

ASS. REC. BY:

Surveyor

GQ

REF

CS3/LPC18011723/Gtd3er

Special Instruction:

ASSIGNMENT (Office)

From (Person):

ENC WOO

of

LPC

Date/Time:

27/6/18

Estimated Cost:

Bill to:

OD

(TP)

WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKR 4820Z

Insured:

SJL 3088X

at Workshop in/s

ISM Lynston Motor

Tel:

9438 9828

of

25 Kaki Bukit Rd 4 #05-66 /68

Policy No:

Claim No:

17/18/18/vpos/020704

Sum Insured:

Excess:

Make of Veh:

D.O.A

25/06/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

lup

In after 12pm

H.O.D. Endorsement:

Date/Time:

8:55am @ 27/6/18

Person Contacted:

Daphne

Vehicle IN/OUT

Date/Time

Action/Instruction ( x ) Estimate

SKR 4820Z-X

SJL 3088X-CS3/DAI13003517/Ctd-1-1 DOA:13/2/2013

Submit PRS Report.

(08/11/13) Wef

ASS: REC. BY:

REF:

## ASSIGNMENT

From:

Date: 27/6/18

Estimated Cost:

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKR 4820Z

at Workshop m/s LSM Lynston Motor

of 25 Kaki Bukit Rd 4 #105-66/68 Synergy

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS up

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKR4820Z

Yr Regn: - /

Type: M.Cas / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf c.c. -

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp.Reading

113294

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WUWZZZAU8FW171382

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205 / 55 R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27-06-18

Survey held at

w/s

2:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$ 4000 - \$ 5000

RECEIVED 17 JUL 2018

Date/Time, File Pass to?

☐

Preli. Report

1) AA Typist

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

TP-PRS

Lump Sum / I.B.I: (\$ )

450

450



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CS3/LPC18011723/Gtd3

300 BEACH ROAD  
#17-04/07 THE CONCOURSE SINGAPORE 199555

Date : 27-06-2018



Code : LPC2

## 1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SJL 3088X	Veh. Inspected	SKR 4820Z
Policy No.		Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020704	Excess (\$)	0.00
Assign From	ERIC WOO	Assign Date	27/06/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	25/06/2018	Inspection Date	27/06/2018
Survey held at	LYNSTON MOTORWORKS 25 KAKI BUKIT ROAD 4 #08-43 SYNERGY @KB 417800 SINGAPORE		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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## Nivitha (LKK Auto)

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**From:** ERIC WOO JUN KIAT <ericwoo@lonpac.com>  
**Sent:** Tuesday, 26 June 2018 12:58 PM  
**To:** Charles Hoon  
**Cc:** MT\_Claim\_SG; assignments@lkkauto.com  
**Subject:** RE: PROPERTY DAMAGE CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 25 JUNE 2018 AT ABOUT 10:30HRS INVOLVING MOTOR VEHICLES NO(S). SKR4820Z AND SJL3088X AT ALONG AYE TOWARDS CTE FROM PORTSDOWN AVENUE [Our ref: AP/2018/000054] Lonpac Ref:17/18/18/VP05/020704  
**Attachments:** ltr to defendant & Lonpac - (25 June 18).pdf; Gia report - SKR4820Z.PDF

Dear Charles,

Thank you for your list of surveyors.

We regret we are not agreeable to your panel of surveyor as listed.

We shall be assigning to LKK Auto Consultants Pte Ltd to conduct the survey on your client's vehicle No: SKR 4820Z.

Kindly advise the workshop to conduct survey.

Dear Catherine / Nivitha,

FYA.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Charles Hoon [mailto:charles@aplp.com.sg]  
**Sent:** Tuesday, 26 June, 2018 12:04 PM  
**To:** ERIC WOO JUN KIAT  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PROPERTY DAMAGE CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 25 JUNE 2018 AT ABOUT 10:30HRS INVOLVING MOTOR VEHICLES NO(S). SKR4820Z AND SJL3088X AT ALONG AYE TOWARDS CTE FROM PORTSDOWN AVENUE [Our ref: AP/2018/000054] Lonpac Ref:17/18/18/VP05/020704

Dear Eric,

Please find attached, our letter of even date.

Regards,

**Charles Hoon**  
**AP** Law Practice  
9 Temasek Boulevard #09-01 Suntec Tower 2 Singapore 038989  
T: 64071429 F: 64071427 E: [charles@aplp.com.sg](mailto:charles@aplp.com.sg)  
Singapore UEN No.: 53380739E

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**From:** ERIC WOO JUN KIAT <ericwoo@lonpac.com>

**Sent:** Tuesday, 26 June 2018 11:54 AM

**To:** Charles Hoon <charles@aplp.com.sg>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: PROPERTY DAMAGE CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 25 JUNE 2018 AT ABOUT 10:30HRS INVOLVING MOTOR VEHICLES NO(S). SKR4820Z AND SJL3088X AT ALONG AYE TOWARDS CTE FROM PORTSDOWN AVENUE [Our ref: AP/2018/000054] Lonpac Ref:17/18/18/VP05/020704

Dear Charles,

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Kindly advise the workshop to conduct survey.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** CHEW BENG KEE

**Sent:** Tuesday, 26 June, 2018 9:50 AM

**To:** MT\_Claim\_SG; 'charles@aplp.com.sg'

**Subject:** FW: PROPERTY DAMAGE CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 25 JUNE 2018 AT ABOUT 10:30HRS INVOLVING MOTOR VEHICLES NO(S). SKR4820Z AND SJL3088X AT ALONG AYE TOWARDS CTE FROM PORTSDOWN AVENUE [Our ref: AP/2018/000054] [your ref: to be advised]

Dear Charles

One of our officers will revert to you in due course. Eric, pls assist on the PRI.  
Thank you.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

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**From:** Charles Hoon [mailto:charles@aplp.com.sg]

**Sent:** Monday, June 25, 2018 7:00 PM

**To:** CHEW BENG KEE

**Subject:** PROPERTY DAMAGE CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 25 JUNE 2018 AT ABOUT

10:30HRS INVOLVING MOTOR VEHICLES NO(S). SKR4820Z AND SJL3088X AT ALONG AYE TOWARDS CTE FROM PORTSDOWN AVENUE [Our ref: AP/2018/000054] [your ref: to be advised]

Attn: Motor Claim Department

Dear Sirs,

We refer to the above matter.

Please find attached, our letter of even date.

Regards,

**Charles Hoon**

**AP** Law Practice

9 Temasek Boulevard #09-01 Suntec Tower 2 Singapore 038989

T: 64071429 F: 64071427 E: [charles@aplp.com.sg](mailto:charles@aplp.com.sg)

Singapore UEN No.: 53380739E

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/06/2018 16:17
Date Of Accident	25/06/2018 10:30
Exact Location Of Accident	AYE TWDS CTE FROM PORTSDOWN AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKR4820Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN BAO AN, KELVIN
NRIC No	S8848948I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97980884
Alternative Phone No	OFFICE-97980884

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.2 TSI AT 5G12DZ
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101306446
Cover Note Number	

### Driver

Name of Driver	TAN BAO AN, KELVIN
NRIC No	S8848948I
Date Of Birth	13/12/1988
Occupation	INDOOR
Date Of Driving Pass	10/01/2018
Driving Experience	0 YEAR AND 5 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97980884
Fax Number	
Contact Number	OFFICE-97980884
EEmail Address	NOEMAIL

Address	APY BLK 155 MEILING STREET #04-289
Postcode	140155
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : SARAH JANE
	GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL3088X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JASON MOK
NRIC/Passport Number	
Contact Number	97379927
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



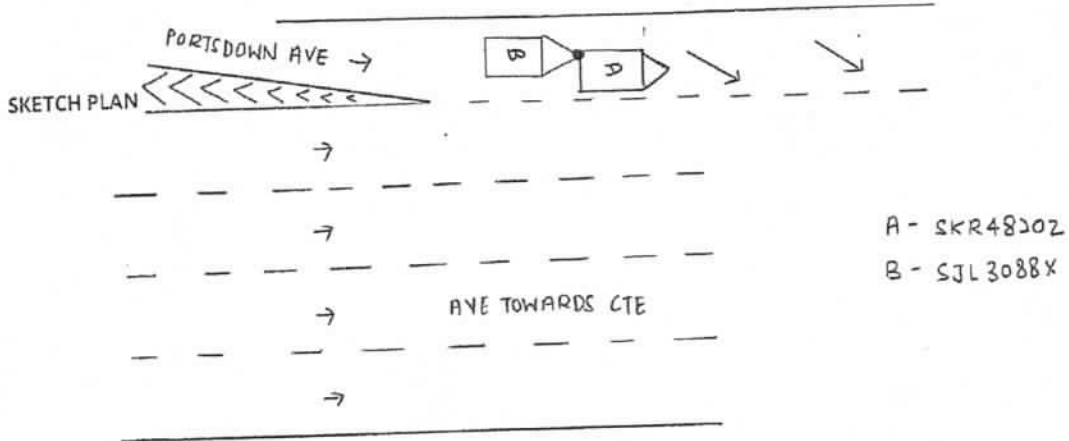
**DETAILS OF INJURED PERSON 1**

Name	SARAH JANE
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SKR4820Z
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

**DETAILS OF INJURED PERSON 2**

Name	TAN BAO AN, KELVIN
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SKR4820Z
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

# Sketch Plan #2 Pg. 1



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

my vehicle (SKR4820Z) was stationary along AVE towards CTE from  
 PORTSDOWN AVE as I was waiting for traffic to clear so that i can  
 enter into AVE. Suddenly, i felt an impact from my rear, we moved our  
 vehicles to the side road so we do not block the traffic. I got down  
 my vehicle to check on my damages and we exchanged contact number  
 before we moved off.

