

Surveyor:

Amk

DOI:

ASSIGNMENT

26-6-18

Date / Time:

26.6.18

Registered in Merimen:

27-6-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLL6400J

Name of Insured:

Left PIL

Insured Tel No.:

HP:

Excess Sec II : SS

D.O.A.:

22-6-18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MO Yusuf B. ABDEL SHAM

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

MAZDA 3

Place of Accident:

CRASH ST.

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHB2970 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

on h5 loy any.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

27/6

OAT

SHB2970 G - 03/11/18 15012/75 / KUBA2; D.O.A. 2012/15

SLL6400J - X

\* To get video from TP.

24/11/18

TP video  
Sent up video to MAIS.

19/11/18 -

DV sent

19/11/18 -

File pass to Merimen to close

RECEIVED 03 DEC 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

24/11/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

Agreed / Assessed BOLA S/N No. : 19

Repair Cost:

SS

454.75

Loss of Rental (LOR) 298.20

SS

129.10

(2.5 days)

X \$ 119.25

Loss of Use (LOU):

SS

-

(\$ - x - days)

Loss of Income (LOI) 125

SS

62.50

(\$ 50 x 2.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

672.29

Global Sum SS: 670.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

670.00

Name 1:

Cum-Test Belgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

(08/11/23)

REF:

Surveyor: Kelvin

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB 29706 Yr Regn: 274/214Type: M.Car / M.Cycle / Bus / Van / Lorry / Tr / Prime Mover /

Truck / Trailer or

Make: Hyundai cc 1600Colour: Yellow A/C: Ins / Std / NI / NASp. Reading: 744014 T/Radio: Ins / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KM HLBX14AE4057858Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD / Rim orTyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wet

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 21/6/8 D.O.I. 26/6/8Survey held at (DHE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rm

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 850 CR. d \$ (52048/644.)

AZA  
43

Date/Time, File Pass to?

☐ : Preil. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

A member of COMFORTDELGRO

Date/Time: 25.06.2018 13:22 Page : 1

Team: ARC Repair TP(CFSO)1	JOB CARD	Sales Order: 3834500	JC NO.: 305179275
Customer: CITYCAB PTE LTD 7010070 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188	REGN NO: SHB2970G MAKE: HYUNDAI MODEL I-40 YR OF MANU: 02.07.2014 CHASSIS CODE: KMHLB41UMEU057858	MILEAGE FUEL E.....1/2.....F DATE/TIME IN: 25.06.2018 10:10 TARGET DATE COMPLETION DATE/TIME:	
COUNT CARD NO.			

Accident Date: 22.06.2018  
NATURE: 3P 22.06.18/C

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

CKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
-----------------	----------------------

Vehicle No.: SHB2970G	FZ LIBERTY	Exit Pass	Vehicle No.: SHB2970G
Signature/Date	Name of Service Advisor	Date	To be kept by Security Guard

CITY CAB PTE LTD

**REPAIR ESTIMATE\***

VEHICLE NO : SHB 2970G

MAKE :

MODEL : HYUNDAI i40

DATE 25/6/2018 16:13

AIG / LKK  
RIGHT REAR

F2

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper x 1 pc			\$ 603.60	
	Rear Bumper Clips x			\$ 22.00	
	for RH Fender x 1 pc				
	<b>SUB TOTAL</b>			<b>\$ 625.60</b>	
	<b>LESS 20%</b>			<b>\$ 125.12</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 500.48</b>	
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
				<b>\$ 300.00</b>	
	<b>Labour Charge</b>				
	Panel Beating-Repair Fender			\$ <del>850.00</del> 200	
	Spray Painting Charge-Fender/Bumper			\$ <del>500.00</del> 400	
	Wiring Charge			\$ <del>50.00</del> x	
	Tuff Kote			\$ <del>50.00</del> x	
	R/Refix Reverse Sensor			\$ <del>120.00</del> x	
	<b>TOTAL LABOUR</b>			<b>\$ 1,570.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,370.48</b>	

