

## Joy Irene (LKKAuto)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Monday, 6 August 2018 9:07 AM  
**To:** 'Kandikattu sreenivasa prasad'  
**Cc:** reddy@fapl.sg; Admin A  
**Subject:** RE: \*\*\*Urgent\*\*\*\_Kandikattu Sreenivasa Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf - SNM18D03214C02/1  
**Attachments:** private settlement.pdf

Dear Sir,

We apologize for the delay as the officer-in-charge was on reservist.

Attached signed copy for your records.

We will be closing this claim file as privately settled.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kandikattu sreenivasa prasad [mailto:vasusudha92@gmail.com]  
**Sent:** Tuesday, 31 July 2018 8:30 AM  
**To:** Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Cc:** reddy@fapl.sg  
**Subject:** Re: \*\*\*Urgent\*\*\*\_Kandikattu Sreenivasa Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf - SNM18D03214C02/1

Dear Joy,

Just to inform that the cheque issued to Premier was presented & cleared.

Pl forward me the letter after you receive from them. Also, hope it was notified to the traffic police & the report has been closed.

Thanks & Regards.

Vasu Kandikattu

Mobile: 96209796

"We are what we repeatedly do - Aristotle"

On Wed, Jul 25, 2018 at 1:16 PM, Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)> wrote:

Dear Sir,

Third-party claimant will send it to us once they have cleared the cheque.

We will forward it to you once receive from them.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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**From:** Kandikattu sreenivasa prasad [mailto:[vasusudha92@gmail.com](mailto:vasusudha92@gmail.com)]

**Sent:** Wednesday, 25 July 2018 12:56 PM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** [reddy@fapl.sg](mailto:reddy@fapl.sg)

**Subject:** Re: \*\*\*Urgent\*\*\*\_Kandikattu Sreenivasa Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf - SNM18D03214C02/1

Dear Joy,

I have not received the copy of the letter signed by them from you. Can you please forward that to me.

Thanks & Regards.

Vasu Kandikattu

Mobile: 96209796

"We are what we repeatedly do - Aristotle"

On Wed, Jul 25, 2018 at 12:54 PM, Kandikattu sreenivasa prasad <[vasusudha92@gmail.com](mailto:vasusudha92@gmail.com)> wrote:

Dear Joy,

I have checked my account. LKK check has been presented and cleared. The check issued to Premier has not been presented yet.

This is for your info.

Thanks & Regards.

Vasu Kandikattu

Mobile: 96209796

"We are what we repeatedly do - Aristotle"

On Thu, Jul 19, 2018 at 2:53 PM, Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)> wrote:

**LKK REF: CC3/CTI18011721/K1jia3**

**CTI REF: SNM18D03214C02/1 (SKG6031D)**

Dear Mr. Alfred,

We refer to the subject.

Please be informed that our insured has paid Third-Party M/s Premier Automotive Services Pte Ltd and settled the claim privately.

Our survey fee was also paid by the insured.

We will proceed to close file in our end.

Kindly assist to cancel this claim file and reinstate insured's NCD (if applicable).

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Monday, 16 July 2018 1:45 PM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; [reddy@fapl.sg](mailto:reddy@fapl.sg)  
**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: \*\*\*Urgent\*\*\*\_Kandikattu Sreenivasa Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf - SNM18D03214C02/1

**LKK REF:** CC3/CTI18011721/K1jia3

**CTI REF:** SNM18D03214C02/1 (SKG6031D)

Dear Mr. Alfred,

Attached TP video for your reference. Insured driver hit parked TP vehicle.

Adjusted COR is at L/s \$300.00 and 2 days recommended for repair.

We will contact the insured shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, 16 July 2018 10:33 AM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; [reddy@fapl.sg](mailto:reddy@fapl.sg)

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** \*\*\*Urgent\*\*\*\_Kandikattu Sreenivasa Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf - SNM18D03214C02/1

**LKK REF: CC3/CTI18011721/K1jia3**

**CTI REF: SNM18D03214C02/1 (SKG6031D)**

Dear Joy Irene/Mei Kwan

Please assist to follow up with Insured's broker on Insured's query. (email below refers)

Aside to Boon Sen, please keep track on the matter.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

TEL: +65 6389 6116

FAX: +65 6224 7478/6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** [reddy@fapl.sg](mailto:reddy@fapl.sg) [<mailto:reddy@fapl.sg>]

**Sent:** Monday, July 16, 2018 12:01 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Kandikattu sreenivasa prasad' <[vasusudha92@gmail.com](mailto:vasusudha92@gmail.com)>

**Subject:** \*\*\*Urgent\*\*\*\_Kandikattu Sreenivasa

Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf - SNM18D03214C02/1

HI,

There was a 3<sup>rd</sup> party claim against our client. But client did not noticed the scratch and did not stop/report it. Client came to know only when you send us the claim notice, immediately client reported.

Our client is requesting the 3<sup>rd</sup> party contact no / email to contact him explain, appreciate if you could share SHB8790U driver contact details?

Thank you.

Best Regards,

**Dhananjaya Reddy Eswaravaka**

**Director – Wealth Advisory**

FINANCIAL ALLIANCE PTE LTD

NO. 2 Bukit Merah Central #10-00 SINGAPORE 159835

**Mobile**            **+(65) 9667 1527**

**From:** FA GI <[faautocue@faintranet.com](mailto:faautocue@faintranet.com)>

**Sent:** 26 September 2017 18:14

**To:** Eswaravaka Dhananjaya Reddy <[reddy@fapl.sg](mailto:reddy@fapl.sg)>

**Subject:** Client's Scanned Document-GI\_Eswaravaka Dhananjaya Reddy\_Kandikattu Sreenivasa Prasad\_CHINA\_Motor\_eCI\_DMPCSN1222761705\_2017\_20170922.pdf

Dear Eswaravaka Dhananjaya Reddy,

Please find the attached scanned document.

If the attachment does not belong to you, please kindly inform General & Group Insurance department.

Thank you,

Regards,  
General & Group Insurance Department

This is an Auto-Generated Email