

ASS. REC. BY:

REF: CS/FCT/1801/698/R/9d3⁵²

Special Instruction:

Surveyor:

Result

ASSIGNMENT (Office)

From (Person):

Lucene jaw

of

FCT

Date/Time:

26/6/18 @ 5:54pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

EJ 62J

Insured:

SHA 8139G

at Workshop m/s

Volkes wagen

Tel:

6305 7176

of

247 Alexandria Road

Policy No:

Claim No:

D18504996 MFSTH

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 23/06/2018

28/6/18 @ 3pm minor writing

CA / REV / REP. / REV 24 HRS

up

H.O.D. Endorsement:

Date/Time:

9:51am @ 27/6/18

Person Contacted:

Charmaine

Vehicle IN /

OUT

Date/Time	Action/Instruction (✓) Estimate
	EJ 62J - X
	SHA 8139G - CS / QW0900 K776 / Rbn
	D.O.A. : 10/01/2009
25/6/18 @ 2:24pm	called to Lucene by email.
12/9/18 @ 5:48pm	confirmed with Charmaine final fig \$8980.05, 7 days by email.
	called to 9315.08, 5/7/07



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18011698/T1qd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 27-06-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 8139G	Veh. Inspected	EJ 62J
Policy No.		Coverage (\$)	0.00
Claim No.	D18004996MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	27/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	23/06/2018	Inspection Date	28/06/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

MOTOR SURVEY ASSIGNMENT

Date	26-06-2018	Our Ref No. D18004996MFSH
Accident Date	23-06-2018	Claim Type. Third Party
Insured Vehicle	SHA8139G	Third Party Vehicle. EJ62J
Survey Location	247 ALEXANDRA ROAD	
Contact Person.	MEIY	
Contact No.	63057216/ 63057299	Fax No. 64743643
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	VOLKSWAGEN GROUP SINGAPORE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 12 September 2018 5:48 PM
To: 'Ong, Germaine (VWG Singapore)'; Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Tang, Shu Shi (VWG Singapore)
Subject: RE: FINALISE OF VEHICLE EJ 62J (23/06/2018)

Dear Germaine,

WITHOUT PREJUDICE

Confirm final fig \$8,980.05 before GST and 7 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 12 September 2018 10:13 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: RE: FINALISE OF VEHICLE EJ 62J (23/06/2018)

Hi Shiau Chan

Please see attached finalisation

COR: As per attached

7 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 29 June 2018 2:24 PM
To: 'Claim Workflow System'; assignments
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004996MFSH/1
Attachments: CSFC18011698R1qd3.pdf

Dear Lurene,

Enclosed herewith preliminary advice of EJ 62J.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 27 June 2018 9:53 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004996MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 26 June 2018 5:54 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004996MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18004996MFSH

Date: 29 June 2018

Our Ref: CS/FCI18011698/R1qd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

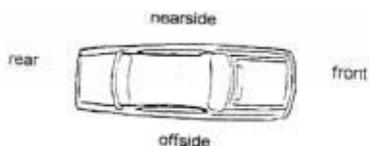
INITIAL INSPECTION REPORT OF VEHICLE NO. EJ 62J .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 28/06/2018 at the premises of M/s VOLKSWAGEN . and have the following to report:-

Workshop Estimate Amount	: S\$ 18,295.13 .
Revised Estimate Amount	: S\$ 8,796.48 .
"Check" Items Amount	: S\$ 2,927.54 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the o/s front portion.



Yours faithfully

Rasul
Automotive Assessor

MSIG Winner
vs 1st capture
out

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/06/2018 12:31
Date Of Accident	23/06/2018 17:00
Exact Location Of Accident	EXT FRM JEM CARPARK & WENT PAST THE 1ST TRFF LIGHT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EJ62J
Insured/Policyholder	
Name Of Registered Owner	YANG LI PING AGNES
NRIC No	S1282239A
Email Address	PEEWEEAURUS@YAHOO.COM.AU
Mobile Phone No	(LOCAL) +65-91822184
Alternative Phone No	OFFICE-91822184

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	POLO GP 1.2 BMT DSG SR LED
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28713356 AVW
Cover Note Number	

