

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 12 September 2018 9:06 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018 Our Ref: 18/18/18/VP05/020684 ***LKK REF:CC4/LPC18011730/Veb3

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 7 September, 2018 4:49 PM
To: ONG LI LI; ericwoo; GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: [MANDATE REQUEST] RE: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018 Our Ref: 18/18/18/VP05/020684 ***LKK REF:CC4/LPC18011730/Veb3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 12/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **TOH AH SWEE SPRAY PAINTING CO.** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,160.87	\$ 856.00
2. Loss of Rental (2days x \$160)	\$ 360.00	\$ 300.00 (2days x \$150)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,522.87	\$ 1,158.00

**2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

.Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 12 July 2018 5:03 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018 Our Ref: 18/18/18/VP05/020684 ***LKK
REF:CC4/LPC18011730/Veb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKN 977C at M/s Toh Ah Swee Spray Painting Co.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 26 June 2018 3:16 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018 Our Ref: 18/18/18/VP05/020684

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 26 June 2018 2:38 PM

To: claims@tohahswee.com.sg; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018 Our Ref: 18/18/18/VP05/020684

Without Prejudice

Dear Sally/Elaine

Please liaise with LKK Auto Consultants Pte Ltd for the survey and assessment of liability.

Dear Catherine/Nivitha

FYA.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: claims claims [<mailto:claims@tohahswee.com.sg>]

Sent: Tuesday, 26 June, 2018 2:11 PM

To: ONG LI LI

Subject: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018

Dear Ms Ong,

We refer to the above matter.

Attached herewith our Estimated repair bill and our client's SAS report for your kind attention.

Please kindly arrange for PRI. In the mean time, revert us on liability if your insured has reported for this accident.

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

----- Forwarded message -----

From: **claims claims** <claims@tohahswee.com.sg>

Date: Fri, Jun 22, 2018 at 4:30 PM
Subject: Fwd: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018
To: jeffching76@gmail.com, Jeff Ching <sales@omnimetalgroup.com>

Dear Mr Jeff

Attached with the SAS report for your reference.

Thanks & Best Rgds,
Sally / Elaine Tham
Toh Ah Swee Spray Painting Co.
Tel: 63660286
Fax: 63685943

----- Forwarded message -----

From: **Elite Automotive** <elite.automotive13@gmail.com>
Date: Fri, Jun 22, 2018 at 4:18 PM
Subject: Re: ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018
To: claims claims <claims@tohahswee.com.sg>

Hi Elaine,

Kindly refer to attached report. Thanks!

Regards,

Christy

On 22 June 2018 at 14:57, claims claims <claims@tohahswee.com.sg> wrote:
Dear Yen/ Christy

So sorry for the miss attach herewith attached the Log Card.

company UEN: 199100474W

Thank you

Thanks & Best Rgds,

Sally / Elaine Tham
Toh Ah Swee Spray Painting Co.
Tel: 63660286
Fax: 63685943

On Fri, Jun 22, 2018 at 2:52 PM, claims claims <claims@tohahswee.com.sg> wrote:
Dear Christy/ Yen

Please help submit the accident report as following, thank you !

Thanks & Best Rgds,
Sally / Elaine Tham
Toh Ah Swee Spray Painting Co.
Tel: 63660286
Fax: 63685943

--
Regards,

卓 亞 水 噴 漆 公 司
TOH AH SWEE SPRAY PAINTING CO.

BLK 2, KRANJI LOOP #01-02 (OFF KRANJI ROAD), SINGAPORE 739538.
TEL: 6366 0115 (WORKSHOP), 6366 0286 (OFFICE) FAX: 6368 5943
EMAIL: enquiry@tohahswee.com.sg
BUSINESS REG. NO: 09935300L
GST REG. NO: 09-935300-L

25/07/2018

LONPAC INSURANCE BHD
100, BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702
ATTN: MOTOR CLAIM DEPT.

Dear Sir,

**ACCIDENT INVOLVING SKN977C & SLV6334P ON 18/06/2018 AT PIE TOWARDS
CHANGI NEAR SIMS AVE EXIT**

We are instructed by OMNI METAL PRIVATE LIMITED to claim damages against you in connection with the road accident on 18/06/2018 At PIE TOWARDS CHANGI NEAR SIMS AVE EXIT involving our client's motor vehicle registration number SKN977C and motor vehicle registration number SLV6334P which we understand was insured with you at the material time of the said accident.

We are further instructed that the accident was caused due to the negligence of the driver of vehicle registration number SLV6334P As a result of the said accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	\$	856.00
Rental Fee - 2 Days @ S\$160	\$	320.00
TP Insurer Search Fee	\$	2.00
	\$	1,178.00

A copy each of the following supporting documents is enclosed :

Final Repair Invoice
TP Insurer Search Invoice
Rental Invoice & Rental Agreement
Authorisation To Act

Kindly let us have your discharge voucher (if any) and cheque within 7 days from the date hereof, if the above settlement sum is acceptable. Otherwise let us have your proposed offer as soon as possible in order for us to settle our client's claim swiftly and amicably.

If you have any concern or queries, please feel free to contact us at telephone number 63660286 or email us at claims@tohahswee.com.sg.

Yours faithfully,

TOH AH SWEE SPRAY PAINTING CO.
Elaine Tham

AUTHORISATION TO ACT (Express Third Party Claim)

TO : Longpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

ATTN: MOTOR CLAIM DEPT.

I / We, Omni Metal Private Ltd ("the third party claimant") of _____

(address), owner of SEN977C (vehicle no.)


hereby authorise **TOH AH SWEE SPRAY PAINTING CO.** ("the workshop") to commence repairs to my /our vehicle and to act for me with respect to my claim for repair costs, loss of use /rental ("claim") for my vehicle no. SEN977C that was damaged pursuant to the accident which occurred on 18/06/2018 (date) at /along PIE Towards Changi
near Sims Ave Exit (location) involving vehicle no/s SLV 6334P ("the accident")

I / We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop ("TOH AH SWEE SPRAY PAINTING CO.").

Dated this 22 (day) of June (month) 2018 (year)


Signed by the "third party claimant"




Sign by "the workshop"





LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020684
DATE : 01 OCT 2018

DISCHARGE VOUCHER

I/We, OMNI METAL PRIVATE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SLV 6334P the sum of Singapore Dollars ONE THOUSAND ONE HUNDRED AND FIFTY EIGHT ONLY. **(\$1,158.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SKN 977C on 18/06/2018 along/at PIE TOWARDS CHANGI NEAR SIMS AVE EXIT.

I /We hereby agree to indemnify and keep indemnify (**TAN PANG KUAN JASON /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **TOH AH SWEE SPRAY PAINTING CO.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner/Date

卓 亞 水 噴 漆 公 司
TOH AH SWEE SPRAY PAINTING CO.

BLK 2, KRANJI LOOP #01-02 (OFF KRANJI ROAD), SINGAPORE 739538.

TEL: 6366 0115 (WORKSHOP), 6366 0286 (OFFICE) FAX: 6368 5943

EMAIL: claims@tohahswee.com.sg

BUSINESS REG. NO: 09935300L

GST REG. NO: 09-935300-L

25/07/2018

TAX INVOICE NO.: 18-252

LONPAC INSURANCE BHD
100, BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702
ATTN: MOTOR CLAIM DEPT.

FINAL REPAIR BILL

YOUR REF : SLV6334P
TYPE OF CLAIM : THIRD PARTY CLAIM
CLAIMANT NAME : OMNI METAL PRIVATE LIMITED
VEHICLE NO. : SKN977C
MAKE/ MODEL : MERC E200
DATE OF ACCIDENT : 18/06/2018

TO LUMP SUM REPAIR COST AS RECOMMENDED
BY YOUR SURVEYOR -----

\$ 800.00

7% GST : \$ 56.00

TOTAL : \$ 856.00

SINGAPORE DOLLARS : EIGHT HUNDRED FIFTY SIX ONLY

TOH AH SWEE SPRAY PAINTING CO.

Elaine Tham

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's

www.chans.com.sg

TAX INVOICE**OMNI METAL PRIVATE LTD**

INVOICE : AR1807-0251
DATE : 18/07/2018
TERMS : C.O.D
STAFF ID : IZA
AGREEMENT NO. : HA201807-0130

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
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299.07

Vehicle Reg No : SKG5516D
Make / Model : TOYOTA CAMRY 2.0 AUTO
Rental Dates : Rental Billing From 16/07/2018 To 18/07/2018
Period : 2 days
Rental Rate : S\$ 160.00 Per Day (Including GST)
Reference No : SKN977C

PAID
19 JUL 2018
RBS 307571

AMOUNT : S\$
THREE HUNDRED TWENTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 299.07
GST 7% : 20.93
TOTAL S\$: 320.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



SKN977C

RENTAL AGREEMENT

Hirer's Name OMNI METAL PRIVATE LTD		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	
Joint Hirer's / Guarantor's Name CHING HAN SIA		Date of Birth 27/10/1976	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No S7655318-A	Date of Expiry
Postal Code		Contact No 81818458	Mobile Phone No.	

CHECK OUT

Date 16.7.18	Time 9.15am	Mileage KM	E 1/4 1/2 3/4 F
Date 18/7/18	Time 9 AM	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE		@		
DISCOUNT				
GST @ 7%				
TOTAL				
EXTENSION				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SK65516D	MODEL Toyota Camry 2.0(A)
FROM	RETURN

*Estimate Date. For actual return see CHECK IN



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-095388
Date of Request: 22/06/2018

Your Ref No: Online Purchase

Toh Ah Swee Spray Painting Co.
Blk 2 Kranji Loop
#01-02
Singapore 739538

Dear Sir/Madam,

Enquiry Date 22/06/2018
Enquiry By Tham Wai Lim
TP Vehicle No. SLV6334P
Accident Date 18/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV6334P	Lonpac Insurance Bhd	19/03/2018-04/06/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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