

Surveyor:

CWS

MOMU

ASSIGNMENT (Office)

From (Person):

Sifheim

of

PEI

Date/Time:

26/6/16 @ 3:01pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLN 8800P

Insured:

SHC 0281 U

at Workshop m/s

SME Motor

Tel:

6747 6106

of

1 Kaki Bukit Ave 6 # 02-15

Policy No:

Claim No:

D18004949MFSTH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/06/2018

CA / REV / REP. / REV 24 HRS

1up'

H.O.D. Endorsement:

Date/Time:

3:44pm @ 26/6/16

Person Contacted:

per ying

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

SLN 8800P - x

SHC 0281 U - CC3 / FCI / 5007827 / Kgbw2

DOA: 08/02/2015

13/8/2018

- called whisp schaefer said vehicle still not in yet.

17/8/18

- vehicle still not in yet.

23/8/18

- Once in he will directly call Meunus to survey.

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

Veh No:

Yr Regn:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (A)

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MHS / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

29/8 - Revert via email preli advise.

10/9/8 confirmed L/S \$1500 with AH ying (Red: 1520, 50%)

RECEIVED 11 SEP 2018

Date/Time, File Pass to?



: Preli. Report

1) 11/9 Typist



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$ 1500/-)

130

50

50

40

270



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18011635/Utd3		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 26-06-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 281U	Veh. Inspected	SLN 8800P	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18004949MFSH	Excess (\$)	0.00	
Assign From	CWS (SITHARA)	Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/06/2018	Inspection Date	27/08/2018	
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18004949MFSH

Date: 29/8/2018

Our Ref: CS/FCI18011635/Utd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

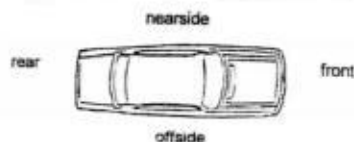
INITIAL INSPECTION REPORT OF VEHICLE NO. SLN 8800P

Please be informed that we had conducted the inspection of the abovementioned vehicle
27/8/2018 at the premises of M/s SME Motor and have the following to report: -

Workshop Estimate Amount	: S\$ <u>3,020.00</u>
Revised Estimate Amount	: S\$ <u>820.00</u>
"Check" Items Amount	: S\$ <u>1,080.00</u>
LTA Reimbursement Value	: S\$ <u> </u>
Nett Value	: S\$ <u> </u>

Description of Damage:

The vehicle sustained damages at the
Rear portion.



Comments/ Present Status:

Damages Consistent.

Yours faithfully

MARCUS

Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	22-06-2018	Our Ref No. D18004949MFSH
Accident Date	20-06-2018	Claim Type. Third Party
Insured Vehicle	SHC0281U	Third Party Vehicle. SLN8800P
Survey Location	1 KAKI BUKIT AVE 6 BLK D #02-15/16/17/18AUTOBAY @ KAKI BUKIT	
Contact Person.	PEIYING	
Contact No.	67476106/ 0	Fax No. 67442368
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	SME MOTOR PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SITHARA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 29 August 2018 4:31 PM
To: Admin-D (LKKAUTO); 'Claim Workflow System'; assignments
Cc: SITHARA@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004949MFSH/1
Attachments: PRELI ADVISED SLN 8800P.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SLN 8800P**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 26 June 2018 3:47 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: SITHARA@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004949MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 26 June 2018 12:46 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SITHARA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004949MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team

Nivitha (LKK Auto)

From: Sithara <Sithara@msfirstcapital.com.sg>
Sent: Tuesday, 26 June 2018 3:01 PM
To: 'assignments@lkkauto.com'; SUR; Admin-D (LKKAuto)
Subject: FW: SURVEY ASSESSMENT - D18004949MFSH/1
Attachments: Jobsheet_D18004949MFSH_TPD1.pdf

Dear Sirs,

Please note our insured reported as below – he mentioned there was no damage – no dent & no scratch to both vehicles.

However, third party has given an estimate of \$3020 plus GST. As such, kindly verify on our driver's allegations as well as the consistency of damages to accident.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 20 JUN 2018 AT ABOUT 12:02 PM I WAS TRAVELLING ON NICOLL HIGHWAY. THE WHITE VOLKSWAGEN SLN 8800 P SUDDENLY EMERGENCY BRAKE AND I ALSO EMERGENCY BRAKE. THERE WAS A MINOR IMPACT. BOTH PARTIES VEHICLES NOT DAMAGED AS SHOWN IN PHOTOS: NO DENT, NO SCRATCH.

FINAL POSITIONS OF BOTH VEHICLES: SLN 8800 P FAILED TO STOP SAFELY. EVEN I EMERGENCY BRAKE MY VEHICLE EXCEEDED THE LINE. HE SHOULD NOT EMERGENCY BRAKE ON TRAFFIC LIGHT STOP LINE.

Thanks and regards,

Sithara G S
Motor Claims



Change of email address
Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: CWS Motor Claims

Sent: Tuesday, June 26, 2018 12:46 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D18004949MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

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\$2500 Downpayment Monthly
From \$688 Onwards. Lowest
3.68%P.A@Gv Cars Financing
GV Credit Pte Ltd StarAd



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45 vehicles

Volkswagen Golf

Advanced

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage
------	-------	-------	--------------	----------	---------	---------

Search Selection**Volkswagen Golf**

Any

Any

2015

Any

**Volkswagen Golf 1.4A TSI****\$62,800**

\$9,090 /yr

15-Apr-2015**1,395 cc**

1 Owner, Fully Agent Maintained, 5 Years Warranty From 1st Date Of Registration, Beautifully Taken Care Of By Previous
Call Or Sms For Viewing, Low Down Payment Available,

Mayfair Motoring

Posted: 27-Aug-2018

Tags: 2015 Volkswagen Golf, Volkswagen Golf, Volkswagen, Golf, Used Volkswagen

**Volkswagen Golf 1.2A TSI****\$59,800**

\$8,390 /yr

26-Jun-2015**1,197 cc****75**Graded **B** by **STA**

\$4K Down Payment! \$900/mth ONLY! 1 Year Comprehensive Warranty Inclusive! STA Certified Accident Free Quality Pre
And Agent Service History For Peace Of Mind. 100% Loan With Our...

Cosmo Automobiles

Posted: 27-Aug-2018

Tags: 2015 Volkswagen Golf, Volkswagen Golf, Volkswagen, Golf, Used Volkswagen

**Volkswagen Golf 1.4A TSI****\$58,800**

\$8,790 /yr

21-Jan-2015**1,395 cc****50**

(New Arrived 100% Quality Buy!) 1 Owner Car, Low Mileage Done At 50,000km, Comes With 6 Months Engine And Gear
Preowned Car Are Selling At Low Depreciation Price. STA/VICO...

Car World Automobile

Posted: 26-Aug-2018

Tags: 2015 Volkswagen Golf, Volkswagen Golf, Volkswagen, Golf, Used Volkswagen

**Volkswagen Golf 1.4A TSI****\$72,800**

\$9,390 /yr

30-Nov-2015**1,395 cc****42**

\$0 Down Payment For Limited Period Only! Other Loan Packages From Bank/In House/Balloon Scheme Available With M
Approval Rates! 1 Owner Only! Full Service History And Valid...

Le Motor Enterprise

Posted: 25-Aug-2018

Tags: 2015 Volkswagen Golf, Volkswagen Golf, Volkswagen, Golf, Used Volkswagen

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9010C
Vehicle Details	
Vehicle No.:	SLN8800P
Vehicle to be Exported:	No
Intended De-registration Date:	27 Aug 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT 5G13GZ W/O HID
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	CXS214400
Chassis No.:	WVWZZZAUZFW024953
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,226.00
Original Registration Date:	10 Feb 2015
First Registration Date:	10 Feb 2015
Transfer Count:	2
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Feb 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	09 Feb 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$62,002.00
COE Rebate Amount:	\$40,017.00
Total Rebate Amount:	\$43,767.00

The information contained herein is correct as at 27 Aug 2018

OK

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
 TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
 GST: 201149451E RCB NO: 201119451E

M/S : FIRST CAPITAL INSURANCE LIMITED

36 ROBINSON ROAD #16-01

CITY HOUSE

Singapore 068877

TEL: 65073848

FAX: 65073849

ATTN: Motor Claim Department

Your Ref No: 18/FC/TP-129 (06)

Claim Type: Third Party

Accident Date: 20/06/2018

TP Veh Reg No: SHC281U

Estimate No: EST0004197

Date: 22 Jun 2018

Policy No: MA001480

Veh Reg No: SLN8800P

Make/Model: VOLKSWAGEN GOLF

Chasis No: WVVZZZAUZFW024953

Engine No: CXS214400

Reg. Date: 10/02/2015

Estimate Repair Cost to Vehicle No :SLN8800P

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
List Price			
1 REAR BUMPER (TOP)	1 PC	1,200.00	1,200.00
2 REAR BUMPER (LOWER)	1 PC	400.00	400.00
3 REAR NUMBER PLATE LAMP	1 PC	75.00	75.00
4 REAR BUMPER REINFORCEMENT	1 PC	725.00	725.00
		2,400.00	2,400.00
	Less 10%	240.00	2,160.00
Special Net			
5 REAR NUMBER PLATE	1 PC	60.00	60.00
6 REVERSE SENSOR	1 PC	250.00	250.00
		310.00	310.00
Labour			
7 WIRE CHECKING	1 UNIT	50.00	50.00
8 LABOUR CHARGE	1 UNIT	250.00	250.00
9 SPRAY PAINTING	1 UNIT	250.00	250.00
		550.00	550.00
	Total		SS 3,020.00
	Add GST @ 7%		211.40
	Total Amount Payable		SS 3,231.40

TOTAL: SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED THIRTY ONE AND CENTS FORTY ONLY

For SME Motor Pte Ltd

not Authorized

Lky

27/8/18

2/551500

2/551500

blue print. After repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey the vehicle after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18011635/Utd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 13-09-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 281U	Veh. Inspected	SLN 8800P	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18004949MFSH	Excess (\$)	0.00	
Assign From	SITHARA	Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN GOLF A7 (A)	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WWWZZZAUZFW024953	Colour	WHITE	
Odometer	81429	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45 ZR17	MICHELIN	6 mm	
L/H Front Tyre	225/45 ZR17	MICHELIN	6 mm	
R/H Rear Tyre	225/45 ZR17	MICHELIN	6 mm	
L/H Rear Tyre	225/45 ZR17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/06/2018	Inspection Date	27/08/2018	
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 8800P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (TOP)	DENTED / TORN	1,200.00	1,200.00
1	REAR BUMPER (LOWER)	CUT	400.00	400.00
1	REAR NUMBER PLATE LAMP	NOT NECESSARY	75.00	-
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	725.00	-
	LESS 10% DISCOUNT		-240.00	-160.00
			2,160.00	1,440.00
	<u>SPECIAL NETT ITEMS</u>			
1	REAR NUMBER PLATE (SN)	SCRATCHED	60.00	40.00
1	REVERSE SENSOR (SN)	SERVICEABLE	250.00	-
			310.00	40.00
	<u>LABOUR</u>			
	WIRE CHECKING.		50.00	20.00
	LABOUR CHARGE.INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT.		250.00	200.00
	SPRAY PAINTING.		250.00	200.00
			550.00	420.00
	GRAND TOTAL		3,020.00	1,900.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,500.00

Report Ref No. CS/FCI18011635/Utd3n2

CHUA KANG SENG

Licensed Appraiser

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