

PIS. CASE OWNER:

CC3 / CT1 180 11721, Kija3 1/2

LKK:
IDAC:

Surveyor: AWK DOI: ASSIGNMENT 26-6-18 Date / Time: 26-6-18
Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : SKG 6031D
Name of Insured : KANDIKATTU SARVINIVASA PRASAD
Insured Tel No. : _____ HP: _____
Excess Sec II : SS _____ D.O.A : 24-6-18
Is driver the owner? (YES / NO) Nature of Accident : _____
If NO, Driver Name / Age : BANOLA SUOHA RANI
Driver Tel No. : 8792369 (V/L: YES / NO)

Claim No. : SKM1 8703214602
Policy No. : DMP6 SN122276705
Make / Model : Bmw 520
Place of Accident : BUKIT BATAK DRIVING CENTRE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability: % Final? Yes / No

SH8 8790 U



INSRS:
WSP: Premier
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP: _____
Tel : _____
Liability : _____
RMKS: _____

Date/ Time	STAGE	DATE / PIC
<u>11/7</u>	Non-Reporting ltr (1st):	
<u>Joy</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

SH8 8790 U CLY/INI 6020401/K146247 ; OCA-101411
-CLY/INI 16017048/1110037 ; 009-81916
SKG 6031D - X
TP VIDEO - SHOWED OI HIT
PARKED TP.

CUR - \$300 + GST = \$321.xx
PAID BY INJURED
PRIVATELY SETTLED.

PRELIMINARY ADVICE	Date/Time: <u>28/6</u>	Sent By: <u>[Signature]</u>
FINALIZATION	Date/Time: _____	Confirm with: _____
Repair Cost: \$S _____	(_____ days) Reduction: _____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: _____	Confirm with: _____
Final Liability: % <u>100</u> (Agreed / Assessed) BOLA S/N No. : <u>NIL VIDEO</u>		Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost: <u>GST</u> \$S <u>321.xx</u>		If NO or B 28, Ass. Lia : _____
Loss of Rental (LOR): \$S <u>285.15</u> (<u>2.5</u> days) <u>X114.06</u>		<u>SUR \$400 + 7% = \$428</u>
Loss of Use (LOU): \$S _____ (<u>5</u> days)		
Loss of Income (LOI): \$S <u>100</u> (<u>\$40 x 2.5</u> days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search \$S <u>2.xx</u>		
Medical: \$S _____		1) Claim status: Normal/Reject/Private Settle
Disbursement: \$S _____ (e.g. Tow/ Independent)		2) Report Format: <u>PAID</u>
Legal Cost \$S _____		3) Survey fee: _____
Total: \$S <u>708.15</u>	Global Sum \$S: _____	
FINAL PAYMENT	Date/Time: _____	Confirm with: _____
Payee 1: \$S _____	Name 1: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 2: (Strike if N.A.) \$S _____	Name 2: _____	
Payee 3: (Strike if N.A.) \$S _____	Name 3: _____	

CHEQUE #486548 FOR LKK \$428.xx
CHEQUE #486547 FOR PREMIER \$708.15

(08/11/13)

Surveyor: Kevin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspected Vehicle No: _____
 at Workshop no's _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHB 87904 Yr Regn: 24 Feb 2014
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Truck / Prime Mover /
 Truck / Trailer or _____
 Make: KIA optima c.c. 1600
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 643578 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KNAHMA414MB545504
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/B or _____
 Tyre Size: F: 205/65R16
 R: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Hulk
 Front R/Bal. 7 mm Rear R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 24/6/14 D.O.I. 26/6/14
 Survey held at Premier

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
O/S Front
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>P/P \$300</u>
	<u>LTZ</u>
	<u>41</u>
	<u>RC \$1,871.20 / 86%</u>

Date/Time, File Pass to? : Prel. Report
 : Final Report
 1) _____
 Date/Time, File Return to?
 2) _____
 Report Format : _____
 Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____
 Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Weekend (\$ _____)
 Survey Fee: _____
 Transportation: _____ \$ + RS _____ \$
 Photos _____
 Others _____
 TOTAL _____

Benefit:
 PARF Eligibility: Y
 No. of Transfer: 0
 Effective Ownership Date/Time: 27 Feb 2014 09:48:09
 COE No.: 2014022701000927C
 COE Expiry Date: 26 Feb 2022
 COE Bid Category: _____
 Actual OP/PQP Paid Amount: \$68,590.00
 Lifespan Expiry Date: 26 Feb 2022
 Owner ID Type: Company

Mei Kwan (LKKAuto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Wednesday, 11 July, 2018 9:08 AM
To: Mei Kwan (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SKG6031D (OI : CTI - SNM18D03214C02) and SHB8790U (TP : LKK REF - CC3/CTI18011721/K1ja3) on 24.06.2018
Attachments: MNA118086644-SKG6031D.pdf
Categories: HMK

Dear Sirs,

As per requested, Pls refer to the above attachment.

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 10 July, 2018 10:06 AM
To: Claims Dept of CTI
Cc: Lucas Lee; Chong Boon Sen; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SKG6031D (OI : CTI - SNM18D03214C02) and SHB8790U (TP : LKK REF - CC3/CTI18011721/K1ja3) on 24.06.2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 28 June, 2018 2:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKG6031D (OI : CTI - SNM18D03214C02) and SHB8790U (TP : LKK REF - CC3/CTI18011721/K1ja3) on 24.06.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 28 June, 2018 11:56 AM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Angie Foo; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SKG6031D (OI : CTI - TBA) and SHB8790U (TP : LKK REF - CC3/CTI18011721/K1ja3) on 24.06.2018

Our Reference: **SNM18D03214/C01/1**

Date : **28 JUNE 2018**

via Ordinary & Registered Mail

**KANDIKATTU SREENIVASA PRASAD
93 HILLVIEW AVENUE
#07-222 THE PETALS
SINGAPORE 669626**

Dear Sir / Madam

**ACCIDENT INVOLVING SKG6031D AND SHB8790U ON 24 JUNE 2018
ALONG BUKIT BATOK DRIVING CENTRE OPEN CARPARK**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB8790U** , is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us **IMMEDIATELY** through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your **NO CLAIM DISCOUNT** will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : JOY
Ref : CC3/CT118011721/K1JA3
Contact No : 68412409
via Email : JOY@LKKAUTO.COM

CC : Agent - (BR0085A) - FINANCIAL ALLIANCE PTE LTD

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains PRIVATE SETTLEMENT
to property damage only

"We/I, PREMIER AUTOMOTIVE SERVICES PTE. LTD. with GST REG. NO. 200707743D, workshop
of motor vehicle SHB 8790U hereby agree to accept the sum of (S\$708.15 – all in) as payment
from the owner/driver of the motor vehicle SKG 6031D, KANDIKATTU SREENIVASA PRASAD for
the repair to the damages and loss of use/rental to the owner of the motor vehicle SHB 8790U as
a result of the accident involving motor vehicle SHB 8790U and motor vehicle SKG 6031D on
24/06/2018 at about 1130hrs along Bukit Batok Driving Centre Open Car Park.

"We/I, PREMIER AUTOMOTIVE SERVICES PTE. LTD. with GST REG. NO. 200707743D, workshop
of motor vehicle SHB 8790U hereby agree that there will be no any further claim(s), including any
personal injury claims to the driver of motor vehicle SKG 6031D at the time of the incident
against the owner/driver and insurer of the motor vehicle SKG 6031D for the above mentioned
accident upon accepting the amount of S\$708.15 (all in).

This agreement is subject to the application of Singapore law and the Singapore Courts have
exclusive jurisdiction over any dispute arising out of the same.

Dated this 19th (day) of July (month) 2018 (year)


Signed by Workshop of motor vehicle SHB 8790U


Signed by owner/driver of motor vehicle SKG 6031D KANDIKATTU SREENIVASA PRASAD S2680709C



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[Log in](#) ↗

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S6882478H

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3A

Expiry Date

Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S6882478H

Status of Provisional Driving Licence

No Licence

Class(es) of Provisional Driving Licence**Expiry Date**

-

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[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomPages/SPF/explorefaq.aspx)

[CONTACT US \(https://www.police.gov.sg/content/contact-us\)](https://www.police.gov.sg/content/contact-us)

[E-FEEDBACK \(/content/policehubfeedback/efeedback.html\)](/content/policehubfeedback/efeedback.html)

[SITEMAP \(https://www.police.gov.sg/sitemap\)](https://www.police.gov.sg/sitemap)

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 18 July 2018 12:01 PM
To: Kandikattu sreenivasa prasad
Cc: reddy@fapl.sg; Admin A
Subject: RE: ACCIDENT ON 24/06/2018 INVOLVING SHB 8790U AND SKG 6031D /
Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

YOUR REF : SKG 6031D (KANDIKATTU SREENIVASA PRASAD)
LKK REF : CC3/CTI18011721/K1jia3
CTI REF : SNM18D03214C02/1 (SKG6031D)

Dear Sir,

The adjusted breakdown of third-party claim as follows:

Cost of Repair	\$321.00 (w/GST)
Loss of Rental (2.5 days)	\$285.15 (\$114.06/day)
Loss of Income (2.5 days)	\$100.00 (\$40/day)
GIA Search Fee	\$ 2.00
Total	\$708.15

Should you decide to proceed with private settlement, two (2) separate cheques should be issued and a private settlement letter should be signed between parties:

- 1) \$ 708.15 - Payable to PREMIER AUTOMOTIVE SERVICES PTE LTD;
- 2) \$ 428.00 - Payable to LKK Auto Consultants Pte Ltd ; (Surveyor's Fee)

Kindly send the cheques to:

ATTENTION TO: Joy Irene
M/s LKK AUTO CONSULTANTS PTE LTD
Blk 51, Paya Ubi Industrial Park,Ubi Avenue 1 #02-25 , Singapore 408933

Should you decide not to proceed with the private settlement, the above cost will be claimed against the your auto insurance policy under CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD and your No Claim Discount will be affected due to this accident/claim.

Kindly revert with your decision within the next 7 days from the date of this e-mail (by 25/07/2018), otherwise, we will proceed accordingly (without further notice) to amicably settle the claim and to prevent further escalation of cost.

For your further clarifications of the third-party claim, kindly give us a call at 6841 2409.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Kandikattu sreenivasa prasad [<mailto:vasusudha92@gmail.com>]
Sent: Tuesday, 17 July 2018 12:08 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: reddy@fapl.sg
Subject: Re: ACCIDENT ON 24/06/2018 INVOLVING SHB 8790U AND SKG 6031D / Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

Dear Joy,

Thanks for the update. when are we expecting that approximately?

Thanks & Regards.

Vasu Kandikattu
Mobile: 96209796

"We are what we repeatedly do - Aristotle"

On Tue, Jul 17, 2018 at 8:49 AM, Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

Dear Sir,

Noted.

We are pending letter of demand from Third-Party claimant.

We will e-mail you the breakdown thereafter.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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From: Kandikattu sreenivasa prasad [<mailto:vasusudha92@gmail.com>]

Sent: Tuesday, 17 July 2018 8:13 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: reddy@fapl.sg

Subject: Re: ACCIDENT ON 24/06/2018 INVOLVING SHB 8790U AND SKG 6031D / Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

Hi Joy,

This is my email. Pl send me the total amount by email.

Thanks & Regards.

Vasu Kandikattu

Mobile: 96209796

"We are what we repeatedly do - Aristotle"

On Mon, Jul 16, 2018 at 1:50 PM, Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

YOUR REF: SKG 6031D (KANDIKATTU SREENIVASA PRASAD)

LKK REF: CC3/CTI18011721/K1jia3

CTI REF: SNM18D03214C02/1 (SKG6031D)

Dear Sir,

Attached Third-Party claimant's video for your reference.

Our insured driver hit parked/stationary claimant's vehicle.

Our adjusted repair cost is at \$300.00 (before GST) and 2 days recommended for repair.

Kindly call the undersigned should you have further clarifications on the matter.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: reddy@fapl.sg [mailto:redy@fapl.sg]
Sent: Monday, July 16, 2018 12:01 AM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: 'Kandikattu sreenivasa prasad' <vasusudha92@gmail.com>
Subject: ***Urgent***_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

HI,

There was a 3rd party claim against our client. But client did not noticed the scratch and did not stop/report it. Client came to know only when you send us the claim notice, immediately client reported.

Our client is requesting the 3rd party contact no / email to contact him explain, appreciate if you could share SHB8790U driver contact details?

Thank you.

Best Regards,

Dhananjaya Reddy Eswaravaka

Director – Wealth Advisory

FINANCIAL ALLIANCE PTE LTD

NO. 2 Bukit Merah Central #10-00 SINGAPORE 159835

Mobile +(65) 9667 1527

From: FA GI <faautocue@faintranet.com>
Sent: 26 September 2017 18:14
To: Eswaravaka Dhananjaya Reddy <reddy@fapl.sg>
Subject: Client's Scanned Document-GI_Eswaravaka Dhananjaya Reddy_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf

Dear Eswaravaka Dhananjaya Reddy,

Please find the attached scanned document.

If the attachment does not belong to you, please kindly inform General & Group Insurance department.

Thank you,

Regards,
General & Group Insurance Department

This is an Auto-Generated Email



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

OFFICIAL RECEIPT

No. 2835

Date 19/7/18

Received from Kandikortu Sreenivasa Prasad

the sum of Dollars Four Hundred and Twenty - Eight only

in payment of professional fee for SHB 87900 / SKG 60910 DOA (24/6/18)

LKK Auto Consultants Pte Ltd

\$

428/00
XX
CASH / CHEQUE DBS 486548

YJH



Date

1	9	0	7	1	8
D	D	M	M	Y	Y

DBS Bank Ltd

Pay PREMIER AUTOMOTIVE SERVICES Pte LTD or Bearer

Singapore Dollars Seven Hundred Eight and Cents

S\$ 708.15

Fifteen only

KANDIKATTU
SREENIVASA PRASAD

S. Prasad

Cheque No. Bank/Branch Code Account No. Please sign above this line

⑆5⑆486547⑆7⑆7⑆⑆002⑆ 0020303884⑆



Date

1	9	0	7	1	8
D	D	M	M	Y	Y

DBS Bank Ltd

Pay LKK Auto Consultants Pte Ltd or Bearer

Singapore Dollars Four Hundred and Twenty Eight

S\$ 428.00

only

KANDIKATTU
SREENIVASA PRASAD

S. Prasad

Cheque No. Bank/Branch Code Account No. Please sign above this line

⑆4⑆486548⑆7⑆7⑆⑆002⑆ 0020303884⑆