## DECLARATION

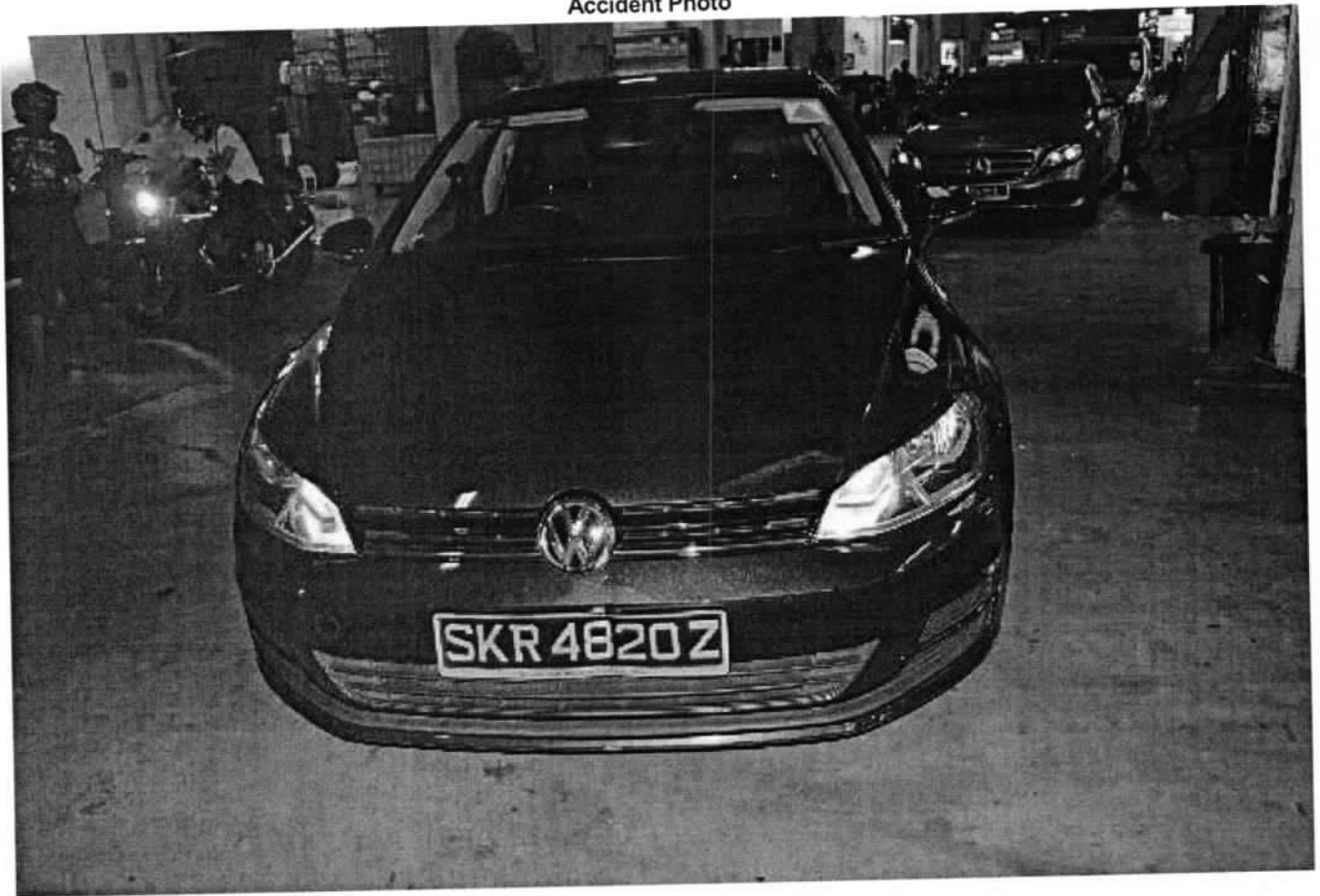
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

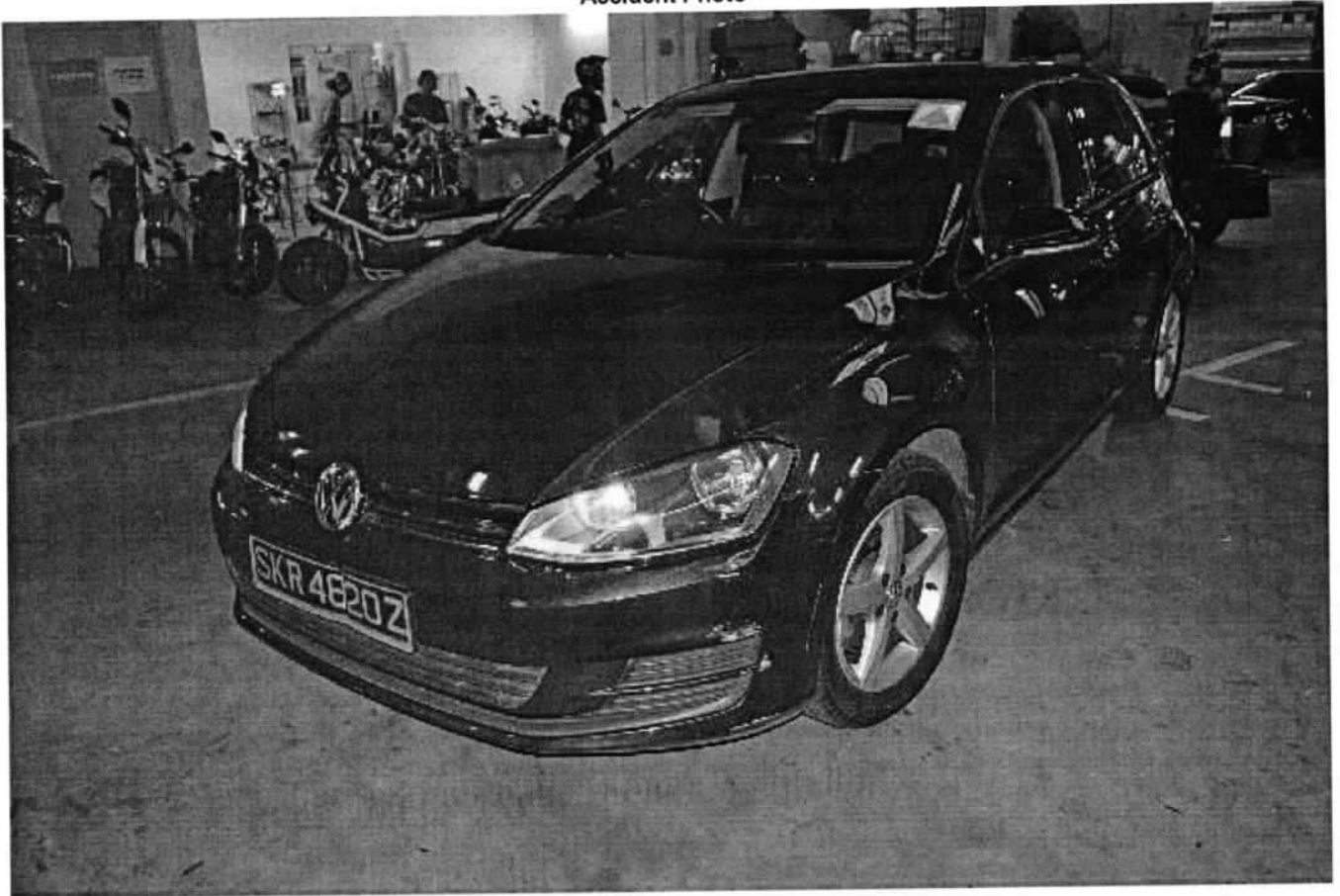
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
LONPAC INSURANCE BHD		Ref: CS3/LPC18011723/Gtd3e2		
300 BEACH ROAD		Date: 18-07-2018		
#17-04/07 THE CONCOURSESINGAPORE 199555				
Code: LPC2				
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>				
Insured Veh.	SJL 3088X	Veh. Inspected	SKR 4820Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020704	Excess (\$)	0.00	
Assign From	ERIC WOO	Assign Date	27/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLKSWAGEN GOLF	c.c	1197	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WWZZZAUZFW171382	Colour	BLUE	
Odometer	113294 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
<b>5. General Information</b>				
Accident Date	25/06/2018	Inspect Date / Time	27/06/2018 ( 02:30 PM )	
Survey held at	LYNSTON MOTORWORKS 25 KAKI BUKIT ROAD 4 #08-43 SYNERGY @KB 417800 SINGAPORE			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

Report Ref No. CS3/LPC18011723/Gtd3e2

Inspected By



XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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