

(18/01/18)

INS. CASE OWNER:

CC 3 / QBE1801 1719, Vwb

LKK

IDAC

Surveyor:

SATHYA

DOI:

ASSIGNMENT

26/6/18

Date / Time:

26/6/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJT 57727

Claim No.:

VLO1160X

Name of Insured:

BOON VAN DIJKE EDMOND ANDREW HARRY

Policy No.:

8-V0087625 - MUA-R003

Insured Tel No.:

HP:

Make / Model:

SUZUKI

Excess Sec II :SS

D.O.A.:

24/6/18

Place of Accident:

MIRAM WEST WVD 1

Is driver the owner?

(YES ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: BOON MISS KYRAN MARIE

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final? Yes / No

SHB 54650



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

23/7/18

MIRAM

14/8/18

FILE PASS TO TYPST TYPE REPORT

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

30/7/18

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Tracing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

27/6/18

Sent By:

DNL

FINALIZATION

Date/Time:

Confirm with:

Confirm by: GSK

Repair Cost:

Rp \$53,289.31

(3 days) Reduction:

6%

FINAL SETTLEMENT

Date/Time:

28.11.19

Confirm with: SATHYA

Email: ☒ Call: ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

10

If NO or B 28, Ass. Lia:

Repair Cost:

\$53,289.31

DIO MAKE A LEFT TURN AND MAIN ROAD.

Loss of Rental (LOR):

\$534.38

(4.5 days) x \$119.84

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$225.00

(\$50 x 4.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☒

(Tick only one)

GIA/LTA Search

\$51.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: ☒ Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$400

Total:

\$54,060.59

Global Sum \$5:

FINAL PAYMENT

Date/Time:

28.11.19

Confirm with: SATHYA

Email: ☒ Call: ☐

Payee 1:

\$54,060.59

Name 1:

SANTAX PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/h _____

of _____

Insured: _____

Policy No. _____

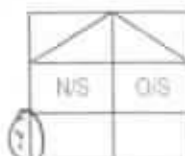
Claims No. _____

Sum Insured: _____ Excess _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repairs: 3 days Res: Yes or NoLum Sum: 2-B-2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle IN / OUT

Veh No. SHB 5465DVeh Regn: Nov 2017Type M/Car / M Cycle / Bus / Van / Lorry / (X) Prime Mover /

Truck / Trailer or

Make: Toyota PriusCC: 1798Colour: Maroon

A/C: Insured / Std / NI / NA

Sp. Reading: 54624

T/Radio: Insured / Std / NI / NA

Eng No: 27RS109599C/N: JTDKB3FU603575605Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size F: 195/65 R15 (Falken)R: 195/65 R15 (Yokohama)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken / Yoko

Front

Rear

R/Bal: 6 mmR/Bal: 6 mmL/Bal: 6 mmL/Bal: 6 mmD.O.A. 24/6/2018D.O.I. 26/6/2018Survey held at SMRTDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop orN/S Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/8/18 Confirm 2-B-2 \$3289.31 with 3 working days

TAX/06/18/2106

QBE

- SJJ 5772 Z

(Ref) \$5185.84
61.1)

Date/Time, File Pass (U)



Prel. Report

1)

Date/Time, File Return (U)



Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Temperature:

1) 2 - 100 %

1) 100 %

1) 100 %

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee: ☐ Site Insp. (\$)☐ Interview (\$)☐ Tech. Insp. (\$)☐ Weekend (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18011719/Vwb3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 27-06-2018		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJT 5772Z	Veh. Inspected	SHB 5465D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/06/2018	Inspection Date	26/06/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE18011719/Vwb3

Date: 27.06.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB5465D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.06.2018 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,475.15
Revised Estimate Amount	: S\$	3,389.31
"Check" Items Amount	: S\$	643.66
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

SATHYA SAI
Licensed Appraiser

SMRT Accident Vehicle Repair Estimates

29-6-18 / 12:34

29-6-18 / 16:34

26-6-18 / 16:34

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5465D
Ref. No : TAX/06/18/2106
Reg. Date : 30/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : LAU CHOON HOCK
Type of Accident : SIDE SWIPE
Date / Time of Accident : 24/06/2018 07:45:00 PM
Accident Reported Date / Time : 25/06/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sathya
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 24/06/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024096688
Special Instruction to ARC, if any :
TOWED \$40 / SJT5772Z QBE P/P
BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR Sathya Sai (LKK)
& Email : sathyasai@lkkauto.com HP: 98072012
Prepared Date : 25/06/2018 12:30:05 PM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

26-6-18

2nd witness

Date

29/6/18 14:40 pass

LEE SHENG AUTO PTE LTD

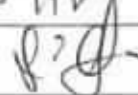
Vehicle Return Date:

29/6/18

Vehicle Return Time:

13:03 hr

SMRT staff sign:



Contractor put in the car remind us 13:40 29-6-18

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603575605

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	600.00
Total Spray Painting Charges	: 1,854.00	900.00
Total Material Charges	: 2,142.97	1,499.31
Other Charges	: 1,036.00	290.00
TOTAL	: 6,046.97	3,289.31
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	3.00 ✓
Prepared / Adjusted By	:	SATHYA SAI (LKK)
Arc / Surveyor Sign Off Date	: 26/06/2018 08:43:22 AM	26/06/2018 04:34:39 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/06/2018 08:43:12 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-B07-0002

Invoice No :

Quotation Date : 1/7

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,014.00	600.00 ✓
Total Labour	1,014.00	600.00 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR DOOR LH	378.00	200.00 ✓
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00 ✓
TO RESPRAY REAR FENDER LH	378.00	200.00 ✓
TO RESPRAY FUEL LID COVER	180.00	100.00 ✓
TO RESPRAY RIM	180.00	0.00 X
TO REPSRAY REAR BUMPER	378.00	200.00 ✓
TO RESPRAY FILLER RR BUMPER LH	180.00	100.00 ✓
Total Spray Painting & Panel Beating	1,854.00	900.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	56.00	50.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	50.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 ✓
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	60.00 ✓
TO REMOVE / REFIT SEAT	120.00	0.00
TO REMOVE & REFIT FUEL TANK	120.00	0.00
TO TRANSFER DOOR MECHANISM	120.00	50.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00
TO REPLACE SUNDRY PARTS	100.00	20.00 ✓
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	1,036.00	290.00 ✓

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6700447210			PANEL SUB-ASSY, REAR DOOR , LH	R 1	1,243.90	100.00	0.00	Replace	Repair	No R
7586047900			MOULDING ASSY, BODY ROCKER PANEL , LH	R 1	576.00	100.00	0.00	Replace	Repair	No R
6160247160			PANEL SUB-ASSY, FENDER REAR LH	R 1	824.80	100.00	0.00	Replace	Repair	No R
7735047050			LID ASSY, FUEL FILLER OPENING	✓ 1	164.10	25.00	123.07	Replace	Replace	No ✓
			TYRE	0	126.74	0.00	0.00	Replace	Not given	No X
4261147450			WHEEL, DISC	✓ 1	1,555.10	25.00	1,166.32	Replace	Replace	No ✓
6563847060			LINER, REAR FENDER , LH	X 1	135.80	25.00	101.85	Replace	Check	No X
8156147151			LENS & BODY, REAR COMBINATION LAMP , LH	X 1	438.10	10.00	394.29	Replace	Check	No X
5215947913			COVER, RR BUMPER ASSY	R 1	423.90	100.00	0.00	Replace	Repair	No R
5256647900			FILLER, RR BUMPER , LH	✓ 1	119.90	25.00	89.92	Replace	Replace	No ✓
5257647040			RETAINER, RR BUMPER, LH	X 1	111.50	25.00	83.63	Replace	Check	No X
5259247040			SEAL, RR BUMPER , LH	X 1	85.20	25.00	63.90	Replace	Check	No X
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No ✓
TOTAL MATERIALS							2,142.99	1,499.31		
TOTAL MATERIALS(Discounted)							2,142.97	1,499.31		
Added Spare Parts / Material Usage After Surveyor Signed off										

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1499.31 ✓
 + 600.00 ✓
 + 1190.00 ✓

 3289.31 ✓ @ 3 days
 confirmed

SMRT Accident Vehicle Repair Estimates

G/A

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5465D
 Ref. No : TAX/06/18/2106
 Reg. Date : 30/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : LAU CHOON HOCK
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 24/06/2018 07:45:00 PM
 Accident Reported Date / Time : 25/06/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 24/06/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096688
 Special Instruction to ARC, if any :
 TOWED \$40 / SJT5772Z
 Prepared Date : 25/06/2018 12:30:05 PM



Sathya Sai

26/6/2018

92073012

Sathya Sai @ lkkauto.com

- Part by Part repair
- Question mark item photo
- Photo before paint

3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before any spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party settlement on a "No Fault Prejudice" basis
- No time limit for claim and
- Subsequent claim will be handled and claim insurance Company

Knowledge and Signature: _____
 Date: _____

Chassis No : JTDKB3FU603575605

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges : 1,014.00

0.00

Total Spray Painting Charges : 1,854.00

0.00

Total Material Charges : 4,571.15

4,571.15

Other Charges : 1,036.00

0.00

TOTAL : 8,475.15

0.00

Lum Sum Total : 0.00

0.00

No. of Repair Days : 6.00

0.00 3 days

Prepared / Adjusted By :

Arc / Surveyor Sign Off Date : 26/06/2018 08:43:22 AM

01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/06/2018 08:43:12 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,014.00	0.00 600
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR DOOR LH	378.00	0.00 200
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY REAR FENDER LH	378.00	0.00 200
TO RESPRAY FUEL LID COVER	180.00	0.00 100
TO RESPRAY RIM	180.00	0.00 100
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY FILLER RR BUMPER LH	180.00	0.00 100
Total Spray Painting & Panel Beating	1,854.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	56.00	0.00 50
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 50
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 60
TO REMOVE / REFIT SEAT	120.00	0.00 X
TO REMOVE & REFIT FUEL TANK	120.00	0.00 X
TO TRANSFER DOOR MECHANISM	120.00	0.00 50
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	1,036.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6700447210			PANEL SUB-ASSY, REAR DOOR, LH R	1	1,243.90	25.00	932.92	Replace	Replace	No
7586047900			MOULDING ASSY, BODY ROCKER PANEL, LH R	1	576.00	25.00	432.00	Replace	Replace	No
6160247160			PANEL SUB-ASSY, FENDER REAR LH R	1	824.80	25.00	618.60	Replace	Replace	No
7735047050			LID ASSY, FUEL FILLER OPENING ✓scr	1	164.10	25.00	123.07	Replace	Replace	No
			TYRE X	1	126.74	0.00	126.74	Replace	Replace	No
4261147450			WHEEL, DISC ✓mt	1	1,555.10	25.00	1,166.32	Replace	Replace	No
6563847060			LINER, REAR FENDER, LH ?	1	135.80	25.00	101.85	Replace	Replace	No
8156147151			LENS & BODY, REAR COMBINATION LAMP, LH ?	1	438.10	10.00	394.29	Replace	Replace	No
5215947913			COVER, RR BUMPER ASSY R	1	423.90	25.00	317.92	Replace	Replace	No
5256647900			FILLER, RR BUMPER, LH ✓scr	1	119.90	25.00	89.92	Replace	Replace	No
5257647040			RETAINER, RR BUMPER, LH ?	1	111.50	25.00	83.62	Replace	Replace	No
5259247040			SEAL, RR BUMPER, LH ?	1	85.20	25.00	63.90	Replace	Replace	No
			PIXEL STICKER ✓NEL	2	60.00	0.00	120.00	Replace	Replace	No
TOTAL MATERIALS								4,571.18	4,571.15	
TOTAL MATERIALS(Discounted)							4,571.15	4,571.15		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 24 July 2018 2:31 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SJT5772Z (OI : QBE - TBA) and SHB5465D (TP : LKK REF - CC3/QBE18011719/Vwb3) on 24.06.2018
Attachments: SJT5772Z.pdf

Our ref: VCD11607

Dear Shu Pei

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: 65 6377 1225
Email: jenny.toh@qbe.com
Visit us on the web at: www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 24 July, 2018 2:05 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJT5772Z (OI : QBE - TBA) and SHB5465D (TP : LKK REF - CC3/QBE18011719/Vwb3) on 24.06.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 27 June 2018 6:45 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJT5772Z (OI : QBE - TBA) and SHB5465D (TP : LKK REF - CC3/QBE18011719/Vwb3) on 24.06.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5465D at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE18011719/Veb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 19-12-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 5772Z	Veh. Inspected	SHB 5465D
Policy No.	8-V0009625-MVA-R003	Coverage (\$)	0.00
Claim No.	VC011607	Excess (\$)	0.00
Assign From		Assign Date	26/06/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HYBRID	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU603575605	Colour	MAROON
Odometer	54624	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	24/06/2018	Inspection Date	26/06/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5465D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LID ASSY ,FUEL FILLER OPENING (DISC 25%)	SCRATCHED	164.10	123.07
1	WHEEL,DISC (DISC 25%)	CUT	1,555.10	1,166.32
1	FILLER ,RR BUMPER ,LH (DISC 25%)	SCRATCHED	119.90	89.92
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	TYRE	NOT NECESSARY	126.74	-
1	LINER ,REAR FENDER ,LH	NOT NECESSARY	135.80	-
1	LENS & BODY ,REAR COMBINATION LAMP ,LH	NOT NECESSARY	438.10	-
1	RETAINER ,RR BUMPER ,LH	NOT NECESSARY	111.50	-
1	SEAL ,RR BUMPER ,LH	NOT NECESSARY	85.20	-
1	PANEL SUB -ASSY ,REAR DOOR ,LH	TO REPAIR SEE LABOUR	1,243.90	-
1	MOULDING ASSY,BODY ROCKER PANEL ,LH	TO REPAIR SEE LABOUR	576.00	-
1	PANEL SUB-ASSY ,FENDER REAR LH	TO REPAIR SEE LABOUR	824.80	-
1	COVER ,RR BUMPER ASSY	TO REPAIR SEE LABOUR	423.90	-
			5,925.04	1,499.31
LABOUR				
PANEL BEATING & BODY WORK .INCLUSIVE OF THE REPAIR OF PANEL SUB -ASSY ,REAR DOOR ,LH,MOULDING ASSY,BODY ROCKER PANEL ,LH,PANEL SUB-ASSY ,FENDER REAR LH AND COVER ,RR BUMPER ASSY .			1,014.00	600.00
SPRAY PAINT.			1,854.00	900.00
TOWING CHARGE.			50.00	50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	50.00
TO DO WHEEL ALIGNMENT /TYRE BALANCING.			120.00	60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).			120.00	60.00
TO REMOVE/REFIT SEAT.		NOT NECESSARY	120.00	-
TO REMOVE & REFIT FUEL TANK.		NOT NECESSARY	120.00	-
TO TRANSFER DOOR MECHANISM.			120.00	50.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,898.00	1,790.00
GRAND TOTAL			9,823.04	3,289.31
RECOMMENDED COST OF REPAIRS				3,289.31

Report Ref No. CC3/QBE18011719/Veb3q2

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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