

INS. CASE OWNER:

CC 6/QBE1801

1647, A 6/2/18

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

20/6/18

Date / Time:

20/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 5955E

Name of Insured:

WA LHM WFL

Insured Tel No.:

HP:

97999994

Excess Sec II :\$5

D.O.A.:

23/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

VL011611

Policy No.:

8-VOL574-MVA

Make / Model:

MERLEDES

Place of Accident:

DEPT RD BESIDE KP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

% Final ? Yes / No

5794899



INSRS:

WSP:

Tel:

Liability:

RMKS:

Green Forest



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/8/18  
Amber

5794899-4

SLQ 5955E-4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

SEND TP VIDEO SAVE IN (V: ASHER:308) VIDEO CLEARLY SHOW TP REAR SHOCK ON.

13-8-18

SEEK APPROVAL TO REJECT TP CLAIM.

APPROVAL TO REJECT TP CLAIM.

EMAIL WSP TO REJECT TP CLAIM. Reject Case

By (staff): S794899  
Approved by: VAV  
Date: 28-03-18

RECEIVED 30 AUG 2018

REJECT CASE DID NOT REQUIRE TO PAYMENT DCA.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

400

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT 20/6/18

ASS. REC. BY Adrian Ling

REF:

## ASSIGNMENT

14/05/09

2009 May

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: STQ 4899PYr Regn: 2009 MayType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Civicc.c. 1799Colour: Black

A/C: Insured / Std / NI / NA

Sp. Reading: 223404

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JHMF0163093201894Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mmR/Bal. 06 mmL/Bal. 06 mmL/Bal. 06 mm

D.O.A. \_\_\_\_\_

D.O.I. 26/66/18Survey held at Green Forest

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP QBE

45: +3.550 (RD): +5.801-10 65/-1

mv: 221C

PV: 15K

Ned: 71C

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Other

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC6/QBE18011647/Aeb3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 26-06-2018		
		Code : QBE		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 5955E	Veh. Inspected	SJQ 4899P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	23/06/2018	Inspection Date	26/06/2018	
Survey held at	GREEN FOREST AUTOMOBILE 8 KAKI BUKIT AVENUE 4 #05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC6/QBE18011647/Acb3

Date: 02.07.2018

The Motor Claims Department  
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJQ4899P**

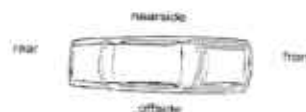
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.06.2018 at the premises of M/s GREEN FOREST AUTOMOBILE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	9,377.10
Revised Estimate Amount	: S\$	3,550.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front O/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

ADRIAN LING  
Licensed Appraiser

# GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

LUMENS AUTO PTE LTD  
8 KAKI BUKIT AVENUE 4  
# 05-25 PREMIER @ KAKI BUKIT  
Singapore 415875

TP QBE

Asher.

26<sup>th</sup> JUNE 2018

Accident date: 23<sup>rd</sup> JUNE 2018

Estimated repair cost for vehicle no: SJQ4899P HONDA CIVIC 1.8L A '09

S/n	Qty	Items	U/price	Amount
1	1	Front head lamp -RH <i>Smashed</i>		\$921.40 ✓
2	1	Front head lamp lower bracket <i>Cost</i>		\$60.50 ✓
3	1	Front bumper <i>Distorted</i>		\$638.00 ✓
4	1	front number plate <i>Not new</i>		\$50.00 ✗
5	2	Front bumper side bracket <i>RH New</i>	\$22.80	\$45.60 <i>22.80</i>
6	1	Front bumper clips <i>new</i>		\$30.00 ✓
7	1	Front bumper fog lamp -RH <i>Not new</i>		\$250.40 ✗
8	1	Front bumper fog lamp cover <i>Not new</i>		\$88.20 ✗
9	1	Front bumper lower rubber <i>Not new</i>		\$115.40 ✗
10	1	Front bumper reinforcement <i>Not new</i>		\$258.20 ✗
11	1	Front grille <i>Not new</i>		\$205.20 ✗
12	1	Front grille chome <i>Not new</i>		\$180.30 ✗
13	1	Front grille emble logo <i>Not new</i>		\$45.10 ✗
14	1	Front support panel <i>Repis</i>		\$485.30 ✗
15	1	Front support panel side bracket <i>Not new</i>		\$164.50 ✗
16	1	Front fender-RH <i>Distorted</i>		\$535.00 ✓
17	1	Front fender cowling <i>torn</i>		\$105.00 ✓
18	10	Front fender cowling clips <i>new</i>	\$5.00	\$50.00 <i>30</i>
19	1	Front fender inner panel-RH <i>Repis</i>		\$292.70 ✗
20	1	Front R/H fender side glass <i>Not new</i>		\$256.00 ✗
21	1	Front R/H fender side glass moulding <i>new</i>		\$79.00 ✓
22	1	front R/H Tyre <i>Not new</i>		\$350.00 ✗
23	1	Front R/H Rim <i>at</i>		\$500.00 ✓
24	1	Front R/H Shock Absorber <i>Cost</i>		\$196.50 ✓

25	1	Front R/H lower arm <i>Bent</i>	\$354.70 ✓
26	1	Front R/H knuckle arm <i>Bent</i>	\$314.30 ✓
27	1	Front R/H knuckle arm bearing <i>new</i>	\$235.80 ✓

4022  
3217-60  
Subtotal :- \$6,807.10

Labour charges

To Remove & refix cushion	\$120.00 X
To Remove & refix front RH undercarriage	\$280.00 220
To Remove & refix R/h fender side glass	\$120.00 40
Gum	\$50.00 20
To check wheel alignment computer	1250 \$120.00 80
Tuff kote	\$120.00 X
To Check Wiring System	\$60.00 30
Towing charges	\$100.00 60
Panel beating	\$800.00 400
Spray painting	\$800.00 400

Subtotal :- \$2,570.00

Total :- \$9,377.10

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 4467.60  
h/s: 3550  
05 Days

[Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

6961K

### Vehicle Details

Vehicle No:

SJQ4899P

Vehicle to be Exported:

Yes

Intended De-registration Date:

25 Jun 2018

Vehicle Make:

HONDA

Vehicle Model:

HONDA CIVIC 1.8L 5AT

Primary Colour:

Black

Manufacturing Year:

2008

Engine No:

R18A14011184

Chassis No:

JHMFD16J095201894

Maximum Power Output:

103.0 kW (138 bhp)

Open Market Value:

\$28,716.00

Original Registration Date:

14 May 2009

First Registration Date:

14 May 2009

Transfer Count:

1

Actual ARF Paid:

\$28,716.00

### Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

13 May 2019

PARF Rebate Amount:

\$14,358.00

### Intended COE Rebate Details

COE Expiry Date:

13 May 2019

COE Category:

B - Car (1601cc &amp; above)

COE Period(Years):

10

QP Paid:

\$7,552.00

COE Rebate Amount:

\$666.00

**Total Rebate Amount:**
**\$15,024.00**

The information contained herein is correct as at 25 Jun 2018

OK

\$23800  
 - \$15024  
 -----  
 \$8776





> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	6961K
Vehicle Details	
Vehicle No.:	SJQ4899P
Vehicle to be Exported:	Yes
Intended De-registration Date:	26 Jun 2018
Vehicle Make:	HONDA
Vehicle Model:	HONDA CIVIC 1.8L 5AT
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	R18A14011184
Chassis No.:	JHMF163095201894
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$28,716.00
Original Registration Date:	14 May 2009
First Registration Date:	14 May 2009
Transfer Count:	1
Actual ARF Paid:	\$28,716.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 May 2019
PARF Rebate Amount:	\$14,358.00
Intended COE Rebate Details	
COE Expiry Date:	13 May 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$7,552.00
COE Rebate Amount:	\$664.00
Total Rebate Amount:	\$15,022.00

The information contained herein is correct as at 26 Jun 2018

OK

## Asher Sng (LKKAuto)

---

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Friday, 17 August 2018 8:43 AM  
**To:** Asher Sng (LKKAuto); claims-singapore@qbe.com  
**Subject:** FW: Direct Settlement - Accident Involving SLQ5955E (OI : QBE - TBA) AND SJQ4899P (TP : LKK REF - CC6/QBE18011647/eb3) on 23.06.2018 [VC011611]  
**Attachments:** 24866674-a81e-4590-9cb0-2986dca3e0a9.mp4  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Our Ref. VC011611

Morning Asher

Please proceed to reject TP's claim as advised.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Asher Sng (LKKAuto) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Wednesday, 15 August, 2018 11:11 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SLQ5955E (OI : QBE - TBA) AND SJQ4899P (TP : LKK REF - CC6/QBE18011647/eb3) on 23.06.2018

Dear Sir/Madam,

We refer to the above matter.

TP reported that OI cut into his lane.

OI reported that TP rear ended his vehicle.

Based on third party video clearly show that third party rear ended insured vehicle.

We are of the opinion that liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Thursday, 2 August 2018 10:42 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLQ5955E (OI : QBE - TBA) AND SJQ4899P (TP : LKK REF - CC6/QBE18011647/eb3) on 23.06.2018

Our ref: VC011611

Hi Asher

Please find attached as per requested.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 1 August, 2018 8:52 AM  
**To:** Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLQ5955E (OI : QBE - TBA) AND SJQ4899P (TP : LKK REF - CC6/QBE18011647/eb3) on 23.06.2018

Hi Sir,

We refer to the above matter.

Please kindly let us have a copy of your insured's GIA report for our necessary action.

Third party chasing for settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 2 July 2018 5:03 PM  
**To:** 'Joyce Foo' <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLQ5955E (OI : QBE - TBA) AND SJQ4899P (TP : LKK REF - CC6/QBE18011647/eb3) on 23.06.2018

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 26 June 2018 5:31 PM  
**To:** 'Joyce Foo' <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SLQ5955E (OI : QBE - TBA) AND SJQ4899P (TP : LKK REF - CC6/QBE18011647/eb3) on 23.06.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s GREEN FOREST AUTOMOBILE PTE LTD.

Enclosed for your perusal is:

- TP's GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 28 August 2018 9:06 AM  
**To:** 'chan pick yuen'  
**Subject:** RE: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3  
**Attachments:** 24866674-a81e-4590-9cb0-2986dca3e0a9.mp4; OI SKETCH PLAN.pdf

Without Prejudice

Hi Chris,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client rear ended our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Monday, 27 August 2018 11:09 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Dear Asher ,

### Final Reminder

Case submitted 2 month , is time to offer .

Please check & revert to us asap . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Thursday, August 16, 2018 12:38 PM  
**To:** chan pick yuen  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Without Prejudice

Hi Chris,

We refer to the email below.

Our insured reported, however we are seek further instruction from our principal.

Shall revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Thursday, 16 August 2018 12:32 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Dear Asher ,

Without Prejudice

This case claim under QBE .

Please check & revert to us , your insured got report yet ?

If your insured still no report , I will pass lawyer in next 7 days . Thanks

Regards,  
Chris Chan Pick Yuen

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, August 1, 2018 8:55 AM  
**To:** chan pick yuen  
**Subject:** RE: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Without Prejudice

Hi Chris,

We refer to the email below.

We have no details of our insured / insured driver, our principal will follow up with our insured.

Shall sent chaser to our principal.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Wednesday, 1 August 2018 8:53 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Dear Asher ,



Please call & check with your driver direct due to report system always got mistake . I got a lot case , said no report but insured already report . Thanks

Get [Outlook for iOS](#)

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, August 1, 2018 8:49:29 AM  
**To:** chan pick yuen  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Without Prejudice

Hi Chris,

We refer to the email below.

However we yet to received our insured report till date.

Shall revert to you once we received our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Tuesday, 31 July 2018 9:20 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Re: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Dear Sir / Mdm ,

1ST REMINDER

Liability is clear 100% .

Our case submitted 1month , please let us have your offer in next 7 days . Thanks

Regards,  
Chris Chan Pick Yuen  
HP: 92712214

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, July 4, 2018 11:11 AM  
**To:** chan pick yuen  
**Subject:** RE: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Without Prejudice

Hi Chris,

We acknowledge your email below.

However we yet to received our insured report till date.

Shall revert to you once we received our insured report.

Thank You.

Best Regards,  
**Asher Sng** | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
**Sent:** Wednesday, 4 July 2018 10:21 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Dear Asher ,

Enclosed is our invoice , GIA report , LOA & Rental Bill with agreement .

As request following :

1. RC \$3798.50 ( \$3550 with 7% gst )
2. LOR \$900 ( \$150 X 6 DAYS - 5 days recommend + 1 day weekend )

@ 100% (cut lane with video camera - video already submitted )

Total \$4698.50

Please check your insured got file report & liability clear 100% .

Please let us have your offer soon . Thanks

Regards,  
Chris Chan Pick Yuen  
GREEN FOREST AUTOMOBILE PTE LTD  
HP: 92712214

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**From:** Shu Pei (LKKAUTO) <shupe@lkkauto.com>  
**Sent:** Tuesday, June 26, 2018 5:33 PM  
**To:** chan pick yuen  
**Cc:** assignments; Admin A; Asher Sng (LKKAUTO)  
**Subject:** FW: SJQ4899P DOA 23.06.2018 \*\*\*LKK REF:CC6/QBE18011647/eb3

Dear Chris,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]

**Sent:** Monday, 25 June 2018 11:10 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SJQ4899P DOA 23.06.2018

Dear Sir / Mdm ,

Claim QBE , I will call Mr Adrian to survey tomorrow .

Enclosed is our client's GIA report & scene video .

Your insured cut lane & our insured try to avoid but still caused collision .

Please check your insured got file report & liability is clear 100% in our favour .

Please let us have your reply soon . Thanks

Regards,

Chris Chan Pick Yuen

GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC6/QBE18011647/Aeb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 05-09-2018	
			Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 5955E	Veh. Inspected	SJQ 4899P	
Policy No.	8-V0015741-MVA	Coverage (\$)	0.00	
Claim No.	VC011611	Excess (\$)	0.00	
Assign From		Assign Date	26/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA CIVIC	c.c	1799	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	JHMFD16309S201894	Colour	BLACK	
Odometer	223404	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	YOKOHAMA	6 mm	
L/H Front Tyre	205/55 R16	YOKOHAMA	6 mm	
R/H Rear Tyre	205/55 R16	YOKOHAMA	6 mm	
L/H Rear Tyre	205/55 R16	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	23/06/2018	Inspection Date	26/06/2018	
Survey held at	GREEN FOREST AUTOMOBILE 8 KAKI BUKIT AVENUE 4 #05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJQ 4899P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT HEAD LAMP -RH	SMASHED	921.40	921.40
1	FRONT HEAD LAMP LOWER BRACKET	BENT	60.50	60.50
1	FRONT BUMPER	DEFORMED	638.00	638.00
1	FRONT NUMBER PLATE	NOT NECESSARY	50.00	-
2	FORNT BUMPER SIDE BRACKET @\$22.80	O/S NECESSARY	45.60	22.80
1	FRONT BUMPER CLIPS	NECESSARY	30.00	30.00
1	FRONT BUMPER FOG LAMP -RH	NOT NECESSARY	250.40	-
1	FRONT BUMPER FOG LAMP COVER	NOT NECESSARY	88.20	-
1	FRONT BUMPER LOWER RUBBER	NOT NECESSARY	115.40	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	258.20	-
1	FRONT GRILLE	NOT NECESSARY	205.20	-
1	FRONT GRILLE CHOME	NOT NECESSARY	180.30	-
1	FRONT GRILLE EMBLE LOGO	NOT NECESSARY	45.10	-
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	485.30	-
1	FRONT SUPPORT PANEL SIDE BRACKET	NOT NECESSARY	164.50	-
1	FRONT FENDER-RH	DISTORTED	535.00	535.00
1	FRONT FENDER COWLING	TORN	105.00	105.00
10	FRONT FENDER COWLING CLIPS @\$5.00	NECESSARY	50.00	30.00
1	FRONT FENDER INNER PANEL -RH	TO REPAIR SEE LABOUR	292.70	-
1	FRON R/H FENDER SIDE GLASS	NOT NECESSARY	256.00	-
1	FRON R/H FENDER SIDE GLASS MOULDING	NECESSARY	79.00	79.00
1	FRONT R/H TYRE	NOT NECESSARY	350.00	-
1	FRONT R/H RIM	CUT	500.00	500.00
1	FRONT R/H SHOCK ABSORBER	BENT	196.50	196.50
1	FRONT R/H LOWER ARM	BENT	354.70	354.70
1	FRONT R/H KNUCKLE ARM	BENT	314.30	314.30
1	FRONT R/H KNUCKLE ARM BEARING	NECESSARY	235.80	235.80
	LESS 20% DISCOUNT		-	-804.60
			6,807.10	3,218.40

Report Ref No. CC6/QBE18011647/Aeb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO REMOVE & REFIX CUSHION .	NOT NECESSARY	120.00	-
	TO REMOVE & REFIX FRONT RH UNDERCARRIAGE.		280.00	220.00
	TO REMOVE & REFIX R/H FENDER SIDE GLASS.		120.00	40.00
	GUM .		50.00	20.00
	TO CHECK WHEEL ALIGNMENT COMPUTER.		120.00	80.00
	TUFF KOTE.	NOT NECESSARY	120.00	-
	TO CHECK WIRING SYSTEM.		60.00	30.00
	TOWING CHARGES.		100.00	60.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL AND FRONT FENDER INNER PANEL - RH.		800.00	400.00
	SPRAY PAINTING.		800.00	400.00
			2,570.00	1,250.00
	<b>GRAND TOTAL</b>		<b>9,377.10</b>	<b>4,468.40</b>

<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,550.00</b>
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Report Ref No. CC6/QBE18011647/Aeb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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