Ka Wei (KAY)  
 26/6/18 1500h  
 2K31  
 43  
 After Repair

LKK Auto Consultants hereby notify the Repairer of the following:

- To reserve before after survey
- To display damaged parts during survey
- Parts prices are to be confirmed
- Third party survey on a "no fault" basis
- No legal responsibility for accident
- Supplement to survey will be surveyed and is subject to final approval from insurance company

Acknowledged by Repairer  
 Signature:  
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

**COMFORTDELGRO  
ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305179275  
Date : 27.06.2018

**FINALIZATION FORM**

To : LKK  
Attn : KALVIN  
Vehicle Reg No. : SHB2970G

Fax :

Date of Accident : 22.06.2016

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG -- SLL6400J
2. The finalized amount shall be:
- |  |                 |
|--|-----------------|
| (a) Spare Parts after List discount                  | <u>\$0.00</u>   |
| (b) Labour Charges                                   | <u>\$850.00</u> |
| <b>Total for Part-By-Part Repair Cost</b>            | <u>\$850.00</u> |
| (c) Lumpsum Repair (if applicable)                   |                 |
| Total for Lumpsum repair cost after Less: <u>20%</u> | <u>\$0.00</u>   |
| <b>Final Lumpsum Repair cost</b>                     | <u>\$0.00</u>   |

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and  
finalized amount

Signature : Name : FAUZY BIN MOKHTARTel : 62148319Fax : 65468156Signature : Name : CalvinDate : 27/6/18**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

---

## COMFORTDELGRO ENGINEERING PTE LTD

Date: 27.06.2018

## REPAIR ESTIMATE

Time: 17:44:44

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS: CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305179275  
REGN NO : SHB2970G  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 02.07.2014  
DATE/TIME IN : 25.06.2018 10:10  
ACCIDENT DATE : 22.06.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 L	SPRAY PAINTING CHARGE	400.00
0002 20-05	RENEW ADVERTISMENT REAR BUMPER	50.00
0003 20-05	RENEW ADVERTISMENT REAR FENDER LH	100.00
0004 20-05	RENEW ADVERTISMENT REAR FENDER RH	100.00

SUB-TOTAL : 850.00

TOTAL : 850.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

CITY CAB PTE LTD

**REPAIR ESTIMATE\***

VEHICLE NO : SHB 2970G

MAKE :

MODEL : HYUNDAI i40

DATE 25/6/2018 16:13

AIG / LKK  
RIGHT REAR

Fz

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper x 1 pc			\$ 603.60	
	Rear Bumper Clips x 4			\$ 22.00	
	Rear RH Fender x 1 pc				
	SUB TOTAL			\$ 625.60	
	LESS 20%			\$ 125.12	
	DISCOUNTED TOTAL			\$ 500.48	
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
				\$ 300.00	
	Labour Charge				
	Panel Beating-Repair Fender			\$ 850.00	
	Spray Painting Charge-Fender/Bumper			\$ 500.00	400
	Wiring Charge			\$ 50.00	50
	Tuff Kote			\$ 50.00	50
	R/Refix Reverse Sensor			\$ 120.00	120
	TOTAL LABOUR			\$ 1,570.00	
	ESTIMATE TOTAL			\$ 2,370.48	
	<div><p>Ka Wei (KWK)</p><p>26/6/18 1500h</p><p>2Ks</p><p>4s</p><p>After Repair</p></div> <div><p>LKK Auto Consultants have notified the Repairer of the following:</p><ul style="list-style-type: none"><li>To remedy any defects identified</li><li>To display a copy of this estimate to the repairer</li><li>Parties involved are to sign and date this estimate</li><li>This estimate is valid for 30 days from the date of issue</li><li>No legal liability for the repairer</li><li>Supplementary items must be supplied and subject to the approval from insurance company</li></ul><p>Acknowledged by Repairer:</p><p>Signature:</p><p>Date:</p></div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

## Hsiao Tong (LKKAUTO)

---

**From:** Mavis, Chew <Chew.Mavis@aig.com>  
**Sent:** Wednesday, 31 October 2018 2:32 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** #0150562734SG003#023# << AIG ref | \*Our Ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(OI-LCR) & SHB 2970G(TP) ON 22/06/2018]

Dear Hsiao Tong

We agree with your proposal that the settlement should be done on 50-50 basis as per BOLA scenario 19 as both vehicles were changing into the same lane.