Driver

Name of Driver	YANG LI PING AGNES
NRIC No	S1282239A
Date Of Birth	07/12/1957
Occupation	INDOOR
Date Of Driving Pass	30/05/1975
Driving Experience	43 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91822184
Fax Number	
Contact Number	OFFICE-91822184
Email Address	PEEWEEAURUS@YAHOO.COM.AU

Address	APT BLK 484 D CHOA CHU KANG AVE 5 #09-68
Postcode	684484
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

FOR MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	KHOR CHEU BOON
Phone Number	93662793
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA8139G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	CHUA CHOON HUAT
NRIC/Passport Number	S7434010E
Contact Number	97688888
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

* No. Of Passenger (Including Driver)

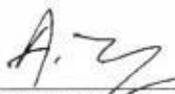
SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 23rd June around 5pm. I exited Jearad ^{car park} went past the 1st traffic light, then at the second traffic light which was a left turn or go straight lane, I went straight and the taxi on my right suddenly decided to turn left and hit the right side of my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

A. Z.
 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

M. J.
 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

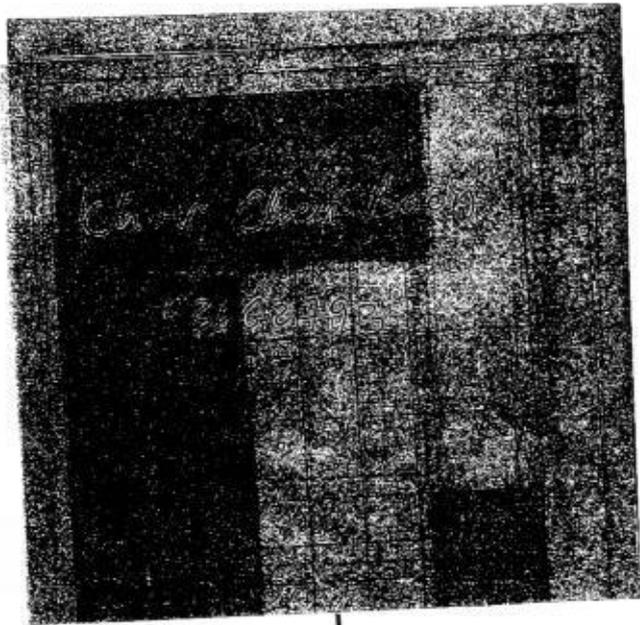
Sketch Plan #3 Pg. 1

SHA 81396
~~SHA 8032E~~
Chua Choon Huat
Hp: 97688888

SPM
23/6/17

I Chua Choon Huat
admit this accident is my
Fault... *[Signature]* S7434010E
23/6/17

witness →





MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 8827 7888 Fax: (65) 8827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1 Individual Ownership	VW DRIVEEASY Comprehensive
Certificate No. A 28713356 AVW	
Excess: SGD500 - Windscreen Excess: SGD100	
<p>1. Index Mark and Registration Number of Vehicle EJ62J</p> <p>2. Name of Policyholder Yang Li-Ping Agnes</p> <p>3. Effective Date of the Commencement of Insurance for the purposes of the Act 28/03/2018</p> <p>4. Date of Expiry of Insurance 27/03/2019</p> <p>5. Persons or Classes of Persons entitled to drive* Yang Li-Ping Agnes Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.</p> <p>* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p> <p>6. Limitations as to use* Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.</p> <p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>	
<p>PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.</p> <p>This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).</p>	

50% Yes
protection



Signature 27/03/2018
Signature / Date

Counter-Signatory:
Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers
Signature
Amy Ler
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLKS2018032710481347

Sketch Plan #5 Pg. 1



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



PDI TUAS

PDI TUAS

YANG LI PING AGNES
484D CHOA CHU KANG AVENUE 5
#09-68
Singapore, 684484
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No: M20098505-2
Tax No: 199101494Z

Service Quote

Customer No. CV033060
Quote No. SER/QUO/1801005
QuoteDate 25/06/18
Salesperson Michelle Lee
Page 1

