

Version

INS. CASE OWNER

Ernest

CC 4 / ASA 1801

1675

F2663/4

LKK

IDAC

Surveyor:

Kalvin

DOI:

ASSIGNMENT

20/6/18

Date / Time:

20/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 32328

Name of Insured:

Humu LHM CONSTRUCTION P/L

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

25/6/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

Sun w/10/18

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SEMOON20/53812

Policy No.:

GMN5493

Make / Model:

DAF

Place of Accident:

ENTRANCE INTO ROSENTO VR

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Insured Liability:

% Final? Yes / No

SHD 30556



INSRS:
WSP:
Tel:
Liability:
RMKS:

come w/



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

20/6/18
Asker

FILE REVIEW: LIABILITY UNCLEAR / PENDING OI / TP EVIDENCE.
Smartclaim

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI	
After call Itr to OI:	
Documentation Check List: Handler Typist	
Notification Itr (if non-pickup)	☐
After call Itr to OI:	☐
Authorisation To Act:	☐
Release Voucher:	☐
Final Repair Bill:	☐
Car Rental Invoice:	☐
Towing Invoice:	☐
LTA / GIA:	☐
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☐
LOD:	☐
Payment Breakdown Form:	☐
Post-Repair Photos:	☐
Others:	☐

RECEIVED 11 NOV 2018



PRELIMINARY ADVICE Date/Time: 20/6/18 Sent By: Dree	
FINALIZATION Date/Time: Confirm with: Confirm by:	
Repair Cost: \$5	(days) Reduction: % Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: Confirm with: Email ☐ Call ☐	
Final Liability: % 0 (Agreed / Assessed) BOLA S/N No.: 751	If NO or B 28. Ass. Lia:
Repair Cost: \$5	TP OVERSHEW DA WARE DA PREPARING TO TURN LH
Loss of Rental (LOR): \$5 (days)	
Loss of Use (LOU): \$5 (S x days)	
Loss of Income (LOI): \$5 (S x days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]	
GIA/LTA Search: \$5	
Medical: \$5	
Disbursement: \$5 (e.g. Tow/ Independent)	
Legal Cost: \$5	
Total: \$5	Global Sum \$5:
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐	
Payee 1: \$5	Name 1:
Payee 2: (Strike if N.A.) \$5	Name 2:
Payee 3: (Strike if N.A.) \$5	Name 3:

COPY SENT 16/6/18

Surinder

Ka/ka

REF: ASM(AXA)

ASSIGNMENT

From: Date: 26062018

Estimated Cost:

OD TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHD 3055G
at Workshop m/s Comfort Delgro
of 59 Loyang Drive

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHD 3055G Yr Regn: 15 Dec 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/ri / Prime Mover /

Truck / Trailer or

Make: Hyundai #IX cc 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 258753 Ti/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KM HCBX14M44 097104

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

R/Bal: 7 mm

L/Bal: 7 mm

D.O.A: 25/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear
The U/C / Chassis frame / Body Structure affected due to collision.

Rear:

R/Bal: 7 mm

L/Bal: 7 mm

D.O.I: 26/6/18

(OHE (Lgny))

Date / Time Action / Instruction

P/R: +3,957.84 (RSD: +867.25) (57/-)

PLP

CaseTime, File Pass to?

☐ : Prel. Report

☐ : Final Report

Date/Time, File Return to?

25

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS - \$

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18011625/K1eb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 26-06-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 3232S	Veh. Inspected	SHD 3055G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/06/2018	Inspection Date	26/06/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Member of COMFORTDELGRO

Date/Time: 25.06.2018 16:15

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3834578

JC NO.: 305179389

CUSTOMER

AS COMFORT TRANSPORTATION PTE LTD
CUSTOMER NO. 7010045
ADDRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

(R) (O)
(P)

COUNT CARD NO.

REGN NO.

SHD3055G

MILEAGE

MAKE :

HYUNDAI

FUEL

E.....1/2.....F

MODEL

I-40

DATE/TIME IN

25.06.2018 11:40

YR OF MANU.

15.12.2016

TARGET DATE

CHASSIS CODE

KMHLB41UMHU097104

COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 25.06.2018
NATURE: 3P 25.06.18/C

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Receipt Slip

Exit Pass

No.: SHD3055G FZ AXA

Vehicle No.: SHD3055G

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3055G

DATE 25/6/2018 15:24

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper — <i>Defunct</i>			\$ 603.60
	Rear Bumper Clips — <i>acc</i>			\$ 22.00
	Tail Lamp (RH) — <i>crashed</i>			\$ 565.60
	Rear Fender (RH) — <i>acc</i>			\$ 2,020.10
	Rear Fender Inner Lining (RH) — <i>X 3m</i>			\$ 164.40
	Rear Windscreen Moulding — <i>acc</i>			\$ 60.00
	Rear Wheel Hub Cap, RH — <i>X 1m</i>			\$ 150.70
	Tail lamp clips — <i>acc</i>			\$ 6.00
	SUB TOTAL			\$ 3,586.40
	LESS 20%			\$ 717.28
	DISCOUNTED TOTAL			\$ 2,869.12
	Rear Bumper Rubber Mat — <i>acc</i>			\$ 50.00
	Rear Windscreen Sealant — <i>acc</i>			\$ 46.00
				\$ 96.00
	Labour Charge			600
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 500.00 400
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 50
	Remove/Refix Rear Windscreen Glass			\$ 120.00 100
	R/Refix Reverse Sensor			\$ 120.00 30
	TOTAL LABOUR			\$ 1,840.00
	ESTIMATE TOTAL			\$ 4,805.12

Kahin 16/6/18
 26/6/18 14:15h
 4872
 PIP
 Before PIP P4

LKK Auto Consultants hereby notify the Reparer of the following:
 • To display damage and a survey survey
 • Parts price and cost to replace
 • Third party survey is in a "Without Prejudice" basis
 • No illegal modification is allowed
 • Supplementary work must be reviewed and is subject to Motor Insurance Company

Acknowledged by Reparer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305179389
Date : 28.06.2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508999
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN

Fax :

Vehicle Reg No. : SHD3055G Date of Accident : 25.06.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA -- XE 3232S
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,717.84
 - (b) Labour Charges \$1,220.00
 - Total for Part-By-Part Repair Cost \$3,937.84
 - (c) Lumpsum Repair (If applicable)
Total for Lumpsum repair cost after Less: 20% \$0.00
Final Lumpsum Repair cost \$0.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : Kalvin
Date : 30/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 28.06.2018

Time: 17:53:06

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305179389
 REGN NO : SHD3055G
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 15.12.2016
 DATE/TIME IN : 25.06.2018 11:40
 ACCIDENT DATE : 25.06.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0780-G	I40V2 MT'G CLIP-RR COMBI	1	6.00	20.00	4.80
0003	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0004	04-01-0103-0575-G	I40V2 PANEL ASSY-QUARTER	1	2,020.10	20.00	1,616.08
0005	04-01-0103-0745-G	I40VC MOULDING-RR WDO GLA	1	60.00	20.00	48.00
0006	04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00	2.00-	50.00
0007	04-01-0103-0585-A	I40VC LAMP ASSY-RR COMB O	1	565.60	20.00	452.48
0008	05-01-0199-0032-A	(ALL)WINDSCREEN AHESIVE-3	2	46.00	2.00-	46.00

SUB-TOTAL : 2,717.84

JOB NATURE

0000 L	PANEL BEATING	600.00
0001 L	SPRAY PAINTING CHARGE	400.00
0002 L	WIRING CHARGE	20.00

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 28.06.2018
Time: 17:53:06
Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305179389
REGN NO : SHD3055G
MILEAGE : 000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 15.12.2016
DATE/TIME IN : 25.06.2018 11:40
ACCIDENT DATE : 25.06.2018

JOB / PARTS DESCRIPTION		QTY	IND	UNIT	PRICE	DISC%	AMOUNT
0003 L	TUFF KOTE	20.00					
0004 L	REMOVE/REFIX CUSHION & UPHOLSTERY				50.00		
0005 L	REMOVE/REFIX REAR WINDSCREEN			100.00			
0006 L	REMOVE/REFIX REVERSE SENSOR			30.00			
SUB-TOTAL :							1,220.00
TOTAL :							3,937.84

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3055G

DATE 25/6/2018 15:24

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper ✓			\$ 603.60	
	Rear Bumper Clips ✓			\$ 22.00	
	Tail Lamp (RH) ✓			\$ 565.60	
	Rear Fender (RH) ✓			\$ 2,020.10	
	Rear Fender Inner Lining (RH) ✕			\$ 164.40	
	Rear Windscreen Moulding ✓			\$ 60.00	
	Rear Wheel Hub Cap, RH ✕			\$ 150.70	
	SUB TOTAL			\$ 3,586.40	
	LESS 20%			\$ 717.28	
	DISCOUNTED TOTAL			\$ 2,869.12	
	Rear Bumper Rubber Mat ✓			\$ 50.00	Nett
	Rear Windscreen Sealant ✓			\$ 46.00	Nett
				\$ 96.00	
	Labour Charge			600	
	Panel Beating			\$ 850.00	
	Spray Painting Charge			\$ 500.00	400
	Wiring Charge			\$ 50.00	20
	Tuff Kote			\$ 50.00	20
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	100
	R/Refix Reverse Sensor			\$ 120.00	30
	TOTAL LABOUR			\$ 1,840.00	
	ESTIMATE TOTAL			\$ 4,805.12	
<i>Ka hui LKK</i> <i>26/6/18 1415h</i> <i>4872</i> <i>PIC</i> <i>Before Pin Plt</i>					
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is for a "without prejudice" basis • No illegitimate situation allowed • Supplementary items must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature _____ Date: _____					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 13 August 2018 10:01 AM
To: 'Catherine Koh Mui Gek'
Subject: Your Ref:T0618/SHD3055G/WT(st), ACCIDENT INVOLVING SHD 3055G AND XE 3232S ON 25/06/2018
Attachments: OI SKETCH PLAN.pdf

Your Ref:T0618/SHD3055G/WT(st)
Our Ref: CC4/ASM18011625/K1eb3

Without Prejudice

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SHD 3055G AND XE 3232S ON 25/06/2018

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of your client video footage.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



MANDATE REQUEST FOR S8M00M1Q

Type

 Question

Message

Hi TP reported that OI swerved into his lane and hit his rear portion of the vehicle. OI reported that TP overtake OI vehicle while making a left turn. Based on TP video clearly show that TP overtake OI while OI preparing to turn left. We are of the opinion that liability is not in third party favour. In view of the above, we are intending to reject TP claim. For your approval/ comments/ instruction. Thank You. (Asher Sng)

30/08/2018

Reply



Re:MANDATE REQUEST FOR S8M00M1Q

Type

🔍 Question

Message

PLS PROCEED TO REJET TP CLAIM.

Reply

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 13 November 2018 5:37 PM
To: William Tan Thoo Seng
Cc: Catherine Koh Mui Gek
Subject: RE: Your Ref:T0618/SHD3055G/WT(st), ACCIDENT INVOLVING SHD 3055G AND XE 3232S ON 25/06/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client overtake our insured vehicle on a **SINGLE LANE** from the left while our insured preparing to make a left turn with **LEFT SIGNAL ON**.



We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

81k S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 20 August 2018 9:52 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Your Ref:T0618/SHD3055G/WT(st), ACCIDENT INVOLVING SHD 3055G AND XE 32325 ON 25/06/2018

Dear Asher

Attached as requested. Hope to hear from you soon.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 13 August 2018 10:01:19 AM

To: Catherine Koh Mui Gek

Subject: Your Ref:T0618/SHD3055G/WT(st), ACCIDENT INVOLVING SHD 3055G AND XE 32325 ON 25/06/2018

Your Ref:T0618/SHD3055G/WT(st)

Our Ref: CC4/ASM18011625/K1eb3

Without Prejudice

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SHD 3055G AND XE 3232S ON 25/06/2018

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of your client video footage.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199506048W)

Our Ref : T 0618/ SHD3055G /WT(st)

Your Ref :

Date : 11-Jul-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198502424A

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
1 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3055G YOUR INSURED XE 3232S
AND OTHER ON 25.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHD3055G** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **XE 3232S** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,213.49
2	4 days Loss of Rental @ \$ 117.00 per day	\$ 468.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 4,688.98

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims:		\$ 5,008.98

We enclose herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs 7 pcs
- LTA search slip/s of : XE 3232S
- GIA / Police report/s of : SHD3055G
- Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3055G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
15.12.2016

CHASSIS CODE
KMHL841UMHU097104

INV. NO/DATE
91382966 09.07.2018

JOB NO.
305179389

ODOMETER READING

DATE/TIME IN
25.06.2018 11:40

Description : 3P 25.06.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0780	I40V2 MT'G CLIP-RR COMBI	1	6.00	20.00	4.80
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0004	04-01-0103-0575	I40V2 PANKI ASSY-QUARTER	1	2,020.10	20.00	1,616.08
0005	04-01-0103-0745	I40VC MOULDING-RR W/O GLA	1	60.00	20.00	48.00
0006	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0007	04-01-0103-0585	I40VC LAMP ASSY-RR COMB O	1	565.60	20.00	452.48
0008	05-01-0199-0032	(ALL)WINDSCREEN ADHESIVE-3	2	23.00	0.00	46.00
SUB-TOTAL:			:	2,717.84		

JOB NATURE

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTS DURING THE COURSE OF SERVICE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE THEREON NOT KEPT AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS PROMPTLY ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED BY THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91382966	4,213.49	

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3055G

INV. NO/DATE
91382966 09.07.2018

MAKE
HYUNDAI

JOB NO.
305179389

MODEL
I-40

ODOMETER READING

DATE OF REG
15.12.2016

DATE/TIME IN
25.06.2018 11:40

CHASSIS CODE
KMHLB41UMHU097104

S/No	Part No.		Qty	Unit Price	%Disc	Net
0001	L	PANEL BEATING	600.00		600.00	
0002	L	SPRAY PAINTING CHARGE	400.00		400.00	
0003	L	WIRING CHARGE	20.00		20.00	
0004	L	TUFF KOTE	20.00		20.00	
0005	L	REMOVE/REFIX CUSHION & UPHOLSTERY	50.00		50.00	
0006	L	REMOVE/REFIX REAR WINDSCREEN	100.00		100.00	
0007	L	REMOVE/REFIX REVERSE SENSOR	30.00		30.00	
SUB-TOTAL:			:		1,220.00	

Items total	3,937.84
Add GST @ 7.000 %	275.65
Invoice amount	4,213.49

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CAR OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLE ARE PARKED OR DRIVEN UNLITATED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM DATE OF DELIVERY DRIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, I.E. AFTER 10 DAYS FROM THE INVOICE. FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS. IF NOT, IT WILL BE CONSIDERED CORRECT AND BINDING. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
25 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91382966	4,213.49	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3055G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
15.12.2016

CHASSIS CODE
KMHLB41UMHU097104

INV. NO/DATE
91382966 09.07.2018

JOB NO.
305179389

ODOMETER READING

DATE/TIME IN
25.06.2018 11:40

Issued by : KATHERINETAN 09.07.2018 16:23:20
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE KEPT AT THE CUSTOMER'S OWNERS RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY ADVISE THE COMPANY IN WRITING OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE FROM CUSTOMERS TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DELIVERY OF THE PERIOD OF DELAY).
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS IMMEDIATELY. WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91382966	4,213.49	

Our Ref: CT18060745

Date: 09 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/06/2018 @ 10:30 hrs
ALONG SENOKO DRIVE TWDS ATAP VALLEY
INVOLVING XE 3232S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3055G** (the "Taxi"). The Taxi was hired to **TEO TECK CHUAN IC NO S1771546A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

VG	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
8	307	1435	2309
6	298	4PM	14:30
4	238	1427	2338
4	240	05:15	14:33
7	284	14:33	2:00
8	318	4PM	15:00
5	197	05:15	14:15
6	341	1427	2346
4	208	04:15	14:15
1	270	1432	0132
1	337	04:15	14:56

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		25	6	7		FROM	TO
20/6	WMS 820	25	6	7	247	1458	0038
21/6/18	820	25	7	0	271	04:15	14:30
21/6	WMS 820	25	7	2	277	1435	0055
22/6/18	820	25	7	5	284	03:45	14:15
22/6	WMS 820	25	7	8	221	1425	2328
23/6/18	820	25	8	0	222	5AM	15:03
23/6/18	Too the bus	25	8	2	259	15:03	00:40
24/6/18	820	25	8	5	288	04:13	15:28
25/6/18	820	25	8	7	183	5AM	11:45
25/6/18	Accident 7/18	25	8	7	1W	1140	—
28/6/18	Repair 7/18				OUT	—	1630

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHD3055G , XE 3232S
SENKO DRIVE TWDS ATAP VALLEY

ON 25-Jun-18 10:30

I / We

TEO TECK CHUAN

(Hirer) NRIC No.:

S1771546A

and/or

(Relief) NRIC No.:

Taxi Number

SHD3055G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

25-Jun-2018

Name of Hirer

TEO TECK CHUAN

Hirer NRIC

S1771546A

Signature :



Address

149 RIVERVALE CRESCENT #15-56
540149

Contact No.

97475832

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XE32325	25 Jun 2018 / 10:30:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18011625/K1eb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:ERNEST TAY			Date : 20-11-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 3232S	Veh. Inspected	SHD 3055G	
Policy No.	GA245493	Coverage (\$)	0.00	
Claim No.	S8M00M1Q	Excess (\$)	0.00	
Assign From		Assign Date	26/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMHU097104	Colour	BLUE	
Odometer	258753	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	7 mm	
L/H Front Tyre	205/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/06/2018	Inspection Date	26/06/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3055G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (CONSISTENT)	DEFORMED	603.60	603.60
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	TAIL LAMP (RH) (CONSISTENT)	GRAZED	565.60	565.60
1	REAR FENDER (RH) (CONSISTENT)	DENTED	2,020.10	2,020.10
1	REAR FENDER INNER LINING (RH) (CONSISTENT)	SERVICEABLE	164.40	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	60.00	60.00
1	REAR WHEEL HUB CAP ,RH (CONSISTENT)	SERVICEABLE	150.70	-
1	TAILLAMP CLIPS (CONSISTENT)	NECESSARY	6.00	6.00
	LESS 20% DISCOUNT		-718.48	-855.46
			2,873.92	2,621.84
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	46.00	46.00
			96.00	96.00
	<u>LABOUR</u>			
	PANEL BEATING.		850.00	600.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.		120.00	100.00
	R/REFIX REVERSE SENSOR .		120.00	30.00
			1,840.00	1,220.00
	GRAND TOTAL		4,809.92	3,937.84
	RECOMMENDED COST OF REPAIRS			3,937.84

Report Ref No. CC4/ASM18011625/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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