Kindly proceed and keep us updated, thank you.

Best Regards,  
Ms. Mavis Chew  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1970 | Fax +(65) 6835 7416  
[chew.mavis@aig.com](mailto:chew.mavis@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

### IMPORTANT NOTICE

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Tuesday, 30 October, 2018 12:12 PM  
**To:** Mavis, Chew  
**Subject:** Your Ref: 0150562734SG \*Our Ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(OI-LCR) & SHB 2970G(TP) ON 22/06/2018]

Your Ref: **0150562734SG**  
Our Ref: CC3/LCR18011715/K1pa3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SLL 6400J(OI-LCR) & SHB 2970G(TP) ON 22/06/2018

We refer to the above matter.

We have uploaded a copy video footage from third party in Merimen for your easy reference.

The video shows that both parties changing into the same lane and resulted collision. We are of the view that both parties share equal liability.

In view of this, we propose 50/50 settlement.

Kindly let us have your comments/ instruction after viewing third party video.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 24 October 2018 5:23 PM  
**To:** cecilialee@sparkcarcare.com  
**Subject:** <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]  
**Attachments:** Statement of SLL 6400J.pdf

Your ref: **CC18060674/ SHB2970G/ CL(st)**  
Our ref: CC3/LCR18011715/K1pa3

**Without Prejudice**

Hi Sirs/Mdm,

### **ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018**

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and collided onto his car. Attached is a copy of our insured accident report for your easy reference.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Friday, 26 October 2018 9:10 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]  
**Attachments:** SHB2970G VC (TS) DATE & TIME OUT.mp4

Without Prejudice

Dear Sir/Madam

Attached video footage refutes your insured's statement. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Please revert with your settlement offer soon.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 24 October 2018 5:22 PM  
**To:** Cecilia Lee Peng Geok  
**Subject:** <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Your ref: **CC18060674/ SHB2970G/ CL(st)** **Without Prejudice**  
Our ref: CC3/LCR18011715/K1pa3

Hi Sirs/Mdm,

### ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and collided onto his car. Attached is a copy of our insured accident report for your easy reference.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 October 2018 12:12 PM  
**To:** 'Mavis, Chew'  
**Subject:** Your Ref: 0150562734SG \*Our Ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(OI-LCR) & SHB 2970G(TP) ON 22/06/2018]

Your Ref: **0150562734SG**  
Our Ref: CC3/LCR18011715/K1pa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLL 6400J(OI-LCR) & SHB 2970G(TP) ON 22/06/2018**

We refer to the above matter.

We have uploaded a copy video footage from third party in Merimen for your easy reference.

The video shows that both parties changing into the same lane and resulted collision. We are of the view that both parties share equal liability.

In view of this, we propose 50/50 settlement.

Kindly let us have your comments/ instruction after viewing third party video.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 16 November 2018 10:22 AM  
**To:** 'Cecilia Lee Peng Geok'  
**Subject:** RE: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

### *Without Prejudice*

Hi Cecilia,

We refer to the above matter.

We have reviewed the matter and we are of the view that BOLA scenario 19 is applicable. Both vehicles were changing into the same lane.

We propose settlement at a global sum of **\$670.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
**Sent:** Friday, 26 October 2018 9:10 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Without Prejudice

Dear Sir/Madam

Attached video footage refutes your insured's statement. Please note that the video footage is solely for

## Hsiao Tong (LKKAUTO)

---

**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Friday, 16 November 2018 10:41 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Jasmine Cai Yuyan  
**Subject:** Re: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$670.00 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, 16 November 2018 10:21 AM  
**To:** Cecilia Lee Peng Geok  
**Subject:** RE: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

*Without Prejudice*

Hi Cecilia,

We refer to the above matter.

We have reviewed the matter and we are of the view that BOLA scenario 19 is applicable. Both vehicles were changing into the same lane.

