

Joy Irene (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 26 July 2018 11:49 AM
To: Joy Irene (LKKAuto); Admin A; CS A Team; Kandikattu sreenivasa prasad; reddy@fapl.sg
Cc: Chong Boon Sen; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto); Alfred Toh
Subject: RE: ***Urgent***_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

LKK REF: CC3/CTI18011721/K1jia3
CTI REF: **SNM18D03214C02/1 (SKG6031D)**

Dear Joy Irene

We are in receipt of your email and contents duly noted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, July 19, 2018 2:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Kandikattu sreenivasa prasad <vasusudha92@gmail.com>; reddy@fapl.sg
Subject: RE: ***Urgent***_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

LKK REF: CC3/CTI18011721/K1jia3
CTI REF: SNM18D03214C02/1 (SKG6031D)

Dear Mr. Alfred,

We refer to the subject.

Please be informed that our insured has paid Third-Party M/s Premier Automotive Services Pte Ltd and settled the claim privately.

Our survey fee was also paid by the insured.

We will proceed to close file in our end.

Kindly assist to cancel this claim file and reinstate insured's NCD (if applicable).

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Monday, 16 July 2018 1:45 PM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; reddy@fapl.sg
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ***Urgent***_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

LKK REF: CC3/CTI18011721/K1jia3
CTI REF: SNM18D03214C02/1 (SKG6031D)

Dear Mr. Alfred,

Attached TP video for your reference. Insured driver hit parked TP vehicle.

Adjusted COR is at L/s \$300.00 and 2 days recommended for repair.

We will contact the insured shortly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 16 July 2018 10:33 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; reddy@fapl.sg
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: ***Urgent***_Kandikattu Sreenivasa
Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

LKK REF: CC3/CTI18011721/K1jia3
CTI REF: SNM18D03214C02/1 (SKG6031D)

Dear Joy Irene/Mei Kwan

Please assist to follow up with Insured's broker on Insured's query. (email below refers)

Aside to Boon Sen, please keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
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From: reddy@fapl.sg [<mailto:reddy@fapl.sg>]
Sent: Monday, July 16, 2018 12:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Kandikattu sreenivasa prasad' <vasusudha92@gmail.com>
Subject: ***Urgent***_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf - SNM18D03214C02/1

HI,

There was a 3rd party claim against our client. But client did not noticed the scratch and did not stop/report it. Client came to know only when you send us the claim notice, immediately client reported.

Our client is requesting the 3rd party contact no / email to contact him explain, appreciate if you could share SHB8790U driver contact details?

Thank you.

Best Regards,
Dhananjaya Reddy Eswaravaka
Director – Wealth Advisory
FINANCIAL ALLIANCE PTE LTD
NO. 2 Bukit Merah Central #10-00 SINGAPORE 159835
Mobile **+(65) 9667 1527**

From: FA GI <faautocue@faintranet.com>
Sent: 26 September 2017 18:14
To: Eswaravaka Dhananjaya Reddy <reddy@fapl.sg>
Subject: Client's Scanned Document-GI_Eswaravaka Dhananjaya Reddy_Kandikattu Sreenivasa Prasad_CHINA_Motor_eCI_DMPCSN1222761705_2017_20170922.pdf

Dear Eswaravaka Dhananjaya Reddy,

Please find the attached scanned document.

If the attachment does not belong to you, please kindly inform General & Group Insurance department.

Thank you,

Regards,
General & Group Insurance Department

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