

ASSIGN OWNER

francis, Justin

cc61

80 11664, RI a3

TECH
HWA

Surveyor

Rasul

DOI

ASSIGNMENT

5/7/18

Date Time

26/6/18

Registered in Member

26/6/18

Pre-assign / CCI / FTE

SLV 5354U



Insured Vehicle No

Name of Insured

Insured LEP No

JP

Excess Sur H:SS

DOA

26/6/18

Is driver the owner?

YES

Signature of Accident

NSO Driver Name Age

Driver LEP No

YES NO

Car No

Battery No

Make Model

Place of Accident

OCCUPATIONAL YES NO

HOLD REPORT YES NO

Insurance Liability

No

Final? Yes No

PH6732X

JIN 51.6A

SLV 4354U

SLJ 7828A



INSRS

WSP

Liability

RMKS



INSRS

WSP

Liability

RMKS



INSRS

WSP

Liability

RMKS



INSRS

WSP

Liability

RMKS

Car Crafters
78

Date time

STAGE

DATE PR

Non-Reporting Initial

Non-Reporting Final

Non-Reporting Final

Declaration of non-reporting

File

After call to call

2/8/18 by 3/7/18

Documentation Check List: Handler Typist

Source of information non-pickup

After call to call

Subsistence Fee Acc

Release Vehicle

Final Repair Bill

Car Rental Invoice

Payment Receipt

I V A G A

Medical Bill

PIR

Mandate/Report Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

3/7/18 - Acc. Oliver 2nd car.
 3/7/18 @ 11:29am Called Ol, Mr Chan. Not pick up.
 @ 11:40am Ol called in. Confirm 4cc. Oliver's
 2nd car. Inform TP claim. Agreed to
 settle & have NO issue.

7/8/18 - File pass to Mei Kwan to close

PRELIMINARY ADVICE Date time

Sent by

FINALIZATION

Date time

Confirm with

Confirm by

Repair Cost

SS

Days of Reduction

Email

Call

FINAL SETTLEMENT

Date time

Confirm with

Email

Call

Final Liability

SS

10

2804cc. CID male

Amount cost

SS

3531.00

Loss of Rental (DOW)

SS

642.00

6

days X \$100

Loss of Use (LOU)

SS

-

-

-

days

Loss of Income (LOI)

SS

-

-

-

days

LOP only

SS

-

-

-

days

LOP only

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days

1) Claim status: Notified / Notified Private Health

2) Report format

3) Survey fee

4) Survey fee

4w.w

Total

SS

4173.00

Global Sum SS

FINAL PAYMENT

Date time

Confirm with

Email

Call

Payment

SS

4173.00

Name of

Car Crafters Singapore Pte Ltd

Payment (Miles / P.N.A.)

SS

Name of

Payment (Miles / P.N.A.)

SS

Name of

From

ECU

5464C

05073018

SKJ 7828A

2012 DEC

C

SKJ 7828A

Carcrafters

AS John Hagan Rd East #05-155

Volkswagen CC 1.8 TSI A

1798

BLACK

97250

WVA 222 3C2CE 702764

80

Faisal

11am

235/45 R17

Continental

05
20

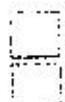
6
6
25/06/18

6
6
05/07/18

Carcrafters

REAR N/S

US # 3300 (Red) 6064/6571



CarCrafters

S/N	PARTS	QTY	PRICE	TOTAL
1	LOWER SPOILER	1.00	250.00	250.00
2	MOULDING CHROME CENTRE	1.00	225.00	225.00
3	DECORATIVE MOULDING CHROME LH	1.00	150.00	150.00
4	DECORATIVE MOULDING CHROME RH	1.00	150.00	150.00
5	REAR BUMPER	1.00	1,350.00	1,350.00
6	REAR BUMPER GUIDE PINCE LH	1.00	80.00	80.00
7	TAILIGHT GUIDE PIERCE LH	1.00	72.00	72.00
8	FOAM INSERT LH	1.00	35.00	35.00
9	REINFORCEMENT	1.00	320.00	320.00
10	ATTACHMENT STRIP	1.00	60.00	60.00
11	END PANEL	1.00	540.00	540.00
12	AFRON	1.00	325.00	325.00
13	TRUNK LID	1.00	1,600.00	1,600.00
14	STRIKER	1.00	32.00	32.00
15	HOOD A/CUP	1.00	125.00	125.00
16	PARKING SENSOR	2.00	150.00	300.00
17	LED TAILLIGHT INNER LH	1.00	335.00	335.00
18	LED TAILLIGHT OUTER LH	1.00	430.00	430.00
19	REFLECTOR LH	1.00	45.00	45.00
20	LED LICENSE PLATE LIGHT	1.00	50.00	50.00
				5,554.00
	LABOUR			
1	To remove, replace ref 1 & panel front of rear bumper, lower spoiler, trunk lid, end panel & other affected area			350.00
2	To putty & resprayed all metal, lower spoiler, trunk lid, end panel & other affected accident area			1,300.00
3	To check accident affected wiring system & recover			50.00
4	To remove ref 1 rear sensor			50.00
5	To replace & decode and re-programming system & fault code clearing after repair work			100.00
	TOTAL:			9,354.00
	GST 7%			654.78
				10,008.78

Rafael
Hp 900 100 68
5 days
4/5
05/07/18 101140
Reing after repair

✓

$$E_{\text{red}}(\text{V}) = E_{\text{red}}^{\text{H}}(\text{V}) + \frac{RT}{nF} \ln \left(\frac{[\text{H}^+][\text{Ox}]}{[\text{Red}]} \right) \quad \text{for } \text{H}^+ \text{ as proton donor} \quad (1)$$

Your ref:	TKA
Our ref:	CC6/1/Q11S011664/R1pa3

Date: 10.07.2018

The Motor Claims Department
M/S EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SKJ 7828A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.07.2018 at the premises of M/s CarCrafters, Singapore Pre Ltd and have the following to report:-

Workshop Estimate Amount	: \$S	9,399.00
Revised Estimate Amount	: \$S	4,370.00
'Check' Items Amount	: \$S	-
Total (including Check Items)	: \$S	4,370.00
Market Value	: \$S	-
LFA Reimbursement Value	: \$S	-
Net Value	: \$S	-

Description of Damages.

The vehicle sustained damages at the Rear N/S portion



Comments/Presen Status:

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

MOJIB. RA5UL.

Licensed Appraiser



CarCrafters Singapore Pte Ltd

10 Selegie Road

#02-01/02

Singapore

Telephone: 6267 9316

CarCrafters Singapore Pte Ltd

45 Toh Guan Road East

#02-15F Enterprise Hub

Singapore 608580

Tel: 6267 9316

Fax: 6267 9313

www.carcrafters.sg

Finalise Repair Estimate

Date: 12/7/2018

Vehicle Name: SK179283

Make/Model: MERCEDES-BENZ C-CLASS C127

Chassis No: WVVZZZ3CZCE752764

Accident Date: 15/6/2018

S/N	PARTS	QTY	PRICE	TOTAL
1	LOWER SPOILER	1 pc	\$ 260.00	\$ 260.00
2	MOULDING CHROME CENTRE	1 pc	\$ 225.00	\$ 225.00
3	REAR BUMPER	1 pc	\$ 1,350.00	\$ 1,350.00
4	FOAM INSERT LH	1 pc	\$ 35.00	\$ 35.00
5	ATTACHMENT STRIP	1 pc	\$ 60.00	\$ 60.00
6	LED TAILLIGHT INNER LH	1 pc	\$ 395.00	\$ 395.00
7	LED TAILLIGHT OUTER LH	1 pc	\$ 430.00	\$ 430.00
TOTAL PARTS				\$ 2,755.00
8	CARPLATE NUMBER WITH CASING	1 pc	\$ 35.00	\$ 35.00
LABOUR				
1	To remove/replace/refit & panel beat of rear bumper, lower spoiler, trunk lid, end panel & other affected area		\$ 1,300.00	\$ 750.00
2	To putty & respray rear bumper, lower spoiler, trunk lid, end panel & other affected accident area		\$ 1,300.00	\$ 750.00
3	To check accident affected wiring system & recover		\$ 50.00	\$ 30.00
4	To remove, refit rear sensor		\$ 50.00	\$ 50.00
5	To recode & decode engine management system & fault code, cleaning after repair works.		\$ 100.00	\$ 50.00
TOTAL				\$ 4,425.00
GST 7%				\$ 309.40
GRAND TOTAL				\$ 4,729.40

Hsiao Tong (LKKAuto)

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Sent: Thursday, 12 July 2018 11:24 AM
To: Rasu (LKKAuto); Admin A. Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto);
Cc: Tony - CarCrafters Singapore
Subject: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SKJ7828A (NTUC FQ INS)
Attachments: P7100270.JPG; P7100271.JPG; P7100272.JPG; SKJ7828A Finalise Repair estimate.pdf

Dear Rasu

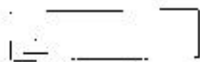
Please find attached finalized repair amount and photos after repair

Please do revert to me your favorable **lump sum** amount with **5 working days** repaired

immediately your last confirmation as this case is under legal action

Thank

Mo Faisal Bin Masud



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #03-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9113
Towing: (65) 6785 5005
Spray Paint & Bodywork Specialist

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 3 July 2018 11:59 AM
To: Faisal - CarCrafters Singapore; Mei Kwan (LKKAuto)
Cc: Vivian Lau (LKKAuto); assignments - Admin A; Tony - CarCrafters Singapore; Vic (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG ASIA Ins) *** LKK REF: CC6/EQI18011664/pa3

Without Prejudice

Hi Faisal/Mom,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of TOU/ LOR will be based on the number of days of repair as recommended by our workshop.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew - Case Handler

LKK Auto Consultants Pte Ltd

Plot 16, Singapore Road, #01-01, H&S Building, Singapore 110018

TEL: 6734 9666, 6734 9667, 6734 9668, 6734 9669, 6734 9670, 6734 9671, 6734 9672

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: Tuesday, 3 July 2018 9:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Vic (LKKAuto) <vic@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Re: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG ASIA Ins) *** LKK REF: CC6/EQI18011664/pa3

Hi Mei Kwan,

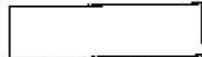
Hope to get the liability clear by noon before our client intend for legal department.

Appreciate your effort.

Thanks

Faisal Masri

Md Faisal Bin Masri



CarCrafters Singapore Pte Ltd
48 Tuh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel (65) 6267 9916
Fax (65) 6267 9313
Towing (65) 6795 5005
Spray Paint & Bodywork Specialist

On Mon, Jul 2, 2018 at 5:48 PM, Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

Hi Faisal,

Noted.

Faisal Masri

Best Regards,

Mei Kwan - Admin

LKK Auto Consultants Pte Ltd

Company Registration No: 110140101, Meikwan@lkkauto.com, Tel: 6795 5005

11Kip Street, Industrial Park, 11th Avenue, #02-25 Singapore 615111

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: Monday, 2 July, 2018 5:47 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vivian Lau (LKKAUTO) <yivianlau@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: Re: SK17828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG ASIA Ins) *** LKK REF CC6/EQI18011664/pa3

Hi Mei Kwan,

Please do revert the liability by tomorrow noon

Please advise.

On Mon, 2 Jul 2018, 14:18 Faisal - CarCrafters Singapore, <faisal@carcrafters.sg> wrote:

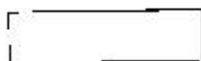
Hi Mei Kwan,

Attached as requested.

Thanks.

Yours,

Mr Faisal Bin Mehtab



CarCrafters Singapore Pte Ltd

45 Tuoh Guan Road East, #02-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9910

Fax: (65) 6267 9411

Toll-free: 1851 6795 7005

Spray Paint & Bodywork Specialist

On Mon, Jul 2, 2018 at 2:13 PM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Hi Faisal

No attachment found. Kindly re-send.

Best Regards

Best Regards

Mei Kwan - Meikwan

LKK Auto Consultants Pte Ltd

15 Selegie Road, #02-01, Singapore 117073
Email: Meikwan@lkkauto.com / Meikwan@lkkauto.com / Tel: 67341408

15 Selegie Road, #02-01, Selegie Road, Singapore 117073

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: Monday, 2 July, 2018 2:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <shewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Vic (LKKAuto) <vic@lkkauto.com>; Joy Irene (LKKAuto) <joyirene@lkkauto.com>

Subject: Re: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your insured SLV4354L, AIG ASIA Ins) *** LKK REF CC6/LCR18011664/wa3

Hi Mei Kwan,

As spoken earlier that your insured is under EQ insurance not AIG insurance.

Attached is your insured report, based on the report the liability should clear.

Please check and revert to us by today

Thanks.

Best Regards,

Md Faisal Bin Masrif



CarCratters Singapore Pte Ltd

18 Lor. Guan Road (Opp. #05-15) Enterprise Hub

Singapore 608586

Tel: (65) 6267 9910

Fax: (65) 6267 9313

Towing: (65) 6795 4005

Spray Paint & Bodywork Specialist

1

On Mon, Jul 2, 2018 at 11:46 AM, Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

Hi Faisal,

Please refer to the enclosed email.

Thank you

Mei Kwan

Mei Kwan (LKKAuto)

LKK Auto Consultants Pte Ltd

Phone: (65) 6795 4005 | Email: MeiKwan@lkkauto.com | Fax: (65) 6267 9313

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]
Sent: Monday, 2 July, 2018 8:06 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Joy Irene (LKKAuto) <joyirene@lkkauto.com>
Subject: Re: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG AS:A Ins) *** LKK
REF: CC6/LCR18011664/wa3

Hi Vivian & Hsia Tong,

Today is already day 8 pending to revert on the liability clearance

As this is chain collision, the clearance should be approved immediately as your insured too had reported from the first day of an accident.

We seek your urgency to check with the insurance and get back to us by noon for liability clearance

Our client willingly to extend the delay till today, or else he will ley legal department handling this case.

I really appreciate your fast checking and reply.

Thanks.

On Thu, 28 Jun 2018, 12:01 Faisal - CarCrafters Singapore, <faisal@carcrafters.sg> wrote:

Hi Vivian & Hsiao,

Our client called your insured to check on the report status,

your insured claimed that he had done the accident report on the same day of the accident

via agent assist him with the GIA report.

We really appreciate if you can chase the insurance to expedite the liability

Mo Faisal Bin Masri



CarCrafters Singapore Pte Ltd

48 Tanjong Road Level 405-155 Enterprise Hub

Singapore 508585

Tel: (65) 6267 9510

Fax: (65) 6267 9313

Telex: (65) 6795 5005

Spray Paint & Bodywork Specialist

CarCrafters

On Thu, Jun 28, 2018 at 11:51 AM, Faisal - CarCrafters Singapore <faisal@carcrafters.sg> wrote.

Hi Hsiao Tong & Vivian,

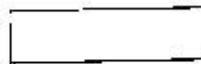
Kindly chase your insured to lodge the report as it already beyond 24hrs

If we do not receive the liability by tomorrow, our client will opt for legal action.

Thanks

Best Regards,

Mr Faisal Bin Masri



CarCrafters Singapore Pte Ltd

28 Geylang Road, Justus05, 155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

CarCrafters Singapore

On Thu, Jan 28, 2018 at 10:12 AM, Hsiao Tong (LKKAuto) <chewwt@lkkauto.com> wrote:

Without Prejudice

Hi Faisal

Thank you for your email.

Please be informed that our insured has yet lodge the accident

The case has been assigned to Ms Vivian, CC6/LCR/801664/wa3

Hi Victon

FYNA, CC6/_CR18011664/wd3

Best Regards,

Hsiao Tong, Chew - LKK Auto

LKK Auto Consultants Pte Ltd

Phone: 6342 2222 | Email: hchow@lkkauto.com | Fax: 634 11 1108

RE: 111, Ave 1, CarCrafters Park, Singapore 11, 592222 | 84458611

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]
Sent: Thursday, 28 June 2018 9:33 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <hewnt@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin.a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Vic (LKKAuto) <vic@lkkauto.com>
Subject: Re: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG ASIA Ins) *** LKK
REF: CC6/A.G18011664/pa3

Hi Hsiao Tong,

As spoken yesterday, kindly let us know the liability before end of today.

Thanks.

Mr Taisal Sin Masri f

CarCharters Singapore Pte Ltd

48, 101, Quinn Road (last), #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.lkkauto.com

On Tue, Jun 26, 2018 at 7:24 PM, Mei Kwan {LKKAuto} <Mei.kwan@lkkauto.com> wrote

Dear Sir / Madam,

We refer to the below email

Please be informed that we are currently **pending for our principal to release OI CIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course

To check availability of the case handler, you may contact the undersigned.

Thank you

mei.kwan@lkk.com

Mei Kwan - Admin

LKK Auto Consultants Pte Ltd

Phone: 6766 0000 | Email: MeiKwan@lkkauto.com | Fax: 6766 1108

LKK Auto Consultants Industrial Park, Ubi Avenue 1, #02-02, Singapore 408721

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: Tuesday, 26 June, 2018 3:43 PM

To: Admin D (LKKAuto) <admin_d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>

Subject: Re: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG ASIA Ins;

Hi Mei Kwan,

Attached is the repair estimate.

Please do let us know the liability at your soonest.

Thanks,

Faisal

Md Faisal Bin Masrif

CarCrafters Singapore Pte Ltd

45 Tolo Square Road, #03-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.lkkauto.com

On Tue, Jun 26, 2018 at 12:01 PM, Catherine Chong (LKK Auto) <admin_d@lkkauto.com> wrote:

Dear Faisal,

Thank you for your email.

Dear Mei Kwan,

Kindly assist Liability (new case)

Best regards,

Catherine Chong Admin

LKK Auto Consultants Pte Ltd

assignments@lkkauto.com | Tel: 6267 9916

11, East Parkway Industrial Park, Ubi Avenue 1, #02-05, Singapore

From: Faisal - CarCrafters Singapore [<mailto:faisal@carcrafters.sg>]

Sent: Tuesday, 26 June, 2018 11:54 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin_a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>

Subject: SKJ7828A accident dated 25/06/2017 @ 0840 hrs (Your Insured SLV4354U AIG ASIA Ins)

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SUV4354U, thus would appreciate if you could revert to us on the **liability urgently** or we could settle the case under Direct Settlement with Car Rental of ie \$180 per day x 10 = 10 days as recommended by your appointed surveyor and loss of use per day amount.

Kindly have your surveyor to contact us: **Faisal @ 86831844** located at Carcrafters Singapore Pte Ltd , **48 Toh Guan Road East #05-155, Enterprise Hub, S(608586)** for an appointment to inspect our client's vehicle.

Please note our client's vehicle is drive able and ensure that your insured driver has make a **report of accident**.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under VICE insurers to make its decision on liability for TP claims based on BOA within 5 working days after completion of survey.

Yours truly,



Mr Faisal Bin Masri

Car Crafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9315

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

100, Jalan Bukit Bintang

----- Forwarded message -----

From: 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>

To: "Mei Kwan (LKKAUTO)" <Meikwan@lkkauto.com>

Cc: "Abu Kassim, Noor Mariesa" <NoorMariesa.Abukassim@aig.com>, 'Md Ishak, Mond Imran' <Imran.Ishak@aig.com>, 'Chan, Yoke Shi' <yokeshi.chan@aig.com>, "Supramaniam, Darshene" <Darshene.Supramaniam@aig.com>, 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>, "Lim, Sheng Yang" <ShengYang.Lim@aig.com>

Bcc:

Date: Mon, 2 Jul 2018 03:47:21 +0000

Subject: RE: No OI GIA Report

Hi

Thank you for your email.

Thanks & Regards,

aashweenjeetkaur.mithoosingh@aig.com www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Monday, July 02, 2018 11:20 AM

To: Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Lim, Sheng Yang

Subject: Re: No OI GTA Report

This mail is associated with .

*SKJ7828A (08784481205G)

[SLV4354U]

TP

SEW-EURODRIVE PTE LTD

Jun 25 2018 8 00AM

[LCRF Pte Ltd]

CarCrafters Singapore Pte Ltd

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action

Thank you.

Best Regards,

Mei Kwan / Admin

LKK Auto Consultants Pte Ltd

<- Original Message ->

From: AIG_SG

To: LKK_HQ

Sent On: 27/06/2018 12:24 PM

Subject: No OI CIA Report

To:

Hi Mr. Lawrence, the No OI CIA report received
the last OI details below for your further actions

Company: LCRT Pte Ltd

Address:

60 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Office : (65) 31584255

Home : 9611

Mobile :
9611

This is an auto-generated email. Do not reply to this email.

Sent by : HOW MEI KWAN (LKK Auto Consultants Pte Ltd)



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East

#05-105 Enterprise Mall

Singapore 608586

Tel: 6464 2011

CarCrafters

Singapore

CarCrafters

SATISFACTION & DISCHARGE VOUCHER

Claim No:

--- CLAIM PR: 418855 ---

Messrs: Seng Guan Engineering Pte Ltd

I/We hereby declare that the vehicle was damaged by accident on 10/05/2018 at 10:00 AM.

Vehicle Registration No: 6K24288

Pie Ltd. It is my/our intention to claim for the loss of the vehicle.

satisfaction. We have agreed to settle the claim for the loss of the vehicle.

settlement and discharge.

damage caused by the accident. I/We have agreed to settle the claim for the loss of the vehicle.

Driver's Signature:

Signature:

Name:

Name:

NRI:

NRI:

Witness Signature:

Signature:

CarCrafters Singapore Pte Ltd

Signature:

Note:

Upon conclusion with the insurance company, you must sign the discharge form. If you refuse to sign the discharge form, you will be liable for the claim.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 August 2018 8:50 AM
To: Faisal - CarCrafters Singapore
Cc: Tony - CarCrafters Singapore; Rasul (LKKAuto); Admin A
Subject: RE: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SKJ7828A (NTUC EQ INS)
*LKK RFF: CC6/EQ118011664/R1pa3

Without Prejudice

Hi Faisal

Thank you for your email.

We confirmed settlement of **\$4,173.00(all-in)**.

We will proceed to close file.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew - Case Handler

LKK Auto Consultants Pte Ltd

Chartered Accountant - email: chewwt@lkkauto.com - fax: 67411108

811, 11, Pinnacle One Financial Park, 11th Avenue, #11-01/02, Singapore 606061

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Sent: Monday, 6 August 2018 11:09 AM
To: Hsiao Tong (LKKAuto) <chewwt@lkkauto.com>
Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SKJ7828A (NTUC EQ INS) *LKK RFF: CC6/EQ118011664/R1pa3

Hi Hsiao Tong,

Please proceed

Thanks.

Mo Faisal Bin Masri²



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Towing: (65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.com.sg

On Mon, Aug 6, 2018 at 11:07 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Faisal,

We refer to the above matter.

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 3,531.00
2. Loss of Rental (6days x \$100.00) (w/GST)	\$ 642.00
TOTAL	<u>\$ 4,173.00</u>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (LKKAuto),

LKK Auto Consultants Pte Ltd

Phone for perusal : email: chewht@lkkauto.com / Fax : 6354008

Plot 10, Phase 1, Industrial Park, Ubi Avenue 1, #02-23 Singapore 408020

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Sent: Friday, 3 August 2018 4:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin.a@lkkauto.com>

Subject: Re: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SKJ7828A (NTUC EQ INS) *LKK REF: CC6/EQ118011664/R1pa3

Hi Hsiao Tong,

Attached is the claims documents for your perusal.

Please submit to the insurance at your soonest.

Thanks.

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East #01-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9910

Fax: (65) 6267 9313

Working: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.carcrafters.com.sg

On Fri, Aug 3, 2018 at 3:21 PM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Faisal,

Noted with thanks.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew - Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6392 1801 / 6392 1802 | chewht@lkkauto.com | 0907 6718 1803

Address: 200, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Sent: Friday, 3 August 2018 2:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>, Admin A <admin-a@lkkauto.com>
Subject: Re: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SKJ7828A (NTUC EQ INS) *LKK REF: CC6/EQ18011664/R1pa3

Hi Hsiao Tong,

We accept your offer.

Thanks.

Faisal Bin Masri

Mr Faisal Bin Masri



CarCrafters Singapore Pte Ltd

18 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.lkkauto.com

On Fri, Aug 3, 2018 at 2:28 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Faisal,

Thank you for your email.

For COR, recommended amount of L/sum **\$3,300.00** with **5 repair days**.

Kindly confirm.

~ Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to deduct rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (LKKAuto)

LKK Auto Consultants Pte Ltd

Phone: 67 123456 | Email: chewht@lkkauto.com | Fax: 67 123456

LKK Auto, 1234 Industrial Park, Ubi Avenue 1, #02-25 | Singapore

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Sent: Thursday, 12 July 2018 11:24 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>
Subject: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SKJ7828A (NTUC EQ INS)

Dear Rasul

Please find attached finalized repair amount and photos after repair

Please do revert to me your favorable **lump sum amount** with **5 working days** repaired

Appreciate your fast confirmation as this case is under legal action

Thank

Yours faithfully,

Md Faisal Bin Masril



CarCrafters Singapore Pte Ltd

18 Tanjong Pagar Road, #05-155 Enterprise Hub

Singapore 608585

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

CarCrafters Singapore Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Simei Drive
Singapore 575701
GST Registration No. M4 (1906539-3)

Print Date/Time 25 Jun 2018 16:25:25
Receipt Date/Time 25 Jun 2018 16:25:26

Tax Invoice/Receipt

Receipt No. ITNF*-00000-180825-001995

Previous Receipt No.

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SL14354L				
As at 25 Jun 2018/08:30:00				
Insurance Co. AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SL14354L			
	Enquiry Fee	7.00	0.49	7.49
	201806251624004858985			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.00
	Total Amount Payable			7.49
Paid By				
	xxxxxxxxxxxx8442	Credit Card		7.49
		Visa MasterCard		
	Total			7.49
	Cash Change			0.00
	Tendered Amount			7.49
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A GREAT DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East
#05-155 Enterprise Hub
Singapore 608586

Tel: +65 62679916
Fax: +65 6267 9313
www.carcrafters.sg

Our Ref: File 224 – SKJ 7828 A

WITHOUT PREJUDICE

Date: 31st August 2018 (AR Registered).

Attention: Motor Claim Department

FQ Insurance Company Ltd

5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING SKJ7828A, SLV4354U, SJN5116A & SJH6732X ALONG AYE TOWARDS TUAS (KENT RIDGE) DATED 25/06/18 @ 0840 HRS

We have been authorized by SEW-EURODRIVE PTE LTD, the owner of vehicle number SKJ 7828 A, to claim against the party/parties responsible for the damages arising from the above mentioned accident.

Our record show that you are the insurer of vehicle number SLV 4354 U at the material time of the accident with the driver of our client's vehicle, TNG MING CHAI.

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SLV 4354 U, our Client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (including GST)	\$3,521.00
(2) Loss of Use (6 Days Rental Car)	\$720.00
(3) CTA Search receipt	\$7.45
	<u>\$4,258.45</u>

A Copy of each of the following supporting documents are enclosed:

(1) Repairer Invoice, Rental Invoice, CTA Receipt, LOA & Discharged voucher.

Our Ref: File 224 – SKJ 7828 A



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East
#05-155 Enterprise Hub
Singapore 608586

Tel: +65 6267 9910

Fax: +65 6267 9313

www.carcrafters.sg

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please make payment to "**CarCrafters Singapore Pte Ltd**".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Md Faisal Bin Masrif (HP: 8683 1844)

Email:

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters.

PS: Please quote our reference number when replying.

c.c Client – SEW EURODRIVE PTE LTD

REG. NO. 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120

Our Ref: CL 61 Q11801-8801 p03

06 JULY 2018

CHAN HOCK MENG (CHEN FUMING)

BLK 179, ALAN BECK MEKAZ

#03-1740

SINGAPORE 110139

Dear Sir Madam,

ACCIDENT INVOLVING SLV 4354U7 SKJ 7828A/ OTHERS ON 25/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer (i.e. Insurance Company Ltd) to deal with the third party claim against your policy.

We have received a claim from SKJ 7828A against your insurance policy.

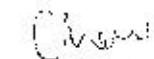
As part of the above said accident, where I you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you, however wish to further discuss on the matter prior to our receipt of and settlement of the claim, within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD) (if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal (i.e. INSURANCE COMPANY LIMITED).

Please call us if you have further queries.

Yours faithfully,



CHEE WEN AU (Chee)

Case Handler

MOB: 6742 7779

FAX: 6741 4108

E-MAIL: cheewen@kumagori.com

*cc: TO INSURANCE COMPANY LIMITED
Motor Claims Dept*



CarCrafters Singapore Pte Ltd

48 Tann, Guan Road East
#05-185, Enterprise Hub
Singapore 608568

TAX INVOICE

Tel: 62230433
Fax: 62230433
Email: ask@carcrafters.sg

Invoice No. INV2018-080004

Invoice Date 03/08/2018
Job No. SO2018-00400
Date Out
Payment Terms 30 Days
Payment Mode NS CLAIM

Registration Number SF 7828A
Chassis Number WVA777 022 22 002 04
Mileage 300
Colour Code
Fuel I 4
Cash Car Yes
Vehicle Make & Model Volkswagen Passat CC 1.8

Invoice To :

EQ Insurance

Tel: 62230433
Email: J

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	420090	Lump Sum Amount By K&A to Surveyor (Ref)		3,300.00	3,300.00

Note

- * Interest for late payment will be charged at 1% per month on all overdue invoices.
- * Balance due to be paid and ordered goods must be received within 3 months from dispatch date in order to avoid forfeiture of deposit amount.
- * Quotes validity: 14 days

I certify that I have received all products in good condition and confirm that all services have been satisfactorily completed. I understand that goods sold are not returnable and hereby absolve CarCrafters Singapore Pte Ltd of any liability arising from use thereof.

Sub Total	3,300.00
GST 7%	231.00
Total SGD	3,531.00

Customer Signature

GST REGISTRATION NO: 201405620M

Prepared By

BANK ACCOUNT: DBS Bank 107-901991-9

CHAN'S & SONS ENTERPRISE

401, Seri Bayan Road
Singapore 156875
Tel: 67332026 Fax: 67332103
E-Mail: Chan.Ng@chan's.com



TAX INVOICE

SEW EURODRIVE PTE LTD OO CARCRAFTERS
SINGAPORE PTE LTD

NO. 48 #05-155
TONG JIAN ROAD EAST
SINGAPORE 486017

ATTN: CARCRAFTERS SINGAPORE PTE LTD

INVOICE

AR18071237

DATE 01/07/2017
TERMS 1/11
STAFF ID 20142
AGREEMENT NO. 00000000000000000000

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Von de Reg No: SKT18244
Make: Mway
Rental Description: Rental Billing From 24/06/2017 to 01/07/2017
Period: 8 days
Rental Rate: S\$ 120.00 Per Day (including GST)
Reference No: SKT18244

AMOUNT: S\$
SEVEN HUNDRED TWENTY DOLLARS ONLY

NON-TAXABLE TOTAL 720.00
TAXABLE VALUE 870.00
GST 7% 47.00
TOTAL S\$ 720.00

Please make your cheques payable to: CHAN'S & SONS ENTERPRISE

Authorized Signatory

Payment Date: 01/07/2017

Company Seal

GST-00000000000000000000



Auto
Consultants
Pte Ltd

Company Registration No 199507198R

SUITE 101, 302-35 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : 0065 62563561 FAX : 0065 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date 20/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No	SLV 4354U (Insd Veh)	Your Ref. No	DMPPHQ18-003022
	SKJ 7828A (TP Veh)	Our Ref. No	CC6/EQ18011664/R1pa3q2
Date of Accident	25/6/2018		

Liability	100%	
Final Repair Cost	\$ 3,531.00	
Loss of Use	\$	days
Rental (If any)	\$ 642.00	6 days
Others	\$	
	\$	
	4,173.00	
Final Settlement Sum	: \$ 4,173.00	
Remarks		

Payment Instruction: Payee's Breakdown

1) CARCRAFTERS SINGAPORE PTE LTD	: \$ 4,173.00
	: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01 25 Paya Ubi Industrial Park Singapore 408933

TEL 6256 3561 FAX 6256 4315

Reg No 199607198R C.S.T Reg No 19-9607198 R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref CC5/EQ-18011664/R1pa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Date 20-08-2018



Code EQ:

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLV 4354U	Veh. Inspected	SKJ 7828A
Policy No.	DMPPHQ18-003022	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/07/2018

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN CC : 8 TSI A	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	WWW7Z3CZCE702764	Colour	BLACK
Odometer	9/250	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	235/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	235/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	235/45 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	25/06/2018	Inspection Date	05/07/2018
Survey held at	CARCRAFTERS SINGAPORE PTE LTD 48 TOH GUAN ROAD EAST #05-156 ENTERPRISE HUB SINGAPORE 608586		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR.	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

Tel: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKJ 7828A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LOWER SPOILER	SCRATCHED	260.00	260.00
1	MOULDING CHROME CENTRE	CRACKED	225.00	225.00
1	DECORATIVE MOULDING CHROME LH	SERVICEABLE	150.00	-
1	DECORATIVE MOULDING CHROME RH	SERVICEABLE	150.00	-
1	REAR BUMPER	CRACKED	1,350.00	- 350.00
1	REAR BUMPER GUIDE PIECE LH	SERVICEABLE	60.00	-
1	TAILIGHT GUIDE PIECE LH	SERVICEABLE	22.00	-
1	FOAM INSERT LH	CRACKED	35.00	35.00
1	REINFORCEMENT	TO REPAIR SEE LABOUR	320.00	-
1	ATTACHMENT STRIP	CRACKED	60.00	60.00
1	END PANEL	TO REPAIR SEE LABOUR	540.00	-
1	APRON	SERVICEABLE	395.00	-
1	TRUNK LID	TO REPAIR SEE LABOUR	1,600.00	-
1	STRIKER	SERVICEABLE	32.00	-
1	HOOD LATCH	SERVICEABLE	125.00	-
2	PARKING SENSOR @\$155.00	SERVICEABLE	310.00	-
1	LED TAILLIGHT INNER LH	CRACKED	395.00	395.00
1	LED TAILLIGHT OUTER LH	CRACKED	430.00	430.00
1	REFLECTOR LH	SERVICEABLE	45.00	-
1	LED LICENSE PLATE LIGHT	SERVICEABLE	60.00	-
	LESS 10% DISCOUNT		-	-275.50
			6,564.00	2,479.50
SPECIAL NETT ITEMS				
1	CARPETATE NUMBER WITH CASING (SN)	BENT	35.00	35.00
			35.00	35.00

Report Ref No. CC6/EQI18011664/R1pa3q2

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REMOVE/REPLACE /REFIT & PANEL BEAT OF REAR BUMPER ,LOWER SPOILER ,TRUNK LID ,END PANEL & OTHER AFFECTED AREA INCLUSIVE OF THE REPAIR OF REINFORCEMENT ,END PANEL AND TRUNK LID		1,300.00	750.00
	TO PUTTY & RESPRAY REAR BUMPER ,LOWER SPOILER ,TRUNK LID ,END PANEL & OTHER AFFECTED ACCIDENT AREA		1,300.00	750.00
	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER		50.00	30.00
	TO REMOVE ,REFIX REAR SENSOR		50.00	50.00
	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS		100.00	50.00
			2,800.00	1,630.00
	GRAND TOTAL		9,399.00	4,144.50
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,300.00

Report Ref No CC6/EQ18011664/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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