We propose settlement at a global sum of \$670.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Our Ref : CC18060674/ SHB2970G /CL(st)

Date : 3-Jul-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB2970G YOUR INSURED  
SLL6400J AND OTHER ON 22.06.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHB2970G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLL6400J we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	909.50
2	<u>3</u> days Loss of Rental @ <u>\$ 119.28</u> per day	\$	357.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	7.49
6	Towing / Medical / Transporation Fees	\$	-
<b>Sub Total :</b>		<b>\$</b>	<b>1,274.83</b>

#### HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	240.00
<b>Total Claims :</b>		<b>\$</b>	<b>1,514.83</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLL6400J
- c) GIA / Police report/s of : SHB2970G
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s
  - ( ) Certificate of Insur ( x ) Rental Rate letter
  - ( X ) Photograph/s of Accident Scene
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701  
Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198000001

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 725791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732



## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 24 November 2018 10:59 AM  
**To:** 'Jasmine Cai Yuyan'  
**Cc:** Cecilia Lee Peng Geok  
**Subject:** RE: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Without Prejudice

Hi,

We refer to the above matter.

We noticed that the signature of your relief driver is different between Letter of Authorisation and GIA report. Please assist to obtain same signature on Letter of Authorisation as per GIA report for our necessary action.

Signature on Letter of Authorisation:

Date	22-Jun-2018	
Name of Motor Hirer NRIC	LIM HER LENG S0052143D	Signature 1
Address	1 PEARL BANK #31-07 109018	
Contact No.	96991280	
Name of Relief Driver NRIC	LIM SOON GUAN S1114536A	Signature 2
Address	1 PEARL BANK #35-18 109018	
Contact No.	96811283	

Signature on GIA report:

CITYCAR PTE LTD CO. REG. NO. 198902880		
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Officer/Personnel's Signature Name: NRIC/ID No.:

Furthermore, kindly get your hirer to sign on the Letter of Authorisation.

Date	22-Jun-2018		
Name of Driver	LIM HER LENG	Signature :	
NRIC	S0052143D		
Address	1 PEARL BANK #31-07 169016		
Contact No.	96999188		
Name of Relief	LIM SOON GUAN	Signature :	
Relief NRIC	S1114536A		
Address	1 PEARL BANK #35-15 169016		
Contact No.	96811283		

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jasmine Cai Yuyan <[jasminecai@cdge.com.sg](mailto:jasminecai@cdge.com.sg)>

**Sent:** Monday, 19 November 2018 1:48 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Subject:** Re: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

WITHOUT PREJUDICE

Dear Hsiao Tong

We attached herewith signed DV for your early payment.

Thank you.

Best Regards

Jasmine Cai

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8357 | Fax: 6214 1843

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 19 November 2018 11:46 AM

**To:** Cecilia Lee Peng Geok

**Cc:** Jasmine Cai Yuyan

**Subject:** RE: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Without Prejudice

Hi Cecilia,

Thank you for your acceptance.

Attached is a copy of DV for your necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Sent:** Friday, 16 November 2018 10:41 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Jasmine Cai Yuyan <[jasminecai@cdge.com.sg](mailto:jasminecai@cdge.com.sg)>

**Subject:** Re: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$670.00 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 16 November 2018 10:21 AM

**To:** Cecilia Lee Peng Geok

**Subject:** RE: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

*Without Prejudice*

Hi Cecilia,

We refer to the above matter.

We have reviewed the matter and we are of the view that BOLA scenario 19 is applicable. Both vehicles were changing into the same lane.

We propose settlement at a global sum of **\$670.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Friday, 26 October 2018 9:10 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Without Prejudice

Dear Sir/Madam

Attached video footage refutes your insured's statement. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Please revert with your settlement offer soon.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 24 October 2018 5:22 PM  
**To:** Cecilia Lee Peng Geok  
**Subject:** <Request for Video Footage> Your ref: CC18060674/ SHB2970G/ CL(st) \*Our ref: CC3/LCR18011715/K1pa3 [ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018]

Your ref: **CC18060674/ SHB2970G/ CL(st)** **Without Prejudice**  
Our ref: CC3/LCR18011715/K1pa3

Hi Sirs/Mdm,

**ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018**

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and collided onto his car. Attached is a copy of our insured accident report for your easy reference.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 October 2018 12:16 PM  
**To:** 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018  
**Attachments:** SHB 2970G vs SLL 6400J - TP VIDEO.mp4

Your Ref: **SLL 6400J**  
Our Ref: CC3/LCR18011715/K1pa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLL 6400J(AIG) & SHB 2970G ON 22/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 2970G against your insurance policy.

We attached here with a copy of video footage submitted by third party for your easy reference. The video shows that both parties changing into the same lane and resulted collision. We are of the view that both parties should exercise caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*


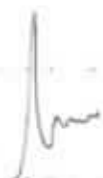
Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION			
(NAF / PAF)			
ACCIDENT INVOLVING ALONG	140 SHB2970G , SLL6400J CROSS ST TWDS UPPER CROSS ST		ON 22-Jun-18 12:15
1 / We	LIM HER LENG	(Hirer) NRIC No.:	S0052143D
and/or	LIM SOON GUAN	(Relief) NRIC No.:	S1114536A
Taxi Number	5HB2970G		
hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):			
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs. 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims). 3. To sign Discharge Voucher on my/our behalf. 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".			
Date	22-Jun-2018		
Name of Hirer Hirer NRIC	LIM HER LENG S0052143D		Signature : 
Address	1 PEARL BANK #31-07 169016		
Contact No.	96999188		
Name of Relief Relief NRIC	LIM SOON GUAN S1114536A		Signature : 
Address	1 PEARL BANK #35-15 169016		
Contact No.	96811283		



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SHB2970G , SLL6400J  
CROSS ST TWDS UPPER CROSS ST****ON 22-Jun-18 12:15**

I / We

**LIM HER LENG**(Hirer) NRIC No.: **S0052143D**

and/or

**LIM SOON GUAN**(Relief) NRIC No.: **S1114536A**

Taxi Number

**SHB2970G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs,
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**22-Jun-2018**

Name of Hirer

**LIM HER LENG**

Hirer NRIC

**S0052143D**

Signature :

Address

**1 PEARL BANK #31-07  
169016**

Contact No.

**96999188**

Name of Relief

**LIM SOON GUAN**

Relief NRIC

**S1114536A**

Signature :

Address

**1 PEARL BANK #35-15  
169016**

Contact No.

**96811283**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$670.00 (Global Sum) for vehicle no. SHB 2970G that was damaged pursuant to the accident which occurred on 22/06/2018 (date) along CROSS ST TWDS UPPER CROSS ST (location) involving vehicle no/s SLL 6400J.

This is pursuant to the inspection conducted on 26/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHB 2970G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 2970G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 12 (month) 2018 (year)



AMC

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHR2970G

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
02.07.2014

CHASSIS CODE  
KMHL841UMRU057858

INV. NO/DATE  
91380953 29.06.2018

JOB NO.  
305179275

DIXMETER READING

JOB TYPE

Description : 3P 22.06.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	850.00
Add GST @ 7.000 %	59.50
<b>Total Invoice amount</b>	<b>909.50</b>

Issued by : KATHIRINETAN 29.06.2018 14:46:55  
Repair Type : CPSO/57/57  
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18060674



Date: 29 June 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	22/06/2018 @ 12:15 hrs
ALONG	CROSS ST TWDS UPPER CROSS ST
INVOLVING	SLL6400J

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2970G** (the "Taxi"). The Taxi was hired to **LIM HER LENG IC NO S0052143D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLL6400J	22 Jun 2018 / 12:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHB 28706

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jun 2018 <a href="#">Edit Reg</a>		26 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$4850.00</b> <a href="#">Edit Estimates</a>	<b>\$4850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K									
Main Claimant: <b>CITYCAB PTE LTD</b> , Co. Reg. No.: 199502839G									
Vehicle Reg. No.:	<b>SHB2970G</b>	Date of Loss:	22/06/2018 12:00 - :59 [47 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 0150562734SG</b>	Policy/Cover Note No.:	0999994788						
Vehicle Reg. No. (Insured):	<b>SLL6400J</b>	Policy No. (Claimant):	D-18088937MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chew, Mavis</b> ] Chew.Mavis@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 06/07/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB2970G (0150562734SG)  
[SLL6400J]  
TP  
CITYCAB PTE LTD  
Jun 22 2018 12:00PM  
[LCRF PTE LTD]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Video</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/10/18 12:04	SHB 2970G vs SLL 6400J - TP VIDEO	Load MP4	
<b>Letters/Correspondences</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
2	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
3	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
4	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
5	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
6	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
7	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
8	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
9	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
10	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
11	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
12	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
13	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
14	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
15	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
16	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
17	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
18	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
19	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
20	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
21	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
22	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
23	27/06/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
24	27/06/18 18:38	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	27/06/18 18:38	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
26	27/06/18 18:38	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
27	27/06/18 18:38	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/06/18 21:04	TP ESTIMATE - MARKED	Load PDF	



Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
2	27/06/18 21:04	TP GIA REPORT		Load PDF
3	05/12/18 12:18	WORKSHOP INVOICE		Load PDF
4	05/12/18 12:18	AUTHORISATION TO ACT FORM		Load PDF
5	05/12/18 12:18	Release Voucher		Load PDF
6	05/12/18 12:18	RENTAL RECEIPT		Load PDF
7	05/12/18 12:18	RENTAL MILEAGE		Load PDF
8	05/12/18 12:18	LTA SEARCH		Load PDF
9	05/12/18 12:18	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	28/06/18 13:42	OI GIA REPORT		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>(Note: Remarks are private unless you show it to other parties.)</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL6400J (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHB2970G (TP veh)		
Date of Accident:	22/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	2,536.41
Final Repair Cost	:	\$	670.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	670.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [ X ] YES <input type="checkbox"/> [ ] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ 50 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 670.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

05 Dec  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18011715/K1PA3Q2

Date: 05/12/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994788

Claimant Vehicle No : SHB2970G

Insured Vehicle No : SLL6400J

Date of Loss: 22/06/2018

Nature of Claim:

TP

Claim No: 0150562734SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB2970G

Make &amp; Model: HYUNDAI I40, 1.7 D CRDi (A)

Engine No: D4FDEU494265

Reg. Date: 02/07/2014 (Man. Year: 2014)

Chassis No: KMHLB41UMEU057858

Colour: Yellow

Odometer: 744014 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	800.48	250.00	550.48	68.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,570.00	600.00	970.00	61.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,370.48</b>	<b>850.00</b>	<b>1,520.48</b>	<b>64.14</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>165.93</b>	<b>59.50</b>	<b>106.43</b>	<b>64.14</b>
<b>Nett Amount (S\$)</b>	<b>2,536.41</b>	<b>909.50</b>	<b>1,626.91</b>	<b>64.14</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		<b>125.00</b>		
<b>+ Car Rental (2.5 x S\$119.28/day) (S\$)</b>		<b>298.20</b>		
		<b>(S\$) 1,332.70</b>		
<b>Liab Amount (50.00%) (S\$)</b>		<b>666.35</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>673.84</b>		
<b>Global Sum Settlement (S\$)</b>		<b>670.00</b>		

### INSPECTION

Date of Assignment: 26/06/2018

Date Inspected: 26/06/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*- FL
2	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
3	1		*REAR RH FENDER (NPA)	Repair	0.00 FL	*- FL
4	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
5	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS
6	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>925.60</b>	<b>250.00</b>
- List Item Discount on L Items 20.00/20.00% (\$\$)	125.12	0.00
<b>Total Parts (\$\$)</b>	<b>800.48</b>	<b>250.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -REPAIR FENDER	New	850.00	200.00
2	SPRAY PAINTING CHARGE-FENDER /BUMPER	New	500.00	400.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	R/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			<b>1,570.00</b>	<b>600.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >