

INSURANCE

INS. CASE OWNER

CC 3<sup>UR</sup> / AIG1801 1697, 11w62/1

LKK

IDAC:

Surveyor: SMTHYA

DOI: ASSIGNMENT 26/6/18

Date / Time: 26/6/18  
Registered in Merimen: 26/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLK 30745  
Name of Insured: UR  
Insured Tel No.: HP: 25/6/18  
Excess Sec II : S\$  
Is driver the owner? (YES / NO) Nature of Accident:  
If NO, Driver Name / Age: mni sing 44  
Driver Tel No.: (V/L: YES / NO)

Claim No.: 49742250754  
Policy No.: 900004074  
Make / Model: mazda  
Place of Accident: HAWLOCK RD TERNING TO  
WOLUS RD  
OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO  
Insured Liability: % Final? Yes / No



INSRS:  
WSP: SMRT  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
2/7/18	Non-Reporting ltr (1st)	
11/7/18	Non-Reporting ltr (2nd)	
11/7/18	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
	Call OI	11/7/18 email
	After call ltr to OI	6/18
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

RECEIVED 18 JUL 2018

<b>PRELIMINARY ADVICE</b> Date/Time:		Sent By:	
<b>FINALIZATION</b> Date/Time:		Confirm with:	
Repair Cost:	S\$	( days) Reduction:	%
<b>FINAL SETTLEMENT</b> Date/Time: 16/7/18		Confirm with: Lee Gref.	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 27.	Email	Call
Repair Cost:	S\$ 1450.00	If NO or B 28, Ass, Lia:	
Loss of Rental (LOR):	S\$ 322.62 ( 3 days) x 107.54	COPY SENT 18/7/18	
Loss of Use (LOU):	S\$ 150.00 (5 50 x 3 days)		
Loss of Income (LOI):	S\$ (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)		
GIA/LTA Search	S\$ 7.00		
Medical:	S\$	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	S\$ (e.g. Tow/ Independent)	2) Report Format:	
Legal Cost	S\$	3) Survey fee:	
Total:	S\$ 1929.62	Global Sum S\$: 1920.00	
<b>FINAL PAYMENT</b> Date/Time:		Confirm with:	
Payee 1:	S\$ 1920.00	Name 1:	SMRT TAXIS AC LTD
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18011697/Vwb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 27-06-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLK 3074S	Veh. Inspected	SHC 4367E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	25/06/2018	Inspection Date	26/06/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

28-6-18 / 12:54

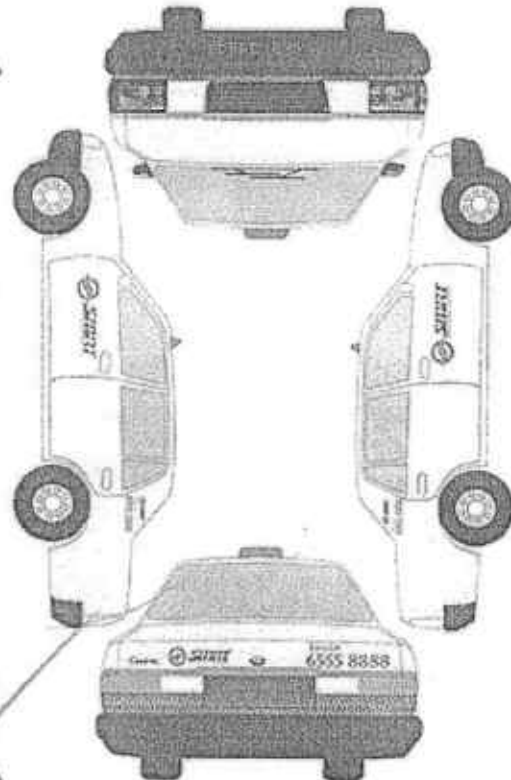
28-6-18 / 16:54

# SMRT Accident Vehicle Repair Estimates

26-6-18 / 16:54

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4367E  
Ref. No : TAX/06/18/2114  
Reg. Date : 20/12/2013  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : TEO BOON HAN STALWART WILSON  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 25/06/2018 10:40:00 AM  
Accident Reported Date / Time : 25/06/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Sathya  
Vehicle Is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024096701  
Special Instruction to ARC, if any :  
SLK3074S ALK US  
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR Sathya Sai (LKK) & Email : sathyasai@lkkauto.com HP:98072012  
LUMP SUM REPAIR  
Prepared Date : 25/06/2018 03:37:14 PM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1<sup>st</sup> witness

Date 26-6-18

2<sup>nd</sup> witness

Date

397312  
397251  
1 1 3 1  
4 2 4

QC 28/06/18 17.42 Pass Supplemental

LEE SHENG AUTO PTE LTD

Vehicle Return Date:

28/6/18

Vehicle Return Time:

16:00

SMRT staff sign:



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U90-5718641

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	400.00
Total Spray Painting Charges	: 936.00	400.00
Total Material Charges	: 1,384.46	504.54
Other Charges	: 945.00	170.00
<b>TOTAL</b>	<b>: 4,110.46</b>	<b>1,474.54</b>
Lump Sum Total	: 4,100.00	1,450.00
No. of Repair Days	: 5.00	2.00 ✓
Prepared / Adjusted By	:	SATHYA SAI (LKK)
Arc / Surveyor Sing Off Date	: 26/06/2018 01:47:32 PM	26/06/2018 04:31:00 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/06/2018 01:46:51 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1807-0019

Invoice No :

Quotation Date : 3/7

Invoice Date :

Invoice Amount :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	845.00	400.00 ✓
<b>Total Labour</b>	<b>845.00</b>	<b>400.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00	200.00 ✓
TO RESPRAY REAR PANEL	180.00	0.00
TO REPSRAY REAR BUMPER	378.00	200.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>936.00</b>	<b>400.00 ✓</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	50.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40.00 ✓
TO REMOVE / REFIT SEAT	120.00	0.00
TO REMOVE & REFIT FUEL TANK	120.00	0.00
TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00 ✓
TO REPLACE SUNDRY PARTS	100.00	20.00 ✓
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>945.00</b>	<b>170.00 ✓</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached	
61602-47091		6505476	FENDER RR/LH	1	766.80	100.00	0.00	Replace	Repair	No <i>X</i>	R
65638-47021		6505477	FENDER LINER RR/LH	1	141.30	25.00	105.98	Replace	Check	No <i>X</i>	NN
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No <i>/</i>	NEC
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No <i>/</i>	
62720-47031			QUARTER GLASS RR/LH	0	168.10	25.00	0.00	Replace	Not given	No <i>X</i>	NF
	COMMON	4006314	SEALANT SIKAFLEX	0	37.00	0.00	0.00	Replace	Not given	No <i>X</i>	
62940-16060			DUCT ASSY, QUARTER	1	70.40	25.00	52.80	Replace	Check	No <i>X</i>	NF
52592-47021			BUMPER SEAL, RR LH	1	88.90	25.00	66.68	Replace	Check	No <i>X</i>	
58307-47060		6505522	END PANEL	1	602.10	25.00	451.58	Replace	Check	No <i>X</i>	NF
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Check	No <i>X</i>	
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>/</i>	CUT
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No <i>/</i>	NEC
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace	No <i>/</i>	Defon
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>/</i>	NEC
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>S</i>	No <i>/</i>	Defon
58308-47011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.88	Replace	Check	No <i>X</i>	NF
81561-47170		6505461	TAIL LAMP LH	0	548.40	10.00	0.00	Replace	Not given	No <i>X</i>	
TOTAL MATERIALS							1,730.58	630.67			
TOTAL MATERIALS(Discounted)							1,384.46	504.54			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

630.67 ✓  
 - 20%  
 504.54 ✓  
 + 400.00 ✓  
 + 570.00 ✓  


---

 1474.54 ✓  
 4/5 \$1450/- @ 2 days  
 confirmed



## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4367E  
 Ref. No : TAX/06/18/2114  
 Reg. Date : 20/12/2013  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : TEO BOON HAN STALWART WILSON  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 25/06/2018 10:40:00 AM  
 Accident Reported Date / Time : 25/06/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024096701  
 Special Instruction to ARC, if any :  
 SLK3074S  
 Prepared Date : 25/06/2018 03:37:14 PM



Sathya Sai

26/6/2018

918072012

Sathya.Sai@lkkauto.com

2 days

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

- Lump Sum Repair
- Question mark item photo
- Photo after paint.



Chassis No : JTDKN36U90-5718641

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

**Quotation from ARC**

**Adjusted by Surveyor, if applicable**

Total Labour Charges	:	845.00	0.00
Total Spray Painting Charges	:	936.00	0.00
Total Material Charges	:	2,369.82	2,369.82
Other Charges	:	945.00	0.00
<b>TOTAL</b>	:	<b>5,095.82</b>	<b>0.00</b>
<b>Lum Sum Total</b>	:	<b>5,100.00</b>	<b>0.00</b>
No. of Repair Days	:	5.00	<del>0.00</del> 2 days
Prepared / Adjusted By	:		
Arc / Surveyor Sign Off Date	:	26/06/2018 01:47:32 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/06/2018 01:46:51 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	845.00	<del>0.00</del> 400
<b>Total Labour</b>	<b>845.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00	<del>0.00</del> 200
TO RESPRAY REAR PANEL	180.00	0.00 ?
TO REPSRAY REAR BUMPER	378.00	<del>0.00</del> 200
<b>Total Spray Painting &amp; Panel Beating</b>	<b>936.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	<del>0.00</del> 50
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	<del>0.00</del> 40
TO REMOVE / REFIT SEAT	120.00	0.00 x
TO REMOVE & REFIT FUEL TANK	120.00	0.00 x
TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0.00 x
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00 x
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	<del>0.00</del> 60
TO REPLACE SUNDRY PARTS	100.00	<del>0.00</del> 20
TO WASH AND VACUUM	60.00	0.00 x
<b>Total Other Costs</b>	<b>945.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
61602-47091		6505476	FENDER RR/LH <i>R</i>	1	766.80	25.00	575.10	Replace	Replace	No
65638-47021		6505477	FENDER LINER <i>?</i> RR/LH	1	141.30	25.00	105.97	Replace	Replace	No
	COMMON		SMRT LOGO <i>✓ NEC</i>	1	7.80	0.00	7.80	Replace	Replace	No
	COMMON		STICKER DECAL 8555 <i>✓ NEC</i> 8888	1	21.60	0.00	21.60	Replace	Replace	No
62720-47031			QUARTER GLASS <i>×</i> RR/LH	1	168.10	25.00	126.07	Replace	Replace	No
	COMMON	4006314	SEALANT SIKAFLEX <i>×</i>	1	37.00	0.00	37.00	Replace	Replace	No
62940-16060			DUCT ASSY, <i>?</i> QUARTER	1	70.40	25.00	52.80	Replace	Replace	No
52592-47021			BUMPER SEAL, RR <i>?</i> LH	1	88.90	25.00	66.67	Replace	Replace	No
58307-47060		6505522	END PANEL <i>?</i>	1	602.10	25.00	451.57	Replace	Replace	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No
52159-47905		6505548	BUMPER REAR <i>✓ CUT</i>	1	458.60	25.00	343.95	Replace	Replace	No
52161-16010			BUMPER CLIPS <i>✓ NEC</i>	10	1.61	25.00	12.07	Replace	Replace	No
76088-47020		6505617	BUMPER LIP COVER <i>✓ Deform</i> RR/LH	1	72.20	25.00	54.15	Replace	Replace	No
			PIXEL STICKER <i>✓ NEC</i>	2	60.00	0.00	120.00	Replace	Replace	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH <i>?</i>	1	94.80	25.00	71.10	Replace	Replace	No
58308-47011			UNDER COVER SUB- <i>?</i> ASSY, RR FLOOR	1	514.50	25.00	385.87	Replace	Replace	No
81561-47170		6505461	TAIL LAMP LH <i>×</i>	1	548.40	10.00	493.56	Replace	Replace	No
<b>TOTAL MATERIALS</b>								<b>2,962.31</b>	<b>2,962.28</b>	
<b>TOTAL MATERIALS(Discounted)</b>							<b>2,369.82</b>	<b>2,369.82</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

## Vivian Lau (LKKAUTO)

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 16 July, 2018 9:33 AM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 25/6/2018 involving SHC 4367E & SLK 3074S (AIG's insured) Our  
Ref: TAX/06/18/2114/lg  
**Attachments:** 06 18 2114.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,450.00
Loss of Rental	\$376.39 ( 3.5 days x \$107.54 )
Loss of Income	\$210.00 ( 3.5 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2,043.39</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



## **Vivian Lau (LKKAUTO)**

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Wednesday, 11 July, 2018 11:19 AM  
**To:** 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'  
**Cc:** Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLK 3074S AND SHC 4367E ON 25/06/2018

Our Ref: CC6/LCR18011697/Vwb3

11 July 2018

### **LION CITY RENTALS PTE LTD**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SLK 3074S AND SHC 4367E ON 25/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4367E (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4367E that was damaged pursuant to the accident which occurred on 25/06/2018 (date) along HAVELOCK RD TURNING TO INDUS RD (location) involving vehicle no/s SLK 3074S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of July (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 1,920.00 (Global Sum) for vehicle no. SHC 4367E that was damaged pursuant to the accident which occurred on 25/06/2018 (date) along HAVELOCK RD TURNING TO INDUS RD (location) involving vehicle no/s SLK 3074S.

This is pursuant to the inspection conducted on 26/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4367E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4367E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of July (month) 2018 (year)

CKS  
  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)





SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180700101  
Date : 06.07.2018  
Vehicle No. : SHC4367E  
Your Ref No. : TAX/06/18/2114  
Our Ref No. : 24096701  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,450.00
GRAND TOTAL					\$ 1,450.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 25.06.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/06/18/2114

From: SMRT Taxis Pte Ltd

Date: 02/07/2018

**ACCIDENT ON 25/06/2018 INVOLVING SHC 4367E & SLK 3074S  
ALONG T-JUNCTION OF HAVELOCK ROAD & INDUS ROAD**

This is to confirm that the daily rental rate for SHC 4367E is \$107.54 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4367E	Accident Case No. : TAX/06/18/2114
Make / Model : TOYOTA PRIUS	Ref. No. : 24096701

Date and Time Vehicle off-road for Accident Repair : 25.06.2018 14:52:00

Date and Time Repair Completed : 29.06.2018 08:32:17

Remarks :

Generated by : POHSUAN

Printed on : 01.07.2018

## Enquire Transaction History

## Transaction History Details:

Log Date/Time:	26 Jun 2018 / 10:00:55	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLK3074S		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180626100055346324

Search Date / Time: 25 Jun 2018 10:40:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Jun 2018 <a href="#">Edit Reg</a>		26 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,450.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K								
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	<b>SHC4367E</b>	Date of Loss:	25/06/2018 10:00 - :59 [54 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 4934222507SG</b>	Policy/Cover Note No.:	0999994777 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLK3074S</b>	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tee, Chee-Wah</b> ] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sathya Sai Kathirrasen</b> ] ... [Final Rpt due 06/07/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHC4367E (4934222507SG)**  
**[SLK3074S]**

































**TP**

**SMRT TAXIS PTE LTD**

**Jun 25 2018 10:00AM**

**[LCRF PTE LTD]**

**SMRT Automotive Services Pte Ltd**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>
<b>Letters/Correspondences</b> <div style="float: right;">1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/></div>						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit		
<b>Photos/Images</b> <div style="float: right;">3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/></div>						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
2	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
3	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
4	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
5	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
6	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
7	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
8	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
9	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
10	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
11	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
12	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
13	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
14	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
15	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
16	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
17	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
18	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
19	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
20	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
21	28/06/18 09:49	General View		Load JPG	<input checked="" type="checkbox"/>	
22	28/06/18 09:49	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>	
23	28/06/18 09:49	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>	
24	28/06/18 09:49	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>	
25	28/06/18 17:57	BEFORE PAINT		Load JPG	<input checked="" type="checkbox"/>	
26	28/06/18 17:57	BEFORE PAINT		Load JPG	<input checked="" type="checkbox"/>	
27	28/06/18 17:57	BEFORE PAINT		Load JPG	<input checked="" type="checkbox"/>	
28	28/06/18 17:57	BEFORE PAINT		Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b> <div style="float: right;">1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/></div>						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	27/06/18 19:11	TP ESTIMATE- MARKED		Load PDF		
2	27/06/18 19:11	TP GIA REPORT		Load PDF		
3	11/07/18 11:18	Email letter to OI ACCIDENT INVOLVING SLK 3074S AND SHC 4367E ON 25.06.2018		Load PDF		

Letters/Correspondences			1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
4	23/07/18 07:56	WORKSHOP INVOICE		Load PDF	
5	23/07/18 07:56	AUTHORISATION TO ACT FORM		Load PDF	
6	23/07/18 07:56	Release Voucher		Load PDF	
7	23/07/18 07:56	RENTAL RECEIPT		Load PDF	
8	23/07/18 07:56	LTA SEARCH		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	28/06/18 12:52	OI GIA REPORT		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK3074S (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4367E (TP veh)		
Date of Accident:	25/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	6,491.60
Final Repair Cost	:	\$	1,920.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,920.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [ ] YES <input checked="" type="checkbox"/> [ X ] NO (Kindly indicate below)			
A) For <b>Non GIA Registered Workshop:</b>		Agreed Liability ____ 100 ____ (%)	
B) For <b>GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,920.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

23 Jul

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18011697/VWB3Q2

Date: 23/07/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994777  
**Claimant Vehicle No :** SHC4367E **Insured Vehicle No :** SLK3074S  
 Date of Loss: 25/06/2018 Nature of Claim: TP Claim No: 4934222507SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC4367E**  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5931577  
 Reg. Date: 20/12/2013 (Man. Year: 2013) Chassis No: JTDKN36U905718641  
 Colour: Maroon Odometer: 397251 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

*The above values represent the remaining tyre tread's depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,890.60	630.67	3,259.93	83.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,601.00	970.00	1,631.00	62.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,491.60</b>	<b>1,600.67</b>	<b>4,890.93</b>	<b>75.34</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,450.00</b>		
<b>Nett Amount (S\$)</b>	<b>6,491.60</b>	<b>1,450.00</b>	<b>5,041.60</b>	<b>77.66</b>
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$107.54/day) (S\$)		322.62		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>1,929.62</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,920.00</b>		

### INSPECTION

Date of Assignment: 26/06/2018  
 Date Inspected: 26/06/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 2.0 days

---

**Adjuster:** Sathya Sai Kathirrasen

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Cut	458.60 F	*343.95 F
2	1		*BUMPER CLIPS(DISC 25%) (10PCS)	Necessary	16.10 F	*12.07 F
3	1		*BUMPER LIP COVER RR/LH (DISC 25%)	Deformed	72.20 F	*54.15 F
4	1		*BUMPER SIDE RETAINER RR/LH (DISC 25%)	Deformed	94.80 F	*71.10 F
5	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
6	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*FENDER RR/LH	Repair	766.80 F	*- F
9	1		*FENDER LINER RR/LH	Not Necessary	141.30 F	*- F
10	1		*QUARTER GLASS RR/LH	Not Necessary	168.10 F	*- F
11	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
12	1		*DUCT ASSY,QUARTER	Not Necessary	70.40 F	*- F
13	1		*BUMPER SEAL,RR LH	Not Necessary	88.90 F	*- F
14	1		*END PANEL	Not Necessary	602.10 F	*- F
15	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
16	1		*UNDER COVER SUB-ASSY,RR FLOOR	Not Necessary	514.50 F	*- F
17	1		*TAIL LAMP LH	Not Necessary	548.40 F	*- F
18	1		*SOLAR FILM	Not Necessary	125.00 F	*- F
F=Franchise part.						
Total Parts (\$\$)					3,890.60	630.67

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	936.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	50.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO REMOVE/REFIT SEAT	New	120.00	0.00
6	TO REMOVE & REFIT FUEL TANK	New	120.00	0.00
7	TO REMOVE & REFIT REAR QUARTER GLASS LH	New	120.00	0.00
8	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
9	TO REPLACE SUNDRY PARTS	New	100.00	20.00
10	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,601.00</b>	<b>970.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >