Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 26 June, 2018 10:42 AM **To:** 'ECICS Claims'; assignments

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018

Follow Up Flag: Follow up Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [mailto:claims@ecics.com.sg]

Sent: Monday, 25 June 2018 5:37 PM

To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018

Without Prejudice

Dear Carine

Thank you for your email.

Our insured has not reported the accident to us yet. As such, we are not able to advise liability now. We will appoint LKK for the PRI.

Aside to LKK

Please assist to arrange TP PRI.

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT <u>FOR ALL PRE-REPAIR INSPECTION/SURVEY</u>, please email to <u>motorsurvey@ecics.com.sg</u> directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Carine Yeo TCBC [mailto:carine.yeo@borneomotors.com.sg]

Sent: Monday, 25 June, 2018 5:15 PM

To: ECICS Claims

Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC

Subject: ACCIDENT INVOLVING VEHICLES SLM 2738 G & SJT 1047 K ON 23.06.2018

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SJT 1047 K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ 9699 6192 for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sa

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