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Polo GP 1.2 BMT DSG SR LED	21,803	
License No.	VIN	Initial Registration	Sales Advisor
EJ62J	WVWZZZ6RZGU013549	28/03/16	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1L	CJZ 734286	6C13EZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT		4200.00
P B&P ALEX LABOUR	TRANSFER DOOR MECHANISM	1	UNIT		840.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT		4800.00
P CONTI 215/45R16	Continental Conti Premium Contact	1	pcs	680	417.75
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un	476	480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
P B&P MECH	R&R RIM & BALANCE Nett	1	Time Un		50.00
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00
	Sum Labor				10,627.75
P 311601361	RUBBER VALVE Use Predecessor 281601361	1	Pieces		1.73
P 6C0807217B GRU	FRT BUMPER	1	Pieces		692.44
P 6C0819448 9B9	FENDER TOP TRIM RH	1	Pieces		15.87
P 6C2857508E 9B9	RHS MIRROR HOUSING	1	Pieces		415.83
P 6C2941774B	H/LAMP RH	1	Pieces		2,626.66
P 6N0809966A	NUT	8	Pieces		8.28
P 6R0073146C AX1	ALLOY WHEELS 16" SYENIT With Tyre 215/45 R16 Pirelli	1	Pieces		1,197.03
P 6R0805072E	BUMPER SIDE BRACKET RH	1	Pieces		102.15
P 6R0809958F	RHS FENDER LINER Use Predecessor 6R0809958G	1	Pieces		155.29
P 6R0821106H	FENDER RH Use Predecessor 6R0821106G	1	Pieces		347.23
	Sum carried forward				16,190.26

Payments to: - BBN; - Acc.-No.:

PDI TUAS

PDI TUAS

YANG LI PING AGNES
484D CHOA CHU KANG AVENUE 5
#09-68
Singapore, 684484
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033060
Quote No. SER/QUO/1801005
QuoteDate 25/06/18
Salesperson Michelle Lee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Polo GP 1.2 BMT DSG SR LED	21,803	
License No.	VIN	Initial Registration	Sales Advisor
EJ62J	WVWZZZ6RZGU013549	28/03/16	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1L	CJZ 734286	6C13EZ

			Continued	16,190.26
P 6R0821142B	FENDER BRACKET RH	1 Pieces		52.23 ✓
	Use Predecessor 6R0821142A			
P 6R0853274A 9B9	1/4 FENDER TRIM RH	1 Pieces		19.29 X
P 6R0857522H	MIRROR GLASS RH	1 Pieces		207.51
	Use Predecessor 6R0857522C			
P 6R0857538B GRU	MIRROR COVER RH	1 Pieces		100.05
P 6R4831056J	RHS FRT DOOR	1 Pieces		1,592.47
	Use Predecessor 6R4831056H			
P 6R4837697A 5AP	DOOR SEAL	1 Pieces		62.22 X
P 7L6868243	DOOR BOARD CLIP	8 Pieces		17.76 X
P D 378500A2	DOOR INSULATOR	1 Pieces		53.34 X
	Sum Item			7,667.38

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey

Rasul
Hp 90010068
7 1/2 days
28/06/18 @ 1510

Sum Labor		10,627.75
Sum Item		7,667.38
Total SGD		18,295.13
7% GST	18,295.13	1,280.66
Total SGD Incl. GST		19,575.79

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Ream by paint
29/6/18

18537.38

Service Tax Invoice No. SV18P32960

SERVICE ORDER NO: 18IP1816
SERVICE CUSTOMER NO.: CV040121
SERVICE CUSTOMER NAME.: MS First Capital Insurance
TELEPHONE NO.:
ADDRESS: 36 Robinson Road
 #16-01 City House
 Singapore
Post Code: 068877

VEH NO.: EJ62J
DATE: 30/07/18 **Pickup:**
VIN NO.: WVVZZZ6RZGU013549 **KM :** 26,844
GEARBOX CODE: **Engine No.:**
MODEL: Polo GP 1.2 BMT DSG SR LED
SA : Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>AMOUNT</u>
DIRECT SETTLEMENT					
DOA: 23/06/2018					
TP VEHICLE NO: SHA8139G					
SURVEY BY: RASUL					
	Labor				
1	LABOUR	3.00	UNIT	840.00	2,520.00
2	SPRAY PAINT	3.50	UNIT	800.00	2,800.00
3	Continental Conti Premium Contact 2 215/45R16	1.00	ST	680.00	476.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
8	R&R RIM & BALANCE	1.00	TU	50.00	50.00
9	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Item				
10	RUBBER VALVE	1.00	PCS	1.73	1.73
11	RHS MIRROR HOUSING	1.00	PCS	415.83	415.83
12	ALLOY WHEELS 16" SYENIT	1.00	PCS	1,197.03	1,197.03
13	FENDER RH	1.00	PCS	347.23	347.23
14	FENDER BRACKET RH	1.00	PCS	52.23	52.23

Service Tax Invoice No. SV18P32960

SERVICE ORDER NO: 18IP1816

SERVICE CUSTOMER NO.: CV040121

SERVICE CUSTOMER NAME.: MS First Capital Insurance

TELEPHONE NO.:

ADDRESS: 36 Robinson Road

#16-01 City House

Singapore

Post Code: 068877

VEH NO.: EJ62J

DATE: 30/07/18

Pickup:

VIN NO.: WVVZZZ6RZGU013548

KM : 26,844

GEARBOX CODE:

Engine No.:

MODEL: Polo GP 1.2 BMT DSG SR LED

SA : Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>AMOUNT</u>
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GST (7%) AMOUNT: 628.60

TOTAL AMOUNT: 9,608.65

For Volkswagen Group Singapore Pte Ltd

Customer

Authorised Signatory

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18011698/R1qd3s2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 17-09-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 8139G	Veh. Inspected	EJ 62J
Policy No.		Coverage (\$)	0.00
Claim No.	D18004996MFSH	Excess (\$)	0.00
Assign From	LURENE JAW	Assign Date	26/06/2018
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN POLO GP 1.2	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WVWZZZ6RZGU013549	Colour	BLACK
Odometer	25458	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/45R16	CONTINENTAL	6 mm
L/H Front Tyre	215/45R16	CONTINENTAL	6 mm
R/H Rear Tyre	215/45R16	CONTINENTAL	6 mm
L/H Rear Tyre	215/45R16	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	23/06/2018	Inspection Date	28/06/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EJ 62J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RUBBER VALVE (SN)	NECESSARY	1.73	1.73
1	FRT BUMPER (SN)	TO REPAIR SEE LABOUR	692.44	-
1	FENDER TOP TRIM RH (SN)	SERVICEABLE	15.87	-
1	RHS MIRROR HOUSING (SN)	CUT	415.83	415.83
1	H/LAMP RH (SN)	SERVICEABLE	2,626.66	-
8	NUT (SN)	SERVICEABLE	8.28	-
1	ALLOY WHEELS 16'SYENIT WITH TYRE 215/45 R16 PIRELLI (SN)	SCRATCHED	1,197.03	1,197.03
1	BUMPER SIDE BRACKET RH (SN)	SERVICEABLE	102.15	-
1	RHS FENDER LINER (SN)	SERVICEABLE	155.29	-
1	FENDER RH (SN)	BUCKLED	347.23	347.23
1	FENDER BRACKET RH (SN)	NECESSARY	52.23	52.23
1	1/4 FENDER TRIM RH (SN)	SERVICEABLE	19.29	-
1	MIRROR GLASS RH (SN)	SERVICEABLE	207.51	-
1	MIRROR COVER RH (SN)	TO REPAIR SEE LABOUR	100.05	-
1	RHS FRT DOOR (SN)	TO REPAIR SEE LABOUR	1,592.47	-
1	DOOR SEAL (SN)	NOT NECESSARY	62.22	-
8	DOOR BOARD CLIP (SN)	NOT NECESSARY	17.76	-
1	DOOR INSULATOR (SN)	NOT NECESSARY	53.34	-
1	CONTINENTAL CONTI PREMIUM CONTACT (70%)(SN)	CUT	680.00	476.00
			8,347.38	2,490.05
LABOUR				
LABOUR.INCLUSIVE OF THE REPAIR OF FRT BUMPER,MIRROR COVER RH AND RHS FRT DOOR.			4,200.00	2,520.00
TRANSFER DOOR MECHANISM.			840.00	-
SPRAY PAINT.			4,000.00	2,800.00
PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.			480.00	480.00
CHECK WIRE HARNESS ECU,S.			280.00	280.00

Report Ref No. CS/FCI18011698/R1qd3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	R&R RIM & BALANCE.		50.00	50.00
	B&P WHEEL ALIGNMENT.		360.00	360.00
			10,210.00	6,490.00
GRAND TOTAL			18,557.38	8,980.05
RECOMMENDED COST OF REPAIRS				8,980.05

Report Ref No. CS/FCI18011698/R1qd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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