

INSURANCE

INS. CASE OWNER:

CC^b /AIG1801

1678, R1P634

LKK:

IDAC:

Surveyor:

Rasm

DOI:

ASSIGNMENT

29/6/18

Date / Time:

26/6/18

Registered in Meriten:

26/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDS 7677D

Name of Insured:

SOH ENG ELM

Insured Tel No.:

HP: 96779778

Excess Sec II :\$

D.O.A:

18/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

Claim No.:

377172574154

Policy No.:

70047 2800-01800

Make / Model:

MERCEDES

Place of Accident:

SINGAPORE POST TOWER B2001

OT GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SEL 3125K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Charm Customer



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

26/6/18

LH

29/6/18@3.41pm Called OI, Mdm Soh. confirm accident. She reversed & TP also moved in to same parking lot. Inform TP claim. Agreed to settle & aware NCD issue.

5/12/18 -

File pass to Shupri. to claim up

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI:	29/6/18
After call 1st to OI:	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
FINALIZATION Date/Time:		Confirm with:		Confirm by:	
Repair Cost:	\$	(days) Reduction:	%	Email	Call
FINAL SETTLEMENT Date/Time:		Confirm with:		Email	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	2400	If NO or B 28, Ass. Lia	
Repair Cost:	\$				
Loss of Rental (LOR):	\$	(days)			
Loss of Use (LOU):	\$	(S x days)			
Loss of Income (LOI):	\$	(S x days)			
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>
LOR + LOI	<input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	\$				
Medical:	\$				
Disbursement:	\$	(e.g. Tow/Independent)			
Legal Cost	\$				
Total:	\$	Global Sum \$:			
FINAL PAYMENT Date/Time:		Confirm with:		Email	
Payee 1:	\$	Name 1:			
Payee 2: (Strike if N.A.)	\$	Name 2:			
Payee 3: (Strike if N.A.)	\$	Name 3:			

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: 432.

Signature

Refuse

REF: *MG*

p

2525u

ASSIGNMENT

From: _____ Date: *27062018*
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: *SKL 3125X*
 at Workshop m/s: *Charm's Customcraft*
 of: *Blk 1010 Bukit Merah Lane 3 #01-105*
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition) *1pm - 5pm*
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: *34K*
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: *3* days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: *SKL 3125K* Yr Regn: *2009 / APR*
 Type: *C* M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: *Amal Q5 2.0L* C.C: *1584*
 Colour: *Grey* A/C: Insured / Std / NI / NA
 Sp. Reading: *98717* T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: *WAU2228R49A023015*
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: *In order* Jammed / Leaked / Burnt or
 Brake: *In order* Jammed / Leaked / Burnt or
 Modi: *Nil* / S/Rim / STD A/Rim or

Tyre Size: F: *235/55R19*
 R: *1*

BS / DUN / EXNOVA / GY / FS / LIZA / *MIC* / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. *6* mm R/Bal. *6* mm
 L/Bal. *6* mm L/Bal. *6* mm
 D.O.A. *17/05/18* D.O.I. *27/06/18*

Survey held at: *CHARM'S CUSTOMCRAFT*
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<i>Submit, No Finalize</i>
	<i>11 \$ 1772.57 Cuel # 2720.87 / 6741</i>

Date/Time, File Pass to? ☐ : Prel. Report

☐ : Final Report

Date/Time, File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

2 - RS 38

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18011638/pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-06-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDS 7677D	Veh. Inspected	SKL 3125K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/05/2018	Inspection Date		
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

AXA/AIG(SDS7677D)
DOA: 17/05/2018@1140

AIG ASIA PACIFIC INSURANCE PTE LTD

26/06/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM - SKL3125K
ESTIMATE COST OF REPAIR FOR VEHICLE NO:
AUDI Q5 2.0L TFSI QUATTRO AT D/AB HID 4WD 5DR
CHASSIS NO: WAUZZZ8R49A023015 (2009)

1 pc	Front fender RH	\$ 752.85	PA ✓
1 pc	Front door RH	\$ 1,877.35	Refer ✓
1 pc	Front door rubber (stick to door)	\$ 145.85	X m
		\$ 2,776.05	
	LESS 10%	\$ 277.61	
		\$ 2,498.44	
	Repair, putty and respray front rim RH	\$ 100.00	X m
	Remove and reinstall front door glass & fitting	\$ 60.00	X m
	Remove/reinstall/replace necessary parts: jacking, panel beating repair and straighten front fender RH, front door RH and RH 'A' pillar.	\$ 450.00	300
	Putty and respray front fender RH, front door RH & RH 'A' pillar	\$ 600.00	400
		\$ 3,708.44	
	ADD 7% GST	\$ 259.59	
		\$ 3,968.03	

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resul
Up 9000 00 68
3 days
P/P
27/06/18 @ 1415
Resurvey after repair

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Foreign Identification Number
Owner ID:	2525U

Vehicle Details

Vehicle No.:	SKL3125K
Vehicle to be Exported:	Yes
Intended De-registration Date:	30 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0L TFSI QUATTRO AT D/AB HID 4WD 5DR
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	CDN020573
Chassis No.:	WAUZZZ8R49A023015
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$44,766.00
Original Registration Date:	30 Apr 2009
First Registration Date:	30 Apr 2009
Transfer Count:	4
Actual ARF Paid:	\$44,766.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2019
PARF Rebate Amount:	\$22,383.00

Intended COE Rebate Details

COE Expiry Date:	29 Apr 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$7,326.00
COE Rebate Amount:	\$608.00
Total Rebate Amount:	\$22,991.00

The information contained herein is correct as at 25 Jun 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Information	
Owner ID Type:	Foreign Identification Number
Owner ID:	2525U
Vehicle Details	
Vehicle No.:	SKL3125K
Vehicle to be Exported:	No
Intended De-registration Date:	28 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0L TFSI QUATTRO AT D/AB HID 4WD 5DR
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	CDN020573
Chassis No.:	WAUZZZ8R49A023015
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$44,766.00
Original Registration Date:	30 Apr 2009
First Registration Date:	30 Apr 2009
Transfer Count:	4
Actual ARF Paid:	\$44,766.00
PARF Eligibility Information	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2019
PARF Rebate Amount:	\$22,383.00
COE Information	
COE Expiry Date:	29 Apr 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$7,326.00
COE Rebate Amount:	\$612.00
Total Rebate Amount:	\$22,995.00

The information contained herein is correct as at 28 Jun 2018

OK

34,000
22,995
11,005

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 June 2018 3:51 PM
To: 'Charn's Customcraft'
Cc: Admin A; assignments
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK
REF:CC6/AIG18011638/pb3

Sensitivity: Confidential

Without Prejudice

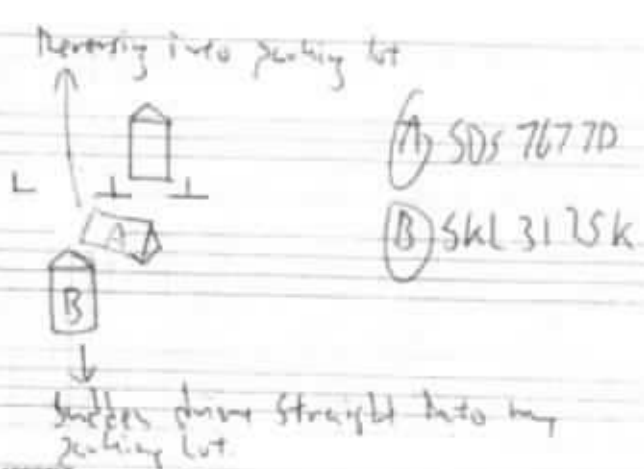
Hi Sharan,

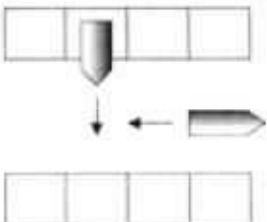
We refer to the above matter.

Attached here is a copy of our insured accident statement for your easy reference. We are of the opinion that BOLA 24(a) is applicable. Both parties should exercise caution.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

<p>SKETCH PLAN</p>  <p>(A) SDS 7677D (B) SKL 3125K</p> <p>Reversing into parking lot</p> <p>Driver drive straight into my parking lot</p>	<p>DESCRIBE CIRCUMSTANCES OF THE ACCIDENT</p> <p>I was trying to park my car in the parking lot from the rear mirror, it was clear and there was no car visible. But as I was reversing to get into the lot, suddenly I heard a bang sound and found that another car had been hit by mine while the driver was trying to get into the lot.</p>
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24.	(a)		Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot Vehicle Y – Reversing Reason: Both vehicles should exercise caution	50%	50%
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"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Friday, 29 June 2018 9:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Can expedite this case ASAP? Client going out of town and wants to leave the car with us.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Thursday, 28 June, 2018 4:14 PM

To: Hsiao Tong (LKKAuto) (<chewht@lkkauto.com>)

Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly expedite the above.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 26 June, 2018 5:21 PM
To: Charn's Customcraft; assignments
Cc: Admin A; CS A Team; SUR
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3
Importance: High
Sensitivity: Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 26 June 2018 12:51 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018
Importance: High
Sensitivity: Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SKL 3125 K claiming against AIG's insured: SKL 3125 K.

Please arrange TP survey and advise on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18011638/R1pb3

03 JULY 2018

SOH ENG KHIM
9 HOTT ROAD
#08-06
SINGAPORE 249446

Dear Sir/Madam,

ACCIDENT INVOLVING SDS 7677D AND SKL 3125K ON 17/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKL 3125K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Tuesday, 31 July 2018 11:59 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; assignments
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK
REF:CC6/AIG18011638/pb3

Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Our client wants to contact you and defend himself.

How?

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 3 July, 2018 5:44 PM
To: Charn's Customcraft
Cc: Admin A; assignments
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3
Sensitivity: Confidential

Without Prejudice

Hi,

We will seek further instruction from AIG and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 3 July 2018 4:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Our client asking for AIG's details.

What can I provide to him?

He's not accepting 50% liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 29 June, 2018 3:51 PM

To: Charn's Customcraft

Cc: Admin A; assignments

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Sensitivity: Confidential

Without Prejudice

Hi Sharon,

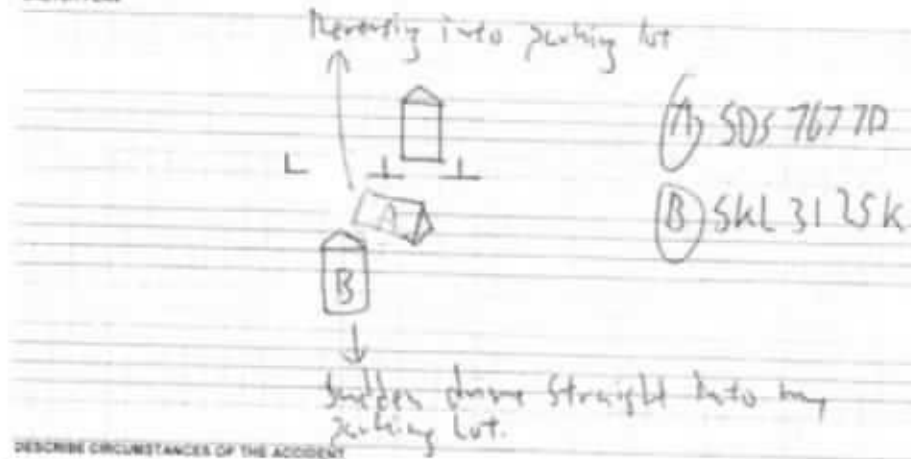
We refer to the above matter.

Attached here is a copy of our insured accident statement for your easy reference. We are of the opinion that BOLA 24(a) is applicable. Both parties should exercise caution.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was trying to park my car in the parking lot. From the rear mirror, it was clear and there was no car visible. But as I was reversing to get into the lot, suddenly I heard a bang sound and found that another car had been hit by mine while the driver was trying to get into the lot.

24.	(a)		Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot Vehicle Y – Reversing	50%	50%
			Reason: Both vehicles should exercise caution		

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Friday, 29 June 2018 9:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Can expedite this case ASAP? Client going out of town and wants to leave the car with us.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Thursday, 28 June, 2018 4:14 PM

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com)

Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly expedite the above.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 26 June, 2018 5:21 PM

To: Charn's Customcraft; assignments

Cc: Admin A; CS A Team; SUR

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 26 June 2018 12:51 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018

Importance: High

Sensitivity: Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SKL 3125 K claiming against AIG's insured: SKL 3125 K.

Please arrange TP survey and advise on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

Hsiao Tong (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Tuesday, 31 July 2018 4:51 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Case Assignment TP - SKL3125K - 17/05/2018 - 3731725141SG *LKK REF: CC6/AIG18011638/R1pb3

Dear Hsiao Tong,

Please maintained 50%.

Unless Third-party has evidence to prove his not at fault.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

BOLA 24A SPECIFIES CLEARLY THAT BOTH VEHICLES ARE EITHER
MOVING FORWARD INTO LOT OR REVERSING INTO
LOT SHOULD EXERCISE EQUAL CAUTION BEFORE
DOING SO. ACCIDENT LISTED IN BOLA IS AN
GENTLEMAN AGREEMENT AMONG INSURANCE COS.
WHEREBY NO APPOINTMENT OF LIABILITY AMONG
PARTIES INVOLVED
SHOULD T/P NOT AGREE PERHAPS ASKING HIM
TO REFER TO HIS INSURER, AXA FOR CLARIFICATION

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, July 13, 2018 8:50 AM
To: Md Noor, Norsiah
Subject: RE: Case Assignment TP - SKL3125K - 17/05/2018 - 3731725141SG *LKK REF: CC6/AIG18011638/R1pb3

Hi Norsiah,

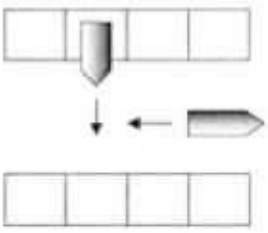
We refer to the above matter.

Third party reported that he was parking into an empty carpark space, our insured reversed and hit onto his car. Third party reported that our insured admitted that she did not look while reversing.

Our insured reported that she was trying to park her car into the parking lot. From the rear mirror, it was clear and there was no cars. When our insured was reversing into the parking lot, suddenly she heard a bang and found that third party had been hit by her car while third party was trying to get into the lot.

We are of the opinion that BOLA 24(a) is applicable. Both parties should exercise caution. Therefore, we have offered 50% to third party. However third party rejected our 50% offer and insisted for 100%.

In view of this, kindly let us have your comments/instruction in order for us to proceed further.

24.	(a)		Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot Vehicle Y – Reversing Reason: Both vehicles should exercise caution	50%	50%
-----	-----	---	--	-----	-----

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Thursday, 5 July 2018 10:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Case Assignment TP - SKL3125K - 17/05/2018 - 3731725141SG

Dear Hsiao Tong,

Refer to the above.

Please advise liability for this case.

Thanks

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

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for any loss or damage arising in any way from its use.

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Wednesday, June 27, 2018 1:00 PM
To: Md Noor, Norsiah
Subject: Case Assignment TP - SKL3125K - 17/05/2018 - 3731725141SG

This mail is associated with :
***SKL3125K (3731725141SG)**
[SDS7677D]
TP
HARRIS ADRIAN JAMES
May 17 2018 11:00AM
[SOH ENG KHIM]
Charm's Customcraft

Dear MdNoor, Norsiah,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : MdNoor, Norsiah (AIG Asia Pacific Insurance Pte. Ltd.)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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Hsiao Tong (LKKAUTO)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 23 August 2018 1:47 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; assignments
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK
REF:CC6/AIG18011638/pb3

Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Insured has paid his own repair cost.

According to him, he said he will defend himself for this case.

We will proceed to close this case at our side.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 3 July, 2018 5:44 PM
To: Charn's Customcraft
Cc: Admin A; assignments
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3
Sensitivity: Confidential

Without Prejudice

Hi,

We will seek further instruction from AIG and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 3 July 2018 4:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Our client asking for AIG's details.

What can I provide to him?

He's not accepting 50% liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 29 June, 2018 3:51 PM

To: Charn's Customcraft

Cc: Admin A; assignments

Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3

Sensitivity: Confidential

Without Prejudice

Hi Sharon,

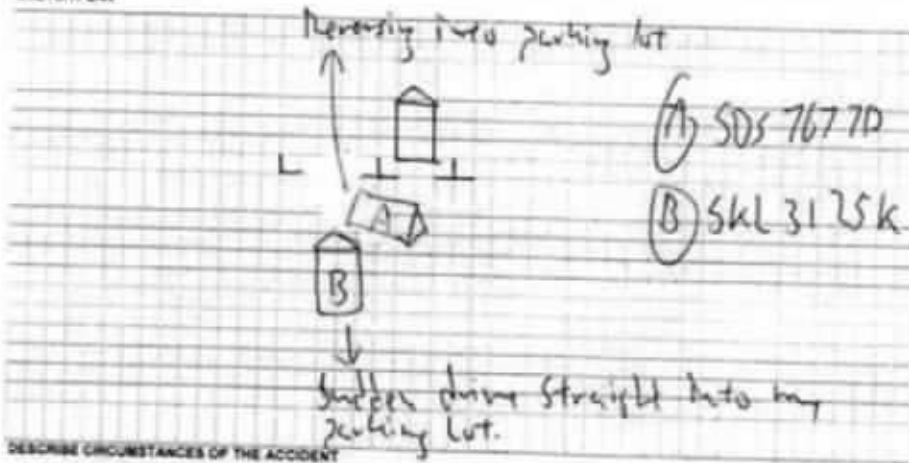
We refer to the above matter.

Attached here is a copy of our insured accident statement for your easy reference. We are of the opinion that BOLA 24(a) is applicable. Both parties should exercise caution.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was trying to park my car in the parking lot. From the rear mirror, it was clear and there was no car visible. But as I was reversing to get into the lot, suddenly I heard a bang sound and found that another car had been hit by mine while the driver was trying to get into the lot.

24.	(a)		Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot Vehicle Y – Reversing	50%	50%
Reason: Both vehicles should exercise caution					

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Friday, 29 June 2018 9:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3
Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Can expedite this case ASAP? Client going out of town and wants to leave the car with us.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Thursday, 28 June, 2018 4:14 PM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com)
Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3
Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Kindly expedite the above.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 26 June, 2018 5:21 PM
To: Charn's Customcraft; assignments
Cc: Admin A; CS A Team; SUR
Subject: RE: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018***LKK REF:CC6/AIG18011638/pb3
Importance: High
Sensitivity: Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft (<mailto:charns@singnet.com.sg>)

Sent: Tuesday, 26 June 2018 12:51 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Accd Invlg: SKL 3125 K & SDS 7677 D on 17.05.2018

Importance: High

Sensitivity: Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SKL 3125 K claiming against AIG's insured: SKL 3125 K.

Please arrange TP survey and advise on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Jun 2018 Edit Reg		27 Jun 2018 00:00 Edit Adj Rpt	S\$1,377.56 Edit Estimates	S\$1,377.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: SOH ENG KHIM , ID: S1401297D									
Main Claimant: HARRIS ADRIAN JAMES , ID: G5372525U									
Vehicle Reg. No.: SKL3125K		Date of Loss: 17/05/2018 11:00 - :59 [108 Months and 17 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 3731725141SG		Policy/Cover Note No.: 2100472800 (Comprehensive) Coverage: 01/07/2017 - 30/06/2018							
Vehicle Reg. No. (Insured): SDS7677D		Policy No. (Claimant): Excess:							
Repairer: Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 05/07/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL3125K (3731725141SG)
[SDS7677D]
TP
HARRIS ADRIAN JAMES
May 17 2018 11:00AM
[SOH ENG KHIM]
Charn's Customcraft

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
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Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/07/18 16:46	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	03/07/18 16:46	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
4	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
5	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
6	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
7	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
8	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
9	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
10	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
11	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
12	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
13	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
14	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
15	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
16	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>
17	03/07/18 16:46	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/06/18 17:06	TP ESTIMATE		Load PDF	
2	26/06/18 17:06	TP GIA REPORT		Load PDF	
3	28/06/18 18:04	TP ESTIMATE- MARKED		Load PDF	
4	05/12/18 09:37	Email from TP dd 230818		Load PDF	
5	05/12/18 09:37	Email to AIG dd 051218		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/06/18 12:55	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
^ v	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18011638/R1PB3Q2

Date: 11/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100472800

Claimant Vehicle No : SKL3125K

Insured Vehicle No : SDS7677D

Date of Loss: 17/05/2018

Nature of Claim:

TP

Claim No: 3731725141SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL3125K

Make & Model: AUDI Q5, 2.0 (A)

Reg. Date: 30/04/2009 (Man. Year: 2009)

Colour: Grey

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: CDN020573

Chassis No: WAUZZZ8R49A023015

Odometer: 98717 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19

Rear Tyre Size: 235/55 R19

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,498.44	677.56	1,820.88	72.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,210.00	700.00	510.00	42.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,708.44	1,377.56	2,330.88	62.85
+ GST 7.00/7.00% (S\$)	259.59	96.43	163.16	62.85
Nett Amount (S\$)	3,968.03	1,473.99	2,494.04	62.85
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 27/06/2018

Date Inspected: 27/06/2018 Inspected At:

Charn's Customcraft (HQ)
Block 1010 Bukit Merah Lane 3, #01-105
Singapore 159724

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Bent	752.85 FL	*752.85 FL
2	1		*FRONT DOOR RH	Repair	1,877.35 FL	*- FL
3	1		*FRONT DOOR RUBBER (STICK TO DOOR)	Not Necessary	145.85 FL	*- FL
Sub Total (S\$)					2,776.05	752.85
- List Item Discount on L Items 10.00/10.00% (S\$)					277.61	75.29
Total Parts (S\$)					2,498.44	677.56

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPAIR ,PUTTY AND RESPRAY FRONT RIM RH	New	100.00	0.00
2	REMOVE AND REINSTALL FRONT DOOR GLASS & FITTING	New	60.00	0.00
3	REMOVE/REINSTALL /REPLACE NECESSARY PARTS ,JACKING ,PANEL BEATING REPAIR AND STRAIGHTEN FRONT FENDER RH ,FRONT DOOR RH AND RH A PILLAR	New	450.00	300.00
4	PUTTY AND RESPRAY FRONT FENDER RH ,FRONT DOOR RH & RH A PILLAR	New	600.00	400.00
Gross Labour Cost (S\$)			1,210.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >