

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: Monday, 25 June, 2018 11:38 AM
To: 'claimsdept@sg.cntaiping.com'; Admin A (admin-a@lkkauto.com); 'vivianlau@lkkauto.com'
Subject: LOD to China Taiping - BUS/06/17/7007/AW - Accident involving SMB1585H & SLG111J on 8 June 2017 along Jalan Bukit Merah / Jalan Membina

SMRT : BUS/06/17/7007/AW
China Taiping : SLG111J

Dear Sir/Mdm,

Above attached accident scene photos refer. Our bus was already fully within its own lane on the major road when your insured vehicle dashed forth from the stop line, exiting from the slip road.

As this is a 2017 case, the video footage had been overwritten by now. All that's left are the historical accident scene snapshots, attached above for your records and easy reference.

We shall look forward to China Taiping's offer to settle/DV soon. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: Monday, 25 June, 2018 11:30 AM
To: 'claimsdept@sg.cntaiping.com'; Admin A (admin-a@lkkauto.com); 'vivianlau@lkkauto.com'; 'Bevan Lim (LKK Auto)'
Subject: LOD to China Taiping - BUS/06/17/7007/AW - Accident involving SMB1585H & SLG111J on 8 June 2017 along Jalan Bukit Merah / Jalan Membina

SMRT : BUS/06/17/7007/AW
China Taiping : SLG111J

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number **SMB1585H**. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$976.00
Loss of Use (1 day x \$275, 12m Bus)	\$700.00
LTA search fee	\$5.00
Total	\$ 1681.00

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- **Survey Report and Bus Photos to be furnished by LLK (China Taiping's own appointed surveyor)**

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD.**

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18011598/Swb3

07 September 2018

Chew Kok Fu Jimmy
Blk 26B Jalan Membina
#20-204
Singapore 165026

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 111J & SMB 1585H ON 08/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 17/09/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB1585H** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB1585H** that was damaged pursuant to the accident which occurred on **08/06/2017** (date) along **JALAN BUKIT MERAH** (location) involving vehicle no/s **SLG111J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Dec (month) 2017 (year)



Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)



BUS/06/17/7007/KC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3094491600 Claim No : 3NM18D03133C02
 Claimant : SMRT BUSES LTD
 Amount : S\$1,231.00
 DOLLARS ONE THOUSAND TWO HUNDRED THIRTY-ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB1585H
 Insured Vehicle No. : SLG111J

Date of Loss : 09/06/2017
 Place of Accident : JALAN BUKIT MERAH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEW KOK FU JIMMY
 Driver Name : CHEW KOK FU JIMMY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Expense	S\$	976.00
(3) Loss of Use/Rental/Earning	S\$	250.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	5.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,231.00

Claimant Name : SMRT Bus Ltd

NRIC No : 198202292D

Signature : 

Date : 03.12.19





AW

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180600209
Date : 11.06.2018
Vehicle No. : SMB1585H
Your Ref No. : BUS/06/17/7007
Our Ref No. : 24096225
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
Labour				
TO REPAIR LH REAR PORTION	1.00	\$ 530.00	0.00 \$ 0.00	\$ 530.00
Others				
PROVIDE LABOUR AND MATERIAL TO UTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	0.00 \$ 0.00	\$ 446.00

GRAND TOTAL \$ 976.00

Remark :

Make/Model : MAN A22
Accident Date : 08.06.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

BUS/06/17/7007

SLG111J

Enquire Transaction History**Transaction History Details**

Log Date/Time:	08 Jun 2017 / 17:40:13		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SLG111J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20170608174013083418
Search Date / Time:	08 Jun 2017 10:52:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

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