

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 2 July 2018 4:29 PM
To: 'Carine Yeo TCBC'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carine Yeo TCBC [mailto:carine.yeo@borneomotors.com.sg]
Sent: Friday, 29 June 2018 4:41 PM
To: ECICS Claims <claims@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018
Importance: High

Dear Asher,

With reference to the above-mentioned.

We have managed to retrieve a copy of the accident report from your insured, attached for your immediate attention.

We would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

From: Carine Yeo TCBC
Sent: Thursday, 28 June 2018 12:00 PM
To: ECICS Claims
Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018
Importance: High

Dear Janice,

With reference to the above-mentioned.

Surveyor from LKK has just surveyed this vehicle.

Please find the attached video footage for your reference too.

We would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

From: Carine Yeo TCBC
Sent: Monday, 25 June 2018 5:40 PM
To: 'ECICS Claims'; 'assignments'
Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018

Dear Janice

Noted with Thanks.

We will arrange LKK to survey the vehicle first.

Thank you
Carine Yeo

From: ECICS Claims [<mailto:claims@ecics.com.sg>]
Sent: Monday, 25 June 2018 5:37 PM
To: Carine Yeo TCBC; 'assignments'
Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC; ECICS Claims
Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018

Without Prejudice

Dear Carine

Thank you for your email.

Our insured has not reported the accident to us yet. As such, we are not able to advise liability now.
We will appoint LKK for the PRI.

Aside to LKK

Please assist to arrange TP PRI.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]
Sent: Monday, 25 June, 2018 5:15 PM
To: ECICS Claims
Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC
Subject: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018
Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SJT 1047 K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

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