

Survey of

cws

ASSIGNMENT (Office)

From (Person):

Sifheisen

of

FCI

Date/Time:

26/6/18 @ 2:57pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLF 5261G

Insured:

SHB 3502T

at Workshop m/s

Autoworx House

Tel:

6452 8211

of

176 Sn Ming Drive # 02-01

Policy No:

Claim No:

D18004988MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

24/06/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

4:21pm @ 26/6/18

Person Contacted:

Yew Kee

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLF 5261G - CS / INC 1602 / 874 / Kth 3n2 DOA: 11/10/2016
	SHB 3502T - NA / AIG / 7008930 / K4 DOA: 04/04/2017
28/7-	Revert via email preli advice
18/10	11 Lm, 8 245d email & confirm (Red: 2616.50 : 51%)

ASS. REC. BY:

REF: 1021

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 8831/2

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

25/7 File pass to Catherine

RECEIVED 19 OCT 2018

Date/Time, File Pass to?

1) 1910 Typist

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S - RS. SI

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

TP
24501-

Veh No: SLF 52816 Yr Regn: 08, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Wish c.c 1798

Colour: M-Silver A/C: Insured / Std / NI / NA

Sp. Reading: 164318 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDGG 20W 40J005030

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 24/6/18

Survey held at

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

140
50
50
16
256



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18004988MFSH

Date: 27/7/2018

Our Ref: CS/FCI18011639/Ktd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

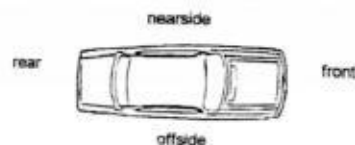
INITIAL INSPECTION REPORT OF VEHICLE NO. SLF 5261G

Please be informed that we had conducted the inspection of the abovementioned vehicle 24/7/2018 at the premises of M/s Autoworx House and have the following to report: -

Workshop Estimate Amount	: S\$ <u>5,066.50</u>
Revised Estimate Amount	: S\$ <u>3,211.63</u>
"Check" Items Amount	: S\$ <u>235.65</u>
LTA Reimbursement Value	: S\$ <u> </u>
Nett Value	: S\$ <u> </u>

Description of Damage:

The vehicle sustained damages at the Front portion.



Comments/ Present Status:

Damages Consistent.

Yours faithfully

Kenneth

Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	26-06-2018	Our Ref No. D18004988MFSH
Accident Date	24-06-2018	Claim Type. Third Party
Insured Vehicle	SHB3502T	Third Party Vehicle. SLF5261G
Survey Location	C/O 176 SIN MING DRIVE #02-01	
Contact Person.	NA	
Contact No.	64528211/ 0	Fax No. 64517420
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	AUTOWORX HOUSE	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SITHARA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From: Sithara <Sithara@msfirstcapital.com.sg>
Sent: Tuesday, 26 June 2018 3:03 PM
To: 'assignments@lkkauto.com'; SUR; Admin-D (LKKAuto)
Subject: FW: SURVEY ASSESSMENT - D18004988MFSH/1
Attachments: Jobsheet_D18004988MFSH_TPD1.pdf

Dear Sirs,

Please note our insured reported as below – he mentioned there was no fresh damage to third party's vehicle.

As such, kindly verify on our driver's allegations as well as the consistency of damages to accident.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I, Png Ser Leng Taxi SHB3502F try to make a reverse and knock onto vehicle SLF5261G Front bumper. There is no fresh damage on his front bumper but he insist of making a report.

Thanks and regards,

Sithara G S
Motor Claims



Change of email address
Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: CWS Motor Claims
Sent: Tuesday, June 26, 2018 2:57 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18004988MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 27 July 2018 10:00 AM
To: Admin-D (LKKAuto); 'Claim Workflow System'; assignments
Cc: SITHARA@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004988MFSH/1
Attachments: PRELI ADVISED SLF 5261G.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SLF 5261G**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 26 June 2018 4:24 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: SITHARA@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004988MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 26 June 2018 2:57 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SITHARA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004988MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team

AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 64520715 FAX: 64529250

ESTIMATE

Thames Limousine Services LLP
c/o 46 Lentor Plain
Singapore 786548

Not Notarized
11 Sep @ 2450h
Re-survey After Paint
4 days

Date: 10/7/2016

QUANTITY	PARTICULARS	AMOUNT (\$)
RE: TOYOTA WISH / SLF 5261 G		
1 pc	front bonnet <i>793.13</i>	<i>Bz</i> 867.90 <i>—</i>
1 pc	front bonnet emblem	<i>me</i> 67.40 <i>—</i>
1 pc	front bumper	<i>Del/Bz</i> 675.40 <i>✓</i>
1 pc	front bumper reinforcement	<i>n</i> 577.00 <i>x</i>
1 pc	front bumper top grille <i>361.84</i>	<i>cur</i> 467.30 <i>✓</i>
1 pc	front bumper sponge	<i>in</i> 314.20 <i>x</i>
6 pc	front bumper grille clip	<i>me</i> 22.20 <i>—</i>
2 pc	front head lamp <i>ols cur</i>	@ 3.70 @ 975.30 1,950.60 <i>4</i>
sub total		4,942.00
less 25%		1,235.50
sub total		3,706.50
1 pc	front number plate	s.nett <i>Bz</i> 35.00 <i>345.50</i>
1 pc	front number plate casing	s.nett 35.00
To remove and replace the parts mentioned above, panel beat and realign the necessary affected areas.		<i>400</i> 600.00
To check wiring system.		40.00 <i>200</i>
To apply putty & spray painting on affected areas.		<i>440</i> 650.00
Total		5,066.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18011639/Ktd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 24-10-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 3502T	Veh. Inspected	SLF 5261G	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18004988MFSH	Excess (\$)	0.00	
Assign From	SITHARA	Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA WISH (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDGG20W40J005030	Colour	METALLIC SILVER	
Odometer	164318	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/06/2018	Inspection Date	24/07/2018	
Survey held at	AUTOWORX HOUSE 176 SIN MING DRIVE #02-01 SINGAPORE 575721			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 5261G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BONNET	BENT	867.90	793.13
1	FRONT BONNET EMBLEM	NECESSARY	67.40	67.40
1	FRONT BUMPER	DENTED / BUCKLED	675.40	675.40
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	577.00	-
1	FRONT BUMPER TOP GRILLE	CUT	467.30	361.84
1	FRONT BUMPER SPONGE	SERVICEABLE	314.20	-
6	FRONT BUMPER GRILLE CLIP @\$3.70	NECESSARY	22.20	22.20
2	FRONT HEAD LAMP @\$975.30	O/S CUT	1,950.60	975.30
	LESS 25% DISCOUNT		-1,235.50	-723.82
			3,706.50	2,171.45
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN) }	BENT	35.00	45.00
1	FRONT NUMBER PLATE CASING (SN) }	BENT	35.00	-
			70.00	45.00
LABOUR				
	TO REMOVE AND REPLACE THE PARTS MENTIONED ABOVE, PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT		600.00	400.00
	TO CHECK WIRING SYSTEM.		40.00	20.00
	TO APPLY PUTTY & SPRAY PAINTING ON AFFECTED AREAS.		650.00	440.00
			1,290.00	860.00
GRAND TOTAL			5,066.50	3,076.45
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,450.00

Report Ref No. CS/FCI18011639/Ktd3n2

KONG SENG CHEONG

Licensed Appraiser

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