIST ITEMS : ✓                      |  |  |
| 1.  | 1 | TAIL GATE                           |  |  |
| 2.  | 1 | TAIL GATE W/SCREEN GLASS MOULDING ✓ |  |  |
| 3.  | 1 | TAIL GATE W/SCREEN GLASS SEALANT ✓  |  |  |
| 4.  | 1 | TAIL GATE INNER TRIM <del>xx</del>  |  |  |
| 5.  | 1 | TAIL GATE INNER LOCK ✓              |  |  |
| 6.  | 1 | TITANIUM EMBLEM ✓                   |  |  |
| 7.  | 1 | FIESTA EMBLEM ✓                     |  |  |
| 8.  | 1 | ECO BOOST EMBLEM ✓                  |  |  |
| 9.  | 1 | TAIL GATE NUMBER PLATE ✓            |  |  |
| 10. | 1 | TAIL GATE NUMBER PLATE HOLDER x     |  |  |
| 11. | 1 | TAIL GATE SURROUND RUBBER SEAL ✓    |  |  |
| 12. | 1 | TAIL LAMP L/H                       |  |  |
| 13. | 1 | SPARE TIRE PANEL TOP GARNISH x      |  |  |
| 14. | 1 | REAR BUMPER ✓                       |  |  |
| 15. | 6 | REAR BUMPER CLIP ✓                  |  |  |
| 16. | 1 | REAR BUMPER REINFORCEMENT ✓         |  |  |
| 17. | 2 | REAR BUMPER BRACKET x               |  |  |
| 18. | 2 | REAR BUMPER REFLECTOR ✓             |  |  |
| 19. | 1 | REAR BUMPER GUARD ✓                 |  |  |
| 20. | 2 | REAR BUMPER PARKTRONIC SENSOR x ✓   |  |  |
| 21. | 2 | REAR BUMPER SIDE RETAINER x         |  |  |
| 22. | 1 | REAR FENDER INNER SHEILD L/H x      |  |  |
| 23. | 1 | REAR END PANEL ✓                    |  |  |
| 24. | 1 | REAR END PANEL TOP GARNISH ✓        |  |  |
| 25. | 4 | REAR END PANEL TOP GARNISH CLIP ✓   |  |  |

List TotalS\$ :  
 10.00% Discount S\$ :

CONTINUE / ...



Email : darren@completevms.com.sg ( )  
 lily@completevms.com.sg ( )  
 lihui@completevms.com.sg ( )

NG TONG OON LINDA  
 136A HILLVIEW AVE. #05-06  
 SINGAPORE 669606

Attention : THE OWNER  
 Contact : 96184894

*Not Attached*  
*Return Bepain*  
*below*

Estimate : ES006378

Date : 23/06/2018  
 Vehicle Num. : SDT1401S  
 Make/Model : FORD FIESTA TITANIUM 1.0-2014  
 Chassis/Eng# : WF0DXXGAKDEU11220/EU11220  
 Accident Date : 22/06/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- |     |   |                                     |  |  |
|-----|---|-------------------------------------|--|--|
|     |   | LIST ITEMS :                        |  |  |
| 1.  | 1 | TAIL GATE ✓                         |  |  |
| 2.  | 1 | TAIL GATE W/SCREEN GLASS MOULDING ✓ |  |  |
| 3.  | 1 | TAIL GATE W/SCREEN GLASS SEALANT ✓  |  |  |
| 4.  | 1 | TAIL GATE INNER TRIM ✗ ?            |  |  |
| 5.  | 1 | TAIL GATE INNER LOCK ?              |  |  |
| 6.  | 1 | TITANIUM EMBLEM ✓                   |  |  |
| 7.  | 1 | FIESTA EMBLEM ✓                     |  |  |
| 8.  | 1 | ECO BOOST EMBLEM ✓                  |  |  |
| 9.  | 1 | TAIL GATE NUMBER PLATE ✓            |  |  |
| 10. | 1 | TAIL GATE NUMBER PLATE HOLDER ✗     |  |  |
| 11. | 1 | TAIL GATE SURROUND RUBBER SEAL ✓    |  |  |
| 12. | 1 | TAIL LAMP L/H                       |  |  |
| 13. | 1 | SPARE TIRE PANEL TOP GARNISH ✗      |  |  |
| 14. | 1 | REAR BUMPER ✓                       |  |  |
| 15. | 6 | REAR BUMPER CLIP ✓                  |  |  |
| 16. | 1 | REAR BUMPER REINFORCEMENT ✓         |  |  |
| 17. | 2 | REAR BUMPER BRACKET ✓               |  |  |
| 18. | 2 | REAR BUMPER REFLECTOR ✓             |  |  |
| 19. | 1 | REAR BUMPER GUARD ✓                 |  |  |
| 20. | 4 | REAR BUMPER PARKTRONIC SENSOR ✓     |  |  |
| 21. | 2 | REAR BUMPER SIDE RETAINER ✗         |  |  |
| 22. | 1 | REAR FENDER INNER SHEILD L/H ✗      |  |  |
| 23. | 1 | REAR END PANEL ✓                    |  |  |
| 24. | 1 | REAR END PANEL TOP GARNISH ✓        |  |  |
| 25. | 4 | REAR END PANEL TOP GARNISH CLIP ?   |  |  |

List TotalS\$ : \_\_\_\_\_  
 10.00% Discount S\$ : \_\_\_\_\_

CONTINUE / ...



Email : darren@completevms.com.sg ( )  
 lily@completevms.com.sg ( )  
 lihui@completevms.com.sg ( )

NG TONG OON LINDA  
 136A HILLVIEW AVE. #05-06  
 SINGAPORE 669606

Attention : THE OWNER  
 Contact : 96184894

Estimate : ES006378

Date : 23/06/2018  
 Vehicle Num. : SDT1401S  
 Make/Model : FORD FIESTA TITANIUM 1.0-2014  
 Chassis/Eng# : WF0DXXGAKDEU11220/EU11220  
 Accident Date : 22/06/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LABOUR :				
		REMOVE & REINSTALL TAIL GATE W/SCREEN GLASS	180.00	1201
		TRANSFER TAILGATE COMPONENT TO NEW GATE	150.00	601
		CHANGE TAIL LAMP AND CHECK LIGHTING	45.00	201
		RUST PROOFING TREATMENT	100.00	601
		SPRAY PAINT DAMAGED AREA AFFECTED	1,300.00	8001
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN SPARE TIRE PANEL, REAR CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS	1,100.00	7001
		Labour Total S\$ :	2,875.00	

SingDollars : Two Thousand Eight Hundred Seventy-Five Only

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged part(s) during resurvey.
- Parts prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed.
- Supplemental claim(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer  
 Signature:  
 Date:

Total S\$ : 2,875.00

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref : CS/AGI18011735/Ktd3n2

(BUDGET DIRECT INSURANCE)

190 CLEMENCEAU AVENUE #03-01  
SINGAPORE SHOPPING CENTRESINGAPORE  
239924

Date : 16-10-2018



Code : AGI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJX 4246L	Veh. Inspected	SDT 1401S
Policy No.		Coverage (\$)	0.00
Claim No.	C10001702/JM	Excess (\$)	0.00
Assign From	JULIE MANGUBAT	Assign Date	27/06/2018

## 2. Vehicle Particulars & Condition

Make & Model	FORD FIESTA TITANIUM (A)	c.c	998
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WF0DXXGAKDEU11220	Colour	WHITE
Odometer	47333	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/50 R15	HANKOOK	7 mm
L/H Front Tyre	195/50 R15	HANKOOK	7 mm
R/H Rear Tyre	195/50 R15	HANKOOK	7 mm
L/H Rear Tyre	195/50 R15	HANKOOK	7 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	22/06/2018	Inspection Date	27/06/2018
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDT 1401S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	TAIL GATE (N)	BENT	2,450.00	2,450.00
2	TAIL GATE W/SCREEN GLASS MOULDING @\$165.00 (N)	NECESSARY	330.00	330.00
1	TAIL GATE INNER TRIM (N)	DEFORMED	485.00	485.00
1	TAIL GATE INNER LOCK (N)	DENTED	325.00	325.00
1	TITANIUM EMBLEM (N)	NECESSARY	45.00	45.00
1	FIESTA EMBLEM (N)	NECESSARY	83.00	83.00
1	ECO BOOST EMBLEM (N)	NECESSARY	65.00	65.00
1	TAIL GATE SURROUND RUBBER SEAL (N)	DISTORTED / CUT	253.00	253.00
1	TAIL LAMP L/H (N)	CRACKED	432.00	432.00
1	SPARE TIRE PANEL TOP GARNISH (N)	SERVICEABLE	393.00	-
1	REAR BUMPER (N)	BENT	1,250.00	1,250.00
6	REAR BUMPER CLIP @\$9.50 (N)	NECESSARY	57.00	57.00
1	REAR BUMPER REINFORCEMENT (N)	BENT	752.00	752.00
2	REAR BUMPER BRACKET @\$45.00 (N)	TO REPAIR SEE LABOUR	90.00	-
2	REAR BUMPER REFLECTOR @\$195.00 (N)	N/S CRACKED	390.00	195.00
1	REAR BUMPER GUARD (N)	BENT	295.00	295.00
4	REAR BUMPER PARKTRONIC SENSOR @\$265.00 (N)	SHORTED (2 PCS ONLY)	1,060.00	530.00
2	REAR BUMPER SIDE RETAINER @\$39.00 (N)	SERVICEABLE	78.00	-
1	REAR FENDER INNER SHIELD L/H (N)	SERVICEABLE	215.00	-
1	REAR END PANEL (N)	BENT	853.00	853.00
1	REAR END PANEL TOP GARNISH (N)	DENTED	249.00	249.00
4	REAR END PANEL TOP GARNISH CLIP @\$8.00 (N)	NECESSARY	32.00	32.00
	LESS 5% DISCOUNT		-509.10	-
	LESS 10% DISCOUNT		-	-868.10
			<b>9,672.90</b>	<b>7,812.90</b>
<b><u>SPECIAL NETT ITEMS</u></b>				
1	TAIL GATE W/SCREEN GLASS SEALANT (SN)	NECESSARY	65.00	40.00
1	TAIL GATE NUMBER PLATE (SN)	SERVICEABLE	25.00	-
1	TAIL GATE NUMBER PLATE HOLDER (SN)	SERVICEABLE	33.00	-
			<b>123.00</b>	<b>40.00</b>

Report Ref No. CS/AGI18011735/Ktd3n2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	REMOVE & REINSTALL TAIL GATE W/SCREEN GLASS.		180.00	120.00
	TRANSFER TAILGATE COMPONENT TO NEW GATE.		150.00	60.00
	CHANGE TAIL LAMP AND CHECK LIGHTING.		45.00	20.00
	RUST PROOFING TREATMENT.		100.00	60.00
	SPRAY PAINT DAMAGED AREA AFFECTED.		1,300.00	800.00
	TO CUT OFF REAR END PANEL,KNOCK AND STRAIGHTEN SPARE TIRE PANEL,REAR CHASSIS FRAMES,AND CHANGE ALL NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET .		1,100.00	700.00
			2,875.00	1,760.00
	<b>GRAND TOTAL</b>		<b>12,670.90</b>	<b>9,612.90</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>7,700.00</b>

Report Ref No. CS/AGI18011735/Ktd3n2

KONG SENG CHEONG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.