## Vic (LKKAuto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sq>

Sent: Tuesday, 8 October, 2019 11:07 AM

To: Vic (LKKAuto)
Cc: Admin A

**Subject:** RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\*

LKK REF: CC6/LCR18011666/Uha3

**Attachments:** DV (SLA1252K0.pdf; car\_rental\_invoice.PDF

Hi vic.

Please checked attachment for signed dv and rental invoice.

Thank You.

Best Regards

Dehan

Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 23 September, 2019 5:16 PM

**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/Uha3

Importance: High

Without Prejudice

Dear Dehan,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we confirm acceptance of your offer of \$1,798.45 (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us together with the Rental Invoice/Receipt for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: Vic (LKKAuto)

Sent: Tuesday, 20 August, 2019 9:11 AM

To: Hock Wah Motor Pte Ltd Cc: Admin A; Vic (LKKAuto)

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/Uha3

Without Prejudice

Dear Dehan,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we confirm acceptance of your offer of \$1,798.45 (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us together with the Rental Invoice/Receipt for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Tuesday, 20 August, 2019 8:29 AM To: Vivian Lau (LKKAuto); Vic (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Dear Ikk,

I have yet received any update on this matter. Can someone assist.

Thank You.

Best Regards Dehan Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, 20 June, 2019 11:15 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Dehan,

Thank you for the email

Dear Vic,

Kindly assist

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Thursday, 20 June, 2019 11:10 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Dear sir/madam,

I have attached the relevant documents for your process.

Thank You.

**Best Regards** 

Dehan

Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, 2 May, 2019 10:10 AM

To: Hock Wah Motor Pte Ltd < <a href="motor@hockwah.com.sg">motor@hockwah.com.sg</a>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

### Accident Involving SLA 1252K and SLE 8063Y on 25/06/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Thursday, 2 May, 2019 10:08 AM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Dear sir / mdm,

Can anyone attend to this matter?

Thank You.

Best Regards Dehan Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Hock Wah Motor Pte Ltd

Sent: Saturday, 23 February, 2019 8:29 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com'>; 'Joy Irene (LKKAuto)' <a href="mailto:JoyIrene@lkkauto.com">"> 'Hsiao Tong (LKKAuto)'</a>

<chewht@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Hi admin,

Can anyone attend to this matter?

Thank You.

**Best Regards** 

Dehan

Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Hock Wah Motor Pte Ltd

Sent: Thursday, 24 January, 2019 11:56 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <a href="mailto:down">admin-a@lkkauto.com">"> down"> down"

<<u>chewht@lkkauto.com</u>>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Hi lkk,

I understand that Vivian is on maternity leave. Can someone else help to assist on this matter as it had been ongoing for quite sometime. Need to check on the liability status of the claim.

Thank You.

**Best Regards** 

Dehan

Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sq

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Hock Wah Motor Pte Ltd

Sent: Friday, 11 January, 2019 1:06 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Admin A <<u>admin-a@lkkauto.com</u>>; Joy Irene (LKKAuto) <<u>JoyIrene@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Hi Vivian,

Any further updates on the status of the claim?

Thank You.

Best Regards Dehan Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, 8 November, 2018 3:07 PM

To: Hock Wah Motor Pte Ltd <<u>motor@hockwah.com.sg</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>> Cc: Admin A <<u>admin-a@lkkauto.com</u>>; Joy Irene (LKKAuto) <<u>JoyIrene@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Dehan,

We refer to the email below.

Our insured dispute on your client's damages.

Enclosed is the Sketch plan and OI reporting photos.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Thursday, 8 November, 2018 2:56 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<<u>vivianlau@lkkauto.com</u>>; Joy Irene (LKKAuto) <<u>JoyIrene@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: FW: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Dear sir / mdm,

Can someone update us on the status of the claim?

Thank You.

**Best Regards** 

Dehan

Service Advisor

### **Hock Wah Motor Workshop Pte Ltd**

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Hock Wah Motor Pte Ltd

Sent: Monday, 22 October, 2018 1:48 PM

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<wivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Dear sir / madam,

Our insured had received the investigation report from the police and had concluded that your insured had committed an offense under careless driving. Please update us on the liability.

Thank You.

Best Regards Dehan Service Advisor

### **Hock Wah Motor Workshop Pte Ltd**

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sq

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 26 June, 2018 7:41 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<<u>vivianlau@lkkauto.com</u>>; Joy Irene (LKKAuto) <<u>Joylrene@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018 \*\*\* LKK REF:

CC6/LCR18011666/wa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.** 

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

### Meanwhile, please arrange appointment for survey.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Tuesday, 26 June, 2018 10:10 AM
To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM SLA1252K (NTUC) AGAINST SLE8063Y (AIG) // DOA: 25/06/2018

Dear sir/madam

Attached here with our client's GIA report that is filing a claim against your insured SLE8063Y Please make necessary arrangement with tampines workshop.

Thank You.

Best Regards
Dehan
Sorvice Advis

Service Advisor

**Hock Wah Motor Workshop Pte Ltd** 

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243

8121 / 6441 5355