

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 22 May, 2019 5:46 PM
To: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: TAX/06/18/2016/ST ,Your Ref: CC3/QBE18011719/Vwb3,ACCIDENT INVOLVING SHB 5465D AND SJT 5772Z DATED ON 24/06/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Selena,

We refer to the email below.

We are still pending our principal on their further instruction.

We will get back to you for an update/offer in due course

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:TanSelena@smrt.com.sg]
Sent: Wednesday, 22 May, 2019 10:38 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Our Ref: TAX/06/18/2016/ST ,Your Ref: CC3/QBE18011719/Vwb3,ACCIDENT INVOLVING SHB 5465D AND SJT 5772Z DATED ON 24/06/2018

Dear Vivian and Hsiao Tong

REMINDER FOR RESPONSE

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 09/04/2019 11:50

To: Vivian Lau (LKKAUTO)

Cc: Hsiao Tong (LKKAUTO)

Subject: RE: Your Ref: TAX/06/18/2016/ST ,Our Ref: CC3/QBE18011719/Vwb3,ACCIDENT INVOLVING SHB 5465D AND SJT 5772Z DATED ON 24/06/2018

Dear Vivian

We refer to your email below and regret no CCTV footage as it has been over-written.

Based on our taxi's damaged photos, it is obvious your insured has exited from car-park when our taxi was driving past which he has admitted in his report. Your insured's sketch is unbelievable as no one will cut into another's lane at such an angle. The damage would be drastic if indeed so.

Hence please review the matter and let us hear from you again.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: 02/04/2019 14:53

To: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Hsiao Tong (LKKAUTO)

Subject: Your Ref: TAX/06/18/2016/ST ,Our Ref: CC3/QBE18011719/Vwb3,ACCIDENT INVOLVING SHB 5465D AND SJT 5772Z DATED ON 24/06/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: TAX/06/18/2016/ST
Our Ref: CC3/QBE18011719/Vwb3

Dear Sir/Madam,

ACCIDENT INVOLVING SHB 5465D AND SJT 5772Z DATED ON 24/06/2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)