

INSURANCE

INS. CASE OWNER:

Bennie

CC 6 / AIG1801 1633, R2pb2/

LKK

IDAC

Surveyor:

Rasul

DOI:

ASSIGNMENT

29/6/18

Date / Time:

26/6/18

Registered in Merimen:

26/6/18

Pre-assign / CCU / FTE

SGP 81AAR



Insured Vehicle No.:

Name of Insured:

SHRIDAR S/O ANEYANUSAMY

Insured Tel No.:

HP:

96660645

Excess Sec II :\$5

D.O.A.:

21/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

6746449750

Policy No.:

70149157-01

Make / Model:

MA90A

Place of Accident:

FPE TADS TOWN AFTER
TAMPINES RD ERP GENTRY

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Insured Liability:

% Final ? Yes / No

SGP 81AAR

→ SJB 6639P

SLR 4815C

→ SKF 5718T



INSRS:
WSP:
Tel:
Liability:
RMKS:

01



INSRS:
WSP:
Tel:
Liability:
RMKS:

chain
instm
TP



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

2/7/18

MTT

SJB 6639P

SGP 81AAR

- pls verify don

3/7/18 @ 2:36pm Called OI, Mr Shridar. Not pick up.

- TP confirm DUA on 22/6/18.

5/7/18 @

- call OI, Not pick up.

- Sent letter to OI.

19/9/18

- file pass to type mandator.

29/11/18

- Private

22/11/18

- file pass to shu pe. to close

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

2/7/18 5/7/18

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days/Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost:

\$5

2490.00

0

28/6/18 (AET)

Loss of Rental (LOR):

\$5

856.00

3

days

X \$100w

Loss of Use (LOU):

\$5

15

x

days

Loss of Income (LOI):

\$5

15

x

days

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$5

2.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost:

\$5

If NO on 28, Ass. Lia

10/7/18

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey for:

A3201822

Total:

\$5

8348.00

Global Sum \$5:

8000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5

8000.00

Name 1:

Charm's Customer

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18011633/R1pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-06-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGP 8199R	Veh. Inspected	SJB 6639P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/06/2018	Inspection Date	27/06/2018	
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

NTUCA (ALG SGP8199R)

DOA: 21/06/2018@0750

ALG Asia Pacific Insurance Pte Ltd

25/06/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SJB 6639 P - MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T

CHASSIS NO: JMYSRCY2A8U005583 (01/2008)

1 pc	Rear emblem 'LANCER'	\$ 52.00	(NETT) ne -
1 pc	Rear emblem 'EX'	\$ 45.00	(NETT) de -
1 pc	Rear boot 'C&C' emblem	\$ 45.00	(NETT) ne -
1 pc	Rear boot	\$ 693.00	(NETT) Repair X
1 pc	Rear boot logo	\$ 49.00	(NETT) ne -
1 pc	Rear boot lock	\$ 77.00	(NETT) ne -
1 pc	Rear boot rubber	\$ 176.00	(NETT) X SVC
1 pc	Rear bumper	\$ 815.00	(NETT) DE -
1 pc	Rear bumper reflector RH	\$ 27.00	(NETT) X SVC
1 pc	Rear bumper reflector LH	\$ 27.00	(NETT) X SVC
1 pc	Rear bumper reinforcement	\$ 210.00	(NETT) ne -
4 pcs	Rear bumper clips @ \$5	\$ 20.00	(NETT) ne -
1 pc	Rear bumper retainer LH	\$ 19.00	(NETT) ne -
1 pc	Rear end panel	\$ 506.00	(NETT) Repair X
1 pc	Front bumper	\$ 858.00	(NETT) DE -
1 pc	Front grille	\$ 367.00	(NETT) ne -
1 pc	Front grille logo	\$ 55.00	(NETT) ne -
1 pc	Front bumper lower ctr grille	\$ 87.00	(NETT) ? ✓ de
1 pc	Front bumper reinforcement	\$ 390.00	(NETT) ? ✓ BT
1 pc	Front bumper top beam	\$ 84.00	(NETT) ? ✓ BT
8 pcs	Front bumper top beam rivets @ \$5	\$ 40.00	(NETT) ? ✓ nee
1 pc	Front bumper retainer LH	\$ 16.00	(NETT) X ?
1 pc	Front bumper retainer RH	\$ 16.00	(NETT) X ? SVC
1 pc	Front headlamp lower bracket LH	\$ 16.00	(NETT) ? ✓ nee
1 pc	Front headlamp lower bracket RH	\$ 16.00	(NETT) ? ✓ nee
8 pcs	Front headlamp lower bracket rivets @ \$5	\$ 40.00	(NETT) ? ✓ nee
1 pc	Front headlamp LH	\$ 792.00	(NETT) ne -
1 pc	Front headlamp RH	\$ 792.00	(NETT) ne -
1 pc	Front support panel top garnish	\$ 65.00	(NETT) ? ✓ de.



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

SJB 6639 P - MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T

6 pcs Front support panel top garnish clips @ \$5

\$ 30.00 (NETT) *nee.*

\$ 6,425.00

LESS 10%

\$ 642.50

\$ 5,782.50

Front no.plate (S/NETT)

\$ 35.00 *74*

Rear no.plate (S/NETT)

\$ 35.00 *74*

Reverse sensor (S/NETT)

\$ 200.00 *cut*

Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front bonnet, front fender LH, front bumper and affected areas.

\$ 500.00 *300*

Putty and respray front inner panel, front bonnet, front fender LH and front bumper.

\$ 600.00 *400*

Remove necessary parts: jacking, panel beating, repair and straighten rear inner panel, rear end panel, rear boot, rear fender LH, rear bumper, tyre compartment and affected areas.

\$ 600.00 *400 550*

Putty and respray rear inner panel, rear end panel, rear boot, rear fender LH, rear bumper and affected areas.

\$ 800.00 *600*

\$ 8,552.50

ADD 7% GST

\$ 598.68

\$ 9,151.18

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Page 2 of 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

From
Hp 90010068

8 days

L/S

27/06/18 @ 1430

Reins after repair



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

NTUC/NTUC(SGP8199R)
DOA: 21/06/2018@0750

NTUC INCOME INSURANCE CO LTD

25/06/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SJB 6639 P - MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T

CHASSIS NO: JMYSRCY2A8U005583 (01/2008)

Supplementary

1 pc	Air-condenser	\$ 1,023.00	(NETT) <i>PA</i>
1 pc	Support panel	\$ 1,040.00	(NETT) <i>PA</i>
1 pc	Rear no.plate lamp RH	\$ 48.00	(NETT) <i>CA</i>
		\$ 2,111.00	
	LESS 10%	\$ 211.10	
		\$ 1,899.90	

1 pc Radiator coolant (S/NETT) - replace support-panel

To remove, replace air-con condenser and refill gas	\$ 100.00
To remove and replace front support panel.	\$ 250.00 <i>200</i>
Putty and respray front support panel.	\$ 250.00 <i>200</i>
	\$ 2,499.90
ADD 7% GST	\$ 174.99
	\$ 2,674.89

CHARN'S CUSTOMCRAFT

[Signature]

11052.40



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 101D, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736575 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

NTUC/ ALG SGP8199R)
DOA: 21/06/2018@0750

ALG Asia Pacific Insurance Pte Ltd

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SJB 6639 P - MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T

CHASSIS NO: JMYSRCY2A8U005583 (01/2008)

1 pc	Rear emblem 'LANCER'	\$ 52.00	(NETT) <i>re-</i>
1 pc	Rear emblem 'EX'	\$ 45.00	(NETT) <i>de-</i>
1 pc	Rear boot 'C&C' emblem	\$ 45.00	(NETT) <i>de-</i>
1 pc	Rear boot	\$ 693.00	(NETT) <i>Repair</i>
1 pc	Rear boot logo	\$ 49.00	(NETT) <i>re-</i>
1 pc	Rear boot lock	\$ 77.00	(NETT) <i>re-</i>
1 pc	Rear boot rubber	\$ 176.00	(NETT) <i>X su</i>
1 pc	Rear bumper	\$ 815.00	(NETT) <i>DE-</i>
1 pc	Rear bumper reflector RH	\$ 27.00	(NETT) <i>X su</i>
1 pc	Rear bumper reflector LH	\$ 27.00	(NETT) <i>X su</i>
1 pc	Rear bumper reinforcement	\$ 210.00	(NETT) <i>re-</i>
4 pcs	Rear bumper clips @ \$5	\$ 20.00	(NETT) <i>re-</i>
1 pc	Rear bumper retainer LH	\$ 19.00	(NETT) <i>re-</i>
1 pc	Rear end panel	\$ 506.00	(NETT) <i>Repair</i>
1 pc	Front bumper	\$ 858.00	(NETT) <i>DE-</i>
1 pc	Front grille	\$ 367.00	(NETT) <i>CA-</i>
1 pc	Front grille logo	\$ 55.00	(NETT) <i>re-</i>
1 pc	Front bumper lower ctr grille	\$ 87.00	(NETT) <i>? ✓ de</i>
1 pc	Front bumper reinforcement	\$ 390.00	(NETT) <i>? ✓ de</i>
1 pc	Front bumper top beam	\$ 84.00	(NETT) <i>? ✓ de</i>
8 pcs	Front bumper top beam rivets @ \$5	\$ 40.00	(NETT) <i>? ✓ re</i>
1 pc	Front bumper retainer LH	\$ 16.00	(NETT) <i>X ? su</i>
1 pc	Front bumper retainer RH	\$ 16.00	(NETT) <i>X ? su</i>
1 pc	Front headlamp lower bracket LH	\$ 16.00	(NETT) <i>? X su</i>
1 pc	Front headlamp lower bracket RH	\$ 16.00	(NETT) <i>? ✓ de</i>
8 pcs	Front headlamp lower bracket rivets @ \$5	\$ 40.00	(NETT) <i>? ✓ re</i>
1 pc	Front headlamp LH	\$ 792.00	(NETT) <i>CA- ✓</i>
1 pc	Front headlamp RH	\$ 792.00	(NETT) <i>? ✓ CA</i>
1 pc	Front support panel top garnish	\$ 65.00	(NETT) <i>X ? ✓ de</i>

Supp
** no plate lamp RH*
** A / (onward ad)*
** S / panel*
13/7/18
refill gas - #/a
L&K



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

SJB 6639 P - MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T

6 pcs	Front support panel top garnish clips @ \$5	\$ 30.00	(NETT) ? ✓
		\$ 6,425.00	
	LESS 10%	\$ 642.50	
		\$ 5,782.50	
	Front no.plate (S/NETT)	\$ 35.00 <i>74</i> ✓	
	Rear no.plate (S/NETT)	\$ 35.00 <i>74</i> ✓	
	Reverse sensor (S/NETT)	\$ 200.00 <i>cut</i> ✓	
	Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front bonnet, front fender LH, front bumper and affected areas.	\$ 500.00 <i>300</i>	
	Putty and respray front inner panel, front bonnet, front fender LH and front bumper.	\$ 600.00 <i>400</i>	
	Remove necessary parts: jacking, panel beating, repair and straighten rear inner panel, rear end panel, rear boot, rear fender LH, rear bumper, tyre compartment and affected areas.	\$ 600.00 <i>400</i> 550	
	Putty and respray rear inner panel, rear end panel, rear boot, rear fender LH, rear bumper and affected areas.	\$ 800.00 <i>600</i>	
		\$ 8,552.50	
	ADD 7% GST	\$ 598.68	
		\$ 9,151.18	

From
HP 90010068

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....
Page 2 of 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

8 days
L/S
27/06/18 @ 1430
Repair after repair

Hsiao Tong (LKKAUTO)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 26 July 2018 2:47 PM
To: Hsiao Tong (LKKAUTO); Rasul (LKKAUTO)
Cc: Admin A; CS A Team; assignments
Subject: RE: Accd Invl: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK
REF:CC6/AIG18011633/R1pb3
Attachments: FINALIZATION.pdf; IMG_7127.jpg; IMG_7128.jpg; IMG_7130.jpg; IMG_7132.jpg
Importance: High
Sensitivity: Confidential

Hi Rasul

Kindly find attached for adjustment and finalization.

No. of days to be adjusted to 10 days.

Please confirm

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 3 July, 2018 5:33 PM
To: Charn's Customcraft
Cc: Admin A; CS A Team; assignments
Subject: RE: Accd Invl: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3
Sensitivity: Confidential

Without Prejudice

Hi Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 3 July 2018 3:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly find attached revised accident report.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 3 July, 2018 9:38 AM

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com)

Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Any news for the above matter?

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Thursday, 28 June, 2018 4:13 PM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com)
Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/pb3
Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Kindly expedite the above.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 26 June, 2018 5:20 PM
To: Charn's Customcraft; assignments
Cc: Admin A; CS A Team; SUR
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/pb3
Importance: High
Sensitivity: Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 26 June 2018 12:22 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018
Importance: High
Sensitivity: Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SJB 6639 P claiming against AIG's insured: SGP 8199 R.

Please arrange TP survey tomorrow.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 64328

Vehicle Details

Vehicle No.: SJB6639P
Vehicle to be Exported: Yes
Intended De-registration Date: 30 Jun 2018
Vehicle Make: MITSUBISHI
Vehicle Model: LANCER 1.5 MIVEC GLS 4A/T
Primary Colour: White
Manufacturing Year: 2007
Engine No.: 4A910076100
Chassis No.: JMYSRCY2A8U005583
Maximum Power Output: 80.0 kW (107 bhp)
Open Market Value: \$16,146.00
Original Registration Date: 21 Jan 2008
First Registration Date: 21 Jan 2008
Transfer Count: 2
Actual ARF Paid: \$15,470.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 31 Dec 2022 — .
COE Category: A - Car (1600cc & below)
COE Period(Years): 5
PQP Paid: \$21,349.00
COE Rebate Amount: \$19,214.00
Total Rebate Amount: \$19,214.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 Jun 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6432B
Vehicle Details	
Vehicle No.:	SJB6639P
Vehicle to be Exported:	No
Intended De-registration Date:	28 Jun 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 1.5 MIVEC GLS 4A/T
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	4A910076100
Chassis No.:	JMYSRCY2A8U005583
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,146.00
Original Registration Date:	21 Jan 2008
First Registration Date:	21 Jan 2008
Transfer Count:	2
Actual ARF Paid:	\$15,470.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Dec 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$21,349.00
COE Rebate Amount:	\$19,248.00
Total Rebate Amount:	\$19,248.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 28 Jun 2018

OK

33,000
19,248
13,752

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 3 July 2018 12:52 PM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: <Request for OI Video> Your Ref: 6346449325SG *Our Ref: CC6/AIG18011633/R1pb3 [ACCIDENT INVOLVING SGP 8199R(OI) /SJB 6639P/ OTHERS ON 21/06/2018]

Your Ref: **6346449325SG**
Our Ref: CC6/AIG18011633/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SGP 8199R(OI) /SJB 6639P/ OTHERS ON 21/06/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 3 July 2018 3:13 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for OI Video> Your Ref: 6346449325SG *Our Ref: CC6/AIG18011633/R1pb3 [ACCIDENT INVOLVING SGP 8199R(OI) /SJB 6639P/ OTHERS ON 21/06/2018]

Hi Hsiao Tong

OI video footage been uploaded in merimem.

Please confirm if you are able to view it.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, July 03, 2018 12:52 PM
To: Tan, Bennie-WZ
Subject: <Request for OI Video> Your Ref: 6346449325SG *Our Ref: CC6/AIG18011633/R1pb3 [ACCIDENT INVOLVING SGP 8199R(OI) /SJB 6639P/ OTHERS ON 21/06/2018]

Your Ref: **6346449325SG**
Our Ref: CC6/AIG18011633/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SGP 8199R(OI) /SJB 6639P/ OTHERS ON 21/06/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Print Sent Message

This mail is associated with :

***SJB6639P (6346449325SG)
[SGP8199R]**

TP
FOO SIANG CHOON
Jun 21 2018 7:00AM
[SHRIDAR S/O NARAYANASWAMY]
Charm's Customcraft

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 03/07/2018 17:11 PM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe
ne.Supramaniam@aig.com; Aashweerjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com
CC AIG_SG; chewht@lkkauto.com
Subject Fw: Conflicting DOA

Hi,

The correct DOA was on 22/06/2018.

We have uploaded a copy of third party amended GIA in Merimen.

Kindly assist to amend DOA to 22/06/208 in Merimen.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 28/06/2018 10:34 AM

Subject: Conflicting DOA

Hi,

Kindly confirm the correct DOA since TP(21/06/2018) & OI(22/06/2018) indicate different DOA.

Regards,
Aashween.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 3 September 2018 2:10 PM
To: 'Charn's Customcraft'
Cc: Admin A; CS A Team; assignments; Rasul (LKKAuto)
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK
REF:CC6/AIG18011633/R1pb3

Sensitivity: Confidential

Without Prejudice

Hi Sharon,

For COR, recommended amount at L/sum **\$7,000.00(before GST)** with **09repair days**.

Kindly confirm.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Tuesday, 28 August 2018 3:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3
Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Kindly assist to follow up the below.

Hsiao Tong (LKKAUTO)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 13 September 2018 12:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team; assignments; Rasul (LKKAUTO)
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK
REF:CC6/AIG18011633/R1pb3
Attachments: 20180913123754.pdf

Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Kindly find attached for your necessary action.

Our total claim as below:

COR: \$7490.00
Rental: \$1027.20
GIA: \$2.00

Total: \$8519.20

Please confirm acceptance soonest.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 3 September, 2018 2:10 PM
To: Charn's Customcraft
Cc: Admin A; CS A Team; assignments; Rasul (LKKAUTO)
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3
Sensitivity: Confidential

Without Prejudice

Hi Sharon,

For COR, recommended amount at L/sum **\$7,000.00(before GST)** with **09repair days**.

Kindly confirm.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

Hsiao Tong (LKKAuto)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Monday, 19 November 2018 10:15 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK
REF:CC6/AIG18011633/R1pb3

Sensitivity: Confidential

Morning Hsia Tong

Your offer accepted . Please forward us the discharge voucher at your end.

Thank you

Regards,
Rina Chua
CHARN'S CUSTOMCRAFT

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, November 18, 2018 10:29 AM
To: Charn's Customcraft; Charns Customcrafts - Reporting
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3
Sensitivity: Confidential

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of \$8,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Thursday, 13 September 2018 12:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>;

Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly find attached for your necessary action.

Our total claim as below:

COR: \$7490.00

Rental: \$1027.20

GIA: \$2.00

Total: \$8519.20

Please confirm acceptance soonest.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 3 September, 2018 2:10 PM

To: Charn's Customcraft

Cc: Admin A; CS A Team; assignments; Rasul (LKKAuto)

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3

Sensitivity: Confidential

Without Prejudice

Hi Sharon,

For COR, recommended amount at L/sum **\$7,000.00(before GST)** with **09repair days**.

Kindly confirm.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Tuesday, 28 August 2018 3:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly assist to follow up the below.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Thursday, 26 July, 2018 2:47 PM

To: 'Hsiao Tong (LKKAuto)'; Rasul (LKKAuto) (Rasul@lkkauto.com)

Cc: 'Admin A'; 'CS A Team'; 'assignments'

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3

Importance: High

Sensitivity: Confidential

Hi Rasul

Kindly find attached for adjustment and finalization.

No. of days to be adjusted to 10 days.

Please confirm

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 3 July, 2018 5:33 PM
To: Charn's Customcraft
Cc: Admin A; CS A Team; assignments
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/R1pb3
Sensitivity: Confidential

Without Prejudice

Hi Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 3 July 2018 3:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 *****LKK REF:CC6/AIG18011633/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly find attached revised accident report.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 3 July, 2018 9:38 AM

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com)

Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 *****LKK REF:CC6/AIG18011633/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Any news for the above matter?

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Thursday, 28 June, 2018 4:13 PM

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com)

Cc: 'Admin A'; 'CS A Team'; 'SUR'; 'Shu Pei (LKKAuto)'; 'assignments'

Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 *****LKK REF:CC6/AIG18011633/pb3

Importance: High

Sensitivity: Confidential

Hi Hsiao Tong

Kindly expedite the above.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 26 June, 2018 5:20 PM
To: Charn's Customcraft; assignments
Cc: Admin A; CS A Team; SUR
Subject: RE: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018 ****LKK REF:CC6/AIG18011633/pb3
Importance: High
Sensitivity: Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 26 June 2018 12:22 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Accd Invlg: SJB 6639 P & SGP 8199 R on 21.06.2018
Importance: High
Sensitivity: Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SJB 6639 P claiming against AIG's insured: SGP 8199 R.

Please arrange TP survey tomorrow.

Thanks & Regards,
Sharon Lee

Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18011633/R1pb3

06 JULY 2018

SHRIDAR S/O NARAYANASWAMY
117A RIVERVALE DRIVE
#07-74
SINGAPORE 541117

Dear Sir/Madam,

ACCIDENT INVOLVING SGP 8199R / SJB 6639P/ OTHERS ON 22/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJB 6639P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Express Third Party Claim)

I, FOO SIANG CHOON ("the third party claimant")
of BLK 120A EDGEDALE PLAINS #13-269 (S)821120 (address),
owner of SJB6639P (vehicle no.) hereby authorize
CHARN'S CUSTOMCRAFT
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJB6639P that was damaged pursuant to the
accident which occurred on 21.06.2018 (date) along
PAYA LEBAR - BEFORE KPE ENTRANCE (location)
involving vehicle no/s SGP8199R/SLV3611J/SLV7379D/SKF5718T/SLR4815C
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 21 day of 06 (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CHARN'S CUSTOMCRAFT ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,000.00 (Global Sum) for vehicle no. SJB 6639P that was damaged pursuant to the accident which occurred on 22/06/2018 (date) along PAYA LEBAR - B4 KPE ENTRANCE involving vehicle no/s SGP 8199R.

This is pursuant to the inspection conducted on 27/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FOO SIANG CHOON ("the third party claimant") of vehicle no. SJB 6639P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJB 6639P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of Nov (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



創 CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus Reg. No. 2518100M GST Reg. No. M90367863L

**TAX
INVOICE**
2018095719

AIG ASIA PACIFIC INSURANCE CO. LTD.
ATTN: THE MOTOR CLAIMS DEPT

M/

No. _____

TERM: _____

YOUR ORDER No. 139/2018

OUR D/O No. _____

DATE: _____

QUANTITY	DESCRIPTION			AMOUNT	
				\$	GTS.
	Vehicle No.	Make/Model	DOA	Reg. No.	
	SH6639H	MITSUBISHI LANCER 1.5 MIVEC GL	21/06/2018 @ 07:50	50222	

Being Lump Sum repair for the above Vehicle

7,000.00

CHARN'S CUSTOMCRAFT

Subtotal \$7,000.00

GST 7% \$490.00

Total \$7,490.00

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
FOO SIANG CHOON BLK 120A EDGEDALE PLAINS #13-269 SINGAPORE 821120

DATE	INVOICE NO.
27-Jul-2018	A 37974

	VHA NO.	DUE DATE	VEH. NO.
	A 37974	27-Jul-2018	SJS 9657 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 12 JULY 2018 TO 20 JULY 2018 YOUR REF: SJB 6639 P	8	120.00	960.00
GST @ 7%			\$67.20
TOTAL			\$1,027.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd

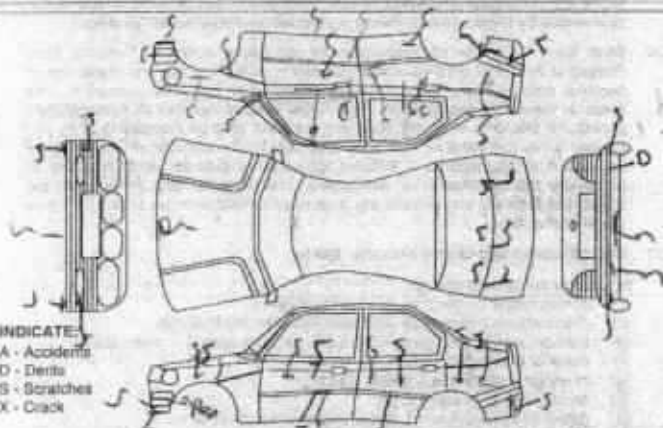


HIRER'S PARTICULARS

Name (as in I/C): 187900 SINGA CHONG, ANGIE
 NRIC/Passport No: S8006338E Date of Birth: 28/12/1980
 Address: BK420A EDGEHILL/13 Age: 28
PLSIN 5 #13-269 S: 821120
 Name & Address of Employer: 11210
 Occupation: IN/ICOV Driving Exp: 27/1/04
 Driving Licence No: S8006338E Passed Date: 14 years
 D/L Type: Local/Int'l/Others: IN
 Tel(C): 91877830 HP: 91877830

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 Occupation: _____ Driving Exp: _____ Yrs _____
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

Hirer's Own Vehicle No: _____ Replace Veh No: _____
 Loan Vehicle No: 515 96570 VR No: 3771
 Make & Model: T-AHIC Auto/Manual Group: Auto
CHARGES \$ cts
 Daily 8 day @ \$ 120 Per day 7960 ✓
 Weekly/Monthly week @ \$ _____ Per week/Monthly _____
 Others _____
 CDW/PAI @ \$ _____ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST 7% 967 20
 (A) SUB-TOTAL 71027 20
 Petrol Level: OUT E 1/4 1/2 3/4 F
 Surcharge: IN
 First _____ km FREE per day GST _____
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES _____

Security Deposit: \$ _____ Bank: _____
 CASH/NETS/VISA/MC/AMEX/CHO No: _____
 Expiry Date: _____ Card ID No: _____
 Name as in Card: _____

NDN WAIVER EXCESS (Subject to GST) \$ 7060 7%
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____
SINGAPORE Use Only

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
12/7/14	11:30PM	279410	Angie	

Return of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
20/7/14	0740	27735	Angie	

Hirer's/Driver Signature: _____
 Hirer's/Driver Signature: _____

26/06/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-096936
Date of Request: 26/06/2018

Your Ref No: Online Purchase

Cham's Customcraft
Block 1010 Bukit Merah Lane 3
#01-105
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 26/06/2018
Enquiry By: Sharon Lee Chia Ling
TP Vehicle No: SGP8199R
Accident Date: 22/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Pastlane

CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jun 2018 Edit Reg		27 Jun 2018 00:00 Edit Adj Rpt	\$47,000.00 Edit Estimates	\$47,000.00 View Rpt		Pending for Survey Report Cancel Case









































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	SHRIDAR S/O NARAYANASWAMY, ID: S1732114E								
Main Claimant:	FOO SIANG CHOON, ID: S8006432B								
Vehicle Reg. No.:	SJB6639P	Date of Loss:	22/06/2018 07:00 - :59 [125 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6346449325SG	Policy/Cover Note No.:	2100491353 (Comprehensive) Coverage: 24/11/2017 - 23/11/2018						
Vehicle Reg. No. (Insured):	SGP8199R	Policy No. (Claimant):	5096936038						
		Excess:							
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 05/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (28/06/2018): Conflicting DOA 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJB6639P (6346449325SG)
[SGP8199R]
TP
FOO SIANG CHOON
Jun 22 2018 7:00AM
[SHRIDAR S/O NARAYANASWAMY]
Charn's Customcraft

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	03/07/18 15:08	OI Video - Accident												1	Load MP4					
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	03/07/18 12:49	Odometer Reading												1	Load JPG		<input checked="" type="checkbox"/>			
2	03/07/18 12:49	Chassis Number												1	Load JPG		<input checked="" type="checkbox"/>			
3	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
4	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
5	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
6	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
7	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
8	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
9	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
10	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
11	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
12	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
13	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
14	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
15	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
16	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
17	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
18	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
19	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
20	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
21	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
22	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
23	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
24	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
25	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
26	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
27	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
28	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
29	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
30	03/07/18 12:49	General View												1	Load JPG		<input checked="" type="checkbox"/>			
														1	Load JPG		<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
32	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
33	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
34	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
35	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
36	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
37	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
38	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
39	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
40	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
41	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
42	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
43	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
44	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
45	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
46	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
47	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
48	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
49	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
50	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
51	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
52	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
53	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
54	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
55	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
56	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
57	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
58	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
59	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
60	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
61	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
62	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
63	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
64	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
65	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
66	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
67	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
68	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
69	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
70	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
71	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
72	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
73	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
74	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
75	03/07/18 12:49	General View	 Load JPG	<input checked="" type="checkbox"/>
76	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
77	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
78	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
79	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
80	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
81	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
82	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
83	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
84	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
85	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
86	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
87	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
88	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
89	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
90	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
91	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
92	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
93	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
94	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
95	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
96	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
97	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
98	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
99	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
100	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
101	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
102	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
103	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
104	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
105	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
106	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
107	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
108	18/11/18 10:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
109	18/11/18 10:14	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
110	18/11/18 10:14	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
111	18/11/18 10:14	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
112	18/11/18 10:14	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/06/18 17:00	TP ESTIMATE	 Load PDF	
2	28/06/18 18:02	TP ESTIMATE- MARKED	 Load PDF	
3	03/07/18 17:05	TP GIA REPORT_AMENDED	 Load PDF	
4	13/11/18 16:28	RENTAL RECEIPT	 Load PDF	
5	13/11/18 16:28	GIA SEARCH	 Load PDF	
6	13/11/18 16:28	LETTER TO OI	 Load PDF	
7	18/11/18 10:17	PARF_COE REBATE.	 Load PDF	
8	26/11/18 11:02	WORKSHOP INVOICE	 Load PDF	
9	26/11/18 11:02	AUTHORISATION TO ACT FORM	 Load PDF	
10	26/11/18 11:02	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/06/18 10:37	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGP8199R (Insd veh)	Model:	MITSUBISHI LANCER 1.5
	SJB6639P (TP veh)		MIVEC GLS 4 (A)
Date of Accident:	22/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$	11,826.07	
Final Repair Cost	:	\$	8,000.00	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		8 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$	8,000.00	

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 100 _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Charn's Customcraft	:	\$ 8,000.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

26 Nov

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18011633/R1PB3Q2
Date: 26/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100491353
Claimant Vehicle No: SJB6639P Insured Vehicle No: SGP8199R
Date of Loss: 22/06/2018 Nature of Claim: TP Claim No: 6346449325SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJB6639P
Make & Model: MITSUBISHI LANCER, 1.5 MIVEC GLS 4 (A) Engine No: 4A910076100
Reg. Date: 21/01/2008 (Man. Year: 2007) Chassis No: JMYSRCY2A8U005583
Colour: White Odometer: 123071 km
Engine Capacity: 1499 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Goodyear 5 mm Rear Left Side: Goodyear 5 mm
Front Right Side: Goodyear 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,952.40	6,623.10	1,329.30	16.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,100.00	2,350.00	750.00	24.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,052.40	8,973.10	2,079.30	18.81
Approved Total (Overridden) (S\$)		7,000.00		
(S\$)	11,052.40	7,000.00	4,052.40	36.67
+ GST 7.00/7.00% (S\$)	773.67	490.00	283.67	36.67
Nett Amount (S\$)	11,826.07	7,490.00	4,336.07	36.67
+ Car Rental (8.0 x S\$100.00/day + 7.00% GST) (S\$)		856.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		8,348.00		
Global Sum Settlement (S\$)		8,000.00		

INSPECTION

Date of Assignment: 27/06/2018
Date Inspected: 27/06/2018 Inspected At:

Charn's Customcraft (HQ)
Block 1010 Bukit Merah Lane 3, #01-105
Singapore 159724

Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR EMBLEM LANCER	Necessary	52.00 FN	*52.00 FN
2	1		*REAR EMBLEM EX	Necessary	45.00 FN	*45.00 FN
3	1		*REAR BOOT C&C EMBLEM	Necessary	45.00 FN	*45.00 FN
4	1		*REAR BOOT	Repair	693.00 FN	*- FN
5	1		*REAR BOOT LOGO	Necessary	49.00 FN	*49.00 FN
6	1		*REAR BOOT LOCK	Bent	77.00 FN	*77.00 FN
7	1		*REAR BOOT RUBBER	Serviceable	176.00 FN	*- FN
8	1		*REAR BUMPER	Deformed	815.00 FN	*815.00 FN
9	1		*REAR BUMPER REFLECTOR RH	Serviceable	27.00 FN	*- FN
10	1		*REAR BUMPER REFLECTOR LH	Serviceable	27.00 FN	*- FN
11	1		*REAR BUMPER REINFORCEMENT	Bent	210.00 FN	*210.00 FN
12	4		*REAR BUMPER CLIPS	Necessary	20.00 FN	*20.00 FN
13	1		*REAR BUMPER RETAINER LH	Necessary	19.00 FN	*19.00 FN
14	1		*REAR END PANEL	Repair	506.00 FN	*- FN
15	1		*FRONT BUMPER	Deformed	858.00 FN	*858.00 FN
16	1		*FRONT GRILLE	Cracked	367.00 FN	*367.00 FN
17	1		*FRONT GRILLE LOGO	Necessary	55.00 FN	*55.00 FN
18	1		*FRONT BUMPER LOWER CTR GRILLE	Deformed	87.00 FN	*87.00 FN
19	1		*FRONT BUMPER REINFORCEMENT	Bent	390.00 FN	*390.00 FN
20	1		*FRONT BUMPER TOP BEAM	Bent	84.00 FN	*84.00 FN
21	8		*FRONT BUMPER TOP BEAM RIVETS	Necessary	40.00 FN	*40.00 FN
22	1		*FRONT BUMPER RETAINER LH	Serviceable	16.00 FN	*- FN
23	1		*FRONT BUMPER RETAINER RH	Serviceable	16.00 FN	*- FN
24	1		*FRONT HEADLAMP LOWER BRACKET LH	Serviceable	16.00 FN	*- FN
25	1		*FRONT HEADLAMP LOWER BRACKET RH	Necessary	16.00 FN	*16.00 FN
26	8		*FRONT HEADLAMP LOWER BRACKET RIVETS	Necessary	40.00 FN	*40.00 FN
27	1		*FRONT HEADLAMP LH	Cracked	792.00 FN	*792.00 FN
28	1		*FRONT HEADLAMP RH	Cracked	792.00 FN	*792.00 FN
29	1		*FRONT SUPPORT PANEL TOP GARNISH	Deformed	65.00 FN	*65.00 FN
30	6		*FRONT SUPPORT PANEL TOP GARNISH CLIPS	Necessary	30.00 FN	*30.00 FN
31	1		*AIR-CONDENSER	Bent	1,023.00 FN	*1,023.00 FN
32	1		*SUPPORT PANEL	Bent	1,040.00 FN	*1,040.00 FN
33	1		*REAR NO.PLATE LAMP RH	Cracked	48.00 FN	*48.00 FN
34	1		*FRONT NO.PLATE	Bent	35.00 FS	*35.00 FS
35	1		*REAR NO.PLATE	Bent	35.00 FS	*35.00 FS
36	1		*REVERSE SENSOR	Cut	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	8,806.00	7,329.00
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	853.60	705.90
Total Parts (\$\$)	7,952.40	6,623.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE NECESSARY PARTS ,JACKING ,PANEL BEATING ,REPAIR AND STRAIGHTEN FRONT INNER PANEL ,FRONT BONNET ,FRONT FENDER LH ,FRONT BUMPER AND AFFECTED AREAS	New	500.00	300.00
2	PUTTY AND RESPRAY FRONT INNER PANEL ,FRONT BONNET ,FRONT FENDER LH AND FRONT BUMPER	New	600.00	400.00
3	REMOVE NECESSARY PARTS,JACKING ,PANEL BEATING ,REPAIR AND STRAIGHTEN REAR INNER PANEL,REAR END PANEL,REAR BOOT,REAR FENDER LH ,REAR BUMPER ,TYRE COMPARTMENT AND AFFECTED AREAS	New	600.00	550.00
4	PUTTY AND RESPRAY REAR INNER PANEL,REAR END PANEL,REAR BOOT,REAR FENDER LH,REAR BUMPER AND AFFECTED AREAS	New	800.00	600.00
5	TO REMOVE,REPLACE AIR-CON CONDENSER AND REFILL GAS	New	100.00	100.00
6	TO REMOVE AND REPLACE FRONT SUPPORT PANEL	New	250.00	200.00
7	PUTTY AND RESPRAY FRONT SUPPORT PANEL	New	250.00	200.00
Gross Labour Cost (\$\$)			3,100.00	2,350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >