

REC. BY: Adrian King

REF:

CC3 / ALH18011674 / ACP 52

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

7100450428

Claims No.

3320373846 SE

Sum Insured:

Excess:

600 04/1/18

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

72K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04/8/18

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLA8282C

Yr Regn:

2016, Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A1

c.c

999

Colour:

Red

A/C: Insured / Std / NI / NA

Sp. Reading:

14845

T/Radio: Insured / Std / NI / NA

Eng/No:

WAU2228X5G8058751

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/45R16

R:

215/45R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

30/4/18

D.O.I.

26/06/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG

SLA 8282C - ALH18011674 / ACP 52

DIA: 030218

21/6/18 @ 3.14pm revert to Victor via messenger.

05/7/18 @ 2.41pm Victor informed C/A via messenger.

06/7/18 @ 9.39am informed Jeffrey C/A. to EX: \$600 by email. To check reason for the data claim on from POC.

RECEIVED 04 JAN 2019

20/12/18 @ 10.33am confirmed with Carvine POC for \$5539.52, 4 days.

Date/Time, File Pass to?



Preli. Report

Days Of Repair:

4

1)



Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Report Format:

MER-0D

Lump Sum / I.B.F. (\$)

5539.52

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 20 December 2018 10:33 AM  
**To:** 'Carrine Leong'; SUR  
**Cc:** 'Boo seng yak'; jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'; 'Nora Khai'  
**Subject:** RE: FINAL REVISION - SLA8282C - OD AIG - SURVEYED 26 JUN 18

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$5,539.52 before excess \$600 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Monday, 10 December 2018 5:51 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Nora Khai' <nora.khai@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION - SLA8282C - OD AIG - SURVEYED 26 JUN 18  
**Importance:** High

Dear Adrian and all,

### Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 23 Nov & 01 Dec 2018.

We sincerely appreciate your early closure.

**Kindly assist to finalize the repair cost on urgent basis.**

Thanks & Best Regard

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Shiau Chan (LKKAuto)

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Wednesday, 11 July 2018 1:00 PM  
**To:** TongShing.Loo@aig.com  
**Cc:** SUR  
**Subject:** Re: Alert - Adj Mandate Approved (S\$5886.00) - SLA8282C - Claim Handler: Loo, Tong Shing

This mail is associated with :  
**\*SLA8282C (3320373846SG)**  
OD  
Apr 30 2017 2:00PM  
[TENG YI WEN JUNE]  
Premium Automobiles Pte Ltd

Dear Sir,

According to the repairer, the owner have been trying on a Third party Claim all this while.

As he is unable to a Direct Settlement, owner would like AIG to settle the matter.

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd  
Tel: 6256 3561

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 05/07/2018 02:41 PM  
Subject: Alert - Adj Mandate Approved (S\$5886.00) - SLA8282C - Claim Handler: Loo, Tong Shing

Approved:5886.00:Kindly advise the reasons for the delay in making the OD claim. Re-inspection to be done for damage check and supplementary items / labour.

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)

## Shiau Chan (LKKAUTO)

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 10 July 2018 2:29 PM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Cc:** 'Claims Dept'  
**Subject:** RE: SLA 8282 C Own Damage Claims

Dear Shiau Chan,

Owner have been trying on a Third party Claim all this while.

As he is unable to a Direct Settlement, owner would like AIG to settle the matter.

I have also consulted AIG on the matter and it is AIG suggestion to revert the matter.

Hope the above information helps.

Many thanks!

Best regards,  
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Friday, 6 July, 2018 9:39 AM  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SLA 8282 C Own Damage Claims  
**Importance:** High

Dear Jeffrey,

Kindly advice as below as requested by insurance officer.  
'Any reasons why the delay in the OD claim from DOA.'

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 6 July 2018 9:39 AM  
**To:** Claims Dept; SUR  
**Subject:** RE: SLA 8282 C Own Damage Claims

**Importance:** High

Dear Jeffrey,

Kindly advice as below as requested by insurance officer.  
'Any reasons why the delay in the OD claim from DOA.'

As instructed by our client AIG Insurance, please proceed to repair the insured vehicle **SLA 8282C (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 5 July 2018 2:44 PM  
**To:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SLA 8282 C Own Damage Claims

Dear Jeffrey,

Kindly advice as below as requested by insurance officer.

'Any reasons why the delay in the OD claim from DOA.'

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 5 July 2018 10:25 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 May 2017 11:20	Clim Veh Model Changed		[ ] Merimen Administrator
2	02 May 2017 11:20	Clim Created	Reg No: SLA8282C. Policy No: 2100450428-01000. Acct Date: 2017/04/30. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117056957	[I] Merimen Administrator
3	27 Jun 2018 09:38	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[ ] CATHERINE CHONG KAI LING
4	27 Jun 2018 09:38	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] CATHERINE CHONG KAI LING
5	27 Jun 2018 09:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	27 Jun 2018 09:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/06	[A] CATHERINE CHONG KAI LING
7	27 Jun 2018 09:38	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	27 Jun 2018 09:38	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	27 Jun 2018 09:38	Clim Veh Model Changed	(204306) AUDI A1 999cc SB 1.0 TFSI (PI) (A).	[A] CATHERINE CHONG KAI LING
10	27 Jun 2018 09:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	27 Jun 2018 15:06	Adj Rpt Initiated		[A] SHIAU CHAN
12	27 Jun 2018 15:06	Insured Phone No Updated	[None] -> [+6582880578]	[A] SHIAU CHAN
13	27 Jun 2018 15:06	Clim Dtl Modified	JPJ Reg. Date: -> 2016/01/29.	[A] SHIAU CHAN
14	27 Jun 2018 15:06	Clim Details Notified		[A] SHIAU CHAN
15	27 Jun 2018 15:13	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/07/06	[A] SHIAU CHAN
16	27 Jun 2018 15:14	Adj Mandate Request	Cur.Reg:6326.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. PLEASE NOTE THAT THE ACCIDENT DATE IS 30/04/2017. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	28 Jun 2018 14:43	Clim Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Loo, Tong Shing
18	28 Jun 2018 14:43	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	05 Jul 2018 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/06. Mandate Remarks: Kindly advise the reasons for the delay in making the OD claim. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	05 Jul 2018 14:41	Adj Mandate Set	Approved:5886.00:Kindly advise the reasons for the delay in making the OD claim. Re-inspection to be done for damage check and supplementary items / labour.Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1843543	27/06/2018 15:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA8282C		10.70

## **Shiau Chan (LKKAUTO)**

---

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Tuesday, 19 June 2018 4:29 PM  
**To:** Claims Dept  
**Cc:** Sukimin, Nurasikin; Rumli, Sharizah; Quek, Joyceline-CH; Dally Amri, Mimi Zarina; Tan, Bennie-WZ; Loo, Tong Shing  
**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear Jeffery,

Please assist insured on the addendum and file OD claim accordingly. Our OD examiner will look into the matter.

Thank you.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1946 | Fax +(65) 6835 7416  
[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** 19 June 2018 3:51 PM  
**To:** Ler, Bernard-JQ  
**Cc:** Sukimin, Nurasikin; Rumli, Sharizah; Quek, Joyceline-CH; Dally Amri, Mimi Zarina; Tan, Bennie-WZ; Loo, Tong Shing  
**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear Bernard,

Our client have decided to take on AIG advise to claim against his Own Policy.

Now that he have reverted back to his policy, would you be able to advise if his NCD will be affected? He is also concern about the excess. As this accident was not his fault and he does have a video footage, which unfortunately is in the hands of the Traffic police. Will there be a waiver on this?

Kindly look into the matter and revert back so we can update our client accordingly.

Many thanks!

Best regards,  
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223





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**From:** Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]

**Sent:** Thursday, 31 May, 2018 10:33 AM

**To:** Claims Dept <claims@premiumauto.com.sg>

**Cc:** Sukimin, Nurasikin <Nurasikin.Sukimin@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Loo, Tong Shing <TongShing.Loo@aig.com>

**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear Jeffery,

I have contacted Mr Kamrul and he said that the video is not meant for distribution due to public interest.

If AXA requires the video for investigation, they would need to write to LTA for the matter instead of the police force.

Hope the above clarifies.

**Best Regards,**

**Bernard Ler**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]

**Sent:** Wednesday, May 30, 2018 9:00 PM

**To:** Ler, Bernard-JQ

**Cc:** Sukimin, Nurasikin; Rumli, Sharizah; Quek, Joyceline-CH; Dally Amri, Mimi Zarina; Tan, Bennie-WZ; Loo, Tong Shing

**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear Bernard,

We refer to the email attachment from your insured.



Kindly confirm if you have written to the traffic police.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Monday, 23 April, 2018 5:50 PM

**To:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** Sukimin, Nurasikin <[Nurasikin.Sukimin@aig.com](mailto:Nurasikin.Sukimin@aig.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Dally Amri, Mimi Zarina <[MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Loo, Tong Shing <[TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com)>

**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear Jeffery,

We refer to our tele-conversation after your email on 6/3/2018 and just now.

Please be informed that we are unable to get video footage from police as we are not the party directly involved in the accident.

Hence, we would advise insured to consider to claim OD claim to expedite repair and avoid the hassle of TP claim. Insured may claim uninsured losses against third party insurance for the excess.

Hope the above clarifies.

Thank you.

**Best Regards,**

**Bernard Ler**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78-Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** PAL Claim [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, March 21, 2018 12:10 PM  
**To:** Dally Amri, Mimi Zarina; Tan, Bennie-WZ; Loo, Tong Shing; Ler, Bernard-JQ  
**Cc:** 'PAL Claim'; Sukimin, Nurasikin  
**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear all,

We refer to our earlier email asking for assistance from AIG to their insured.

We have not receive any response on to this case.

Kindly assist to look into the matter and revert back urgently.

Many thanks!

Best regards,  
Chang Chee Sing  
Estimator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 12 March 2018 9:25 PM  
**To:** [Mimizarina.dallyamri@aig.com](mailto:Mimizarina.dallyamri@aig.com); [Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com); [TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com); [Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear all,

We refer to our earlier emails.

Kindly revert back on the matter so we can update our client accordingly.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 7 March, 2018 6:36 PM

**To:** [Mimizarina.dallyamri@aig.com](mailto:Mimizarina.dallyamri@aig.com); [Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com); [TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com); [Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: SLA 8282 C (DOA: 30/04/2017)

Dear all,

We refer to our earlier email.

Kindly revert back on the matter.

Many thanks!

Best regards,  
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 6 March, 2018 11:10 AM

**To:** [Mimizarina.dallyamri@aig.com](mailto:Mimizarina.dallyamri@aig.com); [Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com); [TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com); [Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** SLA 8282 C (DOA: 30/04/2017)

Dear all,

The above mentioned vehicle was involved in an accident on 30/04/2017.

Due to the nature of the accident, the memory card was taken away by the traffic police on the spot. Refer to GIA report attached.

We assisted the client to did a Third party Claim against AXA, and to date, they are unable to revert back on the matter. We have sent plentiful emails chasing for a closure, unfortunately they are unable to proceed on a Direct Settlement as they are pending investigation.

Third Party insurer now is requesting for the video recording captured on the clients vehicle. Our client tried to retrieve it from the Traffic Police, but he is not able to get back. The OIC mentioned to him to ask the insurer to speak to him and they will deal with them directly. I have informed AXA of this and they are also trying to retrieve the video as well.

As the case have been dragging very long, owner is not very happy on the whole matter. Would AIG assist in this by talking to OIC (Mr. Kamrul of Clementi Police Division) and try to retrieve the video for him so that he can close off the matter. We also understand from the owner that Transcab also have a copy of the said video.

Hope to hear from you soon.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Note: This document has not been finalised.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 27 Jun 2018

## Preliminary Advice

Vehicle No	: SLA8282C	Accident Date	: 30/04/2017
Make	: AUDI A1	Policy No.	: 2100450428-01000
Assignment Date	: 27/06/2018	Excess	: S\$0.00
Date of Inspection	: 26/06/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,878.00
Revised Amount	:S\$	5,886.00
Check Items (Estimated)	:S\$	440.00
Total	:S\$	6,326.00

Lump Sum Repair	:S\$	
-----------------	------	--

## Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	79,000.00
COE / PARF Rebate (estimate)	:S\$	51,278.00
Salvage Value	:S\$	
Margin for Repair	:S\$	27,722.00

## Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : PLEASE NOTE THAT THE ACCIDENT DATE IS 30/04/2017.



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/05/2017 11:04
Date Of Accident	30/04/2017 14:00
Exact Location Of Accident	COMMONWEALTH AVENUE WEST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA8282C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TENG YI WEN JUNE
NRIC No	S8617685H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-82880578
Alternative Phone No	OFFICE-82880578

### Vehicle Particulars

Manufacturer	AUDI
Model	A1 1.0 SB TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100450428-01000
Cover Note Number	-

### Driver

Name of Driver	TENG KEE NAM
NRIC No	S8617685H
Date Of Birth	19/04/1951
Occupation	INDOOR
Date Of Driving Pass	14/10/1971
Driving Experience	45 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94310099
Fax Number	
Contact Number	OFFICE-82880578
Email Address	NOEMAIL



Address	381 TANGLIN ROAD #11-03
Postcode	247965
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLISION- HEAD TO REAR (TP HIT INSURED)
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	RIVER VALLEY NEIGHBOURHOOD POLICE POST
Police Station Address	<b>ROAD:</b> BLK 4 DELTA AVENUE , <b>POSTCODE:</b> 161004 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-2789999 - <b>FAX NO:</b> 62786427
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO POLICE REPORT NO: T/20170430/2081

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD5853G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

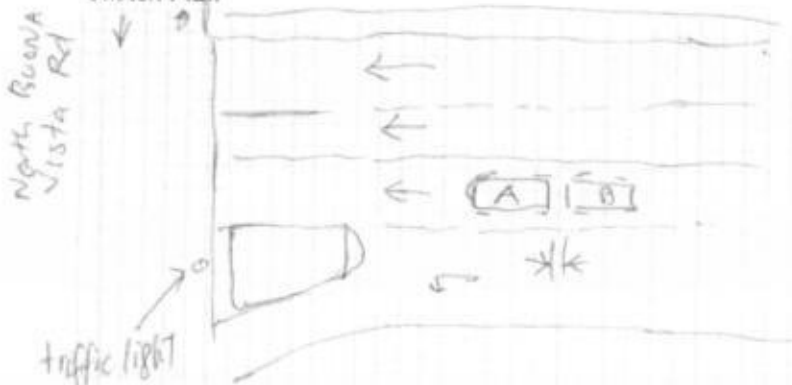
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims,  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

#### Sketch Plan



[A] SLA 8282C

[B] SHD 5853G

Sketch Plan #2

Describe Circumstances of the Accident

Please Refer to Police report.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



# Police Report



**SINGAPORE  
POLICE FORCE**



T201704302081

Police Station Of Origin:  
River Valley NPP  
4 Delta Avenue #01-02 SINGAPORE 161004  
Tel No: 1800-2789989

1 of 3

Report No: T201704302081

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 30/04/2017 19:45  
Vide Report No: Station Diary No: 28

### Informant's Particulars

Name of Informant TENG KEE NAM		Address: 381 TANGLIN ROAD #11-03 SINGAPORE 247965	
ID Type / ID No.: NRIC NO / S0090488H		Contact No. Home/Office: Mobile: 94310098	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 65	Date of Birth: 19/04/1951	Type of Informant: Driver
Race: Chinese		Language:	Institution / School Name:
Occupation: Retiree		Driving Licence Information Class: Date of Expiry:	

### General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 30/04/2017 14:02	Type of Location:
Location: COMMONWEALTH AVENUE COMMONWEALTH AVENUE WEST Traffic junction				
Weather:		Road Surface:	Road Speed Limit	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:				Anyone conveyed by ambulance: No

### Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHD5853G	Car				Caught Fire	0
SLA8282C	Car				Slightly Damaged	0

### Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

# Police Report



**SINGAPORE  
POLICE FORCE**



T/20170430/2081

Police Station Of Origin:  
River Valley NPP  
4 Delta Avenue #01-02 SINGAPORE 151004  
Tel No: 1800-2789889

2 of 3  
Report No: T/20170430/2081

## CONTINUATION OF REPORT

<b>Driver</b>			
Name	TENG KEE NAM	ID No	S0090498H
Related Vehicle	SLA8282C (Car)	Contact No.	94310099
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

### Brief Details.

On 30/04/2017 at about 1400hrs, I was travelling along Commonwealth Avenue towards Commonwealth Avenue West with my vehicle SLA8282C. I stopped my vehicle at the traffic junction as the traffic light turned red, at the extreme left lane.

When my vehicle was completely stopped, I heard a bang and I felt my vehicle jerked. I got down from my vehicle and saw a Trans Cab (SHD5853G) behind my vehicle and my vehicle has a dent on the rear boot, under my rear number plate. I saw the taxi door was open and attended to the driver in the taxi. The Taxi driver told me that he was not feeling well and he furthered informed me that he tried to control and stopped his car. I assisted him to get out from his vehicle and helped him to the side of the road at the pedestrian pathway.

I called for police to assist in the accident. The Taxi driver then told me to get him water in his vehicle. I proceeded to his taxi to grab the water and I heard someone shouting "move away from the car, it is smoking." When I looked out of the taxi, I saw smoke coming out from the rear left of the vehicle. (Specific area unknown)

I managed to get Bus 151 which was stopped near the accident location and asked the bus captain to use the fire extinguisher which was in the bus to help put out the smoke. The bus captain agreed to assist me. However, shortly after, he told me that the car was on fire and he was unable to help. I ran back to my vehicle which was in front of the burning vehicle, to drive to a safe distance. After I drove my vehicle to a safe distance, I called for police again to inform that the taxi is on fire now.

Shortly after, the SCDF arrived and tried to extinguish the fire. The ambulance arrived and attended to the taxi driver, the paramedic then told me that the taxi driver was burnt on the left arm. However, I do not know how the taxi driver got burnt as I have helped him to the side of the pedestrian pathway. The taxi driver was then conveyed to the hospital by the ambulance.

The police arrived at the accident location and recorded a statement from me. I also handed over my Car camera SD card which contain the footage of the incident to the police. I was advised by the Traffic police to lodge a police report.

# Police Report



SINGAPORE  
POLICE FORCE



T:20170430:2081

Police Station Of Origin:  
River Valley NPP  
1 Delta Avenue #01-02 SINGAPORE 181004  
Tel No: 1800-2786999

3 of 3

Report No: T:20170430:2081

CONTINUATION OF REPORT

## Sketch Plan

Informant is not able to provide sketch plan.

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474685 stating the report number as reference.

Signature Of Officer Recording The Report.

E /

MELVIN TAY KEAN MENG

Signature Of Informant

Signature Of Interpreter:

Not applicable

Date/Time:

30/04/2017 18:46

Officer In Charge Of Case:

TP / GIT /

Staff Sgt RAZIZ BIN TAHAR

Contact No: 65476200

Classification Of Case:

Authentication Stamp

40165

Signature:

Singapore Police



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7685H
<b>Vehicle Details</b>	
Vehicle No.:	SLA8282C
Vehicle to be Exported:	No
Intended De-registration Date:	27 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	A1 SB 1.0 TFSI (PI)
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	CHZ057775
Chassis No.:	WAUZZZ8X5GB058751
Maximum Power Output:	70.0 kW (93 bhp)
Open Market Value:	\$22,514.00
Original Registration Date:	29 Jan 2016
First Registration Date:	29 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$8,520.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2026
PARF Rebate Amount:	\$6,390.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Jan 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,301.00
COE Rebate Amount:	\$38,917.00
<b>Total Rebate Amount:</b>	<b>\$45,307.00</b>

The information contained herein is correct as at 27 Jun 2018

OK

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S0090498H**

Name: **TENG KEE NAM**

Birth Date: **19 Apr 1951**

Issue Date: **18 Aug 2003**

10007269058




**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. **S0090498H**

Name: **TENG KEE NAM**



Race: **CHINESE**

Date of Birth: **19-04-1951**

Country of Birth: **SINGAPORE**

Sex: **M**

1474921

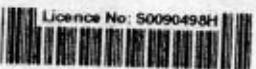
**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **14 Oct 1971**

Licence No: **S0090498H**

NP 428A



1474921

NRIC No: **S0090498H**

Blood Group: **B+**

Date of Issue: **01-12-1993**

381 TANGLIN ROAD #11-03  
SINGAPORE 247965

NRIC No: **S0090498H**

Date: **27/02/2012**

No: **7069053**






HOTLINE TEL: (65) 6419 3000  
FAX: (65) 6415-3723

# CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100450428-01000

OWN DAMAGE EXCESS S\$600.00 (1)  
WINDSCREEN EXCESS S\$100.00  
(for policies with effect from 1st November 2002)

SUM INSURED Market Value  
INSURING WITH COE/PARF Yes  
SLA8282C

TENG YI WEN, JUNE (DING YI WEN)

29 Jan 2017

28 Jan 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.  
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the  
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said  
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or  
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf  
from driving the Motor Vehicle.

## 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing  
the carriage of goods other than samples in connection with any trade or business or use for any purpose in  
connection with the Motor Trade.

### APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

### APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)  
4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)  
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)  
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY NA  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and  
Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-  
Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 27 Dec 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-244  
PREMIUM LEASING -CN  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0716/2018/JT  
Date : 22-Jun-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name : Ms. Teng Yi Wen June  
Address : 381 Tanglin Road  
#11-03  
Singapore 247965  
Telephone : (HP) +65 9430099 ( Mr. Teng )  
Type of Claim : Own Damage Claims  
Policy No. : 2100450428-01000  
Vehicle No : **SLA 8282 C**  
Model Code : Audi A1 1.0 SB TFSI  
Model / Year : Jan-16  
Engine No : CHZ 057775  
Chassis No : WAUZZZ8X5GB058751  
Mileage :  
Date In :  
Liability :  
Excess Cost :  
Estimated By : Allan Wu / Johnny Boo  
Accident Date : 30-Apr-17  
Place of Accident : Commonwealth Ave West

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SLA 8282 C.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	✓
2	To remove and transfer rear lid convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	✓
3	To remove rear fitting, dismantle and renew rear bumper and rear lid. Transfer old fitting and align to position. Re-organise rear crash management components. Reinstall all parts removed.		\$ 1,500.00	1000 ✓
4	To respray rear bumper and rear lid.		\$ 1,700.00	1100 ✓
5	To carry out diagnostic check.	S/N	\$ 192.00	✓
TOTAL LABOUR CHARGES		:	<u>\$ 3,952.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLA 8282 C.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Repair</i>	\$ 1,238.00	<i>X</i>
2	REAR BUMPER FIXING PARTS <i>W/C</i>	\$ 62.00	<i>X</i>
3	REAR LID <i>Detached</i>	\$ 2,194.00	<i>1755.20</i>
4	REAR LID ATTACHEMENT PARTS <i>Not Nec</i>	\$ 240.00	<i>X</i>
5	PARKING ADHESIVE <i>Nec</i>	\$ 14.00	<i>11.12</i>
6	REAR LID LOCK <i>Nec</i>	\$ 152.00	<i>X</i>
7	REAR WINDSCREEN <i>Nec</i>	\$ 608.00	<i>486.40</i>
8	GLASS PRIMER <i>Nec</i>	\$ 18.00	<i>14.40</i>
9	REAR WINDSCREEN SEALANT <i>Nec</i>	S/N \$ 200.00	<i>✓</i>
10	SUNDRIES <i>Nec</i>	\$ 200.00	<i>2.08 ✓</i>
TOTAL SPARE PARTS		\$ 4,926.00	
TOTAL LABOUR CHARGES		\$ 3,952.00	
GRAND TOTAL		\$ 8,878.00	

*90 96.